
November 2011

Statistics Report

**Auckland
Transport**

An Auckland Council Organisation

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PUBLIC TRANSPORT

1. HIGHLIGHTS

1.1 Patronage

- Auckland public transport patronage totalled 69,032,572 passengers for the 12-months to Nov 2011 an increase of 5,738,734 boardings or +9.1%.
- November monthly patronage was 6,023,865 an increase of 441,624 boardings or +7.9% on Nov 2010.
- Rail monthly patronage for November is 887,576 an increase of 18,021 boardings or +2.1% on Nov 2010.
- Northern Express bus service carried 2,225,780 passenger trips for the 12-months with a growth in Nov 2011 compared to Nov 2010 of +16.7%.
- Strong growth in the use of Isthmus bus services is a standout for the three months since the service redesign in August 2011, which included the launch of the City Inner and Outer LINK services. Growth has averaged over 15.5% year-on-year.

1.2 Service Performance

- 98.9% of all scheduled rail services arrived at their final destination and 82.8% were on time or arrived within 5 minutes of schedule.

1.3 Initiatives

- Planning is progressing for introduction of the Manukau rail services in early 2011.

2. PUBLIC TRANSPORT PATRONAGE

2.1 Network Wide Summary

Auckland public transport patronage totalled 69,032,572 passengers for the 12-months to Nov 2011 an increase of 5,738,734 boardings or +9.1% as illustrated at Figure 1.

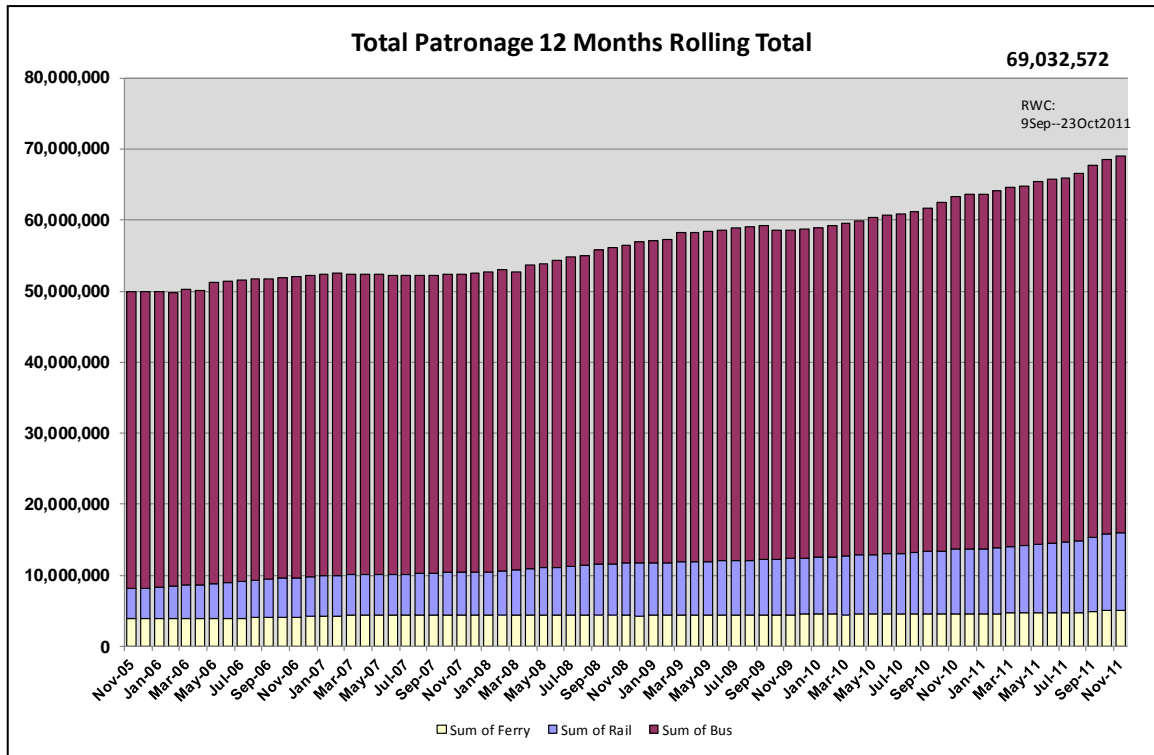


Fig 1. Total Patronage – 12 Months Rolling Total

A breakdown of patronage by month, 12-months rolling total and financial year-to-date (Jul 2011 to Jun 2012) is provided at Table 1.

For the financial year-to-date, five months to Nov 2011, patronage has grown by +11.8% (3,268,917 boardings). Patronage for Nov 2011 was 6,023,865 boardings, an increase of +7.9% (441,624 boardings) on Nov 2010.

Table 1. Patronage Breakdown by Month, 12 Months Rolling and Financial Year-to-Date

	Nov-11								
	Month			12 Months			Financial YTD (from July)		
	Patronage	Change	%	Patronage	Change	%	Patronage	Change	%
1. Rapid Transit Network sub-total:	1,067,537	35,408	3.4%	13,055,062	2,097,899	19.1%	6,174,359	1,133,568	22.5%
Northern Express Bus	179,961	17,387	10.7%	2,225,780	318,344	16.7%	1,024,825	168,890	19.7%
Rail sub-total:	887,576	18,021	2.1%	10,829,282	1,779,555	19.7%	5,149,534	964,678	23.1%
- Western Line	313,180	12,832	4.3%	4,023,747	918,485	29.6%	1,983,781	510,255	34.6%
- Southern & Eastern Line	509,007	-5,998	-1.2%	6,076,371	262,644	4.5%	2,814,777	234,185	9.1%
- Onehunga Line (opened 19 Sep 2010)	65,389	11,187	20.6%	729,165	598,403	457.6%	350,976	220,214	168.4%
2. Quality Transit and Local Bus (Include School Bus) sub-total:	4,501,763	352,426	8.5%	50,888,853	3,140,069	6.6%	22,645,575	1,782,409	8.5%
- Quality Transit & Local Bus	4,271,334	365,045	9.3%	48,266,867	3,075,115	6.8%	21,513,952	1,790,976	9.1%
- Contracted School Bus	230,429	-12,619	-5.2%	2,621,986	64,954	2.5%	1,131,623	-8,567	-0.8%
3. Ferry	454,565	53,790	13.4%	5,088,657	500,766	10.9%	2,142,789	352,940	19.7%
Total Patronage	6,023,865	441,624	7.9%	69,032,572	5,738,734	9.1%	30,962,723	3,268,917	11.8%

**Final year to June 2012 results will be subject to audit.

Figure 2 illustrates the monthly patronage trend by mode across bus, rail and ferry and by monthly total moving average. Total patronage continues to grow on a month-by-month basis.

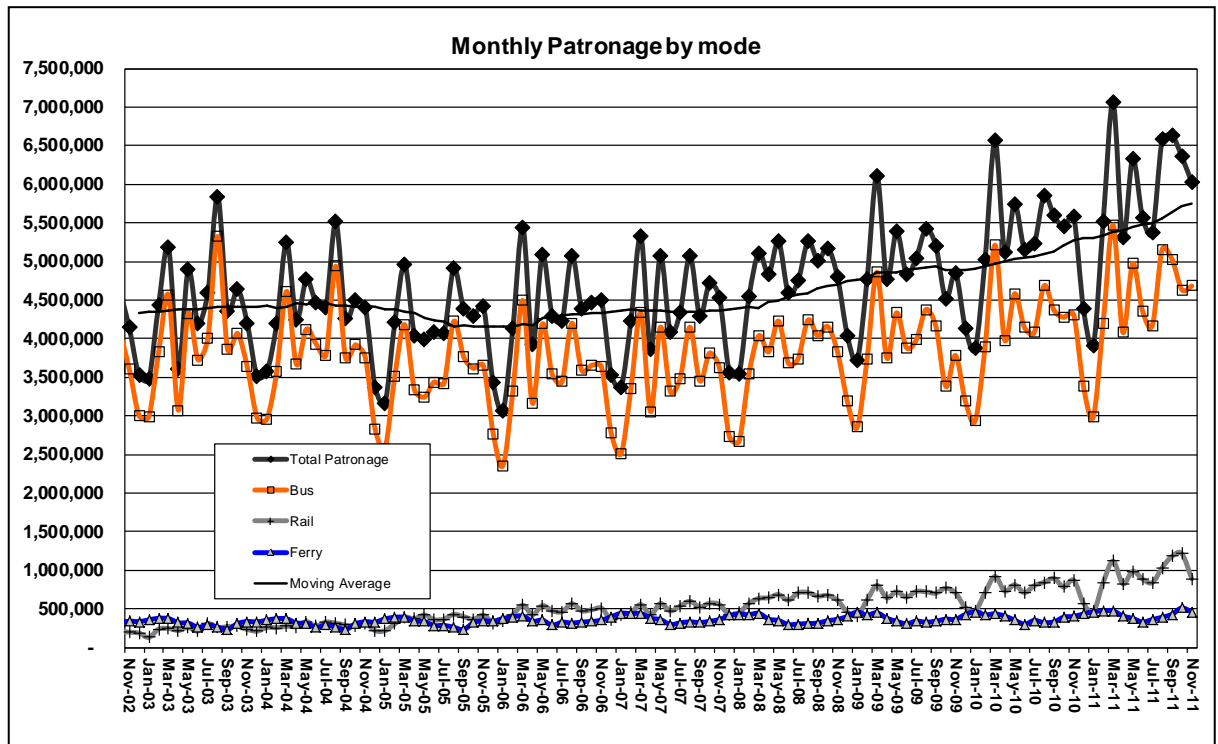


Fig 2. Monthly Patronage by Mode; Bus, Rail, Ferry and Total

2.2 Rapid Transit Network

The Rapid Transit Network (RTN) comprises right-of-way (unobstructed by other traffic) public transport of rail and the Northern Express traversing the Northern Busway. The RTN is the first tier of a four-tier public transport network design approach for Auckland to be progressively implemented. The second tier comprises a Quality Transit Network (QTN) of high frequency bus services, which utilise bus lanes and traffic signal pre-emption measures connecting to form a network of services in their own right and including some ferry services. The third tier comprises Local Connector Network (LCN) services of local bus services and ferry services connecting with the RTN and QTN. The RTN, QTN and LCN services will be progressively integrated and connected to form a public transport network that will permit customers to access multiple destinations through direct services or across multiple services via transfers. The network will be supplemented by fourth tier targeted services for individual customer groups to meet specific needs as required.

Patronage totalled 13,055,062 passengers for the 12-months to Nov 2011 (Figure 3) an increase of 2,097,899 boardings or +19.1%. For the financial year-to-date, five months to Nov 2011, patronage has grown by +22.5% (1,133,568 boardings) (Figure 4). Patronage for Nov 2011 was 1,067,537 boardings, an increase of +3.4% (35,408 boardings) on Nov 2010 (Figure 5).

Transit Network (Rail and Northern Express)

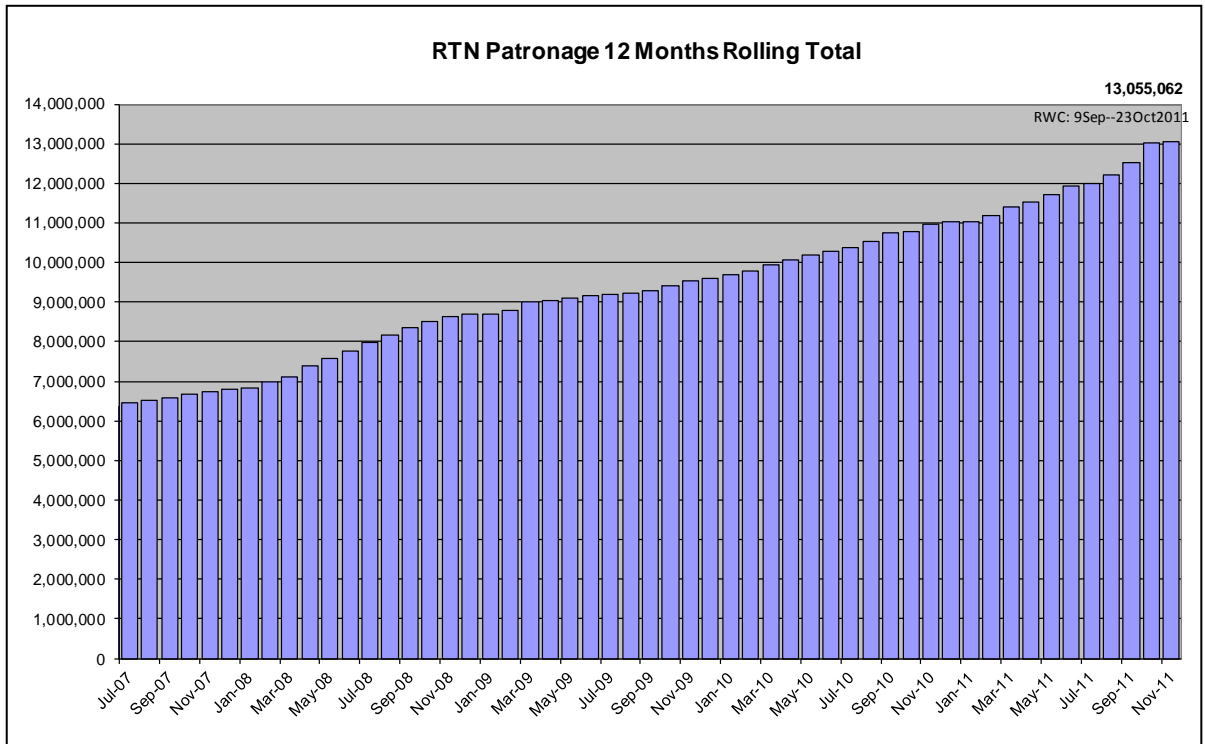


Fig 3. RTN Patronage – 12 Months Rolling Total

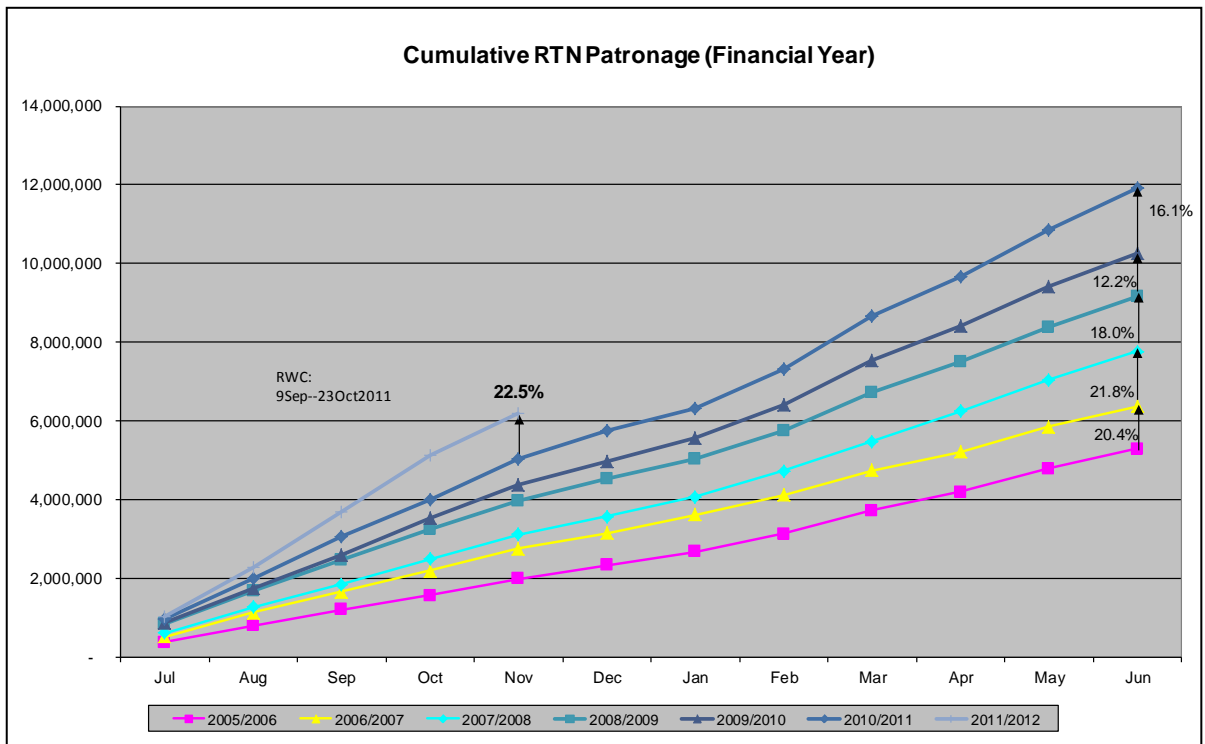


Fig 4. RTN Patronage – Growth by Financial Year 2005/06 to 2011/12

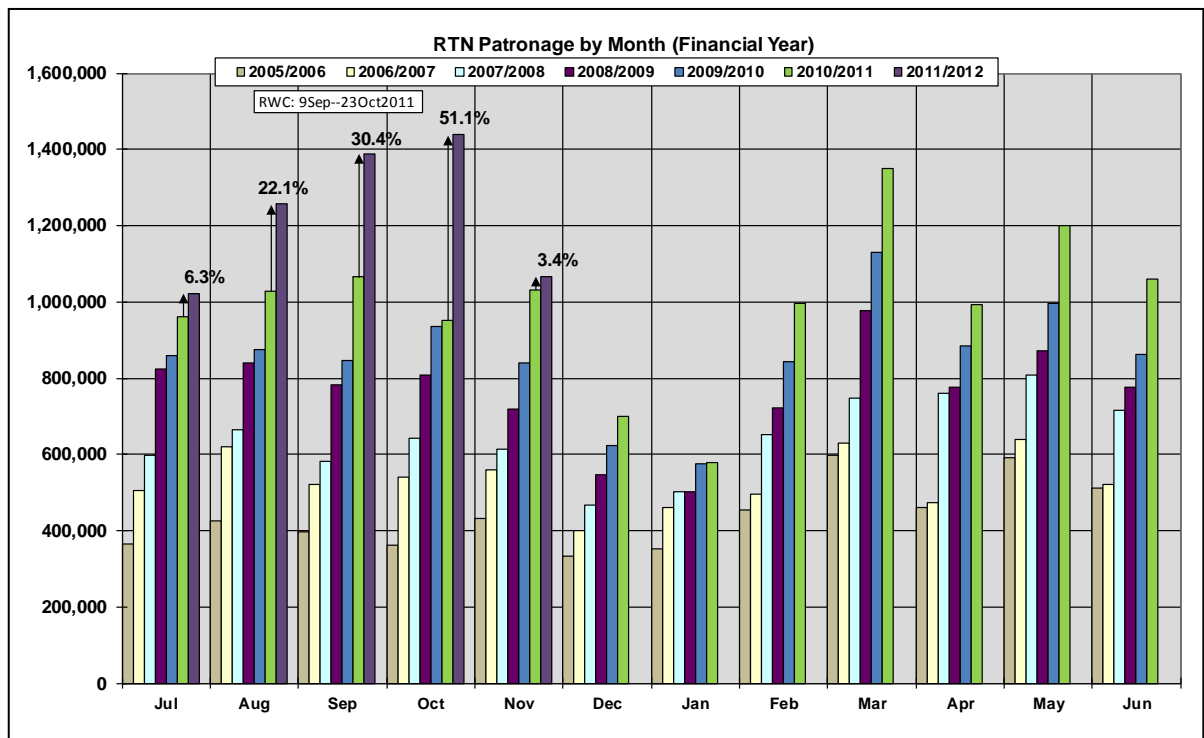


Fig 5. RTN Patronage – Growth by Month 2005/06 to 2011/12

2.2.1 Rail Patronage

Rail along with the Northern Busway forms the Rapid Transit Network. Following the exceptional patronage demand during the previous two months November saw a return to the normal business and this was reflected in the monthly patronage figures when compared to last year. In the same month last year there were three major events where free travel arrangements were included as part of the event ticket price (Four Nations Rugby League at Eden Park and two U2 Concerts at Mt Smart Stadium) that boosted the patronage numbers recorded in the month. The special events this year were the Wellington Phoenix versus Adelaide United AFC match at Eden Park on 19 November and the World Triathlon event in the CBD the following day. Additional trains were also provided to the annual Farmers Santa Parade during both years. All these services were fare paying services. Another factor that influenced the comparative patronage numbers were the number of network closures to progress infrastructure upgrade projects. This year there was one full weekend network closure and one partial network closure compared to two partial network closures for the same month last year.

The net result was that rail patronage for November 2011 was 887,576, or 2.1% more than the same month last year (Figure 8). Adjusting for the patronage to and from the three “free travel” events that were included in last year’s numbers, the comparative growth for the month is 9.1%. Rail patronage totalled 10,829,282 passengers for the 12-months to November 2011 (Figure 6) an increase of 1,779,555 boardings or +19.7%. For the financial year-to-date to November 2011, patronage has grown by +23.1% (964,678 boardings) (Figure 7).

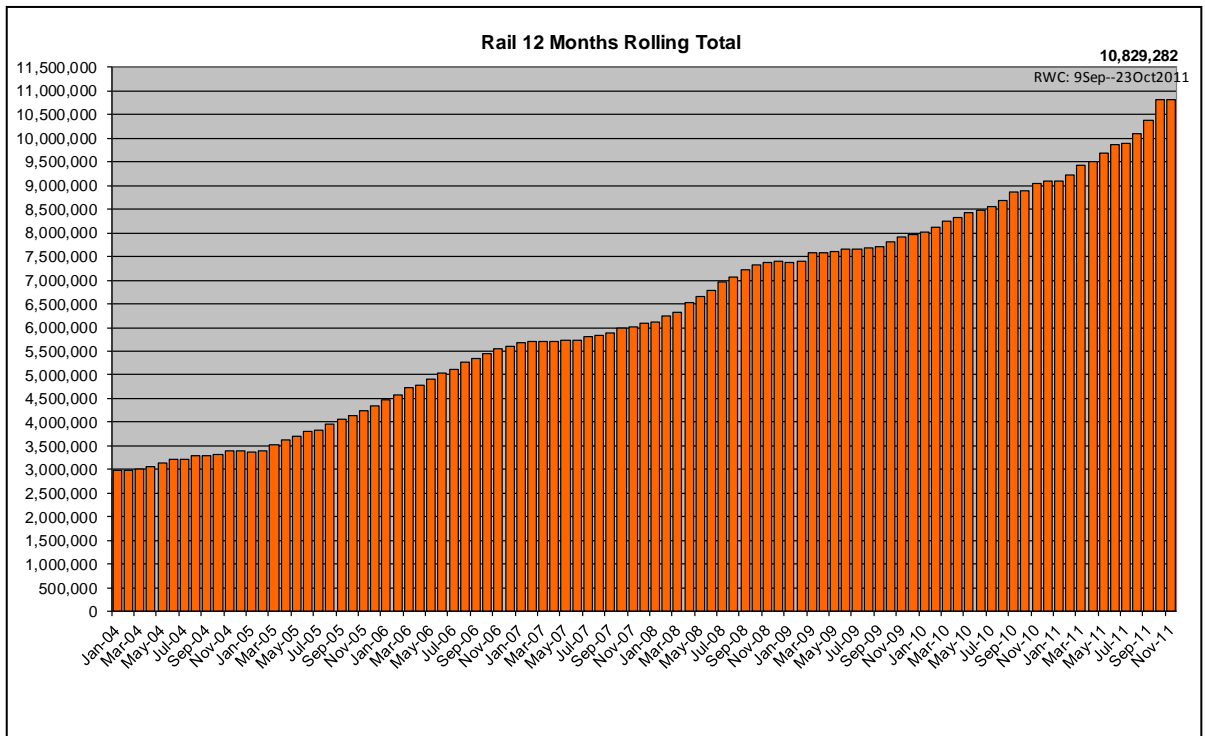


Fig 6. Rail Patronage – 12 Months Rolling Total

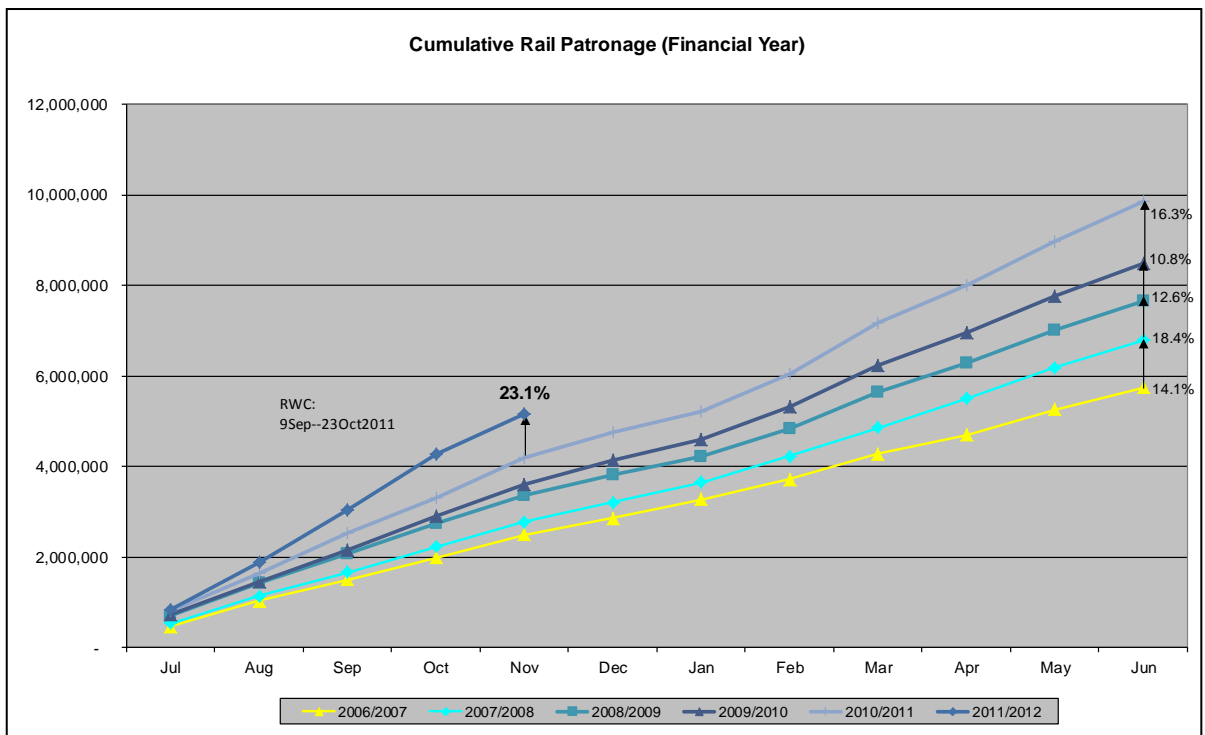


Fig 7. Rail Patronage – Growth by Financial Year 2005/06 to 2011/12

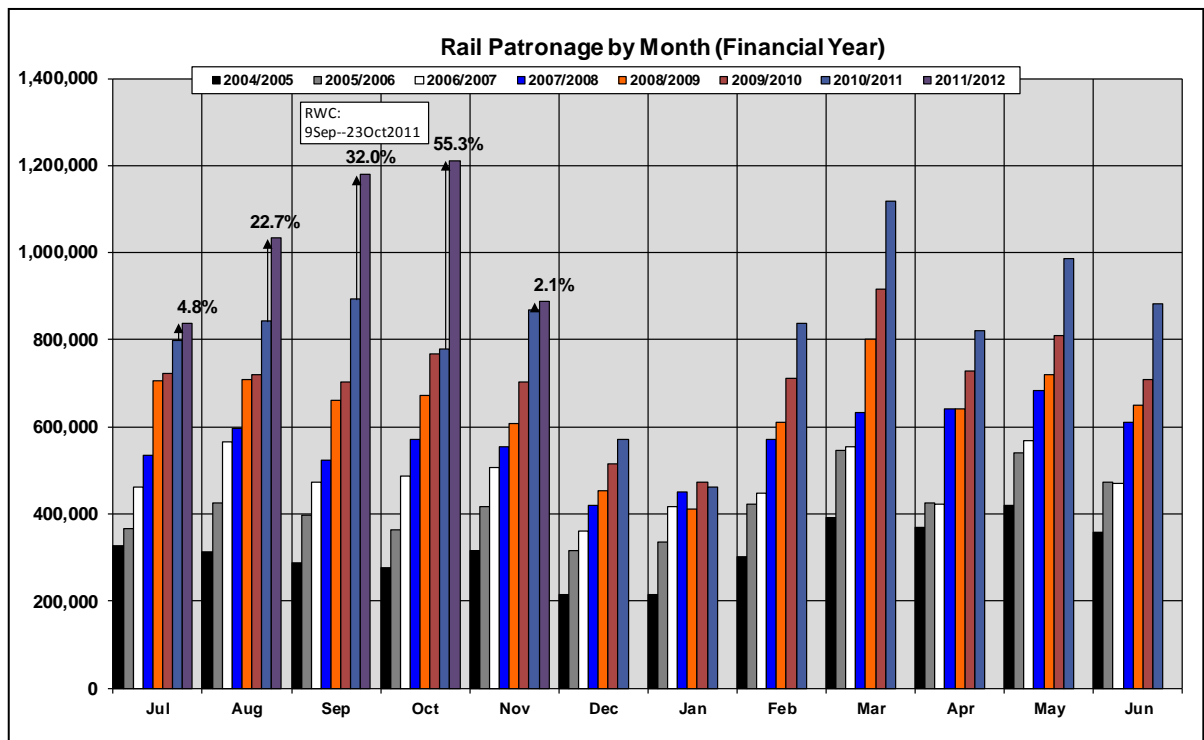


Fig 8. Rail Patronage – Growth by Month 2005/06 to 2011/12

Southern & Eastern Rail Lines (including the Onehunga Line)

Southern and Eastern Line rail patronage including the Onehunga Line totalled 6,805,535 passengers for the 12-months to November 2011 an increase of 861,407 boardings or +14.5% on the same period last year. Patronage for November 2011 was 574,396 boardings, an increase of +0.9% (5,189 boardings) on November 2010 (Figure 9).

In November 2011 there were 509,007 passengers recorded travelling on the Southern and Eastern Lines, excluding the Onehunga Line, a change of -5,998 passengers, or -1.2% on November 2010. The factors influencing this result was that for the same month last year the patronage carried to the two U2 concerts at Mt Smart Stadium was principally carried on this service group and two weekend line blocks this year compared to a partial block on one weekend only last year. For the year-to-date there have been 2,814,777 passengers recorded on Southern and Eastern Line services, 9.1% more than for the same period last year.

There were 65,389 passengers recorded using the Onehunga Line during November 2011 compared to 54,202 for the same month last year, an increase of 11,187 or +20.6%. Additional services were supplied on the Onehunga Line for the Farmers Santa Parade this year (none last year). For the 12-months to November 2011 there have been 729,165 passengers recorded on Onehunga Line services. Surveys indicate that 60% of patronage on Onehunga trains is wholly on the Southern Line (between Britomart and Penrose).

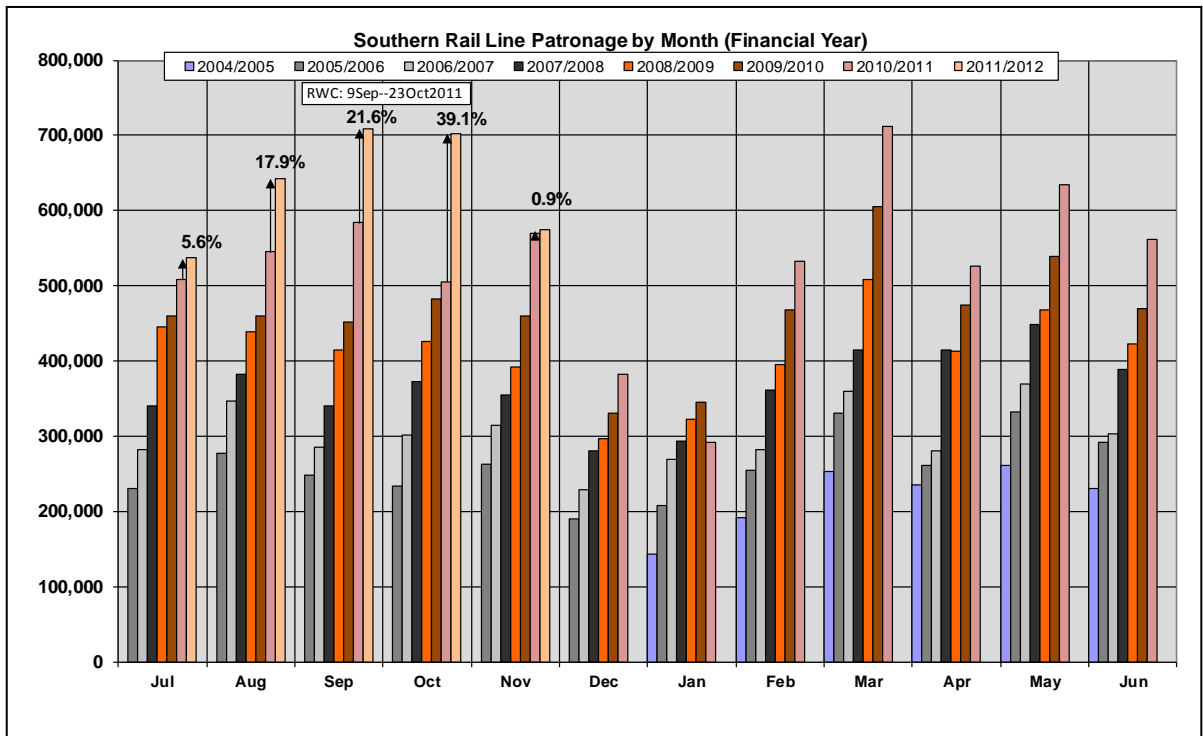


Fig 9 Southern & Eastern Line (including Onehunga) Rail Patronage – Growth by Month 2005/06 to 2011/12

Western Rail Line

Western Line rail patronage totalled 4,023,747 passengers for the 12-months to November 2011 an increase of 918,485 boardings or +29.6%. Patronage for November 2011 was 313,180 boardings, an increase of +4.3% (12,832 boardings) on November 2010 (Figure 10). For the year-to-date there have been 1,983,781 passengers recorded on Western Line services 510,255 (+34.6%) more than for the same period last year.

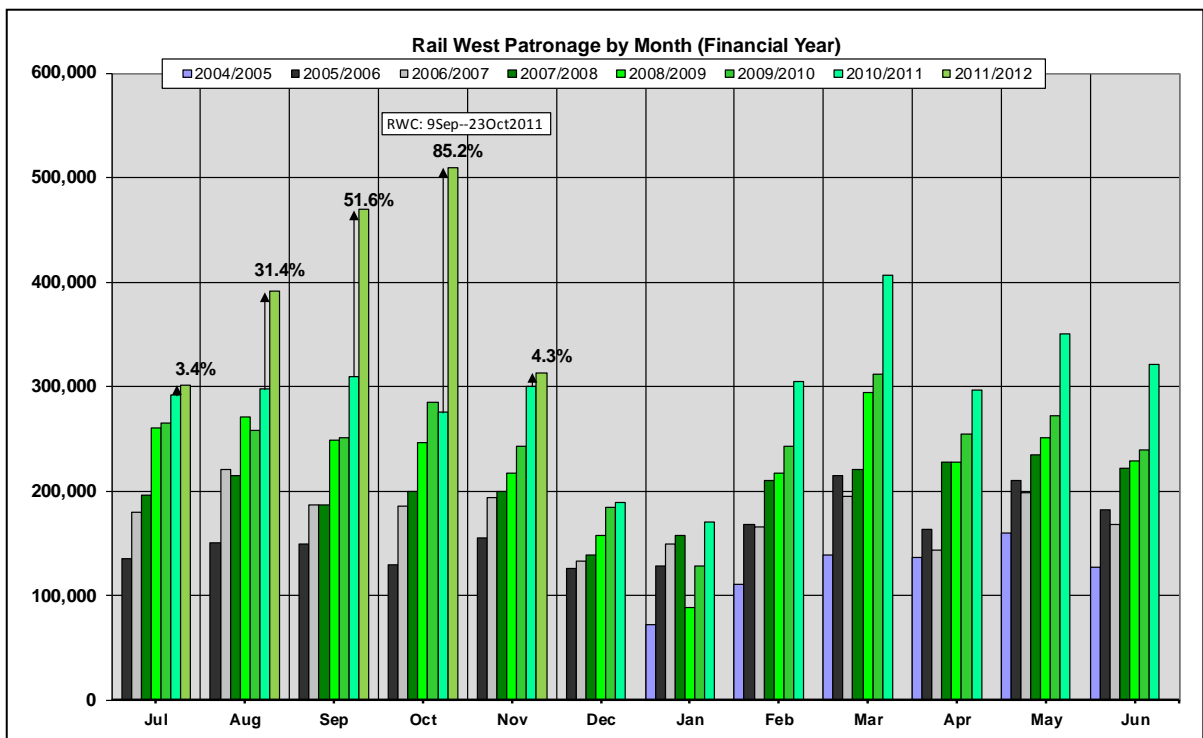


Fig 10. Western Line Rail Patronage – Growth by Month 2005/06 to 2011/12

2.2.2 Northern Express

The Northern Busway along with the rail network forms the Rapid Transit Network. Northern Express patronage totalled 2,225,780 passengers for the 12-months to Nov 2011 (Figure 11) an increase of 318,344 boardings or +16.7%. For the financial year-to-date, five months to Nov 2011, patronage has grown by +19.7% (168,890 boardings) (Figure 12). Patronage for Nov 2011 was 179,961 boardings, an increase of +10.7% (17,387 boardings) on Nov 2010 (Figure 13).

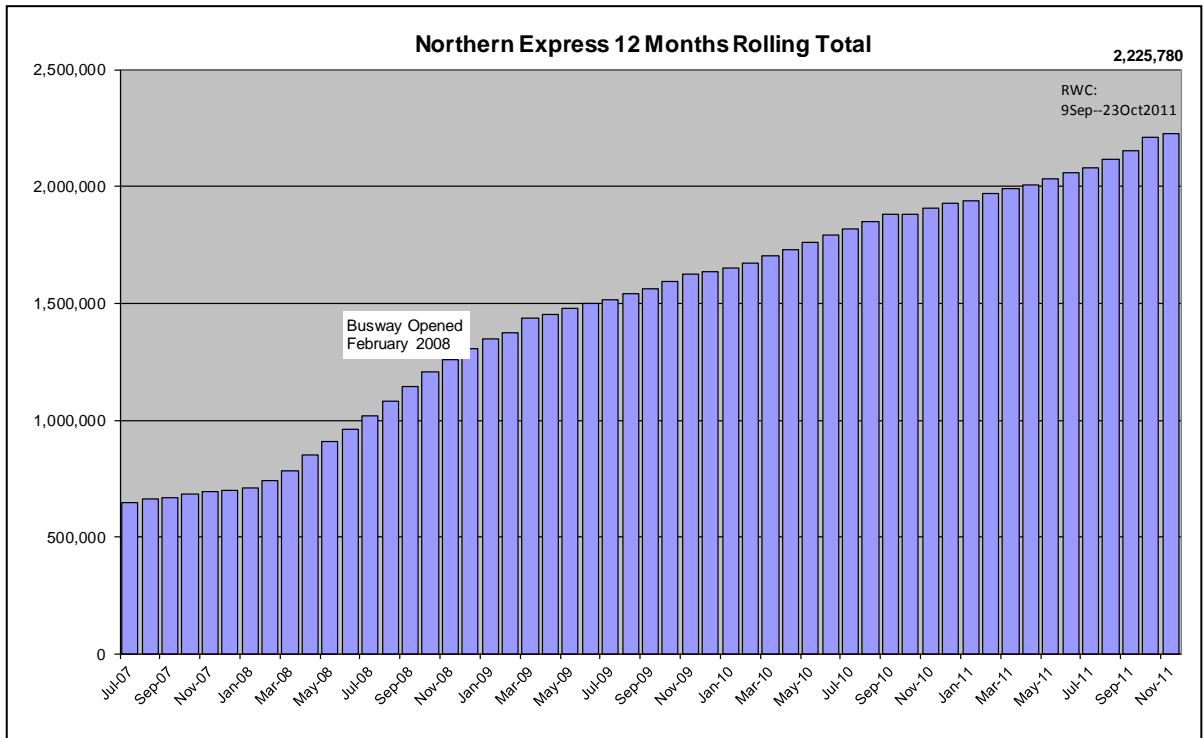


Fig 11. Northern Express Bus Patronage – 12 Months Rolling Total

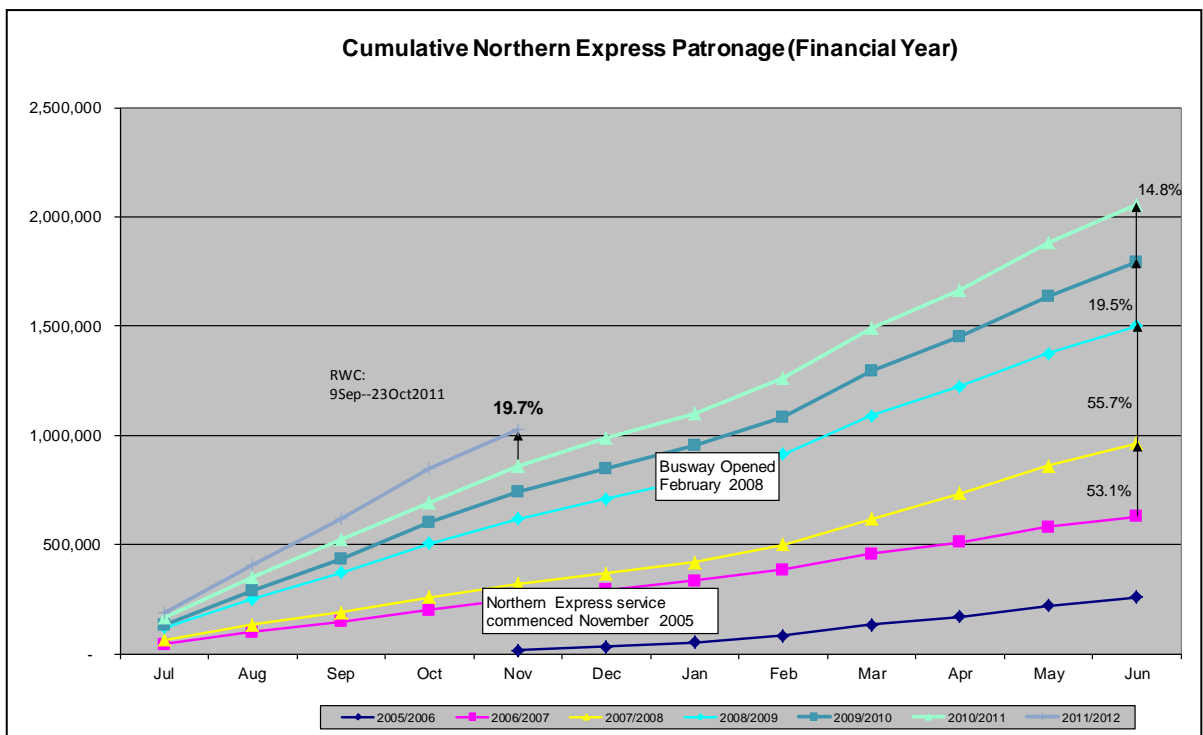


Fig 12. Northern Express Bus Patronage – Growth by Financial Year 2005/06 to 2011/12

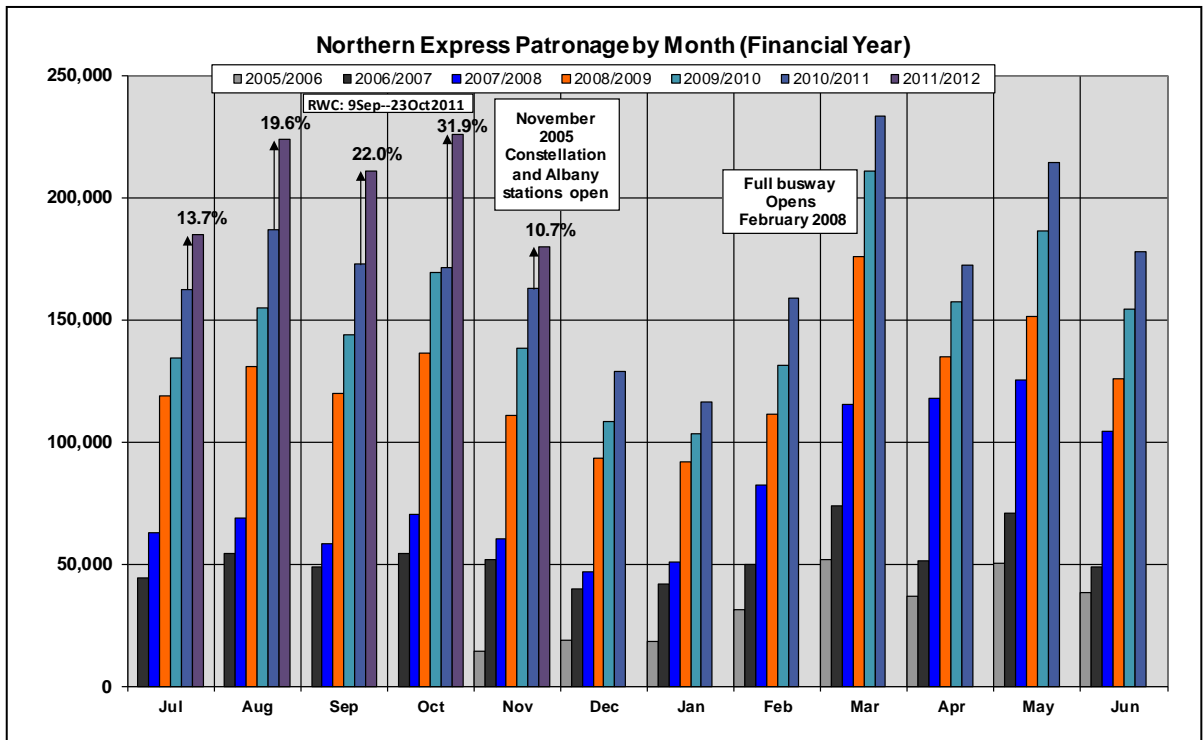


Fig 13. Northern Express Bus Patronage – Growth by Month 2005/06 to 2011/12

2.3 Bus Patronage (Other Than Northern Express)

Bus services other than the Northern Express form the majority of services on the Quality Transit Network and Local Connector Network including dedicated school bus services. Patronage totalled 50,888,853 passengers for the 12-months to Nov 2011 an increase of 3,140,069 boardings or +6.6%. For the financial year-to-date, five months to Nov 2011, patronage has grown by +8.5% (1,782,409 boardings). Patronage for Nov 2011 was 4,501,763 boardings, an increase of +8.5% (352,426 boardings) on Nov 2010 (Figure 14).

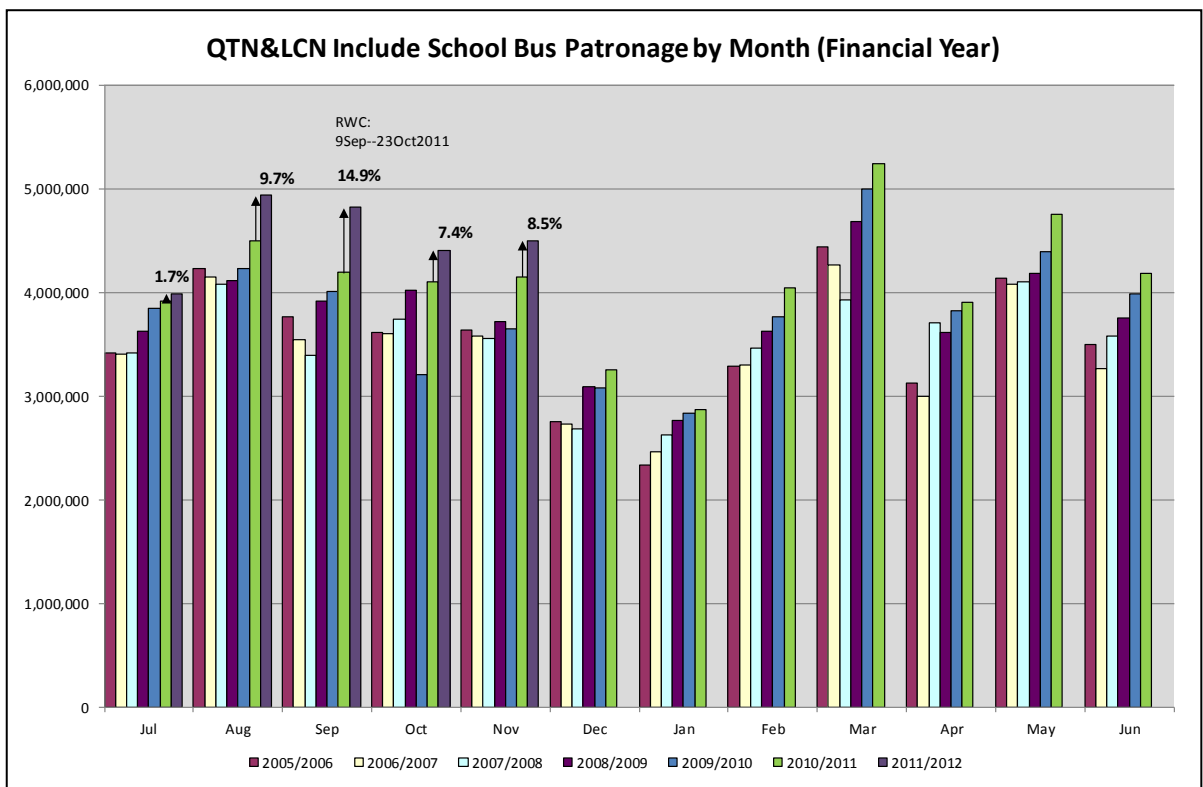


Fig 14. Bus Patronage (other than Northern Express) – Growth by Month 2005/06 to 2011/12

2.3.1 Bus (Other than Northern Express) Patronage Analysis

Table 2 provides an analysis of bus services by geographical sector.

Table 2. Bus Patronage Analysis by Geographic Sector

	North Sector (excluding Northern Express)						West Sector					
	By Month			12 Month Sum			By Month			12 Month Sum		
	Patronage	Change	%	Patronage	Change	%	Patronage	Change	%	Patronage	Change	%
Dec-10	645,476	49,341	8.3%	9,936,535	759,409	8.3%	324,830	15,164	4.9%	4,722,843	218,689	4.9%
Jan-11	539,350	19,782	3.8%	9,956,317	760,974	8.3%	276,674	- 1,866	-0.7%	4,720,977	217,721	4.8%
Feb-11	872,923	90,273	11.5%	10,046,590	822,991	8.9%	397,422	27,129	7.3%	4,748,106	235,304	5.2%
Mar-11	1,134,374	82,714	7.9%	10,129,304	829,444	8.9%	516,255	27,886	5.7%	4,775,992	242,989	5.4%
Apr-11	825,227	42,414	5.4%	10,171,718	821,659	8.8%	386,316	12,984	3.5%	4,788,976	248,647	5.5%
May-11	1,041,524	111,813	12.0%	10,283,531	884,877	9.4%	471,230	39,013	9.0%	4,827,989	276,462	6.1%
Jun-11	922,524	73,391	8.6%	10,356,921	909,673	9.6%	427,045	29,070	7.3%	4,857,059	289,815	6.3%
Jul-11	842,467	26,522	3.3%	10,383,443	911,914	9.6%	398,313	9,365	2.4%	4,866,424	295,351	6.5%
Aug-11	1,067,817	115,422	12.1%	10,498,865	956,406	10.0%	484,787	44,040	10.0%	4,910,464	322,986	7.0%
Sep-11	990,935	110,662	12.6%	10,609,527	1,016,696	10.6%	445,226	31,461	7.6%	4,941,926	343,873	7.5%
Oct-11	862,181	16,113	1.9%	10,625,639	868,458	8.9%	396,140	- 2,498	-0.6%	4,939,428	277,504	6.0%
Nov-11	904,636	23,794	2.7%	10,649,433	762,239	7.7%	421,638	6,449	1.6%	4,945,877	238,199	5.1%
	South Sector						Isthmus Sector					
	By Month			12 Month Sum			By Month			12 Month Sum		
	Patronage	Change	%	Patronage	Change	%	Patronage	Change	%	Patronage	Change	%
Dec-10	647,768	39,849	6.6%	10,014,952	1,091,040	12.2%	1,631,635	70,323	4.5%	23,229,245	1,178,116	5.3%
Jan-11	556,884	25,184	4.7%	10,040,136	1,076,010	12.0%	1,496,803	- 6,526	-0.4%	23,222,719	1,153,156	5.2%
Feb-11	854,505	77,981	10.0%	10,118,117	1,073,700	11.9%	1,918,048	82,742	4.5%	23,305,461	1,199,307	5.4%
Mar-11	1,139,159	67,381	6.3%	10,185,498	1,006,946	11.0%	2,448,725	64,863	2.7%	23,370,324	1,212,588	5.5%
Apr-11	831,388	37,679	4.7%	10,223,177	948,792	10.2%	1,865,045	- 4,122	-0.2%	23,366,202	1,184,878	5.3%
May-11	1,038,100	92,795	9.8%	10,315,972	940,830	10.0%	2,203,591	119,949	5.8%	23,486,151	1,284,914	5.8%
Jun-11	908,484	56,133	6.6%	10,372,105	876,793	9.2%	1,921,973	34,207	1.8%	23,520,358	1,269,336	5.7%
Jul-11	826,320	19,171	2.4%	10,391,276	841,421	8.8%	1,918,354	11,529	0.6%	23,531,887	1,287,605	5.8%
Aug-11	1,055,749	85,947	8.9%	10,477,223	830,285	8.6%	2,325,523	191,008	8.9%	23,722,896	1,385,855	6.2%
Sep-11	990,427	99,395	11.2%	10,576,618	889,981	9.2%	2,390,646	382,327	19.0%	24,105,222	1,686,035	7.5%
Oct-11	879,235	16,876	2.0%	10,593,494	735,771	7.5%	2,269,691	272,643	13.7%	24,377,865	1,435,514	6.3%
Nov-11	900,128	34,652	4.0%	10,628,146	653,044	6.5%	2,275,362	287,531	14.5%	24,665,396	1,506,474	6.5%

2.4 Ferry Patronage

Ferry patronage totalled 5,088,657 passengers for the 12-months to Nov 2011 an increase of 500,766 boardings or +10.9%. For the financial year-to-date, five months to Nov 2011, patronage has grown by +19.7% (352,940 boardings). Patronage for Nov 2011 was 454,565 boardings, an increase of +13.4% (53,790 boardings) on Nov 2010 (Figure 15).

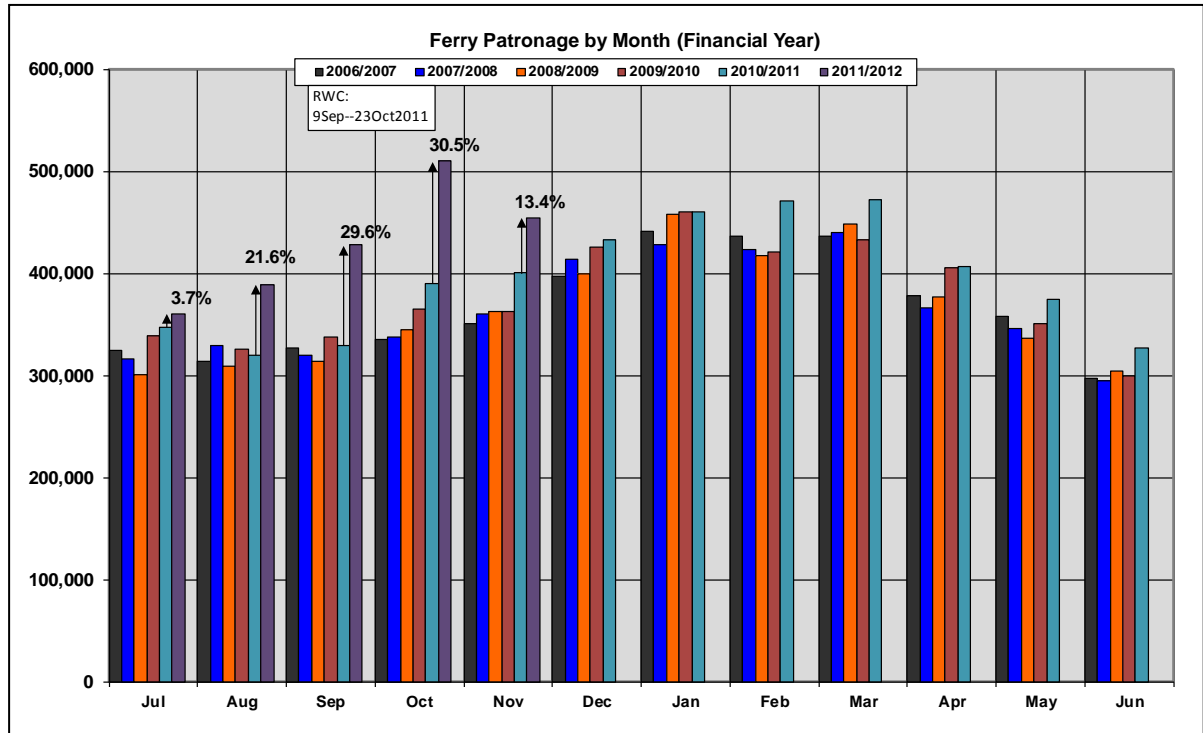


Fig 15. Ferry Patronage – Growth by Month 2005/06 to 2011/12

3. PUBLIC TRANSPORT SERVICE PERFORMANCE

3.1 Rail Service Performance

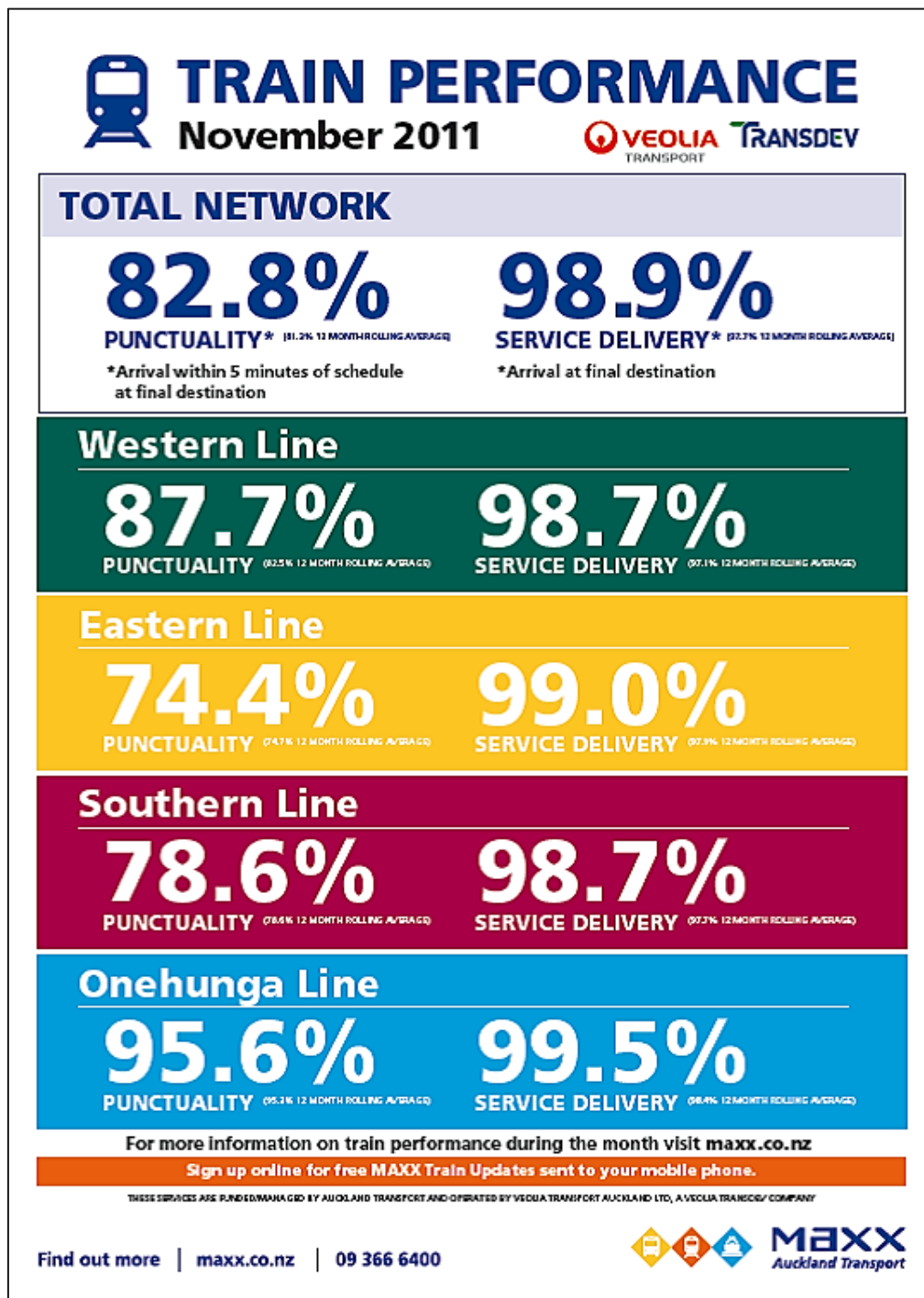


Fig 16. Rail Published Performance Results for October 2011

For the Auckland system the measure used for punctuality is the proportion of trains that were not cancelled in full or part and that arrive at their final destination within five minutes of the scheduled time regardless of whether the train departed its origin on time.

There was a slight decline in overall service punctuality in November, partly due to the freeze on major infrastructure upgrades over the duration of the RWC2011 being lifted at the conclusion of the event. In the month of November 82.8% of scheduled services operated on time or within five minutes of their scheduled arrival time compared to 84.2% in October and 77.3% in the same month last year.

Punctuality trends comparing 2010 and 2011 are presented at Figure 17.

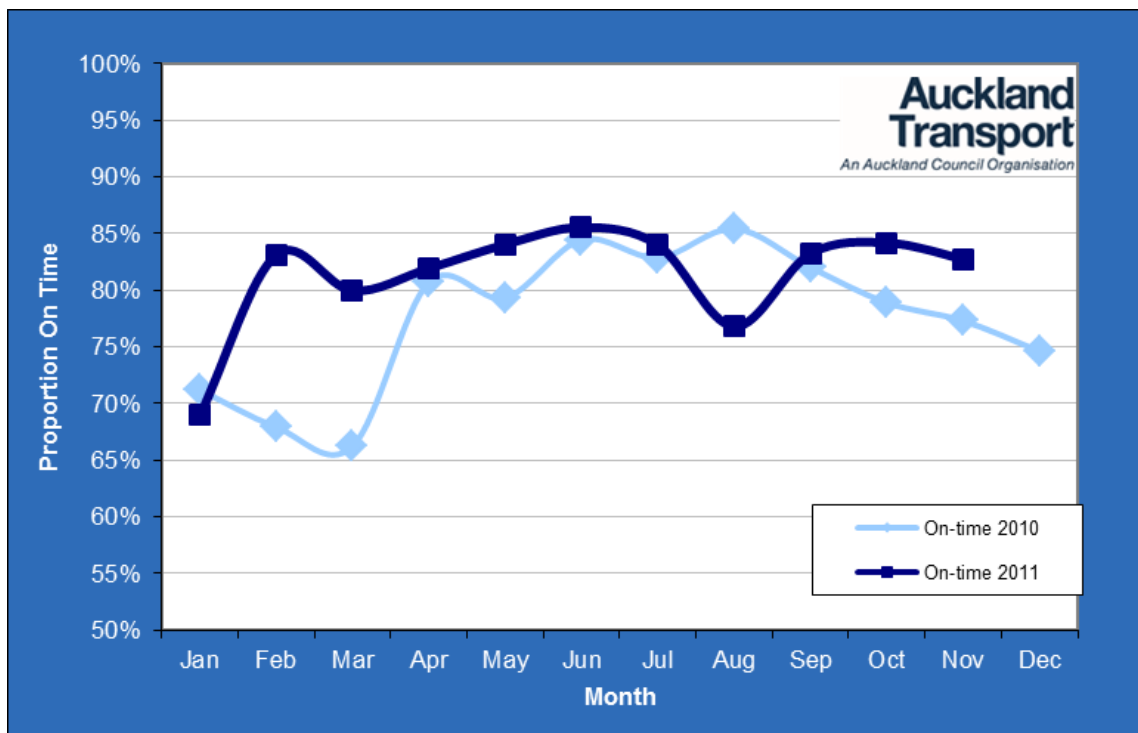


Fig 17. Rail Punctuality Trends for 2010 and 2011

The following major incidents impacted on service delivery during November:

- Track, Signals and Train Control (KiwiRail)* – There were seven incidents of points failures that caused significant service disruption during the month. Six of these occurred at or near Britomart causing disruption to services on all lines, specifically during the evening peak of 7 November, the afternoon of 8 November, the morning peak of 11 November (two separate events) the evening peak of 14 November and the afternoon of 15 November. In addition a points failure at Papakura on 9 November caused disruptions to morning peak services on the Southern and Eastern Lines. Follow-up action relating to the repeat failures at Britomart has been taken by KiwiRail Network resulting in the replacement of some equipment.

- *Train faults (KiwiRail)* – There were two instances of train faults that impacted on the delivery of services during November, both occurring during the evening peak of 18 November. The first incident was with a faulty train that developed at Takanini and the second incident was a train fault that developed at Otahuhu. The combined impact was substantial disruption to evening peak services mainly on the Southern and Eastern Lines.
- *Operational (Veolia)* – Delays caused by operational matters, including passenger factors, returned to normal levels in November following the spike over September and October arising from higher passenger demand on RWC2011 event days.
- *Other* – During the morning peak of 14 November a freight train broke down at Takanini which caused delays to Southern and Eastern Line services. During the afternoon of the same day, a freight train broke down between Glen Innes and Meadowbank leading to delays that mainly affected Eastern Line services.

Train delay minutes in November remained at a similar level to those recorded in October with only a slight increase of 1.1% to 14,566 minutes. The main difference was an increase in delay minutes from network faults that was largely offset by the reduction in delay minutes caused by operational incidents, including passenger loadings (Figure 18). As previously noted, the low level of delay minutes resulting from network issues over the previous two months was largely due to a freeze on major upgrades during this period.

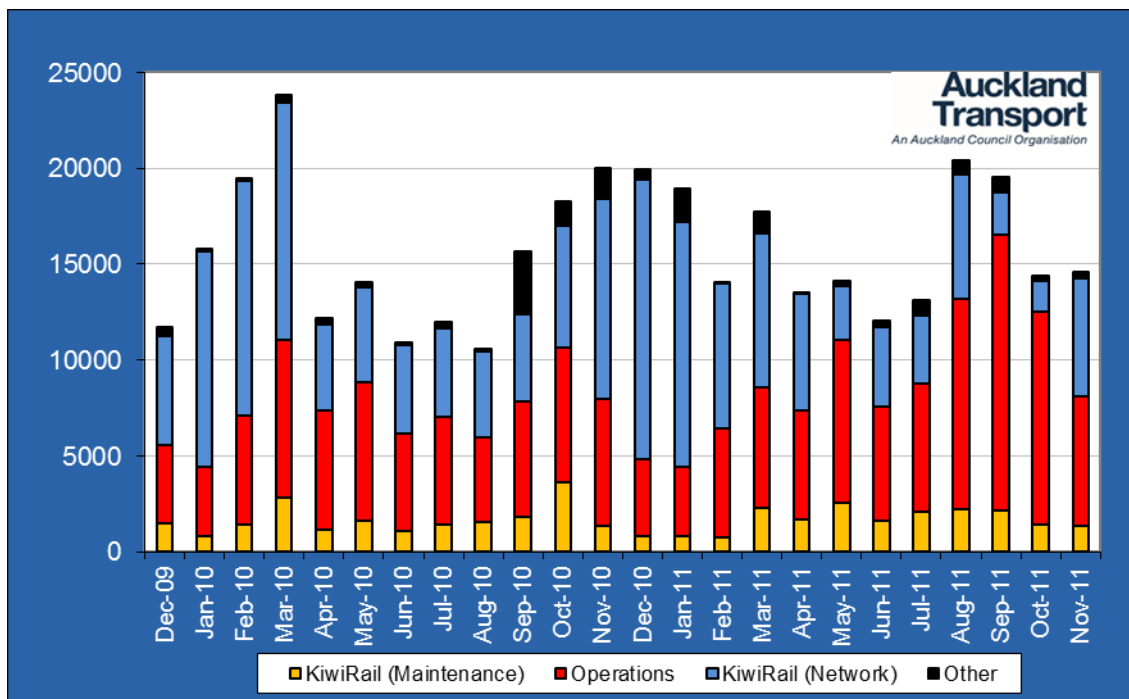


Fig 18. Train Delay Minutes by Cause

The following is a break-down of the infrastructure-related delay minutes for the month:

	Delay Minutes	Proportion
Network Control	1,370	22.2%
Signal/points failure	2,790	45.2%
Speed restrictions	1,701	27.6%
Track protection measures*	307	5.0%
Total	6,168	

* Track protection measures are put in place at sites where work that involves activities close to the track is underway. These require trains to slow or stop at a safe distance prior to the actual site and only proceed after receiving approval from the site protector that the track is clear of all obstructions.

The service impact of imposed speed restrictions was the highest since April 2011.

3.2 Rail Capacity

Based on an average of train crew passenger counts, which are performed at pre-set locations considered to represent the maximum load points of each route, there were no services reported as having an average load factor above the 1.4 (i.e. four passengers standing for every ten seated passengers) target planning standard during the month of November. The train fleet and operational plans were returned to the configurations that were in place prior to the RWC2011 during the month. Loadings on some individual days may have exceeded the planning standard.

3.3 Bus Service Performance

For November 2011, 99.75% of contracted service trips were operated (reliability measure). Service punctuality for November 2011 was 99.25%, measured by the percentage of services which commence the journey within 5 minutes of the timetabled start time. Service punctuality and reliability are self-reported by the bus operators.

Table 3. Bus Service Reliability and Punctuality- November 2011

	Scheduled Trips	Reliability	Punctuality
Birkenhead	10,824	100.00%	99.90%
H & E	17,314	99.95%	99.66%
NZ Bus	118,551	99.83%	99.09%
Ritchies	28,816	99.97%	99.70%
Transit	2,280	100.00%	99.47%
Urban Express	5,274	99.96%	97.74%
Total	188,946	99.89%	99.25%

3.4 Ferry Service Performance

For November 2011, 99.94% of ferry service trips were operated (reliability measure). Service punctuality for November 2011 was 99.70% of services operated, measured by the percentage of services which commence the journey within 5 minutes of the timetabled start time. Service punctuality and reliability is self-reported by the ferry operators.

Table 4. Ferry Service Reliability and Punctuality- November 2011

	Scheduled Trips	Reliability	Punctuality
Bayswater	980	100.00%	99.90%
Half Moon Bay	564	100.00%	99.65%
Birkenhead	1,060	100.00%	99.72%
Gulf Harbour	88	100.00%	100.00%
West Harbour	308	100.00%	99.35%
Rakino	16	99.3%	87.50%
Pine Harbour	286	100.00%	100.00%
Total	3,302	100.00%	99.70%

4. SPECIAL EVENT PUBLIC TRANSPORT SERVICES

92 events were held in November 2011 and 29 had an impact on public transport either with road closures and/or route diversions or had additional special event services provided for the event over-and-above the scheduled public transport service timetables. The following identifies passengers carried on Special Event services only. Additional passenger movements as a result of events will also be carried on scheduled public transport services.

Wellington Phoenix vs. Adelaide, Eden Park: Saturday 19th November 2011

Match travel ticketing in place. Attendance: 20,000.

	INBOUND		OUTBOUND		AVERAGE % GATE MOVED
	Special Event Service Passengers	% Gate Moved	Special Event Service Passengers	% Gate Moved	
RAIL	2322	11.61%	2500	12.5%	12.05%
BUS	756	3.78%	724	3.62%	3.7%
FERRY					
TOTAL	3078	15.39%	3224	13.12%	14.25%

ITU World Triathlon, Auckland City: Sunday 20th November 2011

Additional ticketed rail services and supplementary bus services were added to the Sunday timetable for patrons travelling to and from the non-ticketed event. Passengers travelling in to the CBD by rail numbered 2059 and outbound 2016.

Auckland Farmers Santa Parade, Auckland City: Sunday 27th November 2011

Additional rail services and commercial registered additional bus services were added to the Sunday timetable for patrons travelling to and from the non-ticketed event. Passengers travelling in to the CBD by rail numbered 8,263 and outbound 8,308.

5. REGISTERED SERVICE NOTIFICATIONS UNDER THE PUBLIC TRANSPORT MANAGEMENT ACT 2008

Under the Public Transport Management Act 2008, the following applications for registered services have been approved during November 2011:

- Sealink Travel Group Ltd: Notification to vary the Great Barrier summer timetable. Approved 17-Nov-11.
- NZBus Ltd.: Notification to register special event services for Christmas in the Park on 10 December 2011. Approved 28-Nov-11.
- Nakedbus.com: Notification to temporarily vary a commercial public transport service during the road closures of Quay Street for the Triathlon event day (20 Nov 11 only). Approved 17-Nov-11.
- Fullers Group (NZ) Ltd.: Notification to vary a commercial public transport ferry service to remove trip 05h50 ex Auckland to Waiheke and add trip 05h50 ex Devonport to Waiheke. Approved 17-Nov-11.
- Fullers Group NZ Ltd.: Notification to vary a commercial public transport service to remove trip 05h45 ex Devonport to Auckland. Approved 18-Nov-11.

6. PUBLIC TRANSPORT SERVICE DEVELOPMENT PROJECTS

6.1 Projects Implemented

- From Sunday 27 November, buses which used to call at Panmure Interchange now use stops elsewhere in Panmure Town Centre to enable works connected with the construction of the AMETI transport initiative.

6.2 Projects in Planning

- Manukau rail station and new Manukau rail services from early 2012.
- Manukau train service bus connections - planning for two bus services from east of the Southern Motorway to be upgraded and extended to connect with trains at Manukau Station from early 2012.
- New integrated timetable for Ellerslie Panmure Highway bus services (from Botany, Howick and Bucklands Beach) to give a regular service, at least every 15 minutes, seven days a week between Panmure and Britomart from early 2012.
- Enhanced weekend ferry service trial to commence 17 December between Downtown and Bayswater, Birkenhead, Northcote Point and Half Moon Bay.

7. PUBLIC TRANSPORT PROMOTIONAL ACTIVITIES

- Planning Tertiary campaign to start in early 2012 continues.
- Planning for “Ride Thru” Christmas Shopping by public transport campaign was launched.

8. PUBLIC TRANSPORT CUSTOMER SERVICE CHANNELS

8.1 Britomart Walk-In-Centre

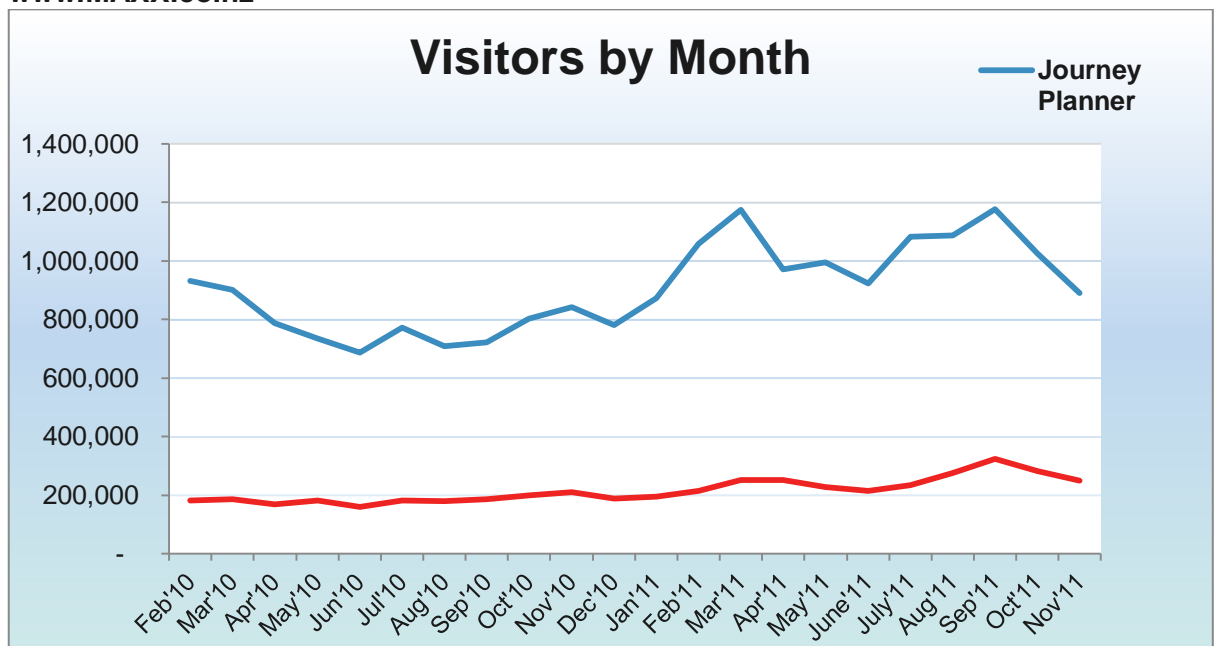
For the month of November there were 12,368 visits (-9.62%) decrease compared to information kiosk at Britomart in November 2010.

8.2 MAXX Public Transport Call Centre

For November 2011, call volume was 46 070 (-10.59% compared to November 2010). 87.97% of calls were answered within the service standard of 20 seconds.

For HOP ticketing 1,982 calls during the month and were answered in 91,68% grade of service standard of 20 seconds.

8.3 www.MAXX.co.nz



8.4 MAXX live departure board/real-time information

Public transport service real-time departure board visits totalled 21,341 at www.MAXX.co.nz/VPID via web, smartphone or PDA.

8.5 HOP Integrated Ticketing

There are now 93,608 HOP cards in market that have been used at least once. Of these, 54,024 (+4.6% on October) are registered.