

How to have your say

Step 1

Read about the proposed changes and look at the map of the new services on page 5

Step 2

Check if the service times work for you on page 4

Step 3

Tell us what you think, via:

- the Freepost feedback form on page 8, or
- the online feedback form at www.AT.govt.nz/NewNetwork
- the online discussion forum at www.AT.govt.nz/NewNetwork

Want to talk to us? Come to an event (see page 7) or call us on (09) 366 6400.

中文宣传手册,请点击浏览
www.AT.govt.nz/NewNetwork

이 링크를 클릭하시면 한국어 책자를 이용하실 수 있습니다
www.AT.govt.nz/NewNetwork



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Auckland 1142

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Help us transform North Shore's bus network

Feedback is open 2 June to 13 July 2015



Tell us what you think about the New Network for public transport

Moving to a new public transport network for an Auckland of today and tomorrow

Why are we transforming Auckland's public transport network?

Now is the time for a new way of thinking about public transport in Auckland. If Auckland is to cope with the expected growth in population, public transport must become the transport choice for more Aucklanders.

To provide a public transport network that reduces congestion and offers freedom from car-dependence, making more minor improvements is not an option. Bold changes are needed to provide a better level of service, respond to public demand and provide better connections to the places Aucklanders want to go.

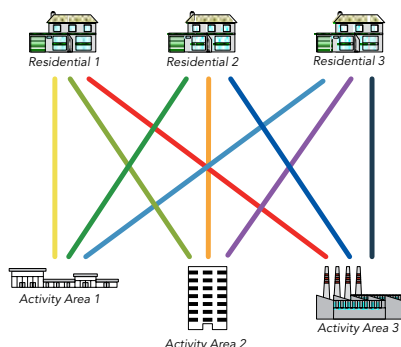
The principles behind the New Network

The New Network fundamentally changes the way bus services operate. The key principle is to run a number of high frequency services that are designed to work together through easy connections. It is based on a principle already working in many North American and European cities.

Model 1

Direct service option:

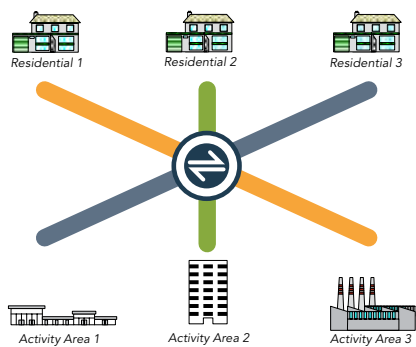
Many infrequent overlapping routes (Auckland now)



Model 2

Connective network option:

Fewer routes, more frequency (Auckland future)



Auckland's current network tries to run direct services from everywhere to everywhere at low frequencies, as in model 1 of the diagram. We are moving towards model 2, which has fewer routes but higher frequencies. The point at which the lines intersect illustrates where a transfer would happen.

What are the main benefits?

- **SIMPLICITY** – a simpler network will make public transport a more attractive and easier option for a wider range of activities, as well as new or one-off trips.
- **ALL DAY FREQUENCY** – Instead of buses only running frequently at morning and evening peak, some buses will run frequently through the whole day, 7am – 7pm, 7 days a week. This means that you can throw away the timetable and just 'turn up and go,' even on weekends.
- **CONNECTIVITY** – a more connected network will provide far greater access to more destinations than ever before.



What does this mean for the North Shore?

Rapid buses on the busway

- Frequent buses to and from the City **at least** every 3 – 10 mins Mon to Fri, and **at least** every 10 – 15 mins on weekends (similar to current service levels).
- More buses during morning and evening peak to cater for busy periods, including buses starting from Constellation Station in the morning.
- Additional double decker buses on busway services.
- Choice of three City destinations (see below).

New frequent services across the North Shore

On key routes across the North Shore we will be introducing a new Frequent Network. Buses will run at **at least every 15 minutes** between **7am – 7pm, 7 days a week**, and at lower frequencies outside of these times.

On the North Shore frequent services will run:

- **Between Verrans Corner and the City**, via Highbury and Onewa Road (N9).
- **Between Glenfield and the City**, via Onewa Road (N8).
- **Between Massey University, Browns Bay and Takapuna**, via Albany Station, Mairangi Bay and Constellation / Smales Farm Stations (N6).
- **Between Milford, Takapuna and the City** (N4 / N4a).

A new way of calculating fares is on the way

We are planning to implement a new simplified zone fare system in 2016 (before the New Network changes are made) that calculates a fare based on how many zones you travel through as part of your journey. You will not be charged more for transferring as part of your journey. Visit www.AT.govt.nz/simplifiedzonefares for more detailed information.



Buses from your neighbourhood to connect at busway stations

Not all neighbourhoods will have direct services to the City. Instead there will be more buses running directly and more frequently to the busway stations. This will enable us to run these services generally every 10 – 20 mins during peak times to connect with the rapid busway services. These improved connections will provide a hassle-free alternative to driving to the Park and Ride.

Peak period services

During weekday peak times there will still be some peak only buses to the City and other destinations. These include:

- Windy Ridge to City universities (N81)
- Chatswood to City universities (N91)
- Belmont to City universities (N11)
- Crown Hill to Smales Farm Station (N43)

Refer to the map on page 5 for details.

Busway stations will become hubs

Once you get to a busway station you will be able to choose to go to a wider variety of destinations, including neighbourhood locations and other suburbs.

What are the trade-offs?

Making transfers

Under the New Network some journeys may require a transfer. Transfers are essential to both frequency and simplicity, and provide access to a far greater choice of destinations.

If we tried to run individual services from everywhere to everywhere we wouldn't be able to afford to run any of them frequently enough to be worth waiting for.

The inconvenience associated with transferring will be off-set by improved frequencies, vehicle capacity, the provision of good interchange facilities, and simplified zone fares which will be implemented in 2016.

A simpler and more direct network

The New Network will provide shorter and more direct journeys, however you may have to walk further to a bus stop.

Visit www.AT.govt.nz/NewNetwork for details of streets losing and gaining service.

Residents of these streets will receive a letter about the proposed changes.

North Shore changes will happen in 2017

Check our website regularly for up-to-date timings or to sign up to our email newsletter. You can also follow us on Twitter.

North Shore bus routes in the City

In the future all North Shore buses entering and exiting the City will follow one of three different route paths (see map).

1. To Britomart (Lower Albert St) via Fanshawe St
2. To the City universities via Halsey St and Wellesley St
3. To Newmarket via Ponsonby Rd, Karangahape Rd and Auckland City Hospital (Mon to Fri service only)

The benefit of operating buses on these three separate paths is that we can better match the number of buses with the number of passengers. In this way, services will be less likely to be overcrowded for people travelling to end destinations, such as Newmarket.

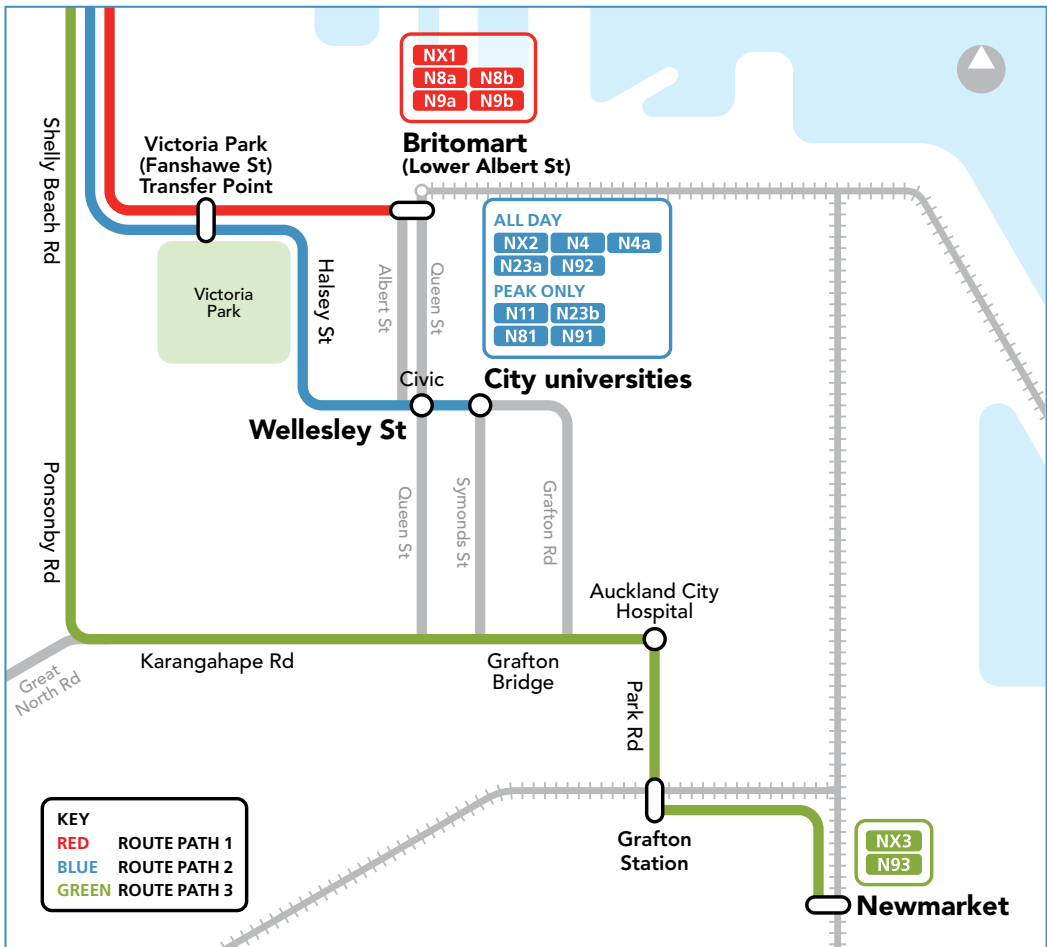
Transfer to access your City destination

If you want to access another City destination other than where your bus is travelling to, we suggest that you transfer on the busway, or at the Fanshawe St bus stop (opposite Victoria Park) to another City bus.

Changes to North Shore bus routes in the City during City Rail Link (CRL) enabling works

During construction of the City Rail Link tunnels, which is planned to begin in early 2016 and will take about three years, it will no longer be possible for buses to use some sections of Albert St. For this reason, current services will begin to use the above route paths as early as the end of this year (2015).

Information about how current services will be affected will be available closer to the time the changes are made. Sign up to our email newsletter at www.AT.govt.nz/NewNetwork to receive updates.



Key changes to services in your neighbourhood

Look for your neighbourhood and refer to the map on page 5 for detail



Albany / North Harbour

- Schnapper Rock will have a new service to Constellation Station via Rosedale Rd (N65).
- North Harbour Industrial Estate (William Pickering Dr) will have a service to Constellation Station. This service will also connect with Albany Station via Albany Highway (N66).
- Fairview Heights, Gills Rd and Albany Village will have an all day loop service to and from Albany Station (N74).
- Massey University will have a frequent connection to Albany Station (also serving Browns Bay and Mairangi Bay) (N6), and a direct connection to Constellation Station (N82).

Birkenhead Ferry / Northcote Point

- Birkenhead Ferry terminal will have an all day service to Smales Farm Station via Highbury, Northcote Shops and North Shore Hospital (N21b). This service will be timed to connect with the ferry.
- Northcote Point will have an all day service to Smales Farm Station, via Northcote Shops and North Shore Hospital (N21a). This service will not connect with the Northcote Point ferry.
- By combining the above two services there will be a half hour service between Northcote Shops, North Shore Hospital and Smales Farm Station (N21a/b).

Beach Haven / Birkdale / Highbury

- Beach Haven and Birkdale services to the City will remain similar to current services, except we will be doubling the frequency on weekends.
- There will be a new route from Beach Haven to Takapuna that will run via Kaipatiki Bridge, Glenfield, Archers Rd, and Smales Farm Station in one direction; and via Highbury, Northcote Shops and Akoranga Station in the other direction (N25).
- Chatswood will have a weekday peak only service to the City (Wellesley St and universities) (N91).
- There will be an all day (Monday to Friday) service from Beach Haven wharf to the City (Wellesley St and universities) via Verbena Rd, Highbury and Onewa Rd (N92).
- There will be an all day (Monday to Friday) service from Highbury to Newmarket via Ponsonby, Karangahape Rd and Auckland Hospital (N93).
- By combining Beach Haven and Glenfield Rd services, Onewa Rd will have buses running to the City every 7–8 mins, 7am – 7pm, 7 days a week, and more often at peak times.

East Coast Bays

- All suburbs north of Mairangi Bay will have all day services to the busway at Albany Station or Constellation Station. These services would replace direct buses to the City.
- A new frequent service will run every 15 mins from Massey University, through Albany Station, Browns Bay, Mairangi Bay and Constellation Station; then along the busway to Smales Farm Station and Takapuna (N6).
- Mairangi Bay, Campbells Bay and Castor Bay will have a more direct service to the busway (Smales Farm and Constellation Stations), where passengers can connect to services to the City or elsewhere (N41).
- Sunnynook and Crown Hill will have an all day service to Takapuna and the City (Wellesley St and universities) (N4a).
- Forrest Hill will have an all day service to Smales Farm Station and Takapuna (N31).
- Milford and Takapuna will have a frequent service to the City (Wellesley St and universities) (N4 / N4a).

Greenhithe

- Greenhithe will have an all day service to Constellation Station via Sunset Rd (W5). This service also goes to Westgate and Henderson.
- Greenhithe will have additional peak services that will also serve Upper Harbour Dr (W5c).

Glenfield / Bayview / Unsworth Heights

- Glenfield Rd services to the City will remain similar to current services, except we will be doubling the frequency on weekends.
- Bayview services to the City will remain similar to current services.
- The Glenfield Rd to Constellation Station link will also operate on weekends (N8a).
- On weekdays only the Glenfield Rd service to Constellation Station will be extended to Albany Station via Massey University (N82).
- Glenfield Shops will have a connection to Smales Farm Station and Takapuna, via Archers Rd and also to Beach Haven (N25).
- Windy Ridge will retain a weekday peak service to the City via Glenfield Rd (N81), and an all day service to Glenfield, Wairau Park and Constellation Station (N49).
- Unsworth Heights will have an all day service to Constellation Station. This service also connects with Smales Farm Station via Wairau Rd (N45).

Northcote / Hillcrest

- Hillcrest (Hillcrest Ave, Sylvia Rd, Ocean View Rd) will have an all day service to the City (Wellesley St and universities), via Northcote shops. This service will also link Hillcrest to Smales Farm Station (N23).
- The above service (N23) will travel via Sylvan Ave, except for peak services to the City which will travel via College Rd and Akoranga Station, to avoid congestion.
- Hillcrest West will have an all day service to Smales Farm Station via Porana Rd, and to Akoranga Station via Northcote Shops (N24).

Takapuna / Devonport Peninsula

- Bayswater will have an all day service from the wharf to Takapuna and Smales Farm Station, via Northboro Rd (N31). This service will connect with the Bayswater ferry.
- Devonport will have an all day service to Takapuna and Smales Farm Station, via Vauxhall Rd (N30). This service will connect with the Devonport ferry.
- Local services that will serve Devonport are: a Cheltenham loop service (N13), and a service to Stanley Bay (N12).
- There will be a weekday peak only service from Belmont, through Hauraki, to the City (Wellesley St and universities) via Northboro Rd (N11).

West Auckland

- There will be more frequent and direct services from Constellation Station to Westgate and Henderson, via Greenhithe and Hobsonville Rd (W5).

Proposed frequencies and hours of service

This information is to give a general idea of the span of hours and frequency of services proposed, so you can see if the first and last service times work for you. It is likely to change as a result of public feedback and detailed timetable planning.

ALL DAY SERVICES											
ROUTE	DESCRIPTION	WEEKDAYS					WEEKENDS				ADDITIONAL INFORMATION
The route numbers used are for consultation purposes only, and may not be the final numbers.				FREQUENCY					FREQUENCY		
		First Service by	Last Service after	All day (7am – 7pm)	Peak (morning & evening)	Late (after 7pm)	First Service by	Last Service after	All day (7am – 7pm)	Late (after 7pm)	
BUSWAY SERVICES											
NX1	Albany to Britomart (Lower Albert St)	5.30am	midnight	10 mins	3-5 mins*	10 mins	5.30am	11.00pm	15 mins	15 mins	* Including buses starting at Constellation Stn at peak times
NX2	Albany to City universities	5.30am	11.00pm	10 mins	3-5 mins*	15 mins	5.30am	10.00pm	15 mins	15 mins	* Including buses starting at Constellation Stn at peak times
NX3	Albany to Newmarket	6.00am	9.00pm	30 mins	10 mins	60 mins					
FREQUENT, CONNECTOR, AND LOCAL SERVICES											
N4	Milford to City universities via Takapuna	6.00am	11.00pm	15 mins	15 mins	30 mins	6.00am	10.00pm	15 mins	30 mins	Between Constellation Stn and Milford the N4a will run half as often except after 7pm (30 mins)
N4a	Constellation Stn to City universities										
N6	Massey University to Takapuna via Albany Stn and Browns Bay	6.00am	11.00pm	15 mins	15 mins	30 mins	6.00am	10.00pm	15 mins	30 mins	
N8	Glenfield to Britomart (Lower Albert St)	6.00am	11.00pm	15 mins	7-8 mins	30 mins	6.00am	10.00pm	15 mins	30 mins	Between Constellation Stn and Glenfield Rd (N8a) and the Bayview loop and Glenfield Rd (N8b), this service runs at approximately half the frequency
N8a	Constellation Stn to Britomart (Lower Albert St) via Glenfield Rd										
N8b	Bayview to Britomart (Lower Albert St) via Glenfield Rd										
N9	Beach Haven to Britomart (Lower Albert St)	5.30am	11.00pm	15 mins	7-8 mins	30 mins	6.00am	10.00pm	15 mins	30 mins	When route splits, the two paths have half the frequency
N9a/b											
N11	Belmont to City universities (Peak service)				30 mins*						* 3 trips 30 mins apart in both morning and afternoon peaks
N12	Stanley Point to Devonport Ferry Terminal	6.30am	7.00pm	30 mins			6.30am	7.00pm	60 mins		
N13	Devonport Ferry Terminal to Mt Victoria / Cheltenham	6.30am	7.00pm	30 mins	15 mins		6.30am	11.00pm	30 mins	60 mins	
N21	Birkenhead Wharf* and Northcote Point to Smales Farm Stn via North Shore Hospital	6.30am	7.00pm	30 mins**	15 mins		6.30am	7.00pm	30 mins		* Buses will only connect with ferry at Birkenhead Ferry Terminal, not Northcote ** Buses alternate between Northcote Point (N21a) and Birkenhead Ferry Terminal (N21b), therefore runs at half the frequency on these branches until they meet at Northcote Shops
N21a/b											
N23	Smales Farm Stn to City universities via Hillcrest and Sylvan Ave	6.30am	10.30pm	20 mins	15 mins	30 mins	6.30am	10.00pm	30 mins	60 mins	All buses follow route N23a via Sylvan Ave, except morning peak buses to City which follow route N23b via Akoranga Stn, to avoid heavy traffic
N23a/b											
N24	Smales Farm Stn to Akoranga Stn via Hillcrest West	6.30am	9.00pm	30 mins		60 mins	6.30am	7.00pm	60 mins		
N25	Beach Haven to Takapuna, via Glenfield and Smales Farm Stn or Highbury and Northcote Shops*	6.30am	10.00pm	30 mins	15 mins	30 mins	6.30am	10.00pm	30 mins	30 mins	* Services operate in both directions
N30	Devonport Ferry Terminal to Smales Farm Stn via Takapuna	6.30am	10.30pm	30 mins	30 mins*	60 mins	6.30am	10.00pm	30 mins	60 mins	* A bus every 15 mins in peak periods between Belmont and Devonport Wharf to connect with the ferry
N31	Constellation Stn to Bayswater Ferry Terminal via Forrest Hill Rd and Smales Farm Stn	6.30am	10.30pm	30 mins	30 mins*	30 mins	6.30am	10.00pm	30 mins	30 mins	* A bus every 10 mins in peak periods between Constellation Stn and Smales Farm Stn via Forrest Hill Rd
N32	Milford to Takapuna via North Shore Hospital	9.30am	5.00pm	60 mins							
N41	Constellation Stn to Smales Farm Stn via Beach Rd	6.30am	10.30pm	30 mins	30 mins*	30 mins	6.30am	10.00pm	30 mins	30 mins	* Plus extra buses between Mairangi Bay and Constellation Stn at peak times, to provide a bus every 15 mins
N43	Crown Hill to Smales Farm Stn via East Coast Rd Peak service				10 mins*						* 10 trips 10 mins apart in both morning and afternoon peaks
N45	Smales Farm Stn to Constellation Stn via Wairau Rd and Unsworth Dr	6.30am	10.00pm	30 mins	20 mins*	60 mins	6.30am	9.00pm	60 mins		* Peak service direction is to Constellation Stn in the morning, and away from Constellation Stn in the evening
N49	Windy Ridge to Constellation Stn	6.30am	7.00pm	30 mins			6.30am	7.00pm	60 mins		
N62	Albany Stn to Constellation Stn via East Coast Rd	6.30am	10.30pm	30 mins	15 mins	30 mins	6.00am	10.00pm	30 mins	30 mins	
N63	Albany Stn to Constellation Stn via Hugh Green Dr	6.30am	8.00pm	30 mins	15 mins	60 mins	6.30am	8.00pm	60 mins		
N65	Schnapper Rock to Constellation Stn	6.30am	9.00pm	30 mins	20 mins		6.30am	9.00pm	60 mins		
N66	Albany Stn to Constellation Stn via William Pickering Dr	6.30am	9.00pm	30 mins	15 mins		6.30am	7.00pm	60 mins		
N74	Albany Stn to Fairview Heights circuit	6.30am	9.00pm	60 mins	30 mins		6.30am	7.00pm	60 mins		
N78	Long Bay to Albany Stn	6.30am	10.30pm	30 mins	15 mins	30 mins	6.00am	10.00pm	30 mins	30 mins	
N79	Torbay to Albany Stn via Fitzwilliam Dr or Oaktree Ave*	6.30am**	10.30pm***	30 mins	15 mins	30 mins	6.30am	10.00pm	30 mins	30 mins	* Services operate in both directions ** Services start from Torbay *** Last departures in both directions from Albany
N81	Windy Ridge to City universities Peak service				20 mins*						* 7 trips 20 mins apart in both morning and afternoon peaks
N82	Highbury to Albany via Glenfield Rd, Constellation Stn and Massey University	7.00am	7.00pm	30 mins	10 mins*						* Some services start at Britomart (Lower Albert St)
N91	Chatswood to City universities Peak service				15 mins*						* 9 trips 15 mins apart in both morning and afternoon peaks
N92	Beach Haven Wharf to City universities via Verben a Rd	6.30am	7.00pm	60mins	15 mins						
N93	Highbury to Newmarket via Ponsonby Rd and Auckland Hospital	6.30am	7.00pm	30 mins	15 mins						
W5	Henderson to Constellation Stn via Greenhithe	6.30am	10.00pm	30 mins	20 mins*	60 mins	6.30am	10.00pm	30 mins	60 mins	* Plus extra buses between Greenhithe and Constellation Stn at peak times, to provide a bus every 10 mins
W5c	W5c is a peak service										

LATE NIGHT SERVICES (NITERIDER)			
ROUTE DESCRIPTION	FREQUENCY	OPERATIONAL HOURS Fri – Sat ONLY	ADDITIONAL INFORMATION
Britomart (Lower Albert St) to Albany* (NX1)	30 mins	midnight to 3:00am	* Operates in both directions
City to Takapuna and Browns Bay	30 mins	midnight to 3:00am	
City to Beach Haven and Glenfield	30 mins	midnight to 3:00am	

North Shore New Network Map

All current bus services are changing. Ferries and school buses are not part of this consultation

The route numbers used are for consultation purposes only, and may not be the final numbers. Bus stop locations will be reviewed once the New Network is finalised. All routes travel in both directions except where arrows indicate. The route numbers used are for consultation purposes only, and may not be the final numbers. Bus stop locations will be reviewed once the New Network is finalised. All routes travel in both directions except where arrows indicate.

Get to know the new service types

Frequent services

Operate on key routes across Auckland. Run at least every 15 mins during the day (7am – 7pm, 7 days a week), and may run less frequently outside of these times. In some cases run more often at peak times.

Connector services

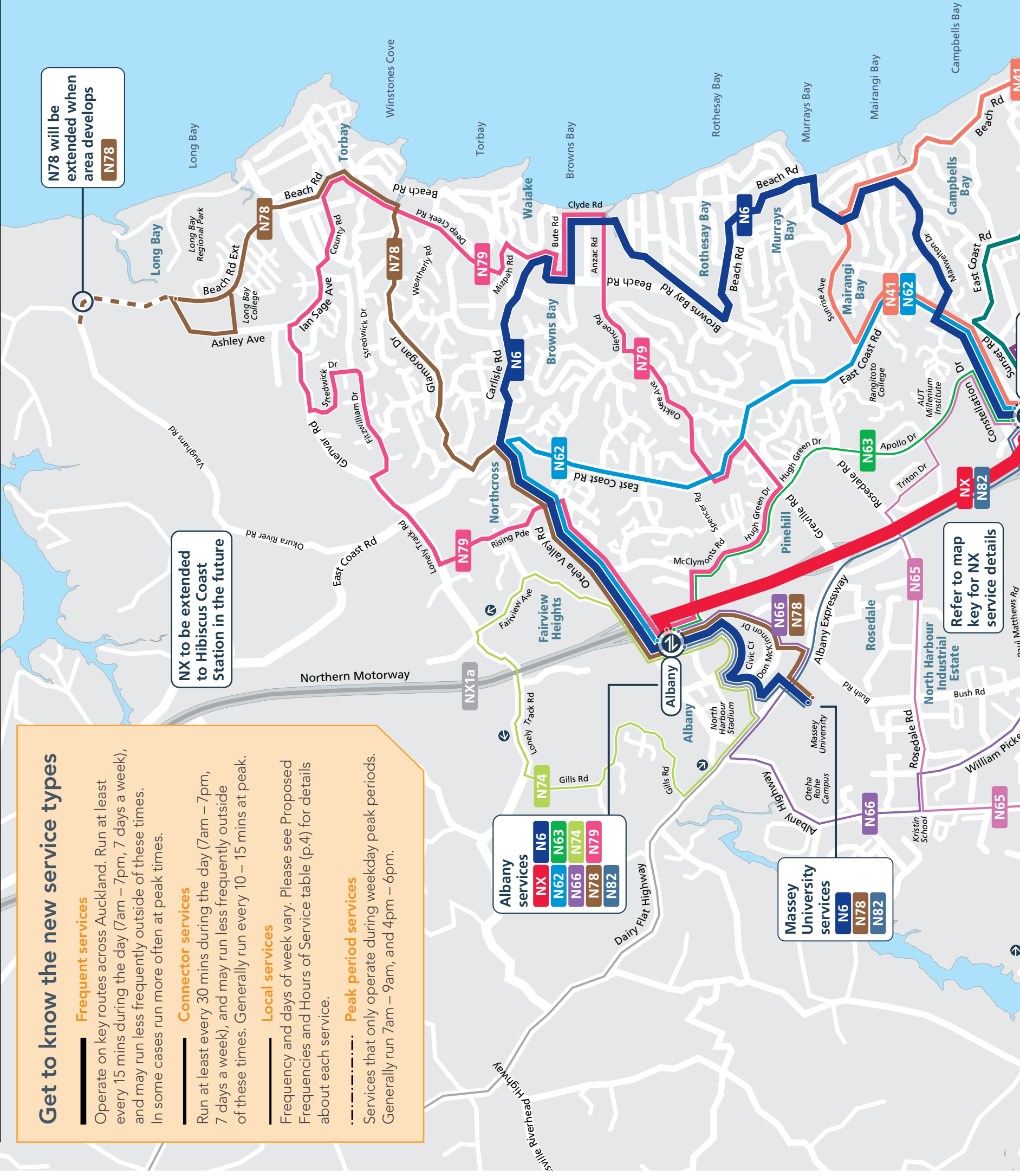
Run at least every 30 mins during the day (7am – 7pm, 7 days a week), and may run less frequently outside of these times. Generally run every 10 – 15 mins at peak

Local services

Frequency and days of week vary. Please see Proposed Frequencies and Hours of Service table (p.4) for details about each service.

Peak period services

Services that only operate during weekday peak periods.
Generally run 7am – 9am, and 4pm – 6pm.



PROPOSED SERVICES

BUSWAY SERVICESLOCAL SERVICES

NX1Albany to Britomart
(Lower Albert St), at least every 10 – 15 mins, 7 days a week, more often during peak

NX2Albany to City universities,
at least every 10 – 15 mins,
7 days a week, more often during peak

NX3Albany to Newmarket,
Mon to Fri only, at least every 30 mins and every 10 mins at peak

FREQUENT SERVICES

N4/N4aMilford to City universities via Takapuna

N6Massey University to Takapuna via Albany Station, Browns Bay, Mairangi Bay, Constellation Station and Smales Farm Station

N8Glenfield to Britomart (Lower Albert St) via Onewa Rd (made up of N8a and N8b)

N9Beach Haven to Britomart (Lower Albert St) via Onewa Rd (made up of N9a and N9b)

CONNECTOR SERVICES

N4aConstellation Station to City universities via Sunnynook, East Coast Rd, Milford and Takapuna

N8aConstellation Station to Britomart (Lower Albert St) via Glenfield Rd and Onewa Rd

N8bBayview to Britomart (Lower Albert St) via Glenfield Rd and Onewa Rd

N9aBeach Haven to Britomart (Lower Albert St) via Rangitira Rd and Onewa Rd

N9bBeach Haven to Britomart (Lower Albert St) via Birkdale Rd and Onewa Rd

N23aSmales Farm Station to City universities via Hillcrest and Sylvan Ave

N25Beach Haven to Takapuna - clockwise via Glenfield and Smales Farm Station : anti-clockwise via Highbury, Northcote and Akoranga Station

N30Devonport to Smales Farm Station via Takapuna

N12Stanley Point to Devonport Ferry Terminal

N13Devonport Ferry Terminal to Mt Victoria/Cheltenham

N21aNorthcote Point to Smales Farm Station via Northcote and North Shore Hospital

N21bBirkenhead Wharf to Smales Farm Station via Highbury, Northcote and North Shore Hospital

N24Smales Farm Station to Akoranga Station via Hillcrest West

N32Milford to Takapuna via Nile Rd, North Shore Hospital, Smales Farm Station and Karaka St

N45Smales Farm Station to Constellation Station via Waitau Rd and Unsworth Dr

N49Windy Ridge to Constellation Station via Kaipatiki Rd, Glenfield, Diana Dr and Link Dr

N63Albany Station to Constellation Station via Hugh Green Dr and Apollo Dr

N65Schnapper Rock to Constellation Station via Rosedale Rd

N66Albany Station to Constellation Station via Albany Highway and William Pickering Dr

N74Albany to Fairview Heights circuit

N82Highbury to Albany via Glenfield Rd, Constellation Station and Massey University

N92Beach Haven wharf to City universities via Lauderdale Rd, Verberna Rd and Onewa Rd

N93Highbury to Newmarket via Onewa Rd, Ponsonby Rd, K'Rd and Auckland Hospital

PEAK PERIOD SERVICES

W5cGreenhithe to Constellation Station

N11Belmont to City universities via Esmonde Rd

N23bHillcrest to City universities via Akoranga Station (morning peak only)

N43Crown Hill to Smales Farm Station via East Coast Rd and Shakespear Rd

N81Windy Ridge to ...

Tell us what you think

How to have your say

You can either:

- Complete the online feedback form at www.AT.govt.nz/NewNetwork or,
- Complete the Freepost feedback form on page 8 and mail it back to us, or
- Attend an event and complete the feedback form or,
- Join our online discussion at www.AT.govt.nz/NewNetwork to make a comment, ask a question, or read other people's views. Comments will be counted as feedback.

If you are visually impaired or have difficulty completing forms due to a disability, you can call us on (09) 366 6400, and our call centre staff can complete the form on your behalf.

This brochure is available in Chinese, Korean and accessible formats on our website.

A consultation summary will be available on our website approximately 6 months after feedback closes.

We have tried to create the best possible network for the North Shore, but we need your help to get it right.



Tips on feedback

- **Be specific** – Please include street names, bus route numbers, times of day and days of week.
- **Let us know that you'll use it** – If there are services that you are in favour of it's important that you let us know, as positive feedback also helps us to make the best decision.
- **Spread the word** – If you know other people who will be affected by these changes, including other family members in your household, please encourage them to submit their own feedback.

Why will changes happen in 2017?

The New Network will be rolled out in phases by area. We expect changes to happen on the North Shore in 2017.

This timeframe is required for analysing public feedback, approval of the final New Network routes and timetables, a competitive tendering process for bus operators, and for any infrastructure changes.

An information campaign will be carried out prior to changes being made, and timetables will be available ahead of time so that passengers can plan their journeys.



Events

To find out more or to speak to us, come along to an event happening near you.

Date	Event	Address
Sat 6 June, 10am – 3pm	Devonport Library	3 Victoria Rd
Sun 7 June, 5.30pm – 10pm	Glenfield Night Markets	Glenfield Mall indoor carpark
Sun 14 June, 7am – midday	Browns Bay Market	25 Anzac Rd
Thurs 18 June, 4pm – 7pm	Albany and Constellation Busway Stations	
Sat 20 June, 10am – 2pm	Northcote Library	Norman King Square, 2 Ernie Mays St
Sat 20 June, 8am – 1pm	Beach Haven Market	Beach Haven Hall, 336 Rangatira Rd
Sun 21 June, 10am – 3pm	Birkenhead Library	Nell Fisher Reserve, Hinemoa St
Sat 27 June, 10am – 2pm	Mairangi Bay Shops	Beach Rd
Sun 28 June, 6am – midday	Takapuna Markets	Takapuna Central Carpark, Cnr Anzac St and Lake Rd
Weds 1 July, 4pm – 7pm	Sunnynook and Smales Farm Busway Stations	
Fri 3 July, midday – 4.30pm	Upper Harbour Local Board office	Kell Dr, Albany
Sat 4 July, 10.30am – 2.30pm	Greenhithe Village Hall	7 Greenhithe Rd
Sun 5 July, 2.30pm – 7pm	Sunnynook Community Centre	Cnr of Sunnynook Rd and Sycamore Dr

Which network do you support?



Old Network

Serving Auckland as it is

Buses only running frequently during morning and evening peak times

Long routes, but one bus all the way

Many different routes, difficult to understand

Small changes to improve bus services, but only benefiting a few people

New Network



Shaping Auckland to support future growth

More buses running frequently, all day, every day

Shorter routes that run more often, but may require a transfer

Fewer routes that are much easier to understand, but may require a slightly longer walk to the bus stop

Total transformation, making public transport more attractive to more people

We've got more information online

Go to www.AT.govt.nz/NewNetwork

More detailed information is available online, including maps of individual routes, FAQs, statistics and frequency comparison maps.



Feedback on the New Network

If possible, please provide feedback via the online feedback form at www.AT.govt.nz/NewNetwork as you will have more space to respond and be able to include attachments. However, if this is not possible please fill out this feedback form and send it back by 13 July 2015.

Question 1

Do you currently use public transport?

- ☐ Yes (go to question 2)
- ☐ No, I don't use public transport (go to question 4)

Question 2

Generally, do you:

- ☐ A) Use a local bus stop
- ☐ B) Drive or are driven to a busway station (specify station) _____
- ☐ C) Take a bus to a busway station and transfer (specify station) _____
- ☐ D) Drive or are driven to a ferry (specify wharf) _____
- ☐ E) Take a bus to a ferry and catch a ferry (specify wharf) _____
- ☐ F) Walk or cycle to a ferry or busway station (specify location) _____
- ☐ G) Other (please specify) _____

Question 3

What times do you usually travel by public transport, and how often? Please tick all boxes that apply to you.

Monday to Friday	Before 7am	7am – 9am	9am – 3pm	3pm – 7pm	7pm – 9pm	After 9pm
Daily						
1 – 4 times a week						
1 – 3 times a month						
Less than once a month						

	Saturday			Sunday		
Weekends	Before 9am	9am – 7pm	After 7pm	Before 9am	9am – 7pm	After 7pm
Every weekend						
2 – 3 times a month						
Once a month						
Less than once a month						

Question 4

Please answer the following questions. If it doesn't affect you, please tick 'Doesn't affect me'. (Please tick)

	Doesn't affect me	Strongly support	Support	Neutral	Oppose	Strongly oppose
Do you support having more frequent and more direct bus services to the busway, even if in some cases a transfer is required to continue your journey?						
Do you support the new service (N25) linking Beach Haven and Glenfield via Kaipatiki Rd?						
Do you support the new service (N65) around Schnapper Rock?						
Do you support the new service (N74) via Lonely Track Rd and Gills Rd?						
Do you support the Devonport service (N30) running via Vauxhall Rd instead of Victoria Rd and Albert Rd?						

Question 5

What do you like about the proposed New Network and why? What works for you?

Please make sure that you tell us what you do like, so that we don't change a service because we only hear from people who don't like it.

Question 6

What could we change about the New Network to better meet your travel needs? What doesn't work for you? Please explain below.

- ☐ Hours of service
- ☐ Buses not frequent enough
- ☐ Too far to walk to / from my bus service
- ☐ Other

Question 7

Overall to what extent do you support or oppose the North Shore New Network?

Strongly support

Support

Neutral

Oppose

Strongly oppose

Question 8

How do you feel about each of the following statements? (Please tick)

	Agree	Neutral	Disagree
The New Network will improve public transport for me			
The New Network will improve public transport for my neighbourhood			
The New Network will improve public transport for Auckland			

Question 9

How would you like to hear about the changes when we implement them? For example: email newsletter, posters, adverts.

Personal Information

Providing your personal details is optional, however providing us with the name of your street helps us to better understand how the changes could affect you. Please also provide your email address in case we need to contact you with any queries about your submission.

PRIVACY: Auckland Transport is committed to protecting our customers' personal information. Please see our privacy policy at <https://at.govt.nz/about-us/about-this-site/privacy-policy/> for further info.

Name _____

Which organisation are you submitting on behalf of (if any)?

Email address _____

☐ Please email me the outcome of this consultation and updates on the New Network

House number _____

(Required) Street name _____

(Required) Closest intersecting street _____

Suburb _____

Age:

- ☐ 15 years and under
- ☐ 16-19
- ☐ 20-29
- ☐ 30-39
- ☐ 40-49
- ☐ 50-59
- ☐ 60-64
- ☐ 65+
- ☐ Prefer not to say

Gender: ☐ Male ☐ Female

Are you: (tick all that apply)

- ☐ Employed
- ☐ School student
- ☐ Tertiary student
- ☐ Retired
- ☐ Not Working
- ☐ Other