

Monthly Transport Indicators – June 2021

For decision: For noting:

Te tūhunga / Recommendation

That the Auckland Transport Board (board):

- a) Receive this report.

Te whakarāpopototanga matua / Executive summary

1. The Monthly Indicators Report for June 2021 shows performance against the Statement of Intent (SOI) measures and other indicators.
2. Public transport (PT) boardings were 15.7% above the monthly target for June, and down 8.5% on May. The 12-month rolling total of 64.0 million is 22.2% below last year's result, but 5.6% above the target trajectory, and exceeds the end of year (EOY) target.
3. There are now 104,222 energy efficient Light Emitting Diode (LED) streetlights which make up 85% of street lights in Auckland. This has exceeded the EOY target by 19 percentage points. Energy efficient LED streetlights last longer and use less power than their predecessors.
4. Although total local road deaths and serious injuries have decreased by 11.6% for the 12 months to March 2021. The deaths component of the indicator has increased by 30% on March 2020.
5. Other indicators relating to safety, network operation, assets, and customer satisfaction have met or exceeded the target.

Ngā tuhinga ō mua / Previous deliberations

6. There are no previous deliberations.

Te horopaki me te tīaroaro rautaki / Context and strategic alignment

7. The attached Monthly Indicators Report provides an overview of Auckland Transport's (AT's) performance against its SOI performance measures for June 2021. The report also provides supplementary information on the wider Auckland context as well as AT's PT, road operations and maintenance, and customer response activities.
8. This covering report highlights key trends and significant shifts in the monthly reporting statistics and provides a summary of performance against the SOI measures.

Ngā matapakinga me ngā tātaritanga / Discussion and analysis

Safety

9. For the 12 months to the end of March 2021, local roads deaths and serious injuries decreased by 11.6%, to 467. This is 1.0% better than the trajectory to meet the end of year target.
10. Despite this reduction, local road deaths have increased by 30% (from 30 last year to 39 this year). Local road serious injuries have decreased by 14% in the past year (from 498 last year to 428).

PT

11. PT use totalled 64 million boardings for the 12 months to June 2021, a decrease of 22.2% or 18.3 million boardings on the 12 months to June 2020. Total patronage has however, exceeded the end of year target of 60.6 million by 5.6% or 3.4 million boardings. Despite the adjusted SOI target, boardings remain affected by the aftermath of the COVID-19 pandemic (COVID-19), likely due to city centre, university student and office worker patronage being impacted by the increased travel restrictions, concerns about hygiene on PT and increased working from home.
 - Rail boardings totalled 11.1 million for the year to June 2021, a decrease of 36.2%, or 6.3 million boardings, on the 12 months to June 2020.
 - Bus boardings totalled 48.7 million for the 12 months to June 2021, a decrease of 18.7%, or 11.2 million boardings, on the 12 months to June 2020.
 - Ferry boardings totalled 4.2 million for the 12 months to June 2021, a decrease of 15.5%, or 0.8 million boardings, on the 12 months to June 2020.
12. Rapid and frequent transport boardings for the 12 months to June 2021 decreased at a faster rate (29%) than overall patronage (22.2%). Recovery on the rapid and frequent network has been slower than overall recovery, likely due to factors such as increased working from home by those working in the city centre; an area largely serviced by rapid and frequent services. This slow recovery has been exacerbated by rail disruptions.
13. Year to date PT punctuality was 97.4%, meeting the SOI target of 95.5%.
14. The total PT farebox recovery ratio was 29.5% in June 2020, just below the target range of 30 to 34%. Reduced patronage due to COVID-19 and subsequent KiwiRail works have significantly impacted the performance against this indicator.

Cycling

15. Cycling facilities on Karangahape Road (1.2 km) were delivered in June. This year's total of completed cycleways is 6.75 kms, exceeding the EOY target of 5 kms.
16. Cycle movements for the 12 months to June 2021 totalled 3.5 million, a decrease of 5% on the 12 months to June 2020. The year-to-date count of 3,484,612 is 11.2% below the projected trajectory to meet the SOI target of 3.922 million. Increased working from home has had a continued impact on this measure.

Best use of the transport network

17. The rolling average AM peak arterial productivity was 31,495 for the 12 months to June 2021, exceeding the SOI target of 25,000. June productivity was 30,534, 6% below the June 2020 result. This is mainly due poor network performance compounded by a low PT share. Productivity is measured as the product of the number of people in cars and buses and their average speed, per hour, per lane.
18. The average proportion of the freight network operating efficiently during the inter-peak was 92% for the 12 months to June 2021, exceeding the SOI target of 85%.
19. The 12-month rolling average for travel speed Level of Service (LOS) was 75.8% for June 2021. The 12-month average has been declining as the first COVID-19 lockdown of March – May 2020 is no longer included in the 12-month average. In addition, recent months have had a LOS worse than pre-COVID-19 levels.

Asset renewals and customer service

20. This year, 329 km of the local road network was resurfaced/rehabilitated. This exceeds the end of Financial Year target of 312.5 km.
21. The percentage of customer service requests relating to roads and footpaths that receive a response within AT's specified times was 97% in June 2021. The 12-month rolling average to September 2020 is 92.4%, exceeding the SOI target of 85%.

Summary of performance against SOI Measures

22. Table 1 provides a summary of performance against SOI targets.

Strategic Transport Priorities	Target exceeded	Target met	Target not met	Not reported	Total
Making Auckland's Transport System Safe by eliminating harm	2	0	0	0	2
Improving the Resilience and Sustainability of the Transport System	3	0	0	0	3
Better Travel Choice for Aucklanders	4	1	3	0	8
Better Connecting People, Places, Goods and Services	2	0	0	0	2

Strategic Transport Priorities	Target exceeded	Target met	Target not met	Not reported	Total
Our operating model is agile, financially sustainable, and delivers economic benefits	0	1	1	4	6
Provide an Excellent Customer Experience for all Services and Customers	2	0	0	0	2
Collaborative Partnering with our Funders, Partners, Mana Whenua, Stakeholders and Customers	0	0	0	2	2
Total	13	2	4	6	25

Ngā tūraru matua / Key risks and mitigations

23. There are no risks associated with accepting this report.

Ngā ritenga-ā-pūtea me ngā rauemi / Financial and resource impacts

24. There are no financial or resource impacts associated with this report.

Ngā whaiwhakaaro ō te taiao me te panonitanga o te āhuarangi / Environment and climate change considerations

25. There are no environment or climate impacts associated with this report.

Ngā whakaaweawe me ngā whakaaro / Impacts and perspectives

Mana whenua | Ngā mema pōti / Elected members | Ngā rōpū kei raro i te Kaunihera / Council Controlled Organisations

| Ngā kiritaki / Customers

26. There are no impacts associated with this report.

Ngā whaiwhakaaro haumaruru me ngā whaiwhakaaro hauora / Health, safety and wellbeing considerations

27. There are no health, safety or wellbeing impacts associated with this report.

Ā muri ake nei / Next steps

28. The July Monthly Indicators Report will be submitted to the board in September 2021.

Te whakapiringa / Attachment

Attachment number	Description
1	Auckland Transport Monthly Indicators Report 2020/21 – June 2021

Te pou whenua tuhinga / Document ownership

Submitted by	Hamish Bunn Group Manager Integrated Network Planning, Policy & Sustainability
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Approved for submission	Shane Ellison Chief Executive