

# Chief Executive's Report

## Recommendation:

That the Chief Executive's report be received.

## Prepared by:

Dr David Warburton, Chief Executive

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Please note that the following report is truncated due to the shortened reporting period between November and December meetings.

## Finance

A reforecast of the 2013/14 Financial Year Opex and Capex has been prepared and will be presented as a separate item to the Board.

The 2014/15 Draft Budget has been presented and discussed with AC.

The half year accounts process has commenced with Audit NZ now on site in Henderson to commence the audit review engagement.

Octopus Services Ltd (OSL) from Hong Kong are assisting with a review of the AIFS finance process and procedures. OSL have assisted with identifying reports and clarifying tasks that need to be performed to further assist the system integrity assurance.

### Regional Land Transport Programme (RLTP) Funding

During November 2013, NZTA approved the funding of two improvement projects and one emergency works. The total amount of funding secured from NZTA in November was \$2.8m.

The projects which have secured NZTA funding are:

Portage Road (Neville – Kinross) Cycleway	Construction	\$1.0m
Rail Platform Extensions	Construction	\$1.6m
Emergency works		\$0.2m

The emergency works comprised:

- Immediate response works in rural south Auckland following a severe storm event on 24/25 September 2013. This covered responses at 24 locations including slips, tree damage and drainage/flooding.
- Remedial works at four under-slip sites in west Auckland notified to NZTA during April – June following severe weather conditions. These included Bethells Rd, Candia Rd, Sunnyvale Rd and South Titirangi Rd.

**Table 1 – Current Funding Expectations from NZTA for Capital Projects**

NZTA Funding Status	FY14 (v5) \$M	FY14 (v2) \$M	Difference \$M
Renewal Capital Projects	76.0	75.8	0.2
New Capital Projects	91.5	98.7	-7.2
<b>Total</b>	<b>167.5</b>	<b>174.5</b>	<b>-7.0</b>

Total NZTA subsidy expected for the 2013/14 full year has been revised down to 167.5m for Capital Projects, a reduction of \$7.0m from the previous full year forecast of \$174.5m.

The reduction in NZTA subsidy (\$7.2m) is driven by a reduction and/or deferral of expenditure on new Public Transport Infrastructure Projects, these include Manukau Rail Station, Otahuhu Bus Interchange, and the Park & Ride Station in Silverdale. This reduction has been partially off-set by an increase in expenditure on the AMETI project.

Renewal Capex subsidy forecast has increased by \$0.2m for the 2013/14 year due to minor increases in Local Road Renewal expenditure.

### **Procurement**

Ten tenders were published up to 26 November with an estimated value of \$51.87m. Eighty one contracts were issued with a total value of \$4.30m.

The request for proposal for the provision of radio communications to support EMUs, Parking and also PT operations has closed and is under evaluation.

# Key Projects

## **Puhoi to Warkworth Notice of Requirement**

On behalf of the NZTA, the Further North alliance lodged an application with the Environmental Protection Agency (EPA) in August for a number of resource consents and a Notice of Requirement (NoR) for the proposed Puhoi to Warkworth motorway project. This was formally notified on 16 November following confirmation from the relevant government ministers that it should be heard by a Board of Inquiry as it is a project of national significance. Submissions on the NoR will close on 13 December with hearings expected in March/April 2014. A decision by the board must be released within nine months of notification – mid-August 2014.

AT have begun a review of the documentation and will make a submission expressing overall support for the project. In particular, the limited number of accesses to the motorway and its connection with State Highway 1 north of Warkworth are supported. There are a number of issues to be discussed with the NZTA to ensure that detailed design of the project avoids adverse effects to AT's roads. In particular, AT will want to ensure that roads crossed by the motorway are future proofed to allow for future widening to accommodate such improvements as wider footpaths and safety works. Some paper roads which would be severed by the motorway may also need to be stopped. NZTA and AT are also working together on other related projects in the area such as Hill Street and the Matakana Link road in Warkworth.

## **Lincoln Road Upgrade**

AT is planning a major upgrade of Lincoln Road from Te Pai Place to the north-western motorway interchange. The upgrade aims to address congestion and safety issues along the route and support the future development of a bus interchange near the motorway.

The project team has been meeting with directly-affected property owners in regards to land required to widen the road sufficiently to accommodate an additional transit lane and shared path in both directions. The team also met with other interested parties, such as emergency services, Waitakere Hospital and other Lincoln Road businesses located outside the upgrade area.

Public consultation on the preliminary design opened on 28 November and will close on 7 February 2014. Feedback can be provided online or via a freepost feedback form and will help to inform the detailed design.

Open days were held on 5 December and Saturday 7 December 2013 to enable the public to view information and preliminary drawings and give their feedback. The open days were publicised online, in the Western Leader and via a project newsletter that was delivered to more than 6,000 properties within the Lincoln Road catchment.

## **AMETI**

Auckland Transport continues to work with NZTA regarding potential acceleration of this Project based on the Prime Minister's 28 June speech.

Fit out of the bus interchange and station building is well advanced. Installation of services is also well advanced and installation of ceiling linings and glazing is near complete. Floor tiling is progressing well. One lift has been commissioned to provide disabled access allowing a ramp to be removed in order to complete the construction of the access stairs to the platform. Commissioning planning is on track for the station to open to the public on 19 January.

Finishing work is continuing on the local road adjacent to the station and bus shelters are being assembled.

Work has continued on construction of the AMETI Link Road (to be named Horeta Road). Construction of the southern portion of the AMETI Link Road has continued to gain momentum. Installation of stormwater pipes is largely complete in this area allowing pavement work to proceed and construction of a large stormwater energy dissipation structure has commenced.

The construction of the new stormwater outfall pipe from Van Dammes Lagoon is on track to meet critical KiwiRail Block of Line dates for advancing it under the rail corridor.

Foundations for the William Harvey Place footbridge over the rail line are complete and the steel superstructure is being fabricated.

The monthly project hui was held on 28 November. Archaeological discoveries have continued during the period.

### **Harbour Edge Development (HED) Programme**

Tenders closed in November for the design of Wynyard Quarter Roding & Infrastructure. Design will be aligned with Waterfront Auckland regarding the northern half of Wynyard Quarter, with implementation planned in 2015.

The first design options workshop for the Quay St Seawall Seismic Upgrade was held and examined a wide range of options to upgrade or replace the seawall.

The tender for the detailed design of the Beach Road Cycle Route has been advertised. Public consultation is complete and has shown support for the proposal.

### **City Rail Link**

The Notice of Requirement Hearing was reconvened on 11/12 November with a final set of conditions circulated to the Hearing Commissioners on 22 November 2014 as directed. The Commissioner's recommendations to Auckland Transport are expected by the end of this calendar year.

Assessment of a Principal Technical Advisor Tender for the next design phase of the Project progressed during November and is expected to be awarded by the end of this calendar year.

### **Tiverton/Wolverton Corridor Upgrade**

The second stage of this project comprising the north side of the roadway for the area from Blockhouse Bay Road to Lansford Crescent, is 50% complete.

Wolverton St, which represents the first two stages of pavement reconstruction works, is 95% complete (apart from the final asphalt surface layer). Footpath reconstruction on this section is also 90% complete and planting works have commenced.

Pavement reconstruction has commenced on the third stage, (being Tiverton Rd from Blockhouse Bay Rd to Whitney St). Footpath reconstruction on this section is now 90% complete.

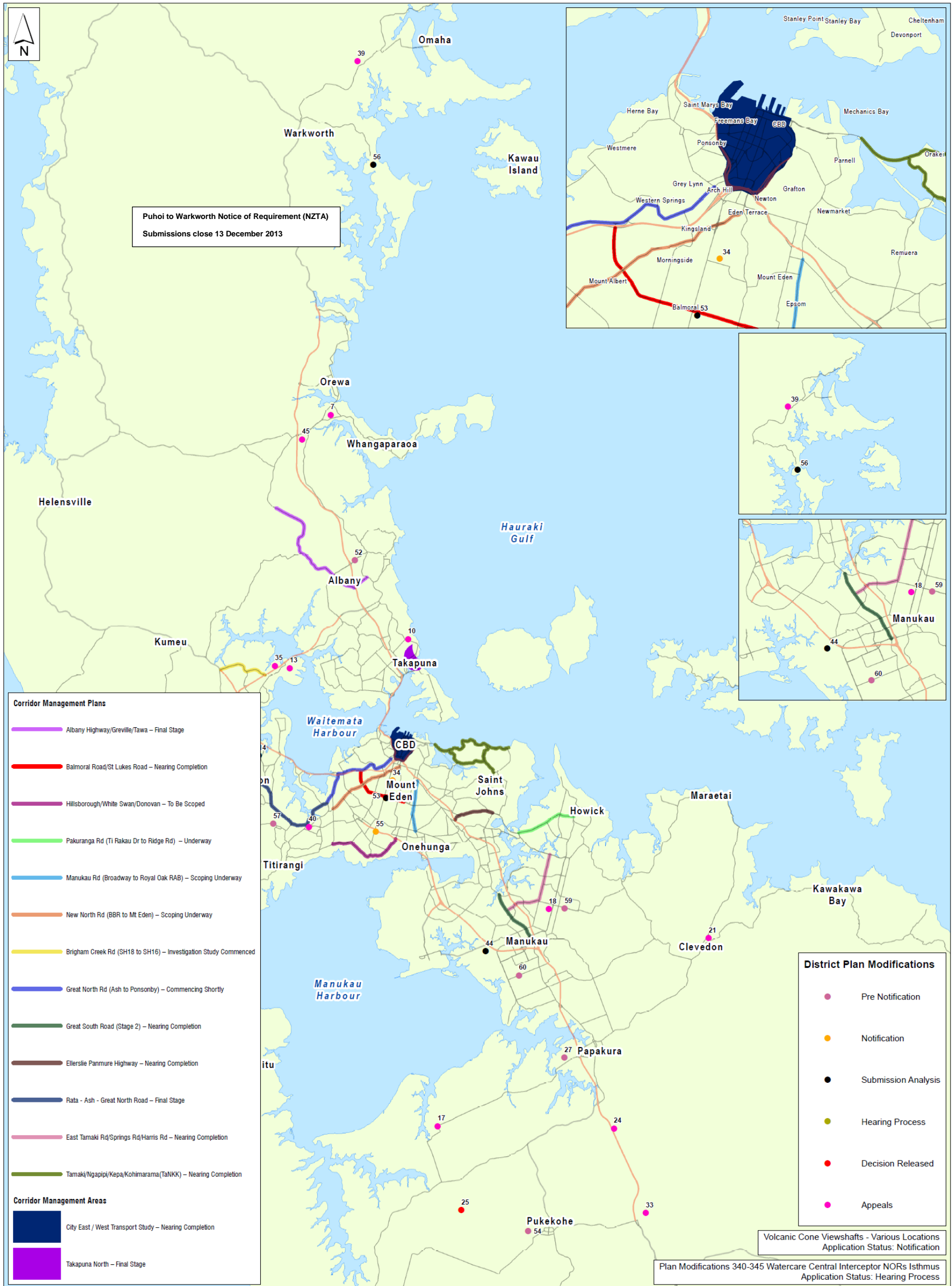
Road widening, kerb and channel replacement, footpath renewal and minor retaining wall construction works continues on the fourth stage being Tiverton Rd between Whitney St and New Windsor Rd.

## **Operative District Plan and Corridor Management Plans**

Map 1 shows the location of Council and private plan changes and notices of requirement that AT have involvement in and their current status. Corridor Management Plans (CMPs) identify short, medium and longer-term projects for delivery in response to growth and land use changes along corridors identified as priorities across the region.

Work is nearly complete on the packages of implementation plans from recent CMPs and budgets have been included in the current LTP funding process. The Great North Rd (Avondale to CBD) CMP has been awarded and first meetings held. The next two CMPs (New North Rd and Manukau Rd) will be awarded shortly, and the remaining 13/14 CMPs will start in the New Year.

Map 1 – Plan Change and Corridor Management Plan Locations



Map1: Plan Change and Corridor Management Plan Locations

Plan Change key

AT ID	Application	Application Status
7	Plan Change 159 - Peninsula Golf Course	Appeals
10	Plan Change 34 - Milford	Appeals
13	Plan Change 13 - Hobsonville	Appeals
14	Plan Change 42 - Lincoln Junction Special Zone	Submission analysis
17	Plan Change 28 - Kingseat Structure Plan	Appeals
18	Plan Change 20 - Flat Bush	Appeals
21	Plan Change 32 - Clevedon Village	Appeals
25	Plan Change 37 - Patumahoe Hill Structure Plan	Decision released
24	Plan Change 12 - Drury South Business Park	Appeals
27	Hingaia 1B	Pre notification
33	Plan Change 14 - Bombay Village Expansion	Appeals
34	Valley Road - 114 - 116 Valley Road	Notification
35	Plan Change 14 - Hobsonville Village	Appeals
39	Plan Change 64 - Matakana Village	Appeals
40	Plan Change 17 - New Lynn	Appeals
44	Plan Change 35 - Puhinui Gateway Area	Submission analysis
45	Plan Change 123 - Hibiscus Gateway Area	Appeals
52	Oteha Private Plan Change	Pre notification
53	Plan Change 209 - Balmoral Warehouse	Submission analysis
54	Alteration To Nor - Pukekohe West Primary School	Pre notification
55	Plan Change 315 - 1370 - 1378 Dominion Road, Mt Roskill	Notification
56	Plan Change 179 - 47 & 61 Dawson Road, Snells Beach	Submission analysis
57	Alteration To Nor - Vector Waikumete Gas Delivery Station	Pre notification
58	Alteration To Nor - Waitakere Triangle Road Water Pump Station	Pre notification
59	Vector Substation 191R Ormiston Road	Pre notification
60	Alteration To Nor - Brown Road Homai College	Pre notification



# Roading and Network Performance

## RoadSafe Auckland Executive (RAE)

The RAE is a new senior leadership group formed to provide strategic road safety leadership across Auckland, including raising the profile of road safety issues and lobbying nationally for road safety improvements, where required. The group plans to meet three times a year.

The RAE includes Greg Edmonds (AT), Ernst Zollner (NZTA) and Allan Boreham and Dave Cliff (NZ Police) and met on 15 November to agree on an Auckland Road Safety Framework, Terms of Reference and Performance Indicators for the region. The RAE also reviewed recent Auckland road safety progress and discussed strategies for preventing further alcohol-related crashes and speed-related crashes – two of the leading crash factors in the region.

Outcomes from the meeting included preparing for the Governments introduction of a lower adult 0.05 Blood Alcohol Content (BAC) driving limit by improving links between public transport and drink/driving safety campaigns, updating organisational safe driving policies, and providing clear communication on what '0.05 BAC' will mean for drivers. The RAE also explored how the proposed Auckland Council Local Alcohol Policy (LAP) may assist in reducing alcohol-related crashes.

The RAE endorsed the introduction of a lower NZ Police speed-tolerance approach towards drivers across the region during the holiday period, which started on 1 December. NZ Police will enforce the 4km/h speed ticket threshold for 62 days in a row targeting drivers travelling at more than 4km/h over the speed limit in an effort to reduce speed-related crashes.

The RAE also endorsed Safe System training for wider transport and Police staff and the development of a succinct Regional Road Safety Plan.

## Road Safety Education

A motorcycle road safety campaign has commenced in partnership with ACC and NZ Police.

Crash statistics have identified that there were 2551 crashes from 2008–2012 in Auckland that involved a motorcycle or scooter with 409 fatal and serious injuries. Crash analysis also showed that:

- 51% of all crashes had a crash factor of “poor observation”
- 26% of all crashes had a crash type of “Rear End/Obstruction struck”
- 21% of at-fault drivers were males aged 30-39 years

The road safety campaign involves:

- Local community check points promoting safe riding and training undertaken with NZ Police
- Motorcycle training undertaken in partnership with ACC
- Advertising campaigns
- Youtube “the perfect ride“, an online resource that covers hazards along the ride with the rider narrating his thoughts and actions



In the lead up to Christmas, the “Make it Home” sober driver campaign has commenced targeting 20-29 year olds. Between 2008 and 2012 there were 107 fatalities and 633 serious injuries caused by alcohol and drug related crashes in Auckland. Crash statistics have identified that people aged between 20 and 29 were responsible for 47% of all fatal alcohol related crashes.

To communicate with the target age group, the “Make it Home” campaign is focused at cinema audiences and online. A cinema advert has been produced that highlights the importance of planning ahead and having a sober driver “sorted” for your night out.



To accompany this a “light-hearted” Christmas app is now live reminding people to plan ahead in preparation for Christmas parties. The app has been distributed to business contacts via email, so they can email it out to their employees

as part of host responsibility. The app platform also provides businesses tips on how to be a responsible host, including providing non-alcoholic refreshments and food, as well as encouraging employees to consider safe travel options.

The app is easy to use and can be accessed via the Makeithome Facebook page or via Makeithome.co.nz url both on computer and phones.

From 18 December New Zealand's new Sale and Supply of Alcohol Act changes the times alcohol can be sold. Alcohol will not be able to be sold outside the times of 7am to 11pm at off-licence premises such as bottle stores and 8am to 4am the following day at on-licence premises such as bars and clubs. To accompany the law change and to enhance transport choices for people to “Make it Home”, a number of additional public transport services are being put on for the weekend of the 21<sup>st</sup> and 22<sup>nd</sup> December. The additional services include the Northern busway services running throughout the night and additional early morning trains for the rail network commencing at 5.00am.

## Network Operating Plans

This project is being developed with NZTA and is a proactive approach to planning the network and guiding operational activities, which helps us to make better use of existing assets. The Network Operating Plan helps to manage competing demands for limited road space by allocating priority to particular transport modes and prioritises the efficient movement of people and goods rather than just vehicles. The Network Operating Plan is based on VicRoads’ SmartRoads planning framework.

Further work is needed to define a detailed network operating plan for the region and (planned to be complete by July 2015). In the meantime a high level plan based on the Integrated Transport Plan (ITP) is being used to help inform projects and operations.

## Electronic Management of Electronic Signs

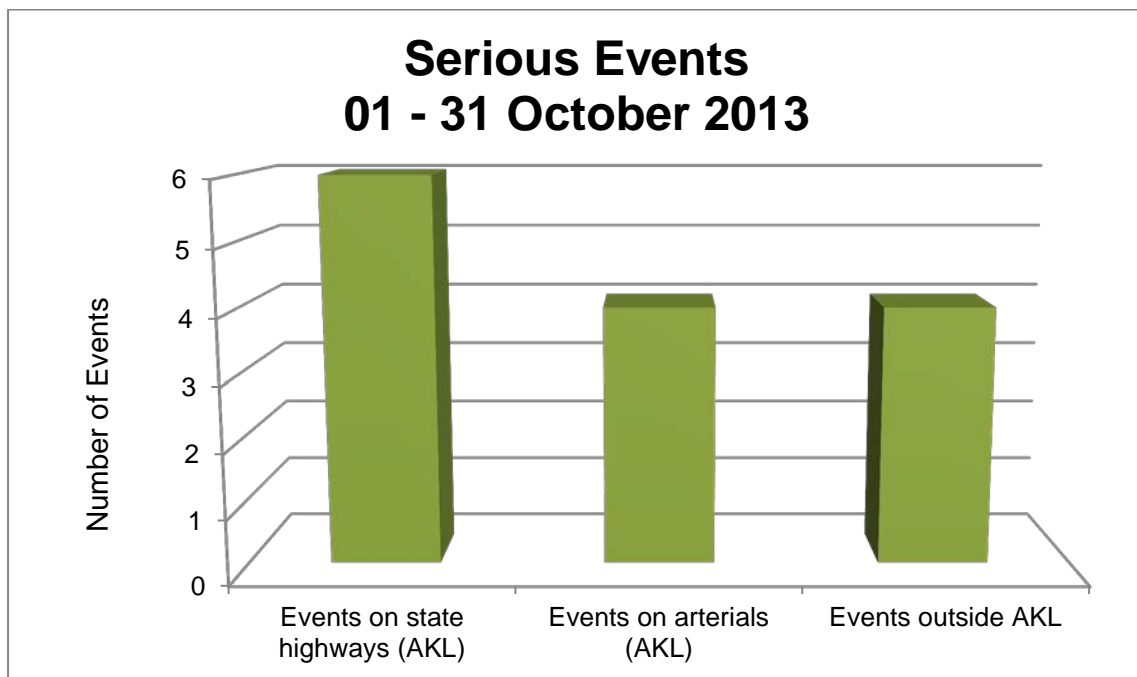
A Project has been initiated to have remote control of all electronic advisory and warning signs. Currently these work in an isolated mode with no means of checking remotely if they are working correctly and at the right times. This would include the 40km/h electronic school signs and the ability to remotely manage changeover of operating times which is especially important when daylight savings start or end. Currently most of the electronic warning signs and advisory signs operate in isolation.

## Incident Reporting

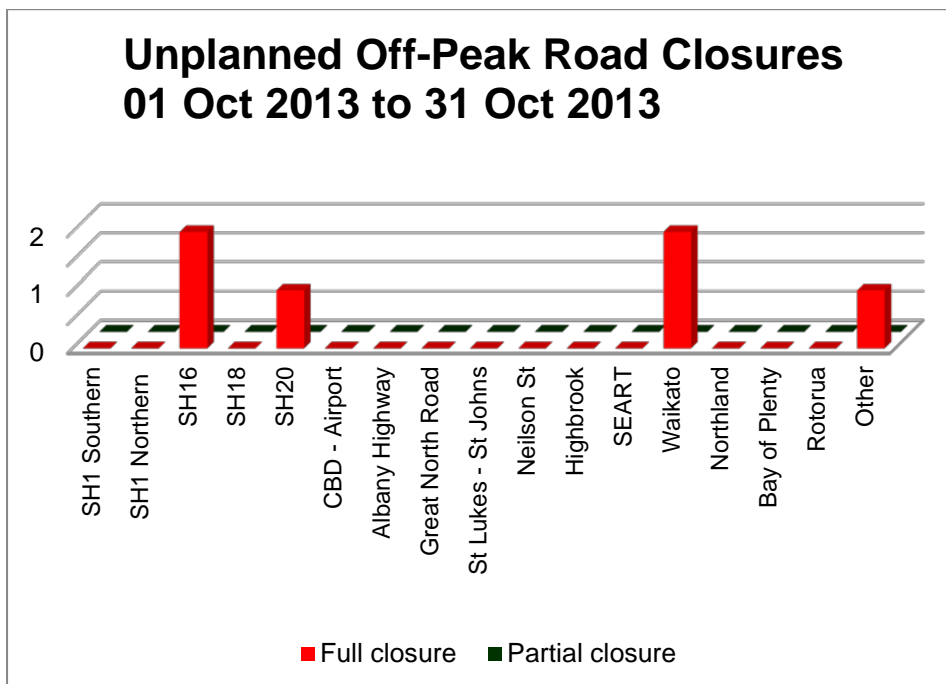
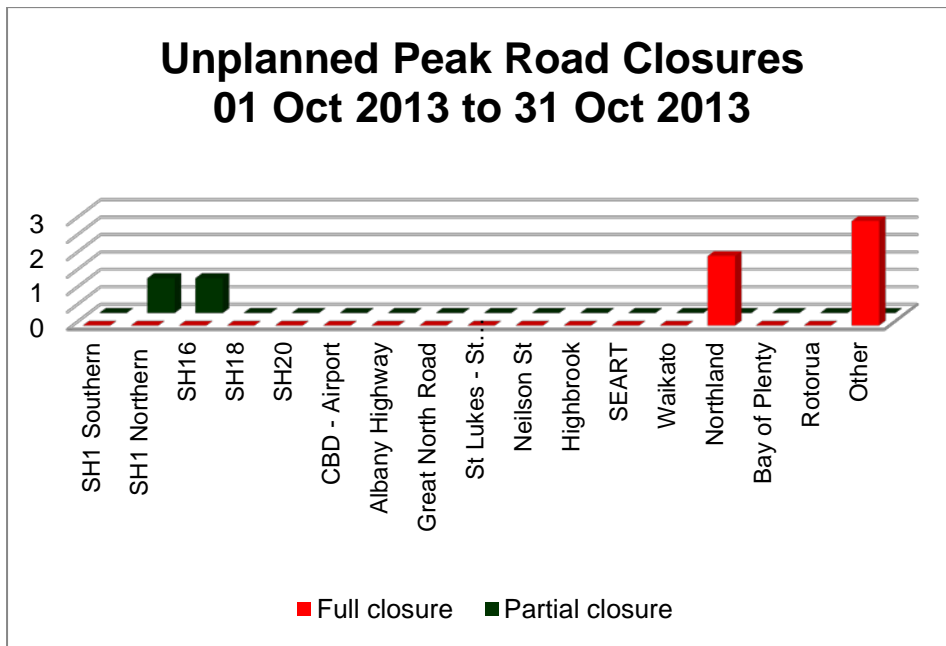
Joint Transport Operations Centre (JTOC) is responsible for managing incident across the entire Auckland road network as well as regional incidents occurring on state highways from Taupo to the top of the North Island.

In total JTOC managed 14 serious incidents in October 2013. The aim is to clear the incident as quickly and safely as possible in order to restore traffic to “normal” conditions (normal for that time of the day/route).

The table below provides a summary of serious events across the “One Network”.



The charts below show the number of full road closures (red) and the number of partial (lane) closures (black) that have occurred on strategic routes during the peak and off-peak period in October. Closures shown are for unplanned, serious events only.



## Road Corridor Maintenance

### Renewals

The resurfacing programme is now fully underway and, as at the end of November, there has been 70 km of chip sealing and 55.6 km of asphaltic concrete resurfacing completed. The majority of the chip sealing has been undertaken in the rural areas with the asphaltic concrete generally used on the higher volume urban roads.

As at the end of November there has been 14.4 km of pavement rehabilitation projects completed. During November projects were completed on Portage Road, Great North Road, Great South Road (2) and Woodward Road. The reconstruction of the Edinburgh Street/Massey Avenue roundabout in Pukekohe was also completed and the intersection fully reopened to traffic.

The rehabilitation of Woodward Road between New North Road and Carrington Road was carried out in two sections with the section between Jersey Avenue and New North Road completed last month. The carrying out of the pavement works in the vicinity of the Western rail lines was done in conjunction with a planned shutdown of the rail lines over the weekend of 16/17 November 2013 so as to minimise disruption to rail patrons.

Physical work has now commenced on the upgrade of the lower end of Carlton Gore Road between Davis Crescent and George Street. This follows months of planning between Auckland Council, Watercare and Auckland Transport to ensure the work will be undertaken in such a manner to minimise disruption to adjoining residents and businesses and reduce costs. The project involves the physical separation of the existing stormwater and sewer systems, the upgrade of the stormwater reticulation followed by the reconstruction of the road pavement.

Physical work is currently underway on rehabilitation projects on Te Irirangi Drive and Hill Road in Manurewa. Both these projects are progressing well with little disruption to road users.

Further upgrades to road lighting has been carried out on Tamaki Drive. The latest stage of the work, in the vicinity of Kelly Tarlton's, involved the replacement of 74 road lighting columns at a cost of \$400,000 and have 250w metal halide lamps to match that installed along the remainder of the route. Street lighting upgrades have also been completed on Turua Street in St Heliers and St George Street in Papatoetoe. These upgrades have been done using LED luminaires.

AT is working closely with Vector to install new road lighting in conjunction with the planned undergrounding of existing overhead power lines on Bairds Road and Woodward Road.

### Whangaparoa Road Resurfacing

On 11 November milling work was carried out on Whangaparoa Road between Red Beach Road and Vipond Road in advance of resurfacing this section of road with asphaltic concrete. The milling was programmed to be carried out during the day with the paving to be done at night. The decision to carry out the milling during the day was because of the noise associated with this activity.

Unfortunately the removal of one of the two westbound lanes on Whangaparoa Road at the tail end of the morning peak period resulted in long queues forming in the remaining westbound lane and unacceptable delays being experienced by motorists. This resulted in many complaints being received from those affected and adverse media coverage.

The decision was made promptly to discontinue the work and to reschedule the milling work to be done in the evenings between 7pm and 11pm over the following week. The work was subsequently completed on the evening of 19 November 2013.

A debrief has been held with the contractor to address what went wrong with the traffic management to ensure that there is not a recurrence. The work has now been completed to a high standard and we have received positive feedback regarding the operation and the quality of work.

### **Other Roading Projects**

Medallion Drive Extension (Fairview Avenue to Oteha Valley Road) – The commissioner has recommended that the Notice of Requirement be approved with some acceptable minor changes to the conditions. A letter has been sent from Auckland Transport to Auckland Council approving the designation.

Flatbush School Rd Murphy's Rd Intersection – As part of the enabling works for the intersection upgrade, the relocation of the power cables to their new underground location is now being carried out by Vector and on target for completion by mid-December 2013. Watercare's tender has gone to market for the installation of the new water trunk main planned between December 2013 and April 2014.

Physical works contract for the road works is being developed for tenders to be called late this year.

King/Queen/Constable Intersection Improvement (Waiuku) – Tenders closed for the King/Queen/Constable Intersection Improvement contract, with award scheduled late 2013 calendar year for an early January 2014 construction start.

### **Auckland CBD Street Cleaning**

Discussions are underway between Auckland Transport and Auckland Council with the aim of clarifying roles and responsibilities in respect to the carrying out of the necessary activities and agreeing who is responsible for the maintenance and renewal of the upgraded street furniture in the new shared spaces.

There is also a need for greater clarity as to the level of funding being provided from Auckland Council to Auckland Transport from the CBD targeted rate and what this funding is to be used for.

## **Road Corridor Access**

### **Ultra-Fast Broadband Rollout**

There is a high volume of work underway on the network with 140 Year 3 (2013/14) cabinet areas under construction and a further 225 Year 1 (2011/12) and Year 2 (2012/13) cabinet areas undergoing remedial reinstatement.

To date 240 of the 488 Year 1 and Year 2 cabinet areas have been completed and moved into warranty. It is the intention of all parties that they all be completed by the end of February 2014.

It is planned that 50% of the Year 3 cabinet areas be built within the first four months of next year. A key focus will be ensuring that the Year 3 cabinet areas are fully completed and closed out as soon as possible so that the backlog of remedial work that we have now is not repeated next year.

### **Watercare Hunua 4 Bulk Watermain**

The construction of Watercare's Hunua 4 bulk watermain is continuing on Puhunui Road. It is expected that the work on Puhunui Road will be fully completed by Christmas with the exception of a short section between Kenderdine Road and Raymond Road which will have one lane open under a give way control.

## Corporate

Auckland Transport won the Nga Tohu Reo Maori Te Wiki O Te Reo Maori award for the second year in a row. The award was presented in Gisborne to Auckland Transport's Maori Engagement Manger Tipa Compain.

This year's Maori Language Week activities focussed on the Commission's theme of Maori names.



AT's activities during the week included using posters and screens on the public transport network to educate the public about the correct pronunciation of Maori place names. Temporary signage also told of Maori alternatives/original place names to more common English names.

Bilingual signage and pronunciation guides were placed at all office locations where staff were encouraged to use Te Reo when using everyday office and kitchen items.

Auckland Transport's Annual Report was nominated as one of four finalists in the NZICA (NZ Institute of Chartered Accountants) Awards for our 2013 Annual Report in the Public Sector reporting Division. This is the second year in a row AT's Annual Report has been nominated.

It is pleasing to report that Auckland Transport, Fulton Hogan and GHD have won the 2013 HR Business Contribution of the Year Award for the 'Project New Grad' graduate rotation programme from the Human Resources Institute New Zealand (HRINZ). The HRINZ Awards recognise excellence within New Zealand's human resources community.

HRINZ judges commented, "Overall the judges felt this entry demonstrated the future for the HR profession – delivering genuine business solutions that benefit individuals, companies and the wider industry."

Auckland Transport was also placed second in the 2013 New Zealand Workplace Wellbeing Awards for our health and wellbeing programme. These awards are run by the Heart Foundation and Health and Productivity Institute of New Zealand (HAPINZ) to recognise and celebrate organisations that have measurably improved their business competitiveness through valuing the health and wellbeing of their employees.



The Project Management E-learning modules were launched in November. This project has been developed in house by members of the Project Management Specialist team and the BT training team. It offers guidance on the Project Management Framework and supports the project management processes at Auckland Transport. The E-learning course will offer valuable information to new staff and supports existing project managers.

As part of our career progression programme for Parking Officers, 76 Parking Officers recently received the National Certificate of Compliance and Regulatory Control (Parking Enforcement) Level 3. The qualifications framework recognised the officers current competency in their role and included an assessment of the additional units not currently covered in their everyday work or training.

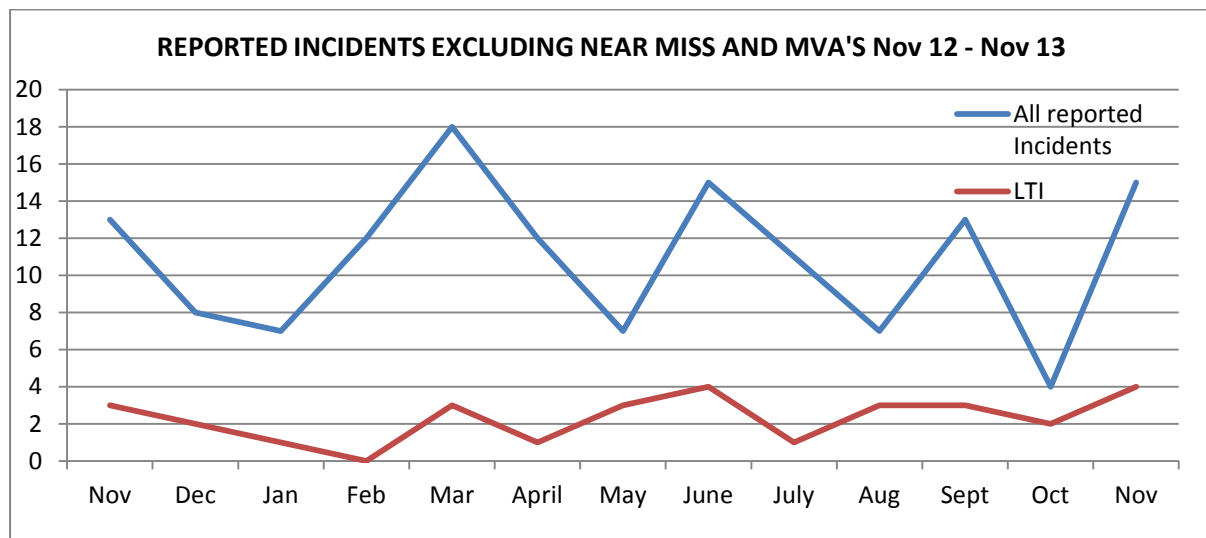
AT and the Amalgamated Workers Union (AWUNZ) agreed to roll over the existing Collective Agreement for a further 2 year term with wage adjustments similar to those agreed with the PSA.

### Health and Safety

There were 15 reported incidents and accidents in November 2013.

These were 4 x Slip Trip Fall, 3 x Assaults, 3 x Threatened and abused, 1 x hit knee on bench, 1 x hit knee on tow bar, 1 x hit thigh on rubbish skip, 1 x hit ankle on kerb and 1 x twisted ankle.

Slip Trip Falls, the twisted ankle and the bruised ankle resulted in lost time injuries.



### Customer Service Metrics

- Average call wait time: AT Public Transport 13 seconds, HOP 20 seconds.
- Service level: AT Public Transport 80%, HOP 75%, AT Specialist Team - core hours 61.48%, Auckland Council – all hours 61%
- Abandonment of call: AT Public Transport 5%, HOP 7%, AT Specialist Team – core hours 56.61%, Auckland Council – all hours 11%
- Call volumes: AT Public Transport 35,509, HOP 12,893, AT Specialist Team – core hours, Auckland Council – all hours 25,966

# Public Transport

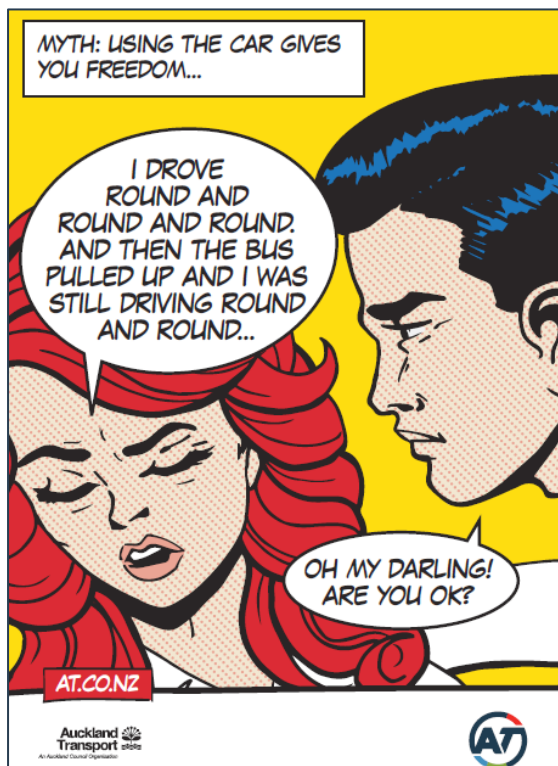
Due to the earlier date of the December 2013 Board meeting, at the time of writing, public transport patronage statistics for November 2013 were unavailable.

## Multi-modal

As part of industry consultation on the Financial Incentive Mechanism (FIM) to be included in future bus service contracts several workshops have been held with both the New Zealand Transport Agency (NZTA) and the Bus and Coach Association. Discussions are continuing. The finalisation of the FIM is required in order to achieve NZTA endorsement of the bus procurement strategy prior to tendering the first round of bus service contracts in the first half of 2014.

Options analysis of a proposed integrated fares and new pricing structure for public transport fares and ticketing has been finalised with a target to present a business case for change in early 2014. An integrated fares review paper has been presented to NZTA and public transport service providers as part of broader industry engagement.

An enhanced approach across public transport customer acquisition, retention and growth campaigns for the last few months of 2013 and the first half of 2014 is being coordinated to support modal and AT HOP customer objectives and SOI targets. An overview of the strategic approach to customer acquisition and an enhanced bus service acquisition programme for the remainder of the 2013/14 financial year was presented as part of the Monthly Public Transport Patronage Report at the last Board meeting. A presentation will be made at this meeting.



Within this strategic approach to public transport customer acquisition, retention and growth greater alignment is being sought with transport behaviour change activities through the business and school travel planning programmes delivered by AT's Community Transport Department.

To aid this approach to business strategy and development, recruitment of dedicated public transport business strategy and development roles is underway.

November saw a significant uptake of AT HOP cards, with almost 150,000 cards now activated and 85,000 customers registered. Rollout of AT HOP onto LINK services and MetroLink services was implemented. Approximately two thirds of all public transport patrons and over half of bus patrons now have access to AT HOP for their travel.

AT has issued a Request for Information for Digital Media Management to assist in defining requirements to manage the various Media that is used on signs posters, etc. This will also enable the content and messages be published onto the various signs that AT has, such as in the customer centres and stations.

## **Rail**

Rail punctuality performance continued to improve in the month of November with performance expected to be in line with recent trends and above the lower performance in October.

A station improvement programme, targeted to improve the customer experience through minor works improvements as the new EMUs are implemented is being finalised for roll out in 2014 and early 2015. An audit has been carried out on the Onehunga Line and other stations to identify areas where improvements could be made to the customer experience in the short-term prior to EMU operation.

NZTA approved the Electric Train Protection (ETP) for diesel passenger service operation. NZTA was satisfied that all safety matters relating to the introduction and operation of the new system has been fully addressed by Transdev and in light of this gave their permission to commence operational passenger service in November. The installation team have finished all of the primary installations on all vehicle types. The diesel fleet will be operational by late November / early December.

Work continues to upgrade Britomart Transport Centre facility as part of the Britomart fire safety strategy with physical works at the Takutai Square end of the station now 75% complete.

## **EMU Programme**

Testing of the first train is continuing to progress well. The train has now been loaded to full passenger capacity, using sand bags, and the settings of the braking and propulsion systems are being checked. The train has now run over the mainline from Wiri to Newmarket, without any problems, and can be seen testing during weekends.

The second train is now being commissioned and movement testing has commenced.

The third train arrived in New Zealand on 28 November.

Access to the mainline for testing is generally seven hours per night.

## Production

Train 4 is due on 14 December with trains 5 and 6 arriving together in mid-January. Trains 6 and 7 are in testing in Spain, trains 8 to 10 are on the assembly lines. The bodyshells for train 16 are now being assembled and painted.



## Bus

The New Network for South Auckland, as revised following public consultation, was endorsed by the Board at the November meeting and is now being communicated to customers, residents and stakeholders. The new routes and services will be put out to tender in the second quarter of 2014 for implementation in early 2015 supporting Southern and Eastern Line electric train operation. The combined PT and Consultation & Engagement teams for Auckland Transport won the Consult Category at the Annual Auckland Council Consultation and Engagement Awards that recognise excellence and encourage quality and innovation in public participation for the South Auckland Bus Network Consultation project.

Consultation on network simplification in the Blockhouse Bay, Green Bay, Titirangi and Laingholm areas closed on 22 November. Submissions will now be analysed and recommendations developed with a view to service changes being implemented in mid-2014.

A stakeholder review of new architectural designs for bus shelters following a tendered design competition is being finalised prior to trial/prototyping in March 2014. These will form the base design for the upgrade and provision of new shelters as part of the new bus network rollout between 2014 and 2016.

## Ferry

AT HOP electronic gating of Pier 1 Downtown Ferry Terminal was completed in November. Fullers Group operations of the gateline is bedding down with a view to removing legacy 10-trip paper tickets on Birkenhead, Bayswater and Half Moon Bay contracted services in early 2014 to push use of AT HOP on ferry.

## Property Operations

Re-tender process for service maintenance contracts is progressing:

- Security Doors –Procurement plan prepared
- Electrical & Mechanical – tender documents due for release January
- PT Facilities Cleaning – tender documents due for release December (subject to CE review/approval)
- Security Guard and patrols – Report for Board approval to tender due February 2014
- Response Maintenance – tender documents due for release February 2014
- Fire Protection – tender closes mid-December
- Specialist wharf cleaning services – tender documents due for release late December

The project plan is on programme and meeting critical path milestones.

Devonport Wharf Transport Interchange:

- Design work in progress for additional canopy coverage on western side of Wharf and bus shelter at roadside

Kiwi Rail Group - Lease of land for Transport Interchanges

- Otahuhu Interchange – Secured lease for 35 years plus option to purchase after Kiwirail complete disposal process. Terms of lease under negotiation and formal lease to be documented
- The Strand , Parnell – Transdev Staff Facilities Building - Lease agreement under negotiation
- Swanson – Land for Park n Ride facility – Lease agreement under negotiation

Manukau Transport Interchange – Lot 59

- Auckland Council Property to undertake rationalisation of land with report to Portfolio Review Steering Group at the December meeting for approval
- Car parking issues of Council Fleet cars and staff cars to be resolved
- Design brief of the bus interchange and bus operational area being prepared with a target of having a design team engaged by December 2013

Auckland Transport lease from Watercare - Owhanake carpark - Waiheke

- Vacant land for commuter carpark, serving Matiatia wharf
- Terms of Lease Agreement under negotiation and to be documented
- Resource Consent application is required

## Stakeholder Engagement/Partnerships

Labour MPs Phil Twyford (Housing and Auckland issues spokesperson), Carol Beaumont (Social welfare), and Darien Fenton (transport) were toured around Auckland Transport's key construction and development sites in late November.

A full engagement with relevant MPs concerning proposals for the East-West programme has now been completed. Further briefings will occur following clarity about the options to be considered by central government. Joint workshops with Auckland Council and NZTA staff have also been held throughout November.

A major hui of all iwi likely to be affected by the current East West Programme options was held on December 4<sup>th</sup>. Further engagement with affected iwi will be proposed following clarity about the options to be considered by central government.

All new Councillors have been closely engaged, a number meeting one on one with AT's Chief Executive, senior staff level, or both. AT will continue to engage with their specific priorities and concerns throughout the term. All local boards have met, confirmed their transport representatives, and are engaging with AT elected member managers.

A delegation of Auckland Council Finance Department staff are being taken, in early January, to a number of AT construction and development sites in preparation for the formation of Council's Annual Plan 2014. The aim of this day long exercise is to inform key AC staff about major projects and priorities.

Barney Irvine is the Automobile Association's new regular representative with Auckland Transport, and is being familiarised with key initiatives and processes.

The formal opening of the Panmure transit station will be held on the 18<sup>th</sup> of January.

### Cycling and Walking

A number of cycle lane projects have progressed to the next stage with tenders being advertised during December including:

- Portage Road Construction contract
- Beach Road Detailed Design contract
- New Lynn to Waterview Scheme Assessment contract
- Glen Innes to Tamaki Drive Scheme Assessment contract

Local Board and public engagement is being undertaken on the following cycle lane proposals:

- Browns Road, Manurewa
- Alfriston Road, Manurewa
- Weymouth Road, Manurewa
- St. Georges Street, Papatoetoe
- Puhinui Road, Papatoetoe
- Mt Roskill Safe Routes
- Dominion Road Parallel Routes
- Pt. England Safe Routes

The Waterview shared path project will commence public consultation and consenting stages in the early 2014. The project will connect into the shared path being delivered as part of the NZTA Waterview Project.

## **Dominion Road**

The project team has met with various key stakeholders to provide an update on the Dominion Road project including the Albert-Eden and Puketapapa Local Boards and the Royal New Zealand Foundation of the Blind. A hui was also held with Iwi which was followed by a presentation of their Dominion Road Cultural Landscape Plan to other stakeholders, including Auckland Council, the Local Boards and business associations.

Two community open days were held on Tuesday 3 and Saturday 7 December. These focussed on the final design of the parallel cycle routes. Invitations were hand delivered to approximately 3000 residents and businesses along the cycle routes.



# Community Transport

A number of cycle events have been held including:

- 200 children participated in the “Travelwise Stadium Challenge” which was held at the MS Bike the Bridge event to promote cycling for primary school students and the cycle training offered through the Travelwise programme.
- To promote safe cycling to weekend events, the Grey Lynn Farmers Market was held at Auckland Zoo with cyclists being offered a \$5 discount on admission provided for by the Zoo.
- Supporting the Coppers on Choppers (Whangarei to Wellington ride) which promotes safe cycling at schools in Wellsford, Warkworth, Silverdale and Oneputo.



Auckland Transport’s application to trial new ‘share the road’ cycle markings, “A Cycle Sharrow” has been confirmed by NZ Transport Agency’s Traffic Control and Devices Committee. The new road markings will be trialled at 5 local roads that accommodate high numbers of cyclists across Auckland for 12 months. The road marking provides a cost effective tool in the delivery of the feeder cycle network focused on local roads and the Local Board Greenways proposals.

## School Transport Programme

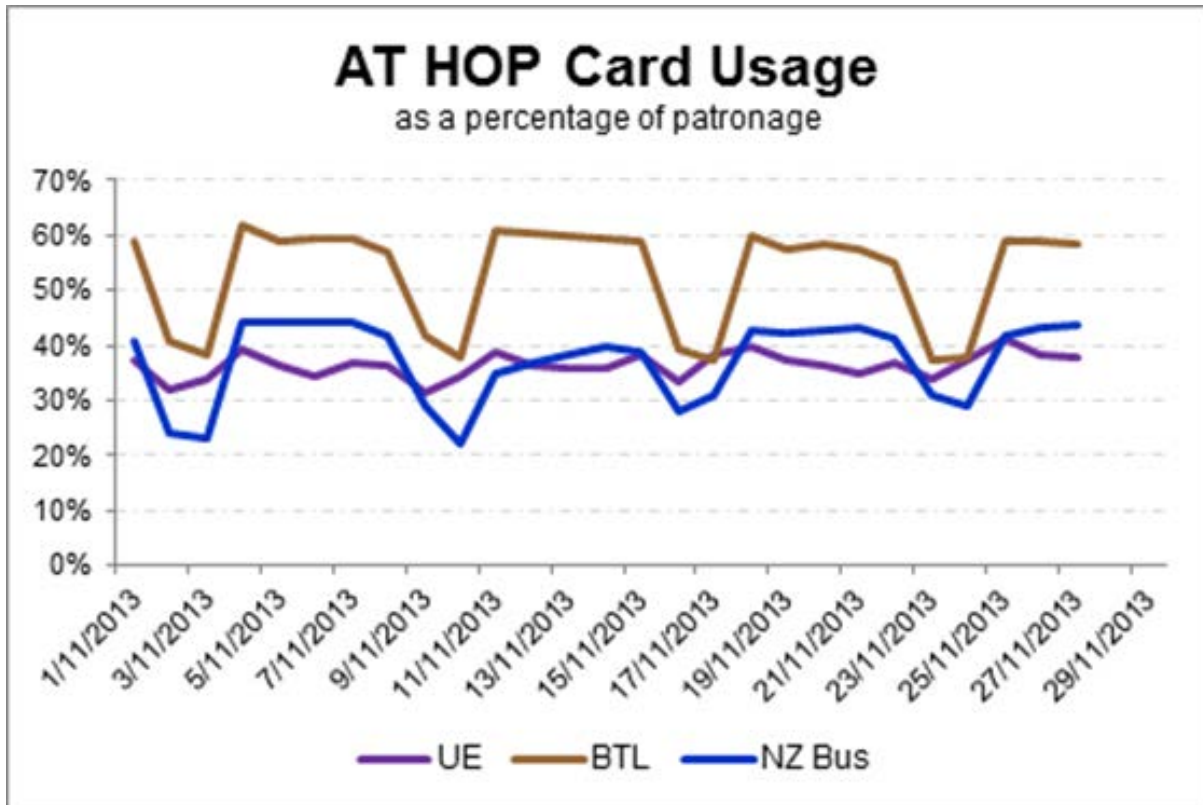
An additional 13 schools signed onto the Travelwise programme taking the total school number on the programme to 359. The new schools are: Cockle Bay School, Viscount School, Colwill School, Dominion Road School, Marist Primary, Meadowbank School, St Pius School, Tamaki College, Laingholm Primary School, St Leonards Primary, Kelston Intermediate, Kelston Boys High and West Harbour Primary.

Rosmini College, Marlborough Primary, Beachhaven Primary, Oratia District, New Lynn Primary and Arahoe Primary schools launched their Safe School Travel Plans with activities and assembly items focused on getting active and walking to school.

Five new Walking School Bus routes were established at the Parnell District School and Arahoe Primary School. 70 children and volunteers promoting the Walking School Bus programme took part in the Auckland Farmers Santa Parade.

## Special Topic – Integrated Ticketing

The AT HOP card can now be used on all Metrolink buses following the launch on the remainder of the Metrolink bus services on Sunday 24 November 2013. AT HOP card usage:



- 53,282 AT HOP cards distributed to replace existing bus operator cards (including Snapper) as at 22 November 2013.
- Metrolink Outer has had a higher uptake of AT HOP card usage over Metro Inner, around 5-6% higher. AT HOP card usage demonstrated in the table below.

Metrolink Outer AT HOP card usage		
Sunday	24/11/2013	25%
Monday	25/11/2013	36%
Tuesday	26/11/2013	40%
Wednesday	27/11/2013	41%
Thursday	28/11/2013	41%
Friday	29/11/2013	41%
Saturday	30/11/2013	32%
Sunday	1/12/2013	37%
Monday	2/12/2013	47%

- Total of 1025 buses, out of the Auckland Public Transport Bus fleet of 1240 buses, have the new ticketing equipment installed. There is no significant growth in the number of buses being pre-wired and ticketing equipment installed; the technical staff resources have been moved to the extensive bus fleet preparation work for the NZ Bus Go Lives. Once the NZ Bus Go Lives are complete the technical staff will move back to the remaining bus installations during December and January.
- Go West and Waka Pacific bus fleets are prepared to Go Live on 7 and 8 December respectively, totalling approximately 271 buses to be cut over that weekend.
- Marketing material in market targeting Go West and Waka Pacific customers since Monday 25 November 2013.
- Training
  - Howick and Eastern bus company started end user bus driver training on 26 November, the project team has completed the train the trainer program with Howick and Eastern.
  - Bayes bus company started training on 2 December.
- Overall transaction levels in the AIFS scheme has increased to 120,000 trips per day with the launch of the AT HOP card on bus services in June 2013. The current usage by modes of transport is:
  - Bus           72% of passenger trips.
  - Rail           27% of passenger trips.
  - Ferry         1% of passenger trips.