



Downtown Bike Parking Trial – Feedback Survey Results

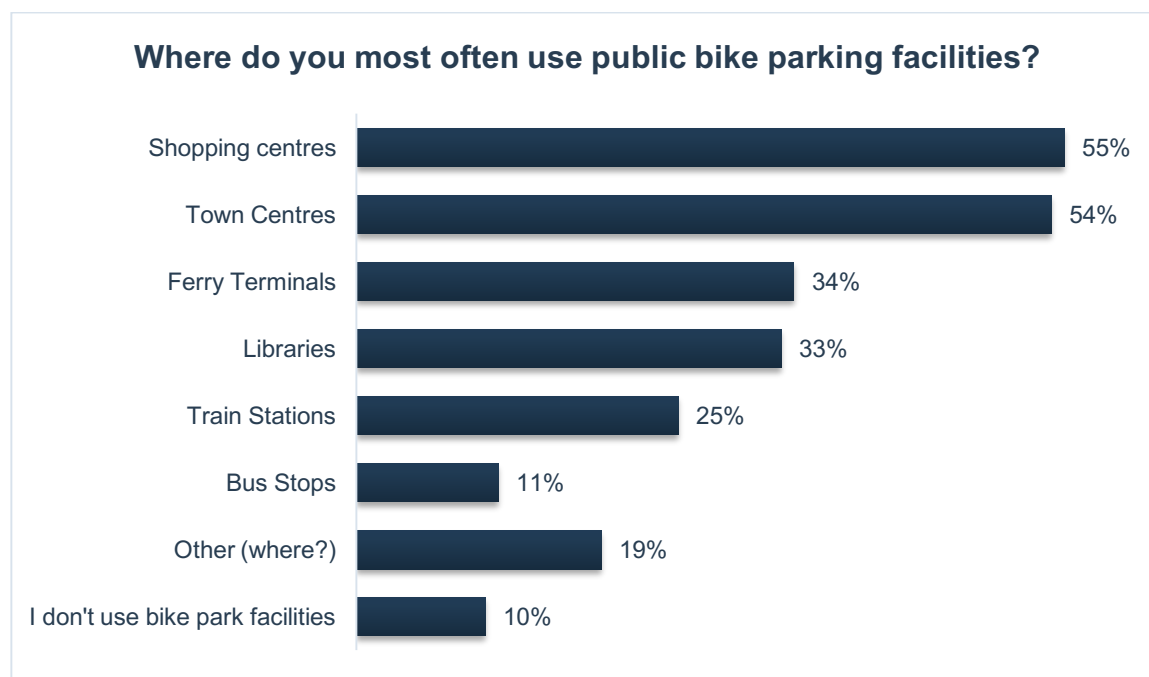
203 Aucklanders completed an online survey between April 30 and May 15, following demonstration bike parking being displayed at Queens Wharf. 108 respondents had been to the bike parking trial site, while the balance responded to images included in the survey.

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1. Current Use of Bike Parking Facilities



Other responses include workplace (6%), university (4%), hospital, parks, cafes, sports facilities, park and rides.



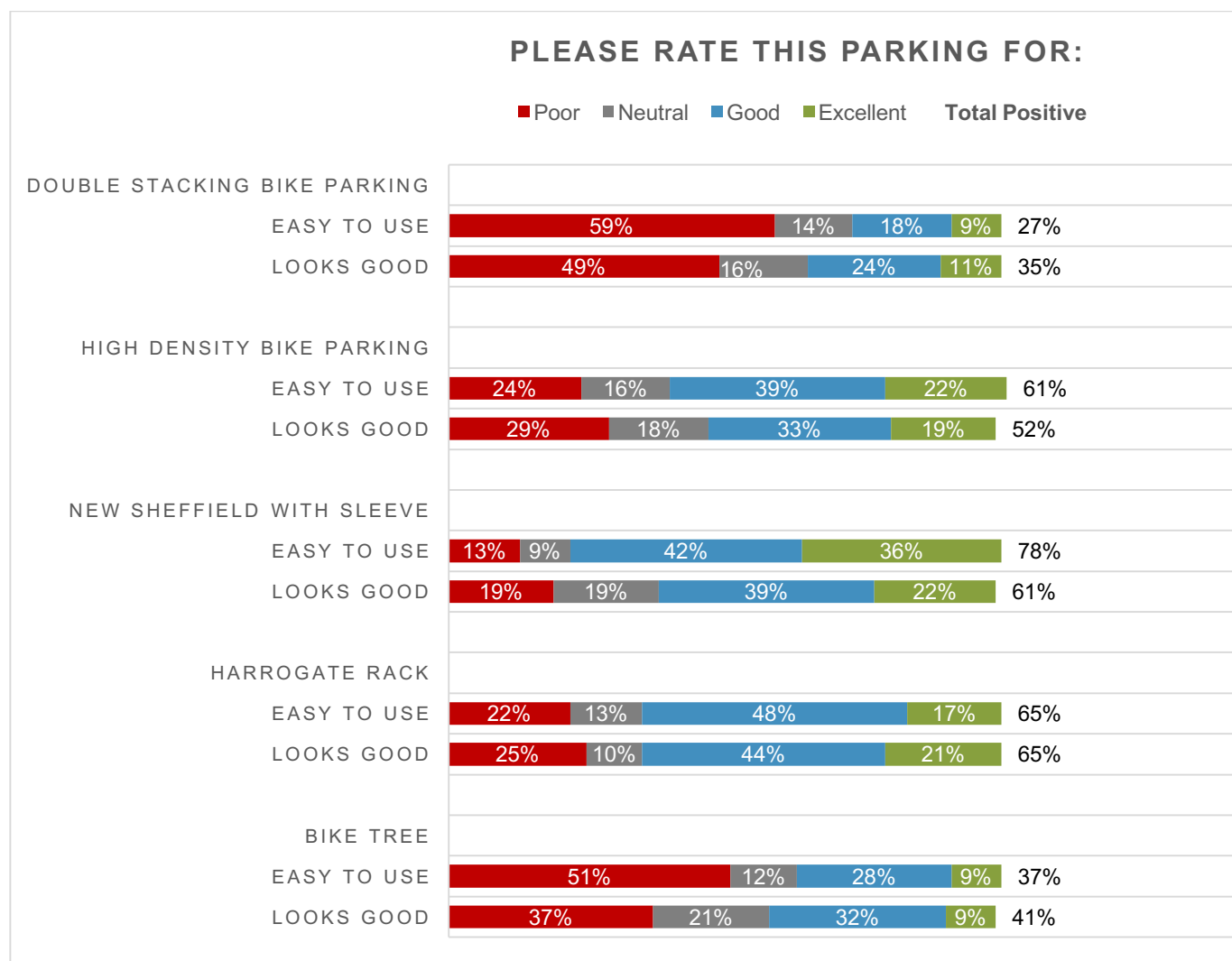
2. Preferred Locations

Is there any particular location where you would like to see more bike parking?



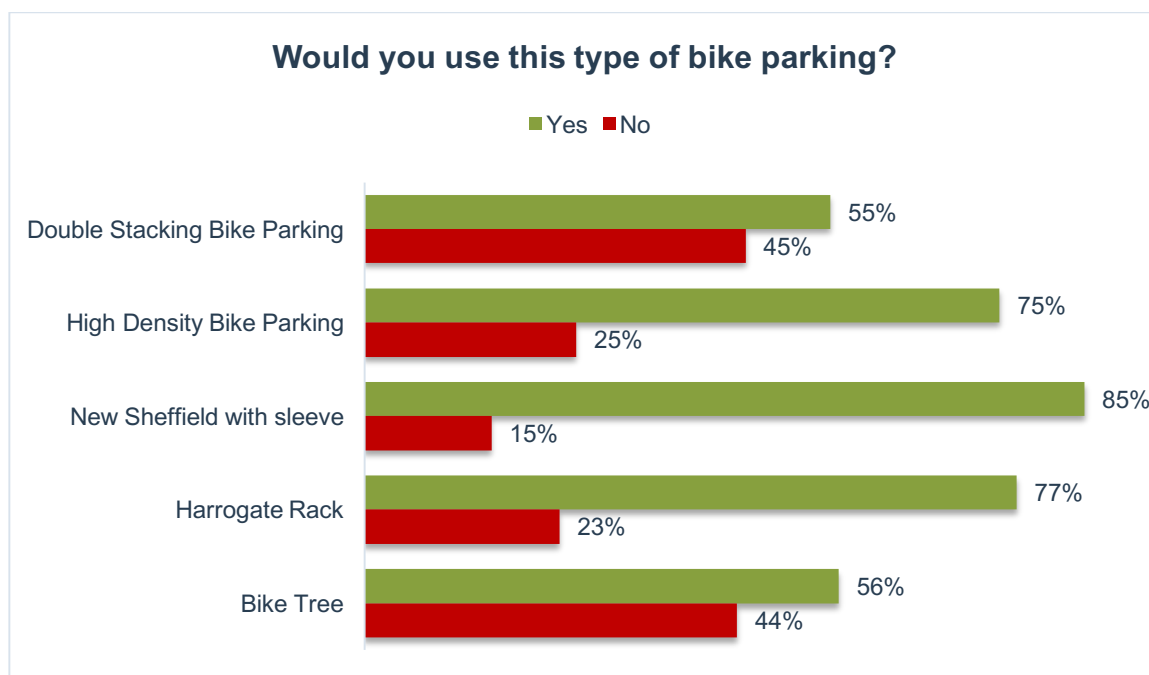


3. Ratings

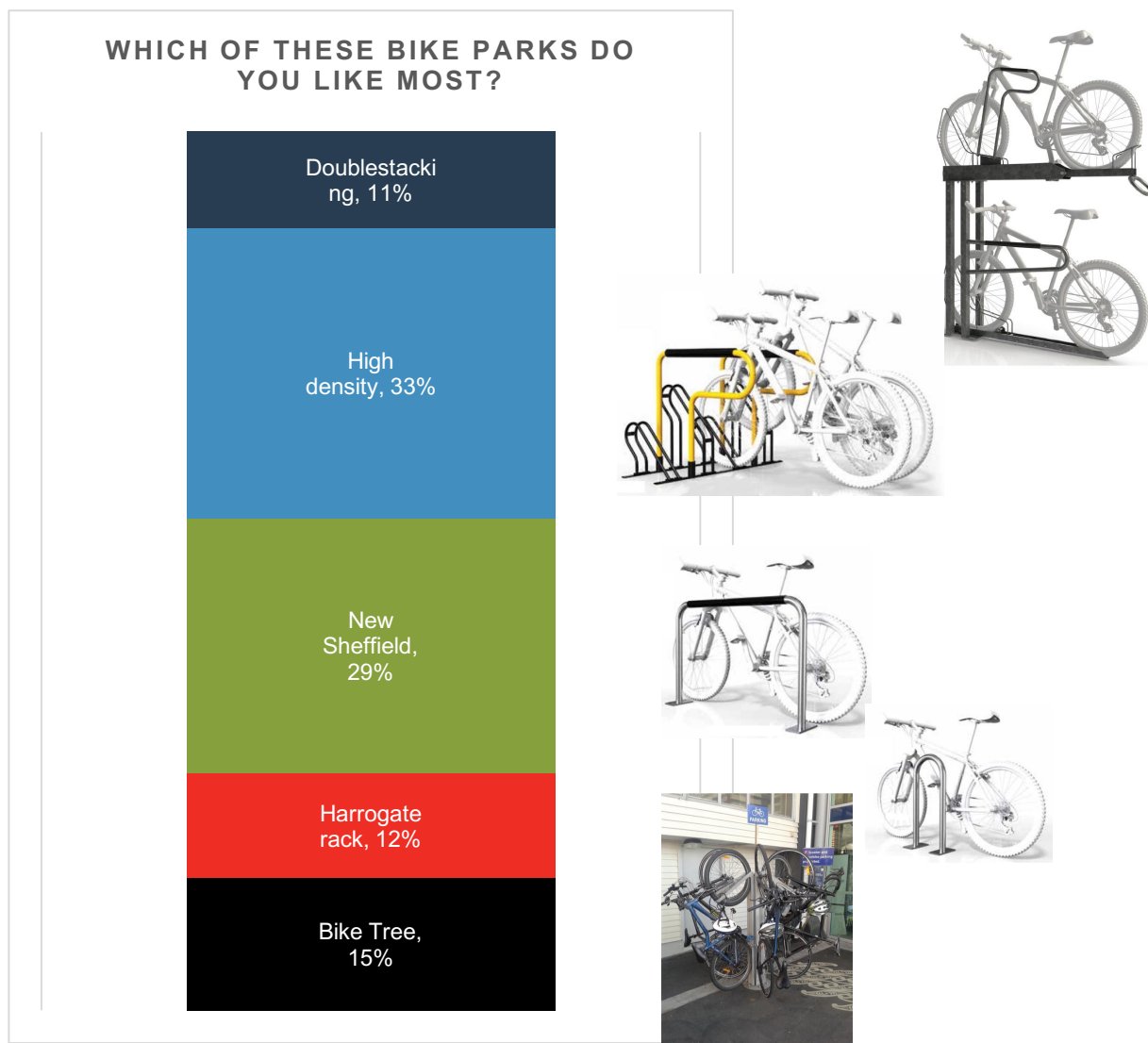




4. Use Preference



5. Most Preferred





6. Comment Summaries

6.1. Double Stacking

- Used overseas successfully.
- Appears complex, difficult to lift bikes to upper levels, expensive, high maintenance, not durable, bikes in lower levels may be knocked/scratched.
 - However some who had tried it out commented that it is 'surprisingly' easy to use.
- Not good looking.
- Needs to have space for wide tyres, shocks, panniers, baskets etc.
- Better for high density requirements, e.g. PT stations, rather than main streets.

6.2. High Density

- Good use of space, relatively simple and durable design.
- Good if higher bar supports weight and can be used to lock frame to.
- May be hard on wheels/spokes, disc brakes.
- Closely parked bikes may bump against each other, and be difficult to get to to lock.
 - Could be difficult to make use of all spaces.
 - More difficult if variety of bike sizes and styles are parked.
- Easy to get bikes tangled.
- Needs to be easy to lock frame. May need a longer cable lock.
- Wide tyres, baskets, panniers may not fit.

6.3. New Sheffield

- Preferred for low density areas.
- Good looking, simple, low maintenance.
- Avoids contact with spokes, discs, derailleurs, etc.
 - Possibly too tall or long for smaller folding bikes or childrens' bikes.
- Can secure frame to stand.
- Sleeve appreciated, may require maintenance.
- Can lean bike against it while sorting lock.
- Some bikes may not stay upright.



6.4. Harrogate Rack

- Simple and low maintenance.
- Avoids contact with spokes, discs, derailleurs, etc.
- Bikes fall over easily.
- Easily scratches bike.
- Easy to lock frame to, but difficult if want to lock both wheels.
- Low capacity.

6.5. Bike Tree

- Difficult to lift bikes into, especially large bikes, e-bikes, or by smaller people.
 - Heavy to lift, also may catch clothes etc.
- Not immediately clear how to use.
- May not fit with disc brakes, wide tyres, mudguards, accessories.
- Difficult to lock frame to.
- Similar versions with roof can work well.
- Lower visibility for security behind racks.
- May not save a lot of space if needs to be accessible from all sides.
- Keeps bikes separate from each other.