

Auckland Transport Māori Responsiveness Plan

Recommendation

That the Board:

- i. Note this report.

Executive summary

1. This report is an update on the implementation of the Māori Responsiveness Plan actions from March 2018 to November 2018.
2. The key activities that have been completed, commenced or continued in this period are learning and development, Māori engagement, the information portal, implementation of te reo Māori, contribution to council-family events, engagement policy, engagement with iwi governance and operations on strategic issues and infrastructure projects.
3. The marae roadway programme is progressing with due diligence and site visits completed. The Māori wardens programme of security of people and assets on the trains is ongoing and delivered by Transdev. The road safety programme is continuing with engagement of relevant audiences, ongoing programmes and attendance at events in the community.

Previous deliberations

4. The Board noted the Māori Responsiveness Plan and endorsed its implementation and agreed that progress on the implementation of the plan be reported back at six monthly intervals. The last update to the board was at its 8 March 2019 meeting.

Strategic context

5. The Māori Responsiveness Plan supports the delivery of Auckland Transport's (AT) Statement of Intent and Auckland Council's (AC) Auckland Plan by providing a set of operational actions to respond to significantly lifting Māori social, economic and cultural wellbeing.

Background

6. The Māori responsiveness actions commenced or continued since the last report to the AT Board in March 2018 are:

- i. Empowering the organisation
 - a) Ngā Kete Kīwai Māori Learning and Development Programme – Ngā Kete Kīwai is a series of four workshops that is now a part of the overall learning and development suite of workshops available to all staff. Participants across all courses totalled 516, with 59 staff completing all four workshops and received a completed certificate and taonga to acknowledge their commitment.
 - b) A Māori Talent Strategy and actions is being developed in collaboration with the Talent team and the Māori Staff Network. There has been a survey, workshops and a series of meetings to ensure the widest possible engagement. Additional data, Māori employment research and information has been considered along with comparisons in like organisations.
 - c) A Village Viaduct Māori and Pasifika Careers Day was held in collaboration with the Talent Team, the Māori Staff Network, the Pasifika Network, six organisations from the Viaduct area and their Māori Staff Networks. The organisations were Microsoft, KPMG, Air New Zealand, ATEED, Fonterra and Datacom.
 - d) Te Waharoa / The Māori Information Portal – Te Waharoa is an online tool to allow easy access to all Information that AT hold that relates to Māori. Iwi will have specific access to information AT hold on them and projects that they are engaging in. The portal was developed in collaboration with the Business Solutions Group. It has been completed. Staff and iwi will be trained to access the portal internally and externally.
 - e) Social Procurement – The procurement team have developed a social procurement strategy with the New Zealand Transport Agency. This is a work in progress and engagement with Mana Whenua has begun.
 - f) The Sustainability Framework has been re-drafted and ready for engagement with Mana Whenua in early 2019.
 - g) The Mana Whenua leadership (elected chairs and/or traditional leaders) have continued to meet with AT leadership on the GPS, NLTP, ATAP, Regional Fuel Tax, RLTP, Mana Whenua and Procurement, Congestion Question and the Multi Criteria Assessment models currently being applied to route decision making.
 - h) The Mana Whenua operations representatives continue to meet with AT staff to engage (RMA & LGA) on roads and footpaths, public transport, active modes and the application of Te Aranga design principles. The three forums in southern, central and northern regions of Auckland continue to operate on a monthly basis and provide the opportunity to collaborate with iwi.

ii. Strong Māori Communities

- i) Te Ara Haepapa (Māori Road Safety Programme) – this programme is ongoing and focused on developing relationships and delivering programmes with Māori communities (Mataawaka & Mana Whenua). The following initiatives have been undertaken since the last report to the Board
- Safe communities – Kōhanga, Kura Kaupapa and Whare Kura communities
 - A survival event was held at Māngere Bridge Kura with Te Ara Haepapa displaying road safety videos and promoting positive safe crossing messaging to parents and children.
 - Alcohol – Taraiwa inu waipiro kore – Drive Drink Free
 - Te Ara Haepapa delivered a CBT with Police central and West using Te Reo Māori and English and handing out bi-lingual messaging on resources.
 - Te Ara Haepapa delivered activations at Hikoia Te Korero, Māori and Pasifika Careers day, and Mini Road Safety Road Show at Te Kura Kaupapa o Te Raki Pae Whenua showcasing messaging around Taraiwa inu Waipiro Kore and sober driving.
 - Te Ara Haepapa delivered an activation at Te Raki pae whenua with eight police (three being Māori Liaison officers who spoke Te Reo Māori) and taking along the Booze bus.
 - Speed – Ata Haere – Slow Down!
 - Te Ara Haepapa ran a “Back to School” campaign in Te Reo Māori and English with the new travel wise student group and mainstream colleagues to raise public awareness of slowing down and being careful around school areas.
 - Restraints – Me Haumarū ki te Tuatahi – Safety First!
 - Information hui held at kōhanga, kura and Mārae regarding information evenings, clinics and child restraint technician training.
 - Te Ara Haepapa attended three child restraint checkpoints in conjunction with NZ Police and mainstream colleagues at Pukekohe and Ouruamo.
 - Young Drivers – Raihana Akonga/Raihana Whitiki – Learners and Restricted!
 - Te Ara Haepapa delivered nine Papamahi Raihana Ākonga with over 129 students attending. Three workshops delivered in conjunction with AT community partners in Māngere and Waiuku for a more sustainable approach with a wider reach. Twenty-four students sat and passed their Raihana Ākonga.

- Papamahi Raihana Ākonga delivered at Te Ara Rangatahi, Tūruki Health Care twice, Papatoetoe Rugby League, Mataatua Mārae, Te Kura Māori o Ngā Tapuwae, Ōrakei Mārae, Te Kura Kaupapa Māori o Te Kotuku and Māngere College
- Papamahi Kaiwhakahaere Raihana Ākonga (Train the Trainer): One Papamahi was delivered in Manukau attended by nine Kaiwhakahaere from Papakura: Papakura High school, Māori Wardens, Mārae and Community Groups.

j) Te Reo Māori Implementation

- Te reo Māori on trains: Dual language welcome, safety and mid journey announcements have been installed on all trains. The final messages will be completed by June 2019.
- Te reo Māori on link buses: Work is underway to install dual language messages on all link buses.
- Te reo Māori on outer bus routes: Work is underway to install dual language messaging on all bus routes. There is a trial currently underway that will assist with the development of the te reo Māori audio announcements.
- All Māori names of train stations have been reviewed and updated to reflect the Māori language policy.
- A BT platform is being scoped to house all Māori names (audio and written) as a “one source of truth”

k) Marae and Papakainga entry/exit programme

- Motairehe Mārae - preliminary design and coastal engineering specialists procured.
- Araparera (Te Aroha) – site visits and meetings have occurred in preparation for procurement for the road survey and engineering design.
- Waimango Papakainga – hui to discuss solutions for access issues, historical report on road alienation commissioned.
- Makaurau – hui held to discuss a collaborative approach between AT and AC. A site inspection has taken place to ascertain AT investment. There is ongoing discussions on possible solutions.
- Hoani Waititi, Manurewa, Te Mahurehure Mataawaka Marae have been approached to scope potential investment.

l) Māori Wardens on trains – Māori wardens continue to be present on the train network for security of people and assets.

External consultation/engagement

7. AT staff have ongoing relationships with all 19 iwi authorities of the region, NZTA, Te Waka Angamua, Te Hoanga (sec 17 Māori review group) Independent Māori Statutory Board, AC family leadership, regional Māori police liaison officers, kohanga reo, kura kaupapa, Whare kura, Mataawaka marae and others.

Issues and options

8. There are no issues of concern. The implementation of the MRP requires continued board support and strong ELT leadership for the programme to be successful and to align with the AT strategic documents and plans.

Next steps

9. To continue the implementation of the Māori Responsiveness Plan, monitor the actions and effectiveness.
10. To report back on progress of the plan and effectiveness should it be necessary to consider a revision of the plan.

Attachments

Attachment Number	Description
1	MRP Schedule of Actions
2	Māori Responsiveness Plan

Document ownership

Submitted by	Tipa Compain Māori Policy and Engagement Manager	
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Approved for submission	Shane Ellison Chief Executive	

Glossary

Acronym	Description
AC	Auckland Council
AT	Auckland Transport
MRP	Māori Responsiveness Plan
SOI	Auckland Transport's Statement of Intent (SOI) 2016/2017-2018/2019