

Māngere Bridge Safer Communities programme



Total number of public submissions received = 175

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Summary

We consulted on the Safer Communities programme from October to December 2017, and received 175 public submissions.

Outcome of consultation

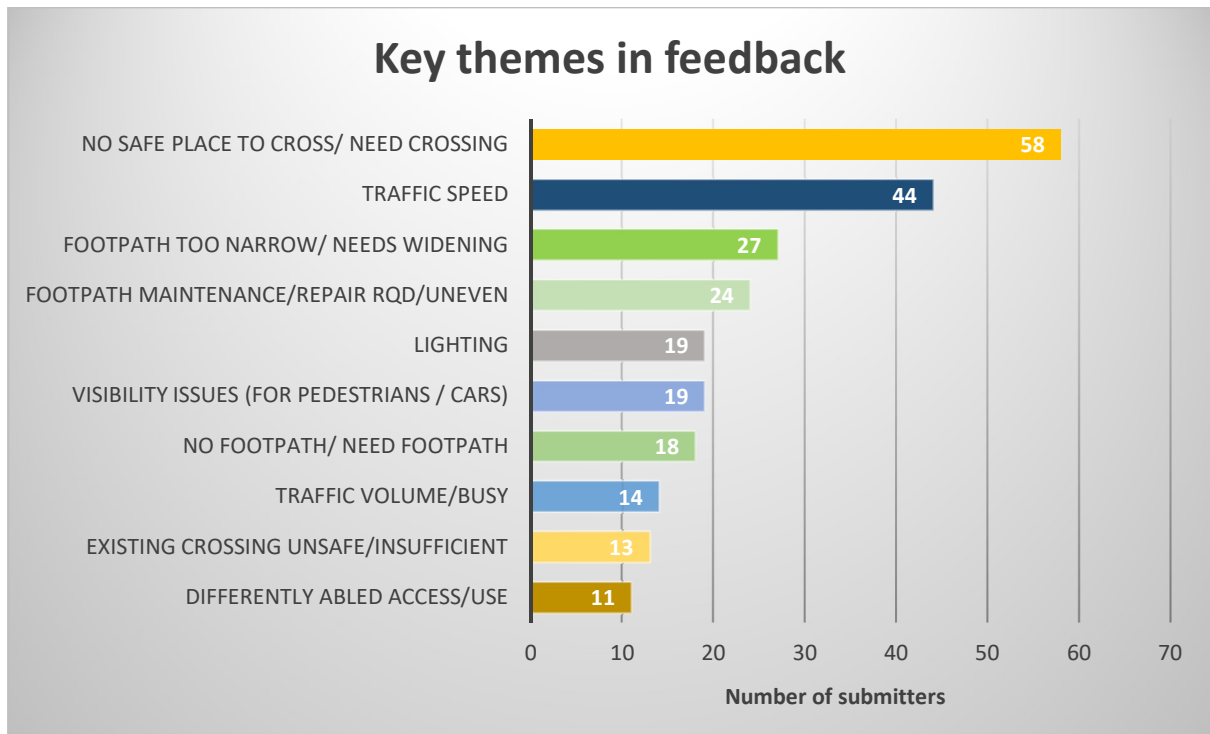
Your feedback provided us with some strong areas of focus to help make Māngere Bridge safer for walking. We have taken your feedback on board and used it to make a draft plan of where we could build improvements to make the most difference with the budget that we have for this programme of work.

The key areas that we have identified are:

- Māngere Bridge Village area (including Swanson Road and the service lane section in front of the Library and Swanson Park).
- Māngere Bridge School and surrounding roads
- Mountain View School and Auckland Seventh-day Adventist School zone and surrounding roads
- Church Road
- Wallace Road (including Waterlea Primary School and its surrounding roads).

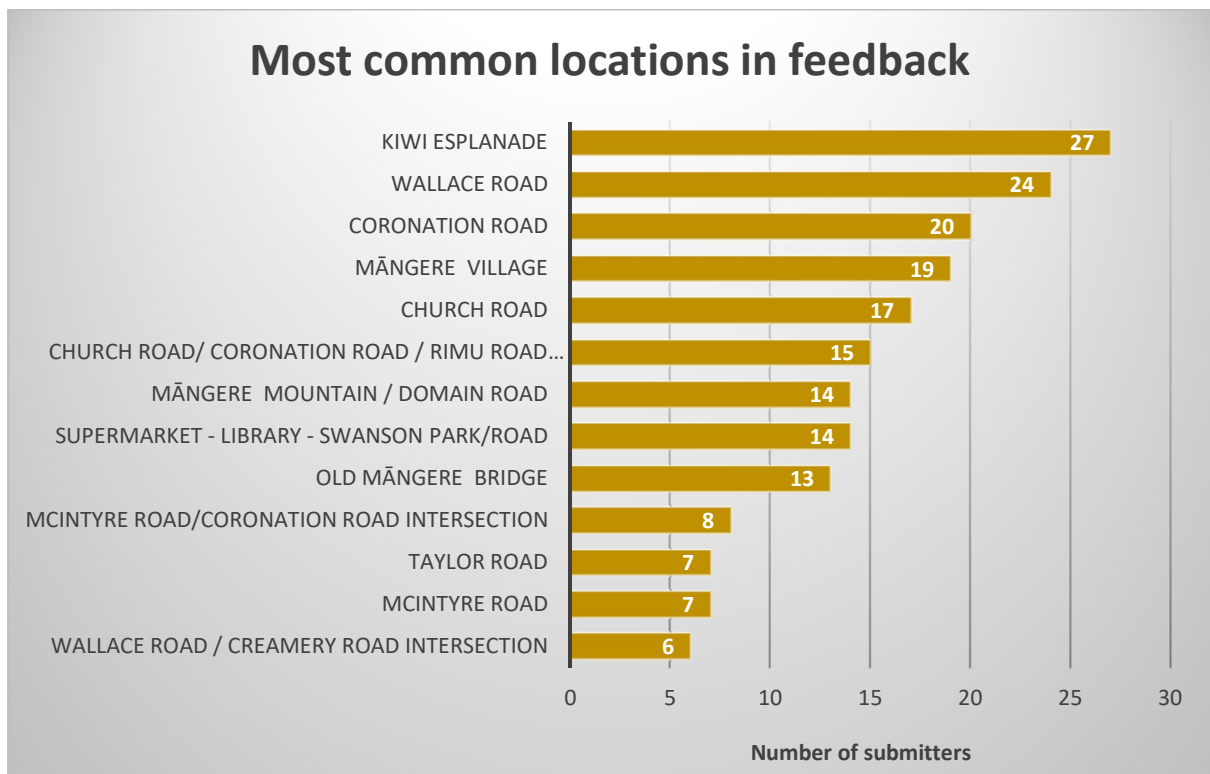
From your feedback, we identified the following key themes:

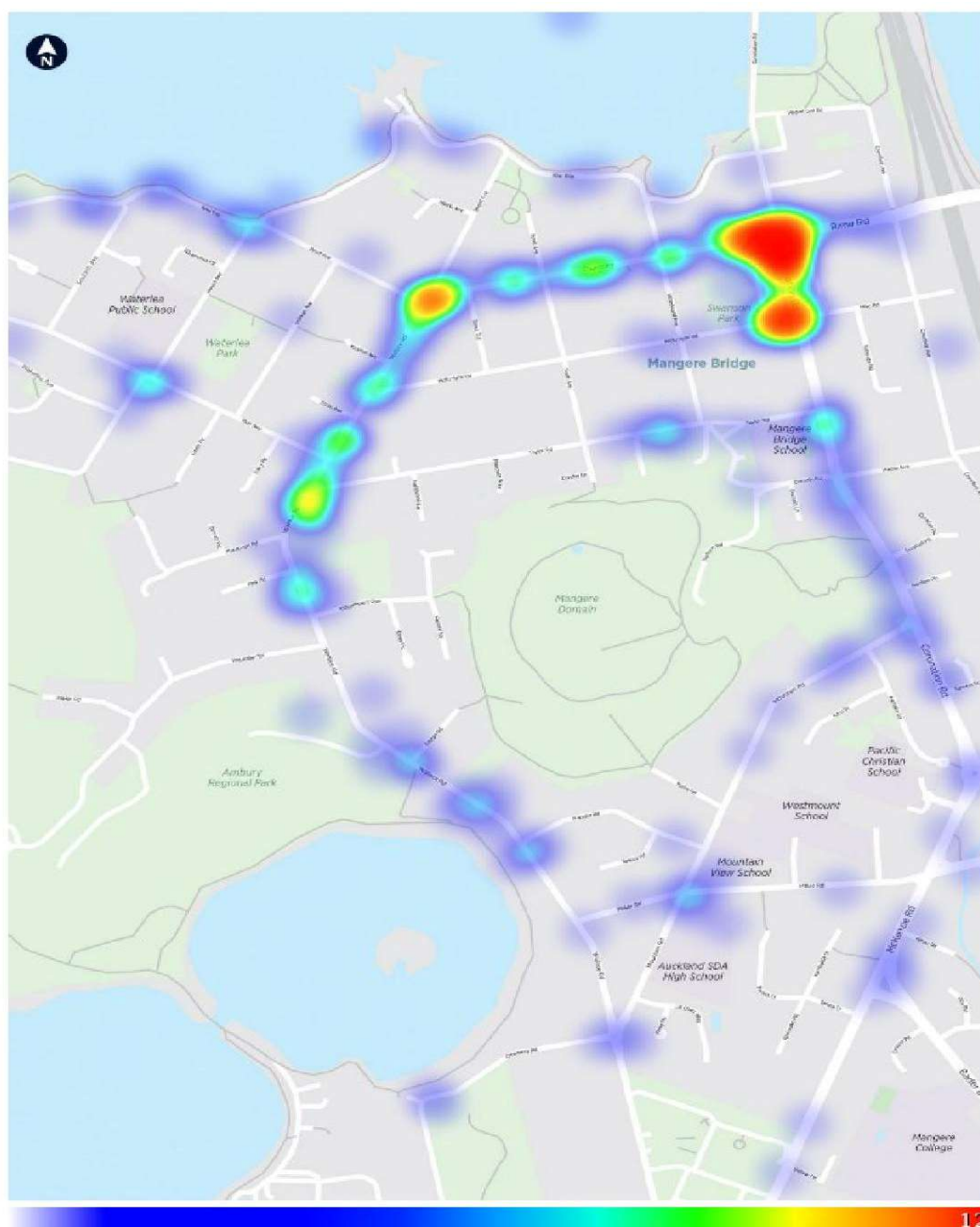
- Locations you identified where pedestrian crossings are needed (58 responses) as there is currently **no safe place to cross**.
- **Traffic speed** (44 responses) on certain streets – residential and arterial - puts some people off walking, and puts pedestrians at risk.
- Places where the **footpath is too narrow** and makes walking difficult and for footpath users to pass each other safely and comfortably (27 responses).
- Locations where footpaths are **uneven or in need of repairs/maintenance** (24 responses).
- Lack of sufficient **lighting** to feel safe (19 responses) was highlighted as an issue.
- **Visibility** was highlighted as a concern at specific locations where it is difficult for drivers to see pedestrians and vice versa (19 responses).
- **No footpath** exists (18 responses).
- **Traffic volume** (14 responses) make some streets uninviting to walk
- **Existing crossings unsafe** or inadequate in some way/ not as safe to use as they should be (13 responses).
- Improving **access for differently abled people** within the community to move around (11 responses). Of particular concern was uneven surfaces and lack of ramps on kerbs at intersections.



Key locations identified in feedback

A total of 37 specific Māngere Bridge streets, roads, intersections, places, parks, community and shopping centres were identified as areas where improvements could be made in some way for safer and easier walking in this community. The top 10 locations mentioned the most in your feedback overall were:





Map of the Māngere Bridge locations commented on by the community during this consultation.

A full overview of your feedback by location and themes is in [Attachment 2](#), along with our responses to your feedback and suggestions.

Next steps

- April - September 2018: Initial designs presented to the local community.
- September 2018: Formal consultation on the plans.
- June 2019 - June 2020: Physical works take place.
- June 2020: Work with the Māngere Bridge community to share the changes and to encourage more walking, especially around schools.

Background

Project information

Auckland Transport's Safer Communities programme for 2018 – 21 will focus on the Māngere Bridge, Papakura and Mount Roskill communities. The programme aims to create safer walking environments for local people to get to and from key destinations such as schools, public transport hubs, shops and more on foot.

For this initial round of consultation, we wanted to find out from the Māngere Bridge community:

- What physical improvements to the road environment would help more people walk around your local area.
- What changes we could make to improve the safety of walking around your local area.
- How we can make it easier for you to walk to important places like marae, local recreation centres, libraries, schools, and train stations.

Respondents could give feedback on things like new pedestrian crossings, changes to the road to slow traffic, signage and road markings, education, and more. Respondents were also invited to mark the areas addressed in their feedback on a map we provided.

The feedback will be used to inform proposed designs to improve the local walking environment, and AT will consult the community on these proposed designs later this year.

Context

The Safer Communities programme aims to make walking a safer, easier and more attractive mode of transport for locals to get to key destinations within their community and for children to walk to and from local schools, targeting three key communities across the Auckland region.

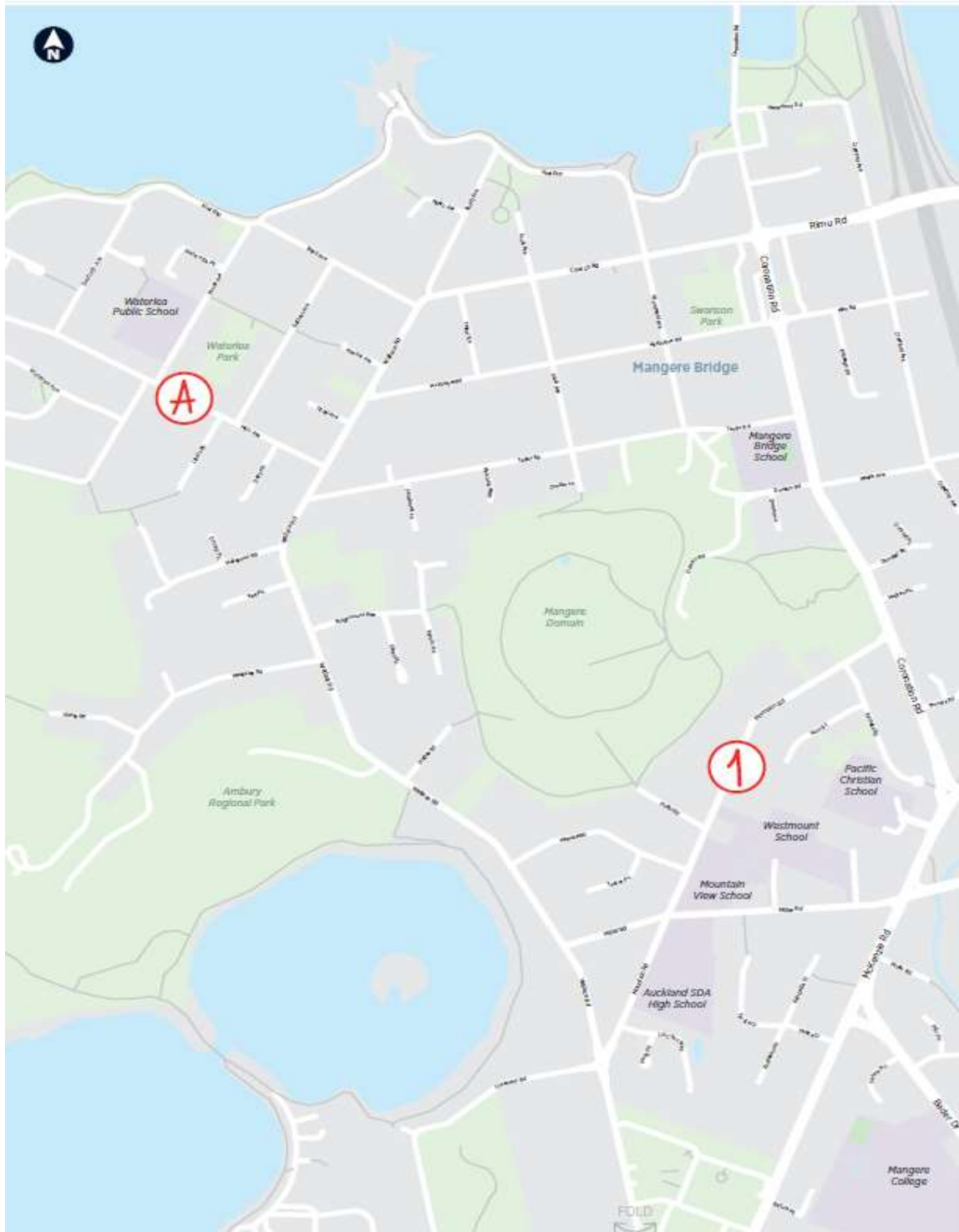
To select the three communities for the 2018 – 21 programme, Auckland Transport (AT) used a thorough investigation process, which looked at a large range of factors including:

- The location of schools.
- The location of community facilities like train stations and town centres, and the potential to get more people travelling around between them on foot.
- If the community has recently had upgrades or has upgrades planned.
- Areas that have higher than average crashes involving people walking.
- How many safe crossing facilities there already are in the area.

Through this process, the Māngere Bridge, Papakura, and Mount Roskill communities were selected.

In November 2017, AT began working directly with the Māngere Bridge community, talking to locals at events and at locations like train stations, libraries, schools, community centres, churches, supermarkets, and recreation centres. AT also talked to the Local Board, Police, community leaders, mana whenua and mātāwaka.

This project is the first step in the formal public consultation process to gather specific information about local troublespots, crossing issues, and suggestions to improve safety and the overall experience for people walking in and around the Māngere Bridge community.



Map of the Māngere Bridge community in scope for this consultation.

Consultation

We consulted on the Māngere Bridge safer communities programme from October to December 2017.

Activities to raise awareness

To let you know about our consultation, we:

- Hand-delivered brochures to homes and businesses in the project area.
- Distributed brochures to community groups, schools, early childhood centres, and local media and worked with stakeholders including iwi and Police.
- Set up a project webpage and an online feedback form.
- Posted information on our social media channels, including Facebook, Twitter, and Neighbourly.
- Held public open days on:
 - Thursday 2nd November 2017 from 10.00am – 2.00pm with Māngere Bridge businesses and community groups.
 - Sunday, 5th November 2017 from 11.00am – 1.00pm at Māngere Bridge Village Market.
 - Monday 6th November 2017 from 1:30pm – 4:30pm with Māngere Bridge businesses and community groups.
 - Sunday 26th November 2017 from 11.00am – 1.00pm at Māngere Bridge Village Market.

Giving feedback

We asked you:

1. How you rated your overall satisfaction with the amount and location of safe places to cross the roads in your community.
2. To mark on the map provided places you find it difficult to cross the road and why.
3. If there were any other places that are difficult to walk, and to indicate the location on the map.
4. If you had any other suggested changes to make it easier to walk around the area.

You could provide feedback using an online submission form or a hard copy form included in the brochures. See [Attachment 1](#) at the end of this report for a copy of the feedback form.

Your feedback

Overview

We received public feedback on the proposal from 175 submitters.

- 98 were submitted online.
- 77 were submitted using the hard copy feedback form.

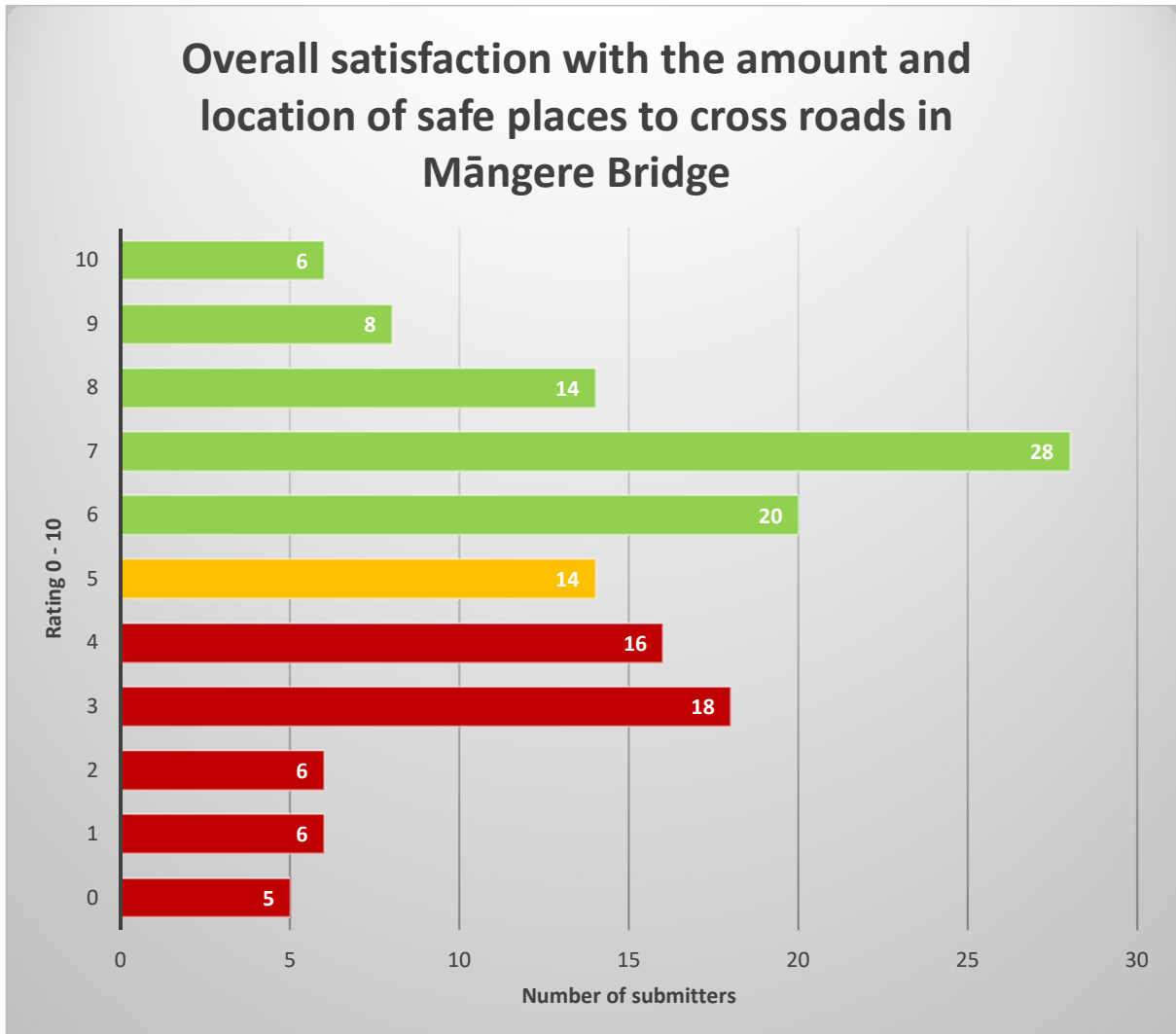
Themes in feedback

From analysis of your feedback we identified the following key themes:



We have responded to all your comments and suggestions, and have included these responses, grouped by feedback theme, in [Attachment 2](#).

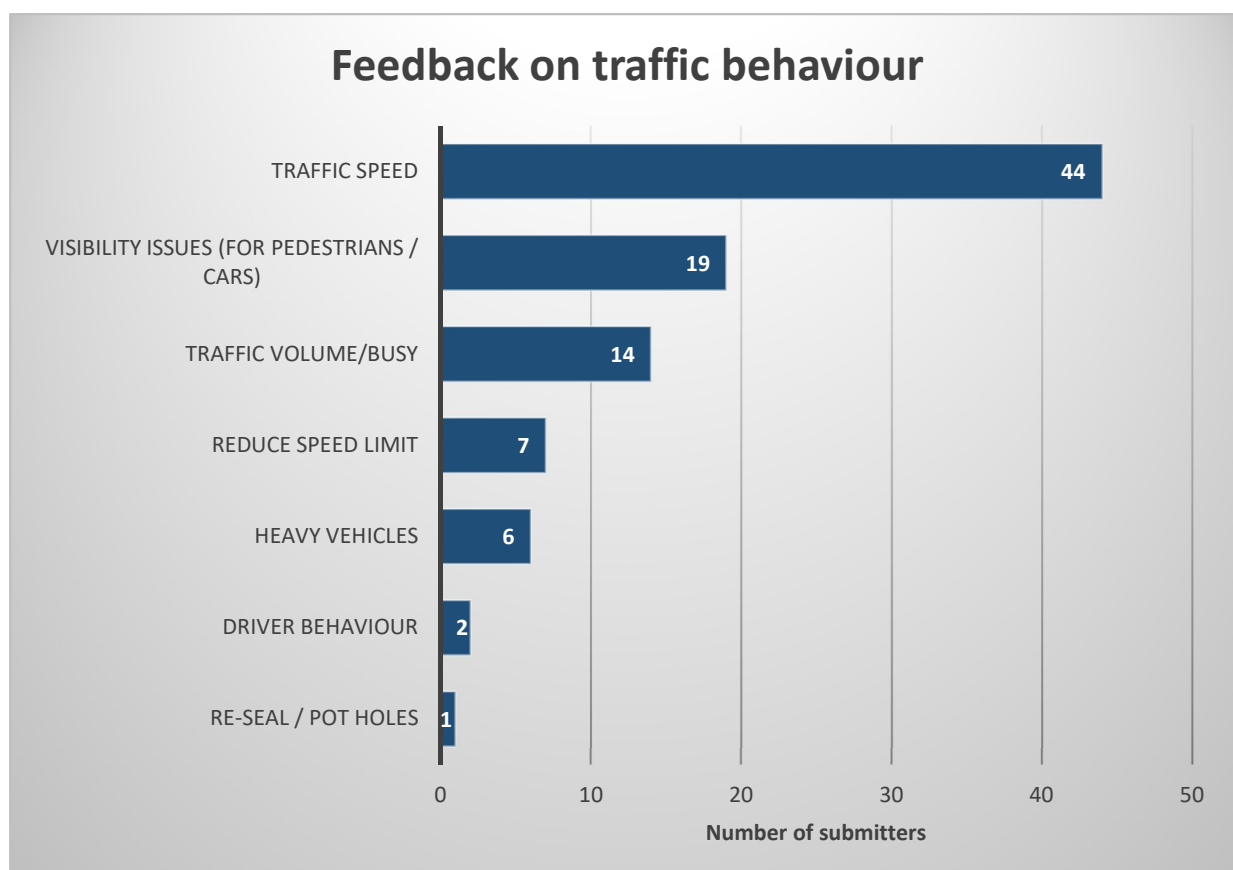
Satisfaction rating of existing Māngere Bridge crossings



We asked how you would rate your overall satisfaction with the amount and location of safe places to cross roads in this community. On a sliding scale from 0 – 10 denoting very dissatisfied to very satisfied, your feedback showed:

- The average satisfaction ranking was 5.4, which denotes a ‘satisfied’ ranking overall.
- 41% (51 respondents) gave a satisfaction rating under five, indicating there is room for improvement with the safety and location of crossings within this community.

Traffic behaviour



A total of 44 respondents said that traffic speeds were of concern, both on main arterial and residential streets. Many stated it poses a hazard to children walking to school and to their own safety when walking/running along local streets.

"I would like to see strategies put in place to slow traffic down on Wallace Road/Church Road, and McKintyre Road. I think people use Wallace Road, especially, as an alternate route to other busy roads at peak hour, and they just commute on through at speed, seeming to forget it is a residential road. Same with McKintyre."

"There is lots of traffic on Taylor Road and many cars drive quite fast (above the limit) on the road. This makes it hard to cross at times. Particularly as there are lots of kids walking the street for school etc. Something to slow cars down would be nice"

"Cars speed too fast "everywhere". Wallace Road is extremely dangerous. Very high crash rate."

Nineteen respondents indicated visibility issues at locations where the road rises, blind corners, parked cars or overgrown hedges make it hard to see cars approaching - and also difficult for drivers to see pedestrians.

"There is a big hedge blocking the view of the traffic turning from Coronation Rd to McIntrye Rd."

"Church/McIntrye and Taylor Roads have bad visibility where the road rise."

"There is a sharp blind corner at the top of Mountain Road, it would be ideal to have a pedestrian crossing near here for children to cross safely."

Fourteen people commented on the volume of traffic and heavy vehicles (6 responses) on specific roads making them undesirable places to walk, run or ride a bike.

“When crossing from the library to the village shops, the lane way always feels very congested. The road is very narrow, yet allows two-way traffic, big trucks for load, etc. Plus parked vehicles can obscure view for safe road crossing. Maybe make this area one way.”

“Lately it’s been hard to cross or walk along this road due to heavy trucks using this main local road. I understand this is due to a number of factories, storage, operational facilities in the area but to have their presences on the road on a 24/7 rotation is a turn off.”

“It’s really hard to cross to the bus stop on Church Road close to Scott Avenue when the traffic is busy in the mornings.”

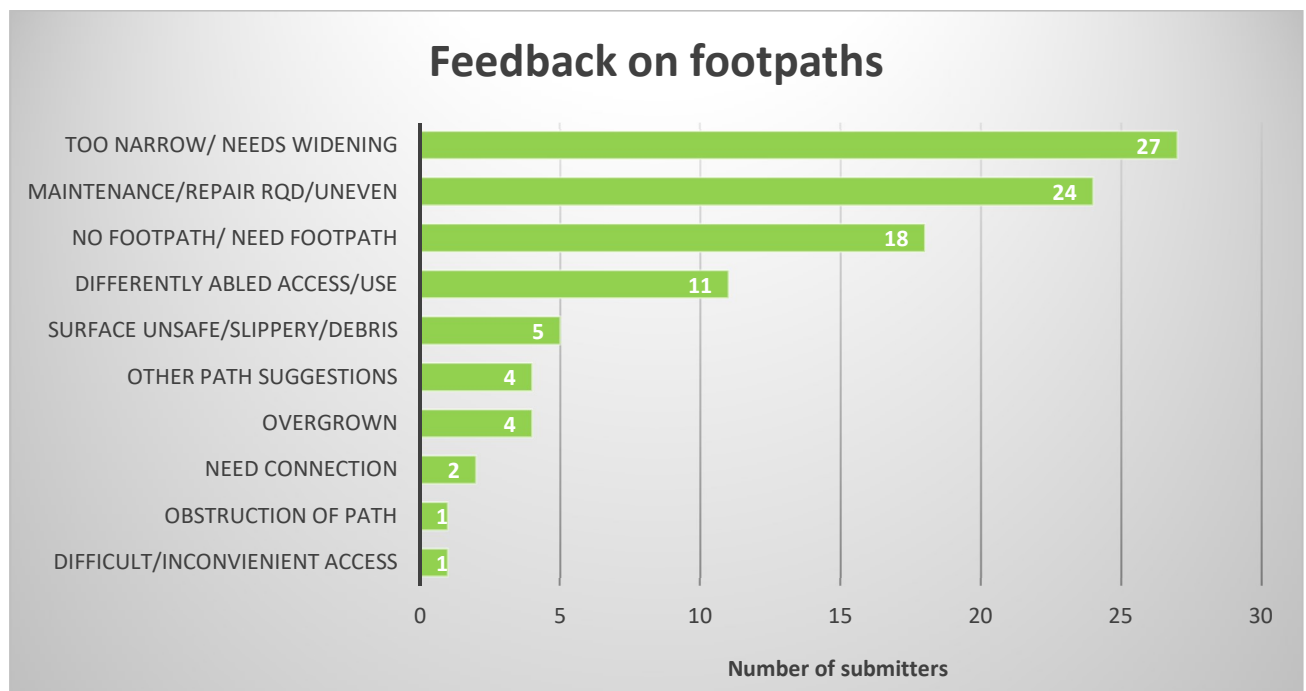
Seven respondents suggested lowering the speed limit on specific streets, and in the Village.

“Vision zero. All quiet residential streets 30km/h. School zone speed limit 30km/h at all times.”

“The speed limit to be dropped especially roads leading to Kiwi Esplanade and near parks.”

Some people also commented on poor driver behaviour, exacerbating perceived safety issues for walkers, and one person requested repairs made to the road surface on Wallace Road and Matapouri Road.

Footpaths



The most common feedback about footpaths in the area pertained to footpath width (27 comments), particularly in relation to the path along the waterfront on Kiwi Esplanade.

“Kiwi Esplanade walkway is too narrow and bikes/walking is difficult especially for bikers as we give way to pedestrians for safety. I have fallen off twice with path edges/long grass. Not safe for dog walking”

“The walkway along the Kiwi Esplanade waterfront is too narrow for walkers, cyclists and those with push chairs to be able to pass. Someone always has to move over onto the grass to allow others to pass...”

“[On Sullivan Ave] Path is narrow and when rubbish bins are out it is hard to walk down.”

Uneven, or footpaths in need of maintenance, (24 comments) was also frequently commented on, making walking, biking, pushing a pram, scootering and wheelchair/mobility scooter difficult in places.

“Footpath leading into the access to the pedestrian access under Māngere Bridge is in need of an upgrade. Very uneven & wet in the winter.”

“Need to smooth out the footpaths. Seen some people trip over because the footpath is up/down here & there.”

“Many of the footpaths are cracked making scooters and bikes harder for younger kids and many accidents occur as a result of them e.g. kids falling off scooters going over broken footpaths.”

“Coronation Road: Footpath is too small and bumpy hard to push a pram down it”

Eighteen submitters pointed out locations where footpaths are needed.

“Along the pony club is no footpath (both sides of Wallace Road).”

“From Ambury Road into Ambury Farm. There is the beginning of a sidewalk then it disappears.”

“There is no pedestrian footpath at the creamery road/mountain road roundabout. Pedestrians are forced to walk in the road or in a drainage ditch.”

Eleven submitters provided feedback and suggestions to improve access and make it easier for differently abled people within the community to move around. Of particular concern was uneven surfaces and lack of ramps on kerbs at intersections.

“Though it is physically easy enough to cross McIntyre Road as marked, there are about six wheelchair-bound folk in the area. When cars are parked on both sides of the road, it is hard for those folk to see to cross safely. Either a marked crossing or clear signs would improve safety.”

“My adult daughter is in an electric wheelchair. Each time the road is surfaced the dip at the kerbs gets deeper. She often gets stuck and can no longer travel around on her own. Needs ambulance person to help her negotiate where she used to have the independence.”

“There is no adjacent buggy/wheelchair crossing at the top of Boyd Ave.”

“The Kiwi Esplanade pedestrian path has uneven surfaces, making it difficult for wheelchairs.”

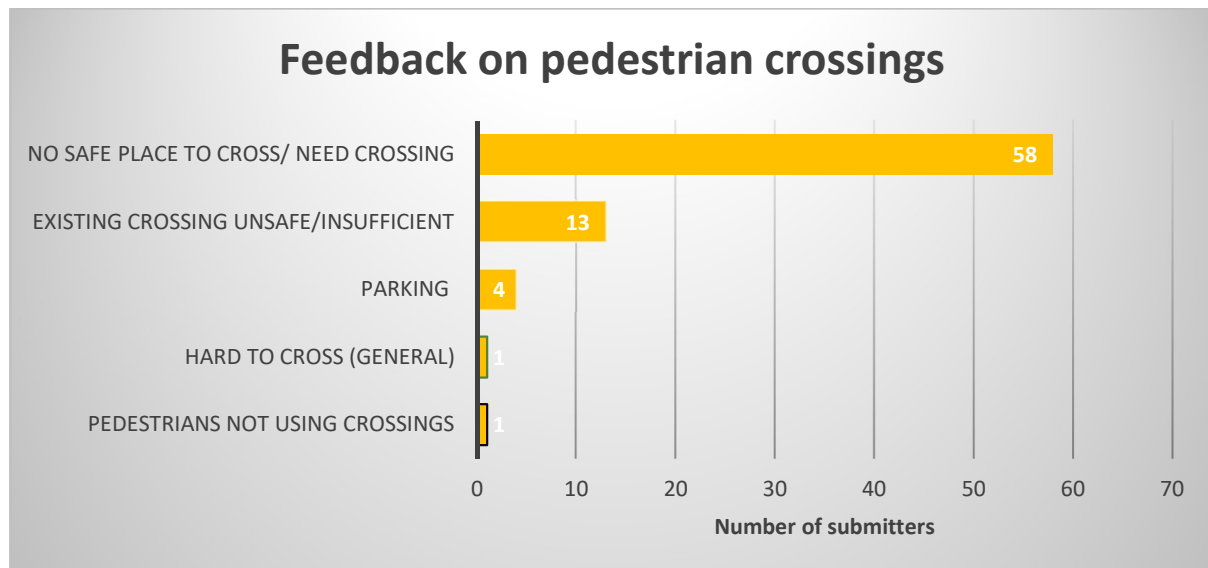
Nine submitters provided feedback about locations where sections of the footpath are overgrown, and where paths are slippery and unsafe.

“In a few places, there are trees over hanging the footpath.”

“Too muddy & slippery walking around Māngere Mountain during winter, especially if required to have dog on leash.”

“The track up Māngere Mt on the northern side (heading up to the trigs from the playground) needs to have steps put in as the scoria is very slippery and dangerous.”

Pedestrian crossings



The majority of feedback received was in relation to the absence of safe crossing facilities at locations throughout Māngere Bridge (58 comments)

“Tricky to cross corner Ambury Road & Muir Avenue. This is the only pedestrian crossing on Wallace Road. None on Church Road.”

“It's really hard to cross to the bus stop on Church Road close to Scott Avenue when the traffic is busy in the mornings.”

“Our kids can't walk to school without crossing a couple of roads, but there are no pedestrian crossings until they get close to the school. I'd like to see more crossings, one on Boyd Ave (which is on the bus route), just down the hill from the intersection with Sullivan, would be great.”

Following this was feedback about existing crossings, which people felt were unsafe and where improvements were suggested (13 comments).

“I don't like the intersection at the bottom round about (near ASB). The cars often stop for pedestrians but it isn't a pedestrian crossing - just people being nice. It stops the flow of traffic especially peak hours. Clarification would be good for the drivers as well as pedestrians.”

“Wallace Rd is also very busy now, and cars often don't stop for pedestrians at the crossing near Muir Ave. Some more obvious signs/ lights at the crossing would be good, as Waterlea School children use this crossing to get to and from school.”

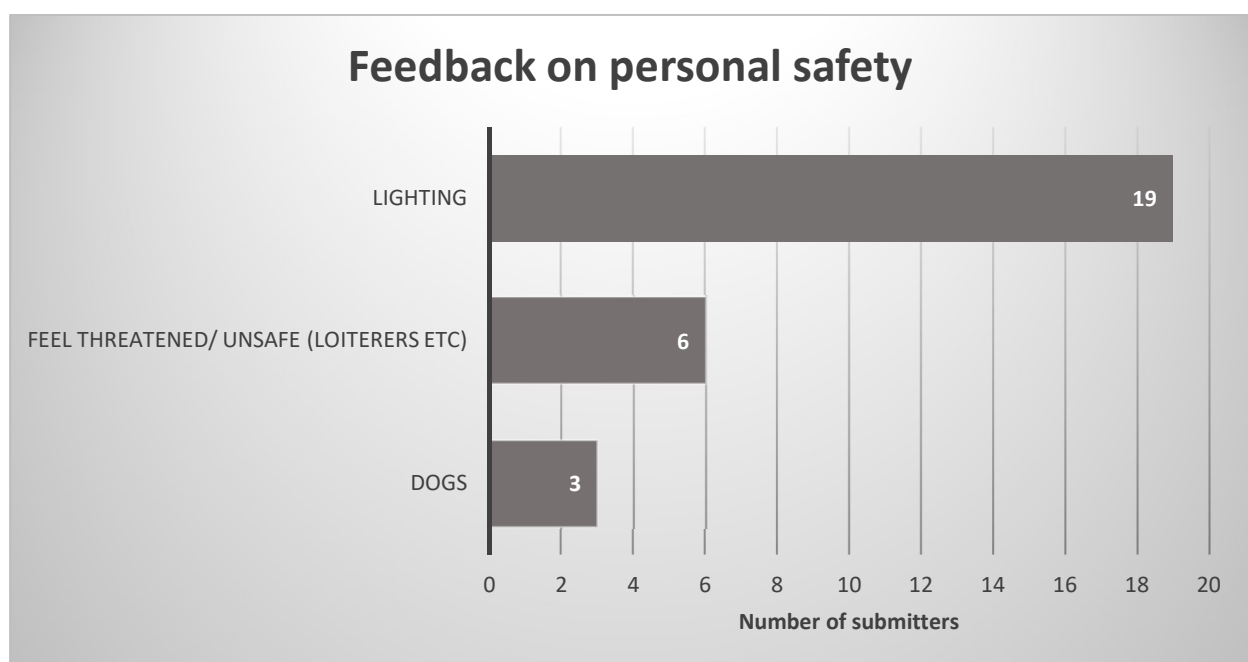
“The pedestrian crossing by Māngere Bridge Primary needs an upgrade and much better lighting in the evening.”

The remaining feedback related to car parking creating an unsafe environment, and one person commented on pedestrians not using the crossing in Māngere Village.

“No parking around pedestrian crossings. It's far too hard to be seen in amongst parked vehicles.”

“Many pedestrians are not utilising the existing crossing to cross the road as it is located at the far end of the rows of shops. This leads to the current situation where pedestrians emerge unexpectedly into the road from behind parked cars and the two large flowerbed boxes.”

Personal safety



We received 19 comments and requests for more lighting so people could feel safer walking and running at night, and to improve pedestrian visibility at some pedestrian crossing.

“Anything that would make the walk over to Onehunga at night feel safe would be fantastic. At this stage I wouldn't risk either the old bridge or the new bridge walkway as they are under lit, isolated, and generally feel like bad life choices.”

“Overall street lighting is poor making winter walking / running more difficult and perceived dangerous.”

“More lighting for village pedestrian crossing on Coronation Road.”

Six submitters commented on people gathering and drinking, in particular in the area of Old Māngere Bridge/Kiwi Esplanade and Māngere Mountain, making them to feel threatened and leading them to avoid these areas. People suggested imposing liquor bans and installing CCTV to deter this behavior.

“I do feel that more street lights or security cameras in public areas (e.g. shops / esplanade) would deter loiterers that make me feel uncomfortable working early in the morning or late at night.”

“I love running around Māngere Bridge tracks the only problem we are having is young ones and also adults using the old Māngere Bridge for park up and drink alcohol after hours sometimes till morning...”

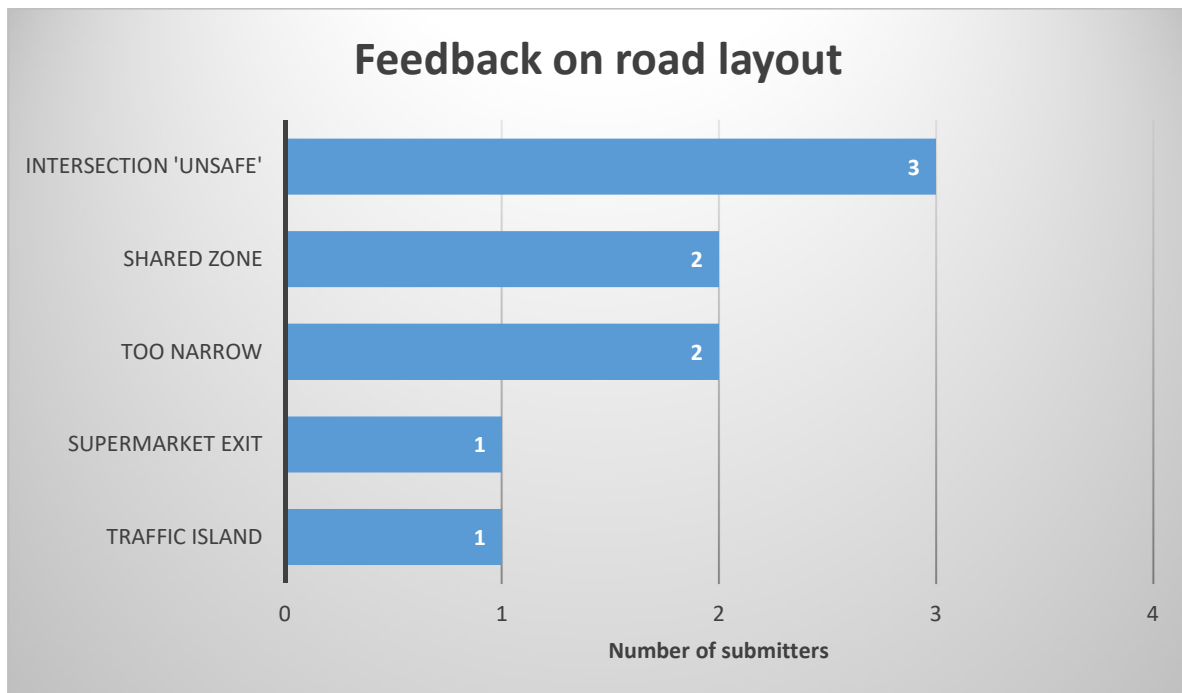
Monitor the old bridge at night/evening. The old bridge often contains many empty alcoholic boxes, cans and bottles. This makes the area unattractive and disrespected, often there’s also smashed bottles and glass on the road and footpaths.

Three submitters feel threatened by uncontrolled dogs in the area and asked for increased monitoring.

“More of an issue is dogs not on leashes and lack of street lighting making some areas quite dark early in the morning/at night. Increased encouragement that dogs are kept on leashes (and secure in properties).”

“More dogs under control – by leash or lead and not to annoy pedestrians or cars.”

Road layout



Three submitters commented on intersections where vehicle speed is an issue and where they felt improvements are necessary to make them safer for pedestrians.

“A roundabout at the bottom of Seaforth Ave would be a nice way to slow down traffic.”

“The Ambury Rd / Muir Rd intersection is extremely dangerous. It is right by Waterlea school. While there are pedestrian crossings on House Ave and Muir near the school, there is no safe way of crossing Ambury Rd. I walk a group of kids home after school and have had a number of close calls with cars turning left off Muir into Ambury Rd. The walk home is a stressful experience.”

“There could also be more speed bumps nearer Boyd as cars sweep from Kiwi Esplanade up Boyd and I’ve been told cars sometimes mount the footpath.”

Two submitters felt the road width, compounded with traffic volume and speed, made the locations unsafe for pedestrians.

“Crossing Wallace Rd southern section requires care due to width, vehicle speed and no facilities.”

“House Street is too narrow for number of cars round school time.”

Two submitters suggested turning Māngere Village into a shared zone

“The village is too car centric. The car park outside the local fresh choice and shops prioritises cars over pedestrians. More of a slow speed/shared space vibe might suit the area in the shops.

“The village really needs to be more of a shared zone and through traffic diverted/encouraged behind the shops or via other streets; pedestrians should be the priority in the shops and village car park not cars.”

We also received feedback about the placement of traffic islands and the vehicle exit at the supermarket in the Village.

“The traffic island at Miller and Mountain is badly designed and located. It is NOT a refuge island for pedestrians, and does not allow buses to turn onto Mountain from Miller without clipping the curb; regularly leaving chunks of concrete on the road surface (someone in the area obviously recognises the hazard, because the chunks are placed back onto the island regularly).”

“The exit to the supermarket is poorly placed and it is difficult for vehicles to turn right safely, with motorists often failing to notice pedestrians crossing. This is most dangerous on Sundays when the Market is on.”

Other feedback



Rubbish was of concern for six submitters, particularly in areas where people gather near Old Māngere Bridge and on Māngere Mountain, and lack of rubbish bins/rubbish collection at some locations. The dumping of rubbish on Creamery Road was also raised as an issue.

“Creamery Rd always covered in broken glass and other rubbish. Wallace Rd area along west side has no path, & grass is uneven & full of litter, with no bins at two bus stops.”

“I would love to see less rubbish - we have serious rubbish issues in Māngere Bridge with people dumping their fast food bags etc as well as over flowing bins.”

“Maybe more litterbins. In particular on the old bridge - lots of debris, rubbish lying around.”

Three submitters requested cycling infrastructure to encourage cycling and make cycling safer in Māngere Bridge.

“Turn grass berms into cycle ways, using tiles made from used tyres.”

“A painted cycle lane on Wallace Road would be good.”

“The streets in blue should have protected cycle lanes. I know this isn't directly related to walking but cycle lanes will narrow the road which will slow down cars. I think cycling and walking go hand in hand. We don't need on street parking on these streets because all houses have driveways.”

We received feedback from three submitters related to public transport services.

“How about a more frequent 309 bus service at least every 20 mins. Realistically, from western Māngere Bridge to the shops it's slightly too far to walk. Bus cycle or car is more appropriate for over a km.”

“The bus stop 6699 (by the library) is very important to old people in particular for protection from weather. A shelter is needed. People who have to walk usually catch a bus home here.”

Other comments included suggestions to install wayfinding signage and walking maps to help and encourage people get around the community.

“Signs “Share with care, cyclists give way to pedestrians”.

“Some walking maps and walking routes.”

Attachment 1: Feedback form

What are we seeking feedback on?

We want to know about your experiences with walking in the area shown on the map.

Please answer the following questions:

- 1) How would you rate your overall satisfaction with the amount and location of safe places to cross roads in this community?

PLEASE MARK ON SCALE BELOW



Don't know (PLEASE TICK)

- 2) Please mark on the map and describe places it is difficult to **cross the road** and why.

For example:

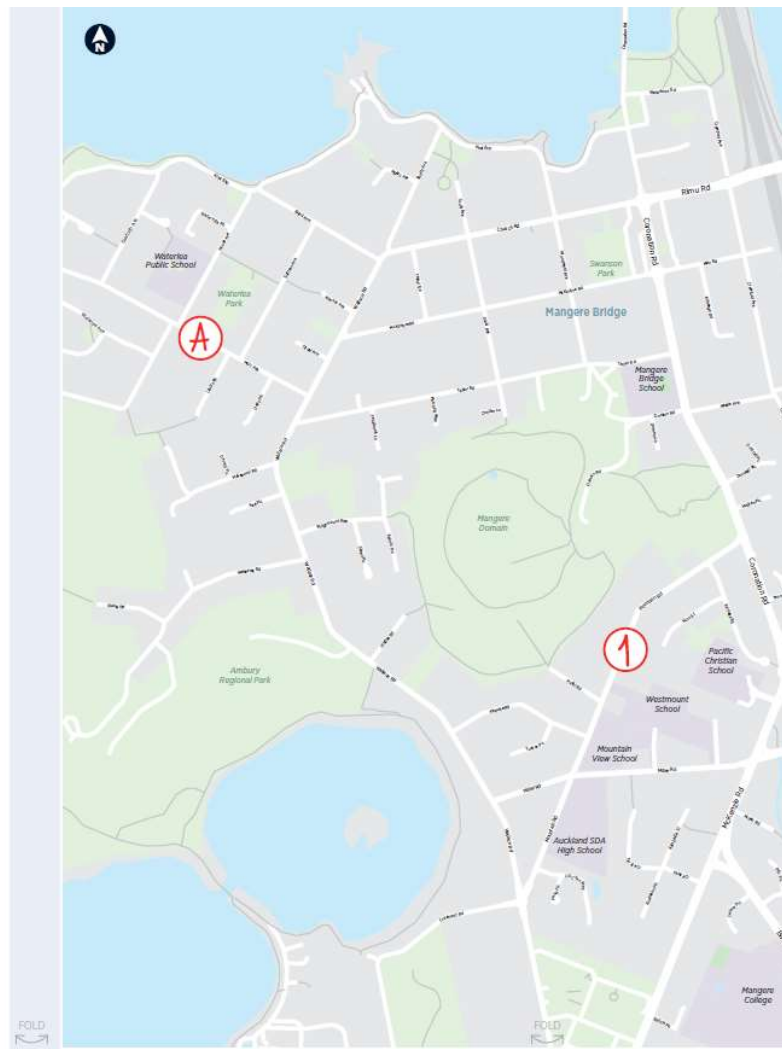
Ⓐ There is no safe place here or near here to cross the road to school

- 3) Are there any other places that are difficult to **walk**? Please tell us what the problem is and indicate it on the map.

For example:

Ⓛ The footpath is too narrow or cars speed through this area

- 4) Any other suggestions? What would you like to see changed to make it easier to **walk** around the area? Please indicate on the map where your suggested change is.



Attachment 2: Our responses to your feedback

Location	# of submitters	Theme	Feedback points included in theme	AT response
Kirkbride Road and McKenzie Road	1	Heavy vehicles	<ul style="list-style-type: none"> Heavy trucks make these roads undesirable for walking 	This issue was identified by a small number of people (compared to other issues) and we have not been able to prioritise it as part of this programme.
Greenwood Road	1	No footpath/ need footpath	<ul style="list-style-type: none"> No footpath along Greenwood Ave 	This issue was identified by a small number of people (compared to other issues) and we have not been able to prioritise it as part of this programme.
Mountain Road	2	Visibility issues No safe place to cross/need crossing	<ul style="list-style-type: none"> Difficult to cross where rise in road/blind corner (approx. #57 Mountain Rd) makes oncoming cars hard to see. Pedestrian crossing needed to make crossing safer 	This issue was identified by a small number of people (compared to other issues) and we have not been able to prioritise it as part of this programme.
Mountain Road / Miller Road intersection	3	Driver behaviour	<ul style="list-style-type: none"> Dangerous intersection Drivers ignore road rules 	This area is directly outside two schools and we have had ongoing feedback about these issues. For that reason, we are taking this through to the next round and have included a plan to address this area. We are likely looking to change the
		No safe place to cross/need crossing	<ul style="list-style-type: none"> Needs pedestrian crossing on Miller Road for children crossing to get to bus stops and local shops 	

Location	# of submitters	Theme	Feedback points included in theme	AT response
		Road layout	<ul style="list-style-type: none"> Traffic Islands poorly located (do not provide safe refuge/ buses clip routinely and damage) 	control of this intersection. This includes the two zebra crossings nearby.
Creamery Road / Wallace Road intersection	5	No footpath/ need footpath	<ul style="list-style-type: none"> Lack of footpaths at Creamery Road/ Wallace Road roundabout, pedestrians walk on road or drainage ditch Creamery Rd (heading towards Watercare plant) has no footpath 	This is quite an isolated location with not many pedestrians in the area (compared to other areas) and as such, we will not be looking at any changes at this stage.
		Differently abled access/use	<ul style="list-style-type: none"> No wheelchair access 	
Wallace Road	24	No safe place to cross/need crossing	<ul style="list-style-type: none"> hidden/ blind corners not safe Lacks adequate number of crossings or islands Islands big enough to fit a pram would be good Specific crossing requested near the dairy close to Kowhai Ave. (12 Wallace Ave) 	<p>Thank you for your feedback. We will investigate opportunities to improve existing crossing locations, provide new crossing facilities, improve footpaths and manage high speeds along the corridor. The intersections along Wallace Road between Church Road and Wellesley Road will also be investigated as part of the improvements for the corridor.</p> <p>For the maintenance issues (including overgrown trees and rubbish), we have lodged a case with AT for appropriate investigation and action. Please</p>
		Traffic speed	<ul style="list-style-type: none"> Cars speed, high accident rate - traffic calming/ speed bumps needed Roundabouts to slow traffic and help drivers turning onto Wallace Road, like at Taylor Road/Wallace Road intersection 	

Location	# of submitters	Theme	Feedback points included in theme	AT response
			<p>and Muir Road/ Wallace Road intersection.</p> <ul style="list-style-type: none"> AT's response to previous requests for speed calming from the community was that speed calming is not an option because it's a bus route ("yet buses go down Coronation Road and are in place in Māngere to slow cars down where speed bumps have been put in?") 	<p>quote CAS-740167-C0S2Q2 should you wish to contact AT for further information.</p>
		Traffic volume	<ul style="list-style-type: none"> Traffic volume and road width make road hard to cross 	
		Driver behaviour	<ul style="list-style-type: none"> Cars sometimes don't stop at the crossing on Wallace Road near Muir Road, need to make motorists more aware that there is a crossing. 	
		No footpath/ need footpath	<ul style="list-style-type: none"> No footpath on west side of Wallace Road south of Wellesley Road - grass is uneven and full of litter and makes walking difficult 	
		Footpath too narrow/ needs widening	<ul style="list-style-type: none"> footpath is narrow and uneven surface in places on western side heading south 	
		Overgrown	<ul style="list-style-type: none"> In places trees over hang the footpath 	

Location	# of submitters	Theme	Feedback points included in theme	AT response
		Differently abled access/use	<ul style="list-style-type: none"> Ramps too steep for mobility scooters. A ramp needed at the bus stop opposite the corner of Wallace Road and Wellesley Road (currently grass berm only) 	
		Rubbish	<ul style="list-style-type: none"> No bins at two bus stops Grass is full of litter Dumping of rubbish in berm (Wallace Road south of Creamery Road intersection/roundabout) makes walking hard/ undesirable 	
		Cycle lane	<ul style="list-style-type: none"> Install painted cycle lane along Wallace Road. 	
		Other	<ul style="list-style-type: none"> Wallace Road needs to be resealed (near Matapouri Road), surface melts and causes mess in summer. 	
Wallace Road / Kapuka Avenue intersection	2	No safe place to cross/need crossing	<ul style="list-style-type: none"> Needs to be safer to cross to bus stop located opposite Kapuka Avenue. 	Please refer to the response above for Wallace Road.
		Traffic behaviour	<ul style="list-style-type: none"> Hard to cross; speed, high accident rate. 	
Wallace Road / Wellesley Road intersection	2	Pedestrian crossing	<ul style="list-style-type: none"> Zebra crossing near bus stop needed. 	As above, this is an area we are investigating improvements.

Location	# of submitters	Theme	Feedback points included in theme	AT response
		Differently abled access/use	<ul style="list-style-type: none"> New ramp requested opposite the bus stop on the corner of Wallace Road and Wellesley Road. 	
Wallace Road / Kea Place intersection	2	No safe place to cross/need crossing	<ul style="list-style-type: none"> Crossing facility needed – is hard to cross at this location. 	As above, this is an area we are investigating improvements.
Taylor Road/ Wallace Road intersection	2	Traffic speed	<ul style="list-style-type: none"> Difficult to cross from Taylor Road over Wallace Road, cars speed around bend 	As above, this is an area we are investigating improvements.
Wallace Road / Muir Road intersection	2	No safe place to cross/need crossing	<ul style="list-style-type: none"> Busy area in mornings with Waterlea School traffic, makes it difficult to cross, especially at the Wallace Road/Muir Avenue intersection. 	As above, this is an area we are investigating improvements.
Ambury Road/ Ambury Farm	2	No footpath/ need footpath	<ul style="list-style-type: none"> Incomplete footpath into Ambury Farm from Ambury Road. 	This issue was identified by a small number of people (compared to other issues) and we have not been able to prioritise it as part of this programme.
Ambury Road / Muir Road intersection	4	Traffic speed	<ul style="list-style-type: none"> Cars speed around corner from Muir Road onto Ambury Road - dangerous for children standing in traffic island. Car slowing at Muir Road pedestrian crossing (located near Muir Road/Ambury Road intersection) is needed – drivers sometimes do not see 	Thank you for your feedback. We will investigate opportunities to improve the operation and safety at both Ambury Rd/Muir Ave/House Ave intersections for both motorists and pedestrians.

Location	# of submitters	Theme	Feedback points included in theme	AT response
			people/children waiting at the crossing.	
		No safe place to cross/need crossing	<ul style="list-style-type: none"> Crossing needed on Ambury Road (at Muir Rd intersection) for children walking to Waterlea School and other walkers. 	
Kiwi Esplanade	27	Footpath too narrow/ needs widening	<ul style="list-style-type: none"> Footpath too narrow for cyclists-walkers-prams-mobility scooters-wheelchairs to pass each other. 	This issue is only about the width of the footpaths and so not in scope for the Safer Communities programme. We will be sending this information to the AT Walking and Cycling team for their consideration.
		Maintenance/repair required/uneven	<ul style="list-style-type: none"> Footpath needs repairs in places, has uneven surfaces. Use smooth concrete not the pebble kind for scooters and skaters. 	We have received a low level of response for this issue and will not be taking this issue forward for further consideration.
		Differently abled access/use	<ul style="list-style-type: none"> Footpath is difficult for people in wheelchairs to use. Kerbs too steep for mobility vehicles etc. 	For the maintenance issues (footpath/overgrown bushes), we have lodged a case with AT for appropriate investigation and action. Please quote CAS-740167-C0S2Q2 should you wish to contact AT for further information.
		No footpath/ need footpath	<ul style="list-style-type: none"> Near Yorkton rise a footpath is needed to link to the shoreline footpath. 	

Location	# of submitters	Theme	Feedback points included in theme	AT response
		No safe place to cross/need crossing	<ul style="list-style-type: none"> • Crossing needed where bends in road make it difficult so see oncoming cars (i.e. near boat club). • Crossing needed near intersection with Seaforth Avenue. • Crossing needed near Boyd Avenue and House Avenue. 	As this issue was identified by a low number of people we have not prioritised it for this programme of work.
		Personal safety	<ul style="list-style-type: none"> • Make safer by removing ground level bushes along Kiwi Esplanade opposite #'s 9 and 32. 	We have lodged a case with AT for appropriate investigation and action. Please quote CAS-740167-C0S2Q2 should you wish to contact AT for further information.
		Traffic speed	<ul style="list-style-type: none"> • Reduce speed on Kiwi Esplanade. • Install roundabout at the bottom of Seaforth Avenue to slow traffic. • Speed calming on roads leading to Kiwi Esplanade and near parks • More speed bumps on Boyd Avenue leading to Kiwi Esplanade. 	As this issue was identified by a low number of people we have not prioritised it for this programme of work.
		Lighting	<ul style="list-style-type: none"> • Additional lighting to extend hours of use. 	Thank you for your feedback. We have lodged a case with AT for appropriate investigation and

Location	# of submitters	Theme	Feedback points included in theme	AT response
				action. Please quote CAS-740179-B7H8C4 should you wish to contact AT for further information.
Boyd Avenue	5	Traffic speed	<ul style="list-style-type: none"> Cars speed down Boyd Avenue and sweep into Kiwi Esplanade from Boyd Ave. More speed bumps to slow cars. 	We have looked at this area and decided that because of site constraints, it would be challenging to provide a safe pedestrian crossing. Furthermore, there was a low level of responses for this issue and therefore will not be taking this issue forward for further consideration
		No safe place to cross/need crossing	<ul style="list-style-type: none"> Install pedestrian crossing just down the road from the intersection with Sullivan Avenue. 	
		Differently abled access/use	<ul style="list-style-type: none"> Kerbs too steep for mobility vehicles etc. 	
House Avenue	4	Traffic volume	<ul style="list-style-type: none"> Busy with school traffic. 	We are looking at improving the zebra crossing outside the school to improve safety.
		Existing crossing unsafe/insufficient	<ul style="list-style-type: none"> More obvious signs/ lights at the crossing by Waterlea School. 	
		Differently abled access/use	<ul style="list-style-type: none"> Kerbs too steep for mobility vehicles etc. to navigate. 	
		Parking	<ul style="list-style-type: none"> Street is too narrow for number of cars round school time – is dangerous crossing road around parked cars. 	We only received one feedback response about this issue, compared with a large number of responses received for other issues. As such, this was not a priority for us to investigate.
Sullivan Avenue	2	Traffic speed	<ul style="list-style-type: none"> Cars speed on Sullivan Ave. 	

Location	# of submitters	Theme	Feedback points included in theme	AT response
		Footpath too narrow/ needs widening	<ul style="list-style-type: none"> Footpath is narrow and when rubbish bins are out it is hard to walk down. 	As we received a low level of feedback compared to other issues highlighted by the community we will not be taking this issue forward as part of this programme.
Wallace Road / Church Road / Boyd Avenue / Shortt Avenue intersection	4	Traffic speed	<ul style="list-style-type: none"> Traffic travels too fast, is dangerous corner. 	These issues will be investigated as part of the Wallace Road work outlined above.
		Differently abled access/use	<ul style="list-style-type: none"> No allowance for wheelchair/prams. 	
		No safe place to cross/need crossing	<ul style="list-style-type: none"> No safe places to cross. Put a pedestrian crossing in further up each road. 	
Seaforth Avenue / Muir Road intersection	2	Traffic behaviour	<ul style="list-style-type: none"> Seaforth Avenue is busy road, cars speed and do donuts at intersection. 	This issue was identified by a small number of people (compared to other issues) and we have not been able to prioritise it as part of this programme.
Church Road	16	Traffic speed and volume	<ul style="list-style-type: none"> Busy, car speed make it hard to cross. Traffic calming would be good, speed bumps. 	Thank you for your feedback. We will investigate opportunities to improve crossing locations and manage high speeds along the corridor. The intersections along Church Road will also be investigated as part of the improvements for the corridor.
		Visibility issues (for pedestrians / cars)	<ul style="list-style-type: none"> Lack of visibility at the bend/hill. 	
		Reduce speed limit	<ul style="list-style-type: none"> Drop speed limit. 	

Location	# of submitters	Theme	Feedback points included in theme	AT response
		No safe place to cross/need crossing	<ul style="list-style-type: none"> • There are no pedestrian crossings on Church Road. • Pedestrian crossing requests: <ul style="list-style-type: none"> - between the two bus stops near the intersection with Scott Avenue. - near Woodward Avenue. 	<p>The projects will be prioritised in the Safer Community Programme.</p> <p>For the maintenance issues (footpath crack/repair), we have lodged a case with AT for appropriate investigation and action. Please quote CAS-740167-C0S2Q2 should you wish to contact AT for further information.</p>
		Maintenance/ repair required /uneven	<ul style="list-style-type: none"> • Footpath is cracked. 	
Taylor Road	7	Visibility issues (for pedestrians / cars)	<ul style="list-style-type: none"> • Bad visibility where the road rises (near Woodward Ave/ bowls club / scout den / tennis court). Makes crossing the road dangerous. 	<p>Thank you for your feedback. We will investigate opportunities to improve footpath, crossing locations and manage high speeds along the corridor. The intersection of Woodward Avenue/Taylor Road will also be investigated as part of the improvements for Taylor Road.</p>
		Traffic	<ul style="list-style-type: none"> • Busy and cars drive quite fast (above the limit) on the road. • Traffic calming, speed bumps, roundabouts suggested. 	
		Footpath too narrow/ needs widening	<ul style="list-style-type: none"> • Narrow footpath; <ul style="list-style-type: none"> - South side of Taylor Road between Matchett Place and Fallsbrook Lane - Between Scott Avenue and Wallace Road. 	<p>The projects will be prioritised in the Safer Community Programme.</p> <p>These footpath issues will not be included in the further work as</p>

Location	# of submitters	Theme	Feedback points included in theme	AT response
		No footpath/ need footpath	<ul style="list-style-type: none"> Footpaths needed the whole way up from Taylor Rd, past the Memorial Hall and up to the sports field. There are in some in places, but not consistently. 	we are more focused on safety (such as crossing and intersection work).
McIntyre Road	8	Visibility issues (for pedestrians / cars)	<ul style="list-style-type: none"> Poor visibility; narrow with many parked cars and where the road rises (where it intersects with Woodward Ave). Especially difficult for wheelchair bound local residents to see cars coming, Parked cars on road obscure visibility cars turning into carpark. 	Thank you for your feedback. At this stage, we are prioritising improving Wallace Road and part of Coronation Road, possibly looking at improving speed and providing further crossing facilities. This includes the intersections with McIntyre Road. The projects will be prioritised in the Safer Community Programme.
		Traffic speed	<ul style="list-style-type: none"> People speed, traffic calming needed, speed bumps. 	
		No safe place to cross/need crossing	<ul style="list-style-type: none"> Needs pedestrian crossing/s. Needs crossing near Spotted Frog preschool (#41). lots of cars coming and going from supermarket carpark on McIntyre Road, cars don't slow down. 	
McIntyre Road / Coronation Road intersection	7	Traffic speed and volume	<ul style="list-style-type: none"> Hard/dangerous to cross; car volume and speed. 	We will be looking at improving this intersection. This may include improved and/or new crossing facilities, new road
		Visibility issues (for pedestrians / cars)	<ul style="list-style-type: none"> Large hedge creates blind spot. 	

Location	# of submitters	Theme	Feedback points included in theme	AT response
		No safe place to cross/need crossing	<ul style="list-style-type: none"> No crossing provided. 	<p>markings and signage that will help to identify the village more clearly.</p> <p>The projects will be prioritised in the Safer Community Programme.</p>
Church Road/ Coronation Road / Rimu Road intersection	15	Traffic speed and behaviour	<ul style="list-style-type: none"> Car speed. Heavy traffic. 	Same as the work outlined above.
		No safe place to cross/need crossing	<ul style="list-style-type: none"> Cars don't look out for pedestrians or slow/stop, difficult for elderly from nearby retirement units. Needs formal crossing, vehicles unsure whether to stop – sometimes they do and sometimes they don't, Clarification would be good for the drivers as well as pedestrians. Barriers on each corner to stop people crossing and put crossing further up Church Road. 	
Coronation Road	20	No safe place to cross/need crossing	<ul style="list-style-type: none"> Crossings needed in vicinity of Hocken Place/ Dunstall Place/ Mountain Road and Māngere Mountain Education Centre. 	Thank you for your feedback. We will investigate opportunities to improve existing crossing locations, provide new crossing facilities and manage high speeds along the corridor
		Traffic speed	<ul style="list-style-type: none"> Too many people speed. 	

Location	# of submitters	Theme	Feedback points included in theme	AT response
			<ul style="list-style-type: none"> Add speed humps prior to pedestrian crossing or flashing lights on road. 	between Church Road and Hastie Avenue.
		Driver behaviour	<ul style="list-style-type: none"> Cars don't always stop at the pedestrian crossing opposite Māngere Bridge School (near intersection with Taylor Road). 	The zebra crossing on Coronation Road near Taylor Road has recently been upgraded. This pedestrian crossing will be monitored and upgraded as necessary.
		Visibility	<ul style="list-style-type: none"> Rise and bends on Coronation Road around the mountain make it difficult to see traffic from both directions at once, especially when cars parked. 	The projects will be prioritised in the Safer Community Programme.
		Existing crossing unsafe/insufficient	<ul style="list-style-type: none"> Pedestrian crossing by Māngere Bridge School (near intersection with Taylor Road) needs an upgrade and better lighting. Cars don't always stop at this pedestrian crossing. 	For the maintenance issues, we have lodged a case with AT for appropriate investigation and action. Please quote CAS-740167-C0S2Q2 should you wish to contact AT for further information.
		Surface unsafe/slippery/debris	<ul style="list-style-type: none"> Slippery in winter at the left end of Coronation Road between Church Road/Kiwi Esplanade due to fallen leaves. 	For the lighting request, please quote CAS-740179-B7H8C4.
		Maintenance/repair required/uneven	<ul style="list-style-type: none"> Footpath on lower Coronation Road left looking to harbour has huge concrete blocks on path and is uneven. People from Bridgework use walkers and scooters and find it unsafe. 	

Location	# of submitters	Theme	Feedback points included in theme	AT response
			<ul style="list-style-type: none"> • Uneven surfaces and steep gradients - make pushing pram difficult, hard for visually impaired. 	
		Overgrown	<ul style="list-style-type: none"> • I am blind and use a long cane - there are many overhanging trees in the area and many areas with tree roots that break up the pavement making it hard to navigate safely - particular problem pavements on Coronation Road. 	
		Lighting	<ul style="list-style-type: none"> • Better lighting: <ul style="list-style-type: none"> - by the BP Māngere (150 Coronation Road). - by Māngere Bridge School. 	
Māngere Bridge Village	20	Traffic volume	<ul style="list-style-type: none"> • Busy and congested with cars waiting for car parks. 	<p>Thank you for your feedback. We will investigate opportunities to improve footpaths, existing crossing locations, provide new crossing facilities and manage speeds in the Māngere Bridge Village. The car park exit will also be investigated for improvement opportunities.</p> <p>The projects will be prioritised in the Safer Community Programme.</p>
		Traffic speed	<ul style="list-style-type: none"> • Cars speed. • Lower the speed limit in the village. • Slowing the traffic to 30km/h in the village. 	
		Driver behaviour	<ul style="list-style-type: none"> • Cars often drive through crossing when people are waiting to cross. 	

Location	# of submitters	Theme	Feedback points included in theme	AT response
			<ul style="list-style-type: none"> • Install signal crossing to make people stop. • Exit to the supermarket is poorly placed and it difficult for vehicles to turn right safely, with motorists often failing to notice pedestrians crossing. Remove the supermarket car park exit on to Coronation Road or reduce it to left turn only. 	<p>For the lighting request, we have lodged a case with AT for appropriate investigation and action. Please quote CAS-740179-B7H8C4 should you wish to contact AT for further information.</p>
		<p>No safe place to cross/need crossing</p>	<ul style="list-style-type: none"> • No safe places to cross, need more crossings in village, only one place to cross in the Village. • Install press button crossing. • Add a pedestrian crossing in the middle of Māngere Village shops. 	
		<p>Existing crossing unsafe/insufficient</p>	<ul style="list-style-type: none"> • Improve existing crossing, needs re-marking/faded not visible to motorists. • Raised crossings more obvious and force cars to slow down. • Crossing the road in front of Post Shop/Kirk Park is so dangerous, cars too fast, a tree blocks view. 	
		<p>Pedestrians not utilising crossings</p>	<ul style="list-style-type: none"> • Pedestrians do not utilise the existing crossing because it is 	

Location	# of submitters	Theme	Feedback points included in theme	AT response
			<p>located at the far end of the rows of shops.</p> <ul style="list-style-type: none"> The speed bump/s are treated as a defacto pedestrian crossing. 	
		Shared zone	<ul style="list-style-type: none"> Remove car parks from Village. Create a shared space. Prioritise pedestrians not traffic, too car centric. 	
		Footpath too narrow/ needs widening	<ul style="list-style-type: none"> Footpath too narrow on the main street in the village for mobility scooters. 	
		No footpath/ need footpath	<ul style="list-style-type: none"> No footpath on lane between Rimu Road and Miro Road (behind shops in Village). 	
		Lighting	<ul style="list-style-type: none"> More lighting for village pedestrian crossing. No lighting behind shops in Village on lane between Rimu Road and Miro Road . 	

Location	# of submitters	Theme	Feedback points included in theme	AT response
Swanson Park and the access lane behind shops	13	No footpath/ need footpath	<ul style="list-style-type: none"> No footpath to get to the playground/skate park, no access for anyone not on foot i.e. mobility scooter, scooter, and bike. No footpath alongside the lane by Swanson Park/behind shops to get from McIntyre Road to the Library or to the Playground - you have to walk over the field or down the lane, which cars and trucks drive down. Library difficult to access from the village. 	<p>Thank you for your feedback. We will investigate opportunities to improve footpath connections between the library and Swanson Park, provide new crossing facilities and manage speeds along the access lane in front of the library.</p> <p>The projects will be prioritised in the Safer Community Programme.</p>
		No safe place to cross/need crossing	<ul style="list-style-type: none"> Crossing the lane outside the library is becoming increasingly dangerous with the trucks that pull up and block the lane. They obscure the sightlines to see cars and other traffic coming down the lane. 	
		Traffic volume	<ul style="list-style-type: none"> Lane is busy with delivery truck and is narrow – too narrow for two-way, make one way. 	
Miller Road	2	Traffic speed	<ul style="list-style-type: none"> Cars speed. 	<p>We are looking at upgrading the zebra crossing on Miller Road to improve pedestrian safety in this area.</p>
			<ul style="list-style-type: none"> Far too steep and angled for a diagonal cross not straight cross from side to side. I am reversing 	

Location	# of submitters	Theme	Feedback points included in theme	AT response
			onto road to cross bottom of Miller Road after crossing McKenzie Road when trying to do a right hand turn from Walmsley to Coronation. <- ramp + crossing diabolical!	
Pedestrian alley between Tarata Crescent and Miller Road	1	Lighting	<ul style="list-style-type: none"> Needs lighting, feel unsafe at night. 	Thank you for your feedback. Please quote CAS-740179-B7H8C4 should you wish to contact AT for further information.
Favona Road and Mahunga Drive	2	Traffic volume	<ul style="list-style-type: none"> Volume of traffic make these roads unsafe for children walking to Māngere Bridge School. 	Thank you for your feedback. This is outside the scope of our project.
Footbridge over motorway (Hastie Ave)	2	Personal safety / safety	<ul style="list-style-type: none"> Trees/flax overgrown. Ramp on the left hand side: there is a gap where my 2 yr old has easily put her head through which in turn she can fit her body through the gap also. Not safe at all. 	Thank you for your feedback. This is outside the scope of our project.
Old Māngere Bridge	13	Maintenance/repair required/uneven	<ul style="list-style-type: none"> Footpaths to Old Māngere Bridge end at the car parks in the reserves. Poor surfaces, uneven, pot holes, not good for walkers or those with mobility issues, cyclists, kids on 	Thank you for your feedback. This is outside the scope of our project.

Location	# of submitters	Theme	Feedback points included in theme	AT response
			scooters or people with children in pushchairs (especially Onehunga end). <ul style="list-style-type: none"> No railing on left hand side of causeway leading to old bridge. 	
		Need connection	<ul style="list-style-type: none"> Linkage to Onehunga foreshore is incomplete Walking track from Old Māngere Bridge to Mahunga Drive is incomplete. 	
		Personal safety	<ul style="list-style-type: none"> Does not feel safe (especially at Onehunga end). Monitor the old bridge at night/evening. Feels Isolated. People park and drink alcohol after hours. Liquor ban area or restrict access to cars at night. 	
		Rubbish	<ul style="list-style-type: none"> Lots of rubbish lying around. More rubbish bins needed. 	
		Lighting	<ul style="list-style-type: none"> Very poor lighting, under-lit (especially Onehunga end). Lighting not on in mornings. 	

Location	# of submitters	Theme	Feedback points included in theme	AT response
Māngere Mountain	14	Maintenance/repair required/uneven	<ul style="list-style-type: none"> • Very rough tracks, tracks need upgrading. • Consistent maintenance required. • Lack of proper walking tracks, people are carving desire tracks into the manga. • Good walking tracks to attract more people, particularly less mobile people and parents with buggies and young kids, which would mean less walking on the streets. • Drainage needs maintenance by track from Domain Drive down to Coronation Road – heavy rain washes track away. 	<p>Thank you for your feedback. This is outside the scope of our project and we have forwarded this onto Auckland Council Parks (AC) team for their consideration. AT understands that AC has plans to improve some of the tracks. Please quote 8110151601 should you wish to contact AC for further information.</p>
		No footpath/ need footpath (track)	<ul style="list-style-type: none"> • No footpath up Domain Road to reach tracks on Mountain or the Playcentre (footpath stops at Plunket and then you have to walk in the road the rest of the way). Cars come fast down the road and is dangerous for people pushing buggies or walking with small children. • More track/s around northern side of Māngere Mountain so people can reach Māngere Village from 	

Location	# of submitters	Theme	Feedback points included in theme	AT response
			Wellesley Street, southern Wallace Road and Ridgemount Rise.	
		Surface unsafe/slippery/debris	<ul style="list-style-type: none"> • Fine scoria and mud makes tracks slippery and dangerous. 	