Auckland Transport Quarterly Indicators Report 2018/19

Attachment 1

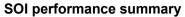
June 2019

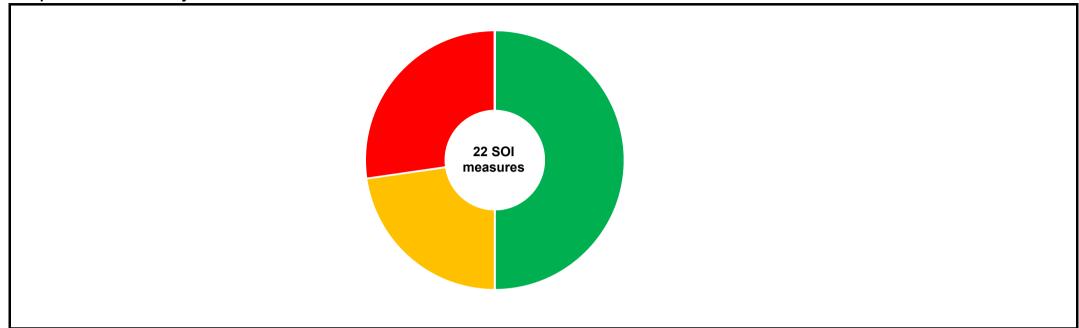


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1 Executive summary





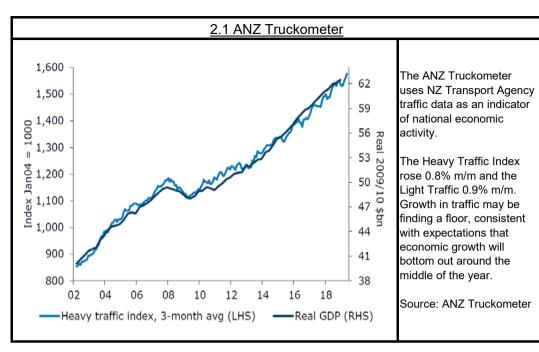
On target to exceed performance measure (more than 2.5% above target)
On target to meet performance measure (within +/- 2.5% of target)
Not on target to meet performance measure (more than 2.5% below target)

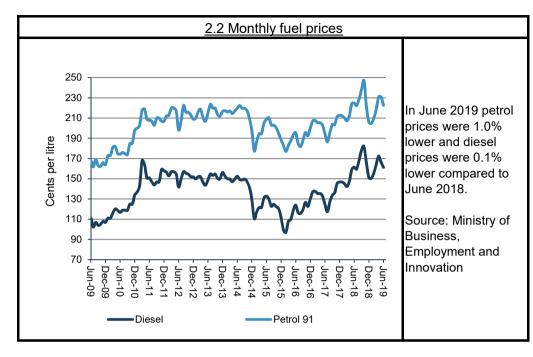
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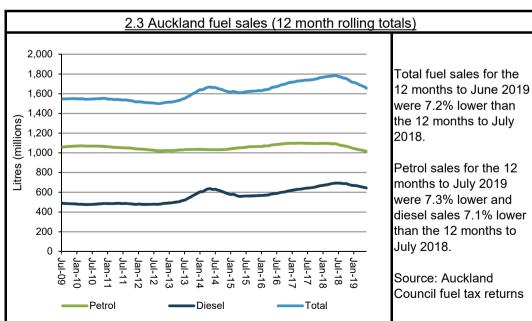
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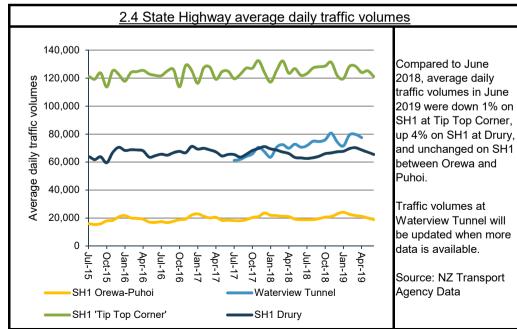
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2. External indicators

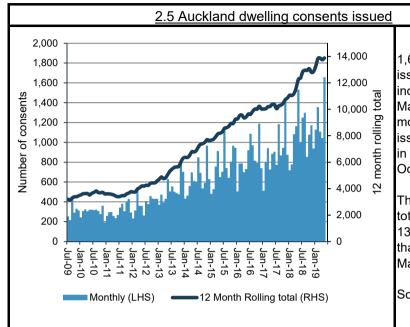








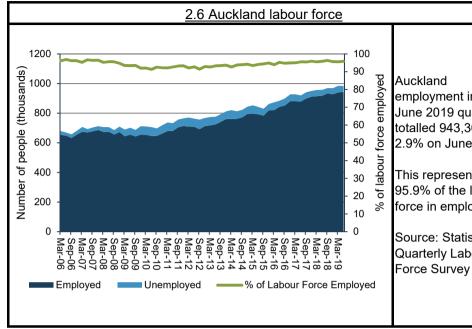
2. External indicators



1.657 consents were issued in May 2019, an increase of 8.3% on May 2018. This was the most dwelling consents issued in a single month in Auckland since October 2002.

The 12 month rolling total to May 2019 was 13,881, 13.1% higher than the 12 months to May 2018.

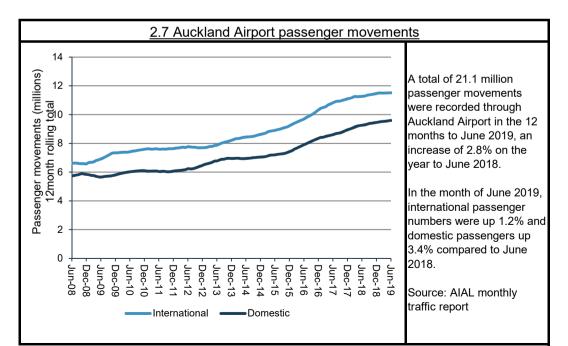
Source: Statistics NZ

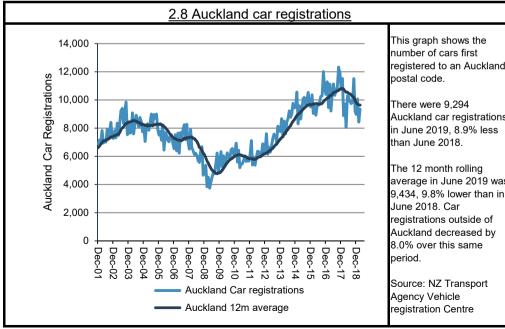


employment in the June 2019 quarter totalled 943,300, up 2.9% on June 2018.

This represents 95.9% of the labour force in employment.

Source: Statistics NZ Quarterly Labour





registered to an Auckland

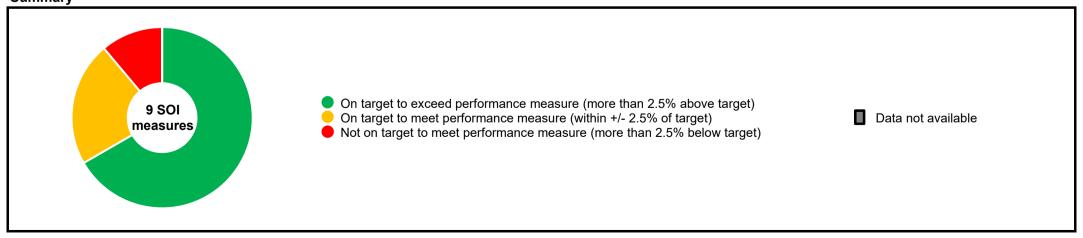
Auckland car registrations

average in June 2019 was 9.434, 9.8% lower than in

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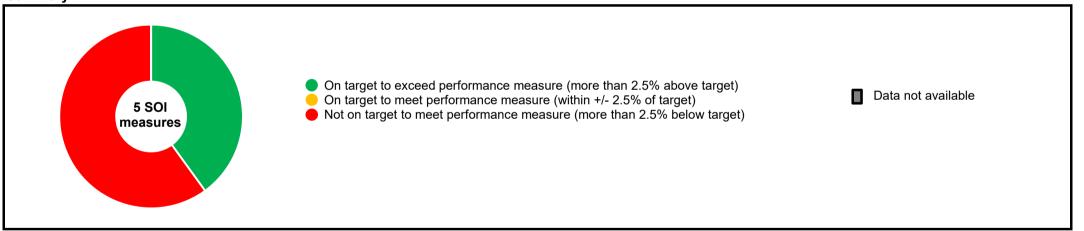
3.1 Deliver an efficient and effective transport system

| Key priority | Measure | SOI 2018/19 Year End Target | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4 | Measure Commentary |
|-----------------------------------|--|--|--------------|--------------|--------------|--------------|---|
| | Total public transport boardings | 96.30 million | | | | | 12 month boardings totalled 100,751,945 (4.6% above target). |
| | Total rail boardings | 21.11 million | | | | | 12 month rail boardings totalled 21,392,902 (1.3% above target). |
| | Boardings on rapid or frequent network (rail, busway, FTN bus) | Increase at faster rate than total boardings | | | | | RTN + FTN boardings grew faster than total boardings, with 21.5% growth on 2017/18. |
| Deliver an efficient | Kilometres of new cycleway added to the regional cycle network | 10 km | | • | | | 2018/19 completed: 9.65 km. |
| and effective transport system | Number of cycle movements past selected count sites | 3.644 million | | • | | | 2018/19 total: 3,771,332. |
| | Active and sustainable mode share at schools where Travelwise programme is implemented | 40% | | | | | The 2018/19 result was 47%. |
| | Active and sustainable mode share for morning peak commuters where a Travelwise Choices programme is implemented | 40% | | | | | The 2018/19 result was 72%. |
| | Average AM peak period lane productivity across 30 monitored arterial routes | 21,000 | | | | | 2018/19 average: 32,863. |
| | Proportion of the freight network operating at Level of Service C or better during the inter-peak | 85% | | | | | 2018/19 average: 93%. |



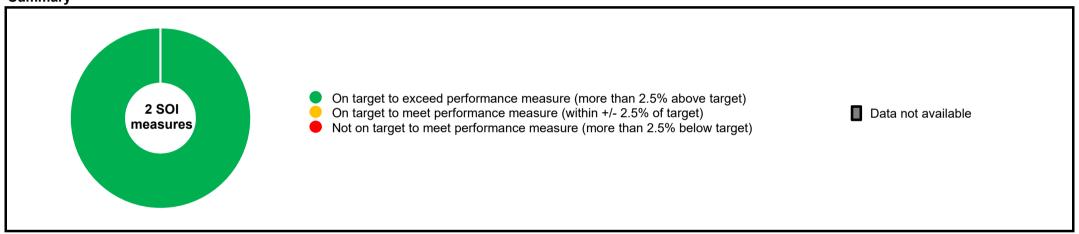
3.2 Focus on the customer

| Key priority | Measure | SOI 2018/19 Year End Target | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4 | Measure Commentary |
|--------------------------|---|---------------------------------------|--------------|--------------|--------------|--------------|--|
| Focus on the customer | Percentage of public transport passengers satisfied with their public transport service | 85% | | | | | Overall satisfaction with public transport services (91%) is unchanged compared to the result from last quarter (91%). |
| | Public transport punctuality (weighted across all modes) | 94.5% | | | | | YTD average: 97.0%. |
| | Percentage of Local Board members satisfied with AT engagement | Reporting to Local Board: 70% | | | | | 2019 survey result: 41%. |
| | | Consultation with Local Board: 70% | | | | | 2019 survey result: 35%. |
| | Percentage of customer service requests relating to roads and footpaths which receive a response within specified time frames | 85% | | • | | • | Target not met (12 month rolling average = 82.3%). |



3.3 Improve the safety of the transport system

| Key priority | Measure | SOI 2018/19 Year End Target | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4 | Measure Commentary |
|--|---|--------------------------------|--------------|--------------|--------------|--------------|---|
| Improve the safety of the transport system | Number of high risk intersections and sections of road addressed by Auckland Transport's safety programme | 10 | | | | | 2018/19 total: 11. |
| | Change from the previous year in the number of fatalities and serious injury crashes on the local road network, expressed as a number | Reduce by at least 9 | | | | | The 12 month total to December 2018 is 553, which is 19% lower than the 2018 target of 681. |



3.4 Ensure value for money across AT's activities

| Key Priority | Measure | SOI 2018/19 Year End Target | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4 | Measure Commentary |
|---|---|--------------------------------|--------------|--------------|--------------|--------------|--|
| Ensure value for money across AT's activities | Public transport farebox recovery | 47-50% | | | | | Total public transport farebox recovery for 2018/19 was 43.4%. |
| | Proportion of road assets in acceptable condition (as defined by Auckland Transport's AMP) | 95% | | | | | The 2018/19 result was 94%. |
| | Proportion of footpaths in acceptable condition (as defined by Auckland Transport's AMP) | 95% | | | | | The 2018/19 result was 96%. |
| | Road maintenance standards (ride quality) as measured by smooth travel exposure (STE) for all urban roads | 81% | | | | | The 2018/19 result for urban roads was 87%. |
| | Road maintenance standards (ride quality) as measured by smooth travel exposure (STE) for all rural roads | 92% | | | | | The 2018/19 result for rural roads was 94%. |
| | Percentage of the sealed local road network that is resurfaced | 6.0% | | | | | 2018/19 result: 5.5%. |

