

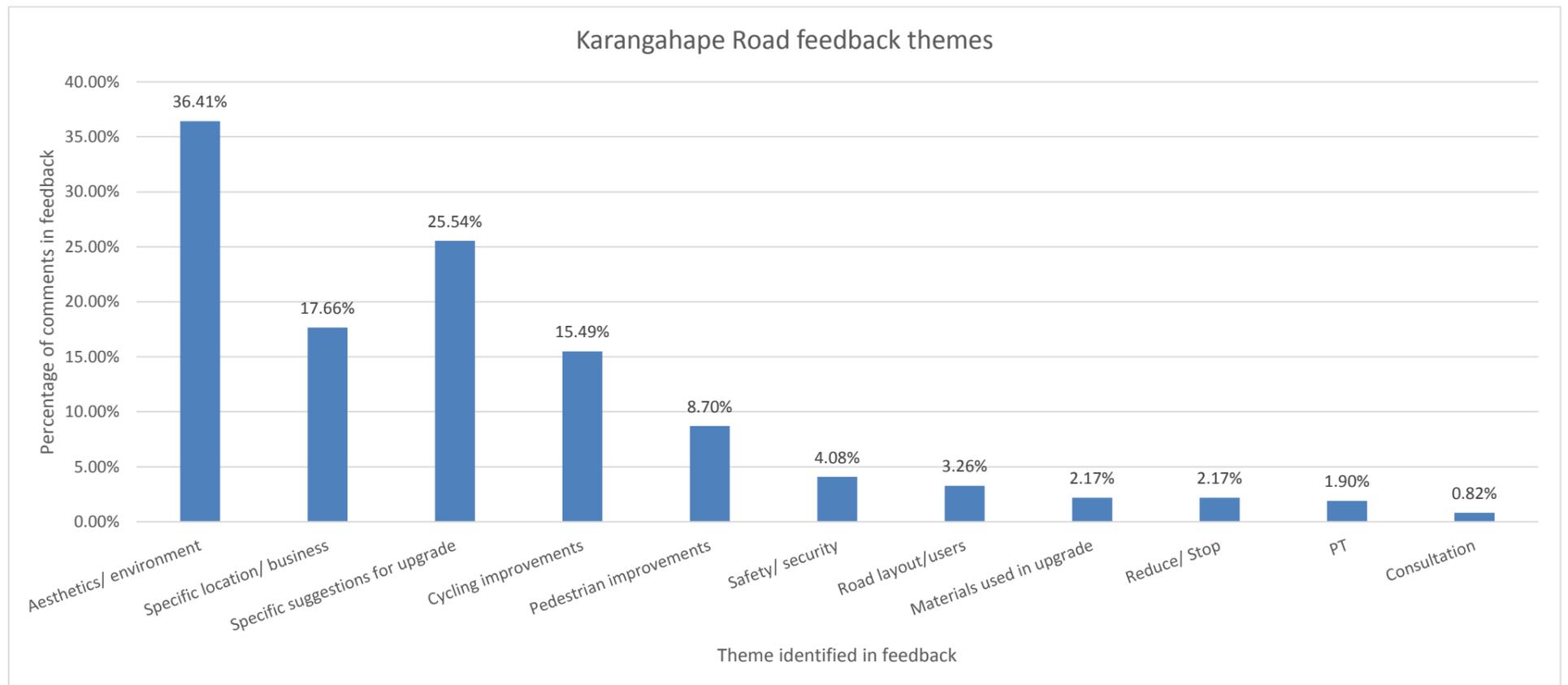
# Karangahape Road Streetscape Enhancement Project

## Public feedback received in late February and early March 2016.

In late February and early March 2016 the Karangahape Road Streetscape Enhancement Project Team invited feedback from the public to find out what people love about K Road, and how they would make it even better.

The project team set up a stall and displays inviting feedback at the Myers Park Medley and White Night events. Members of the public were asked to tell the team (by way of sticky notes on a large map of Karangahape Road) what they love about K Road, and what they would do to make it even better. Additionally, feedback was invited via an online feedback form.

In total 368 comments were received, the key themes resulting from this feedback are outlined below. More detailed examples of feedback received and the project team's responses are provided on the next page.



Theme	Sub-theme	Number of times mentioned	Illuminative quotes	AT Response	Actions for project team
<b>Aesthetics/ Environment</b> (137 total comments)	Like character of/ culture on K'Rd	70	<ul style="list-style-type: none"> <li>• <i>I love the choices of restaurants and vibrancy, street art</i></li> <li>• <i>Always in the process of change - part of the charm</i></li> <li>• <i>I love "free spirit" "bohemian" vibe</i></li> <li>• <i>Like quirky, edgy, vintage feel to K Rd</i></li> <li>• <i>Upgrades to reflect the street culture and quirky artiness</i></li> <li>• <i>Op shops, gorgeous coffee, quirky culture, soul connection</i></li> <li>• <i>Love that's it's always different</i></li> <li>• <i>Love the diversity and character, grit and creativity</i></li> <li>• <i>Karangahape Road is already an energetic street, full of life and vitality</i></li> </ul>	<ul style="list-style-type: none"> <li>• One of the project objectives is to reflect and complement the unique character and heritage of K-Road.</li> <li>• The project will try to incorporate cultural heritage, history and artwork into the upgrades. The extent of this will depend on funding.</li> </ul>	Try to incorporate cultural heritage, history and artwork into the upgrades. The extent of this will depend on funding.
	Art (love and want more of)/ Culture/ History	27	<ul style="list-style-type: none"> <li>• <i>The street art (like the bronze pig in a tug-of-war)</i></li> <li>• <i>More NZ art work and sculptures</i></li> <li>• <i>Want interactive street art - pianos, percussion etc on K Rd</i></li> <li>• <i>Art and plaques telling the cultural (Maori) significance of K Rd</i></li> <li>• <i>More street art, culture and arts - embrace and showcase (walking tours)</i></li> <li>• <i>Cool artistic nature designed into street design</i></li> </ul>	<ul style="list-style-type: none"> <li>• The project will try to incorporate cultural heritage, history and artwork into the upgrades. The extent of this will depend on funding.</li> <li>• These elements of the project will be considered in the detailed design phases of the project, which will start late in 2016.</li> </ul>	Try to incorporate cultural heritage, history and artwork into the upgrades. The extent of this will depend on funding.
	Trees/ Vegetation (love and want more of)	9	<ul style="list-style-type: none"> <li>• <i>If vegetation planted make sure its maintained</i></li> <li>• <i>Bee friendly trees</i></li> <li>• <i>Plant more bird friendly trees</i></li> <li>• <i>Needs more vegetation and trees</i></li> <li>• <i>More trees/vegetation please like Wynard Quarter - more Nikau palms</i></li> <li>• <i>The pavements need to be widened and a uniform row of trees need to be planted to enhance the streetscape. At the tree cover is few and far between. Future new trees need to be deciduous so there is something for each season. Native trees don't do well in an urban environment as seen in Federal Street.</i></li> </ul>	<ul style="list-style-type: none"> <li>• We are looking for opportunities to include more vegetation along K-Road as part of the project. We are also investigating ways to use vegetation and gardens as part of storm-water management e.g. rain gardens.</li> <li>• Maintenance requirements are a key factor in determining planting and tree types.</li> <li>• These elements of the project will be considered in the detailed design phases of the project, which will start late in 2016.</li> </ul>	Look for opportunities to include more vegetation along K-Road as part of the project. We are also investigating ways to use vegetation and gardens as part of storm-water management e.g. rain gardens.
	Dead zone	2	<ul style="list-style-type: none"> <li>• <i>Motorway creates a dead spot. No reason to hang out there, stop there except to catch a bus</i></li> <li>• <i>Help to make dead areas between motorway and Ponsonby Rd more vibrant (lots of vacant shops)</i></li> </ul>	<ul style="list-style-type: none"> <li>• The project is looking at improving the environment along this section through footpath widening and new vegetation. And also looking to create an environment that connects both sides of the bridge.</li> </ul>	Look to improve the environment along this section through footpath widening and new vegetation. Look to create an environment that connects both sides of the bridge.
	Love social/ entertainment	5	<ul style="list-style-type: none"> <li>• <i>Good venues</i></li> <li>• <i>More events by K Rd natives</i></li> <li>• <i>I love walking along K Rd and meeting all my friends randomly</i></li> </ul>	<ul style="list-style-type: none"> <li>• The project will enhance the walking environment along K-Road.</li> </ul>	None
	Want more	14	<ul style="list-style-type: none"> <li>• <i>Incorporate street vendors and buskers</i></li> <li>• <i>More residential housing</i></li> <li>• <i>More exciting food places - on the street eats and entertainment</i></li> </ul>	<ul style="list-style-type: none"> <li>• Privately owned property is outside the scope of this project. However the potential for footpath widening and public realm / pedestrian improvements will create better quality space which will accommodate and attract vendors.</li> </ul>	None
<b>Specific location/ business</b> (80 total comments)	Food/ restaurants	22	<ul style="list-style-type: none"> <li>• <i>Coco's Cantina</i></li> <li>• <i>I love Lim Chhours</i></li> <li>• <i>Joy Bong Thai Resturant</i></li> <li>• <i>Makundas - best food ever</i></li> <li>• <i>More street dining</i></li> <li>• <i>Fav part of K Rd - Wooden Board Kitchen</i></li> </ul>	<ul style="list-style-type: none"> <li>• Privately owned property is outside scope of project. However the potential for footpath widening and public realm / pedestrian improvements will create better quality space which will accommodate and attract vendors. Myers Park is due to have further</li> </ul>	Note

Theme	Sub-theme	Number of times mentioned	Illuminative quotes	AT Response	Actions for project team
	Entertainment/ culture	25	<ul style="list-style-type: none"> <li>• Wine cellar, live music, craft beer cool</li> <li>• Owen Dippy Gallery</li> <li>• Love Hopetown Alpha</li> <li>• Later bar hours for the areas clubs/bars - bring back Supper Club</li> <li>• Family bar !! Best night out in town</li> <li>• Utilise/leverage Myers Park</li> <li>• Markets and gigs at St Kevins Arcade</li> </ul>	<ul style="list-style-type: none"> <li>• upgrades that will enhance and better connect it with K Rd. The project has one of its objectives to provide a streetscape environment that invites multiple uses and activities that support and empower local community/business led placemaking opportunities. The design will look to ensure that flexibility is encouraged to allow for markets and events to still occur in key areas of the street.</li> </ul>	
	Shopping	23	<ul style="list-style-type: none"> <li>• Diversity, Colours, Arty shops - I love the Op shops and Variety stores</li> <li>• More Boutique - less mainstream</li> <li>• Love the unique and diverse stores</li> <li>• Night markets</li> <li>• It's historically a high street shopping area and should play to that with good quality stores, entertainment etc.</li> <li>• K Road has an eclectic mix of retail outlets, refreshingly free of many of the chain stores that dominate most retail centres.</li> </ul>		
	Other	6	<ul style="list-style-type: none"> <li>• Cross Street has potential</li> <li>• Don't gentrify St Kevin's Arcade</li> </ul>	<ul style="list-style-type: none"> <li>• Cross Street is outside the scope of this project, but is noted for improvements as part of the K-Road Plan.</li> <li>• St Kevin's Arcade is privately owned and as such is outside the scope of this project.</li> </ul>	None
	Specific dislike	4	<ul style="list-style-type: none"> <li>• Remove business at bottom of Mercury Lane and replace with Community Centre - bring back Cross St vibes</li> <li>• Less vacant shops</li> <li>• Remove Lim Chhour food court</li> <li>• The over-commercialisation of the street is detrimental and discouraging for residents and visitors</li> </ul>	<ul style="list-style-type: none"> <li>• Privately owned property is outside the scope of this project. However the potential for footpath widening and public realm / pedestrian improvements will create better quality space which will accommodate and attract vendors.</li> </ul>	None
<b>Specific suggestions for upgrade</b> (93 total comments)	Suggest specific business	13	<ul style="list-style-type: none"> <li>• A Kindergarten or School</li> <li>• Bring back Alleluya Café</li> <li>• Leave affordable space for community organisations</li> <li>• New lodge/hostel</li> <li>• We need a proper supermarket</li> <li>• Would like to see a recreation centre somewhere for the young youths that get into trouble</li> <li>• Less liquor stores</li> </ul>	<ul style="list-style-type: none"> <li>• Privately owned property is outside scope of project.</li> </ul>	None
	Suggest specific public area	26	<ul style="list-style-type: none"> <li>• Community Garden</li> <li>• Make Beresford Square a park</li> <li>• Needs to be more like Cuba Mall in Wellington. Public places to hang out, but keep it's character</li> <li>• Positive spaces for youths with things to do</li> <li>• Improve Mercury lane - make this a cool lane</li> <li>• Pedestrian mall from Queen to Hereford</li> <li>• More action down Hereford St end - something unique like public space to eat lunch</li> <li>• Interactive/Engaging bridge - should be activated, less sterile and enhance views</li> <li>• Make a public space for people to gather</li> <li>• Along with high-rise residential development we would applaud the inclusion of green spaces, squares and well lit colourful areas where people can gather and celebrate events, or simply wander and browse the artistic quarters in a similar manner to many major European cities such as Barri Gotica in Barcelona.</li> </ul>	<ul style="list-style-type: none"> <li>• We are investigating widening the footpaths and providing more street furniture to make more places to hang out.</li> <li>• Beresford Square and Mercury Lane are both outside the scope of this project, but are noted for improvements as part of the Karangahape Road Plan (2014-2044) published by the Waitemata Local Board.</li> <li>• Upgrades to both locations will be considered as a part of the City Rail Link Project.</li> <li>• We are looking for opportunities to include more vegetation along K-Road as part of the project. We are also investigating ways to use vegetation and gardens as part of storm-water management e.g. rain gardens.</li> <li>• The project is looking at improving the environment along this section through footpath widening and new vegetation.</li> </ul>	<p>Investigate widening the footpaths and providing more street furniture as a way to create more places to hang out along K Road.</p> <p>Look for opportunities to include more vegetation along K-Road as part of the project.</p> <p>Investigate ways to use vegetation and gardens as part of storm-water management e.g. rain gardens.</p>

Theme	Sub-theme	Number of times mentioned	Illuminative quotes	AT Response	Actions for project team
	Suggest specific public facility	14	<ul style="list-style-type: none"> <li>• <i>Where are all the good toilets on K Rd?</i></li> <li>• <i>Skate Park</i></li> <li>• <i>Playgrounds</i></li> <li>• <i>Need easy parking</i></li> <li>• <i>Want water fountain, Village well</i></li> <li>• <i>Would love a connection to light path from K Rd</i></li> </ul>	<ul style="list-style-type: none"> <li>• The existing public toilets are at Beresford Square, Myers Park and Symonds Street. The addition of more public toilets is outside of the scope of this streetscape project. However it is anticipated that additional public toilets will be provided as a part of the proposed City Rail Link station near K Road.</li> <li>• Additional public space is outside of the scope of this streetscape project. However the Karangahape Road Plan seeks to improve visibility and connectivity between the existing public spaces at Myers Park and, Symonds Street Cemetery. Likewise the upgrade of Beresford Square is identified in the Karangahape Road Plan and is likely to be implemented as part of works to compliment the construction of the CRL station.</li> <li>• There are a total of 570 on-street car parks within approx. 200m of K Road. Recent car parking surveys of on-street parking have indicated that there are plenty of spare car parks even during busy times - an average occupancy rate of 75% was observed during the lunch hour. There is also a private car parking building located on Cross Street.</li> <li>• A connection to the Light Path directly from K Road has been considered however the costs are prohibitive at this stage. Cyclists can currently connect to the light path via Canada Street, Upper Queen Street, East Street and Mercury Lane.</li> </ul>	None
	Suggest specific improvement	20	<ul style="list-style-type: none"> <li>• <i>More public seating (unique)</i></li> <li>• <i>Handrail up stairs</i></li> <li>• <i>Use the roof tops - roof top gardens, restaurants etc</i></li> <li>• <i>Dog Do Containers needed</i></li> <li>• <i>Mercury Plaza - keep, love, preserve and use</i></li> <li>• <i>Please do up Beresford Square including stopping the traffic entering it from Pitt Street i.e. close of the exit lanes from Beresford square; do the Beresford Square station at the same time as the Mercury Lane station to minimise disruption to residents of the area</i></li> <li>• <i>Connect the two ends of the street by turning the overpass into a market - create more space by canter levering mini shops off the bridge. Ramp onto the cycle way.</i></li> </ul>	<ul style="list-style-type: none"> <li>• We are investigating providing more street furniture to create more places to hang out.</li> <li>• A handrail up the stairs from Myers Park at St Kevin's Arcade is outside the scope of this project. The upgrade of Beresford Square is identified in the Karangahape Road Plan and is likely to be implemented as part of works to compliment the construction of the CRL station.</li> <li>• Significant redevelopment of the K Road Bridge has been considered as a part of this project and it is agreed that this would lead to better outcome; however at this stage there is not enough funding to include this in the project. However we are looking to use vegetation and footpath widening along the bridge to create an environment that connects both sides of the bridge.</li> </ul>	<p>Investigate widening the footpaths and providing more street furniture as a way to create more places to hang out along K Road.</p> <p>Look to use vegetation and footpath widening along the bridge to create an environment that connects both sides of the bridge.</p>

Theme	Sub-theme	Number of times mentioned	Illuminative quotes	AT Response	Actions for project team
	Other	20	<ul style="list-style-type: none"> <li>Do an asset map of community services</li> <li>Tourist map along the road to show which is a good spot</li> <li>Vintage fashion shows</li> <li>More events, outdoor culture, public interaction</li> <li>Rainbow youth are awesome</li> <li>Too many traffic lights</li> </ul>	<ul style="list-style-type: none"> <li>Community services, fashion shows, public events and rainbow youth are outside the scope of this project. However the street widening and public realm improvements will create more space and more attractive space to accommodate and attract fashion shows and public events.</li> <li>Signage and way finding along K Road will be considered at the detailed design phase of the project.</li> <li>There are no proposals to remove traffic signals as part of this project, however, rephrasing traffic signals is being considered.</li> </ul>	Consider signage along K Road and the rephrasing of traffic signals at the detailed design phase of the project.
<b>Cycling Improvements</b> (65 total comments)	Want shared path	3	<ul style="list-style-type: none"> <li>A shared, adaptable cycle path</li> </ul>	<ul style="list-style-type: none"> <li>The aim of the project is to provide a separated dedicated cycleway along the length of K Road as it is safer for pedestrians and more attractive to cyclists.</li> </ul>	
	Want separated cycleway	36	<ul style="list-style-type: none"> <li>Keep bikes and pedestrians separate</li> <li>Add a protected cycle lane to the entire length of K Road.</li> <li>Safe separated cycle lanes with bike parking at key destinations.</li> <li>Providing separated cycling infrastructure (by having separate grades vs. the road, or providing a concrete barrier, or flower boxes) will encourage more people to cycle into the neighbourhood and will provide a greater sense of safety.</li> </ul>	<ul style="list-style-type: none"> <li>A key objective of the project is to create a separated cycleway along K Road.</li> <li>The location of bike parking is a consideration of this project and will be investigated during the more detailed design phase of the project. We will be seeking public feedback on that stage of the project later this year or early 2017.</li> </ul>	Investigate the location of bike parking to ensure there is adequate bike parking available and that it is placed in the best locations.
	Want bike education	1	<ul style="list-style-type: none"> <li>Bike education first</li> </ul>	<ul style="list-style-type: none"> <li>Bike education is outside of the scope of this project. However it is noted that Auckland Transport regularly provides bike education workshops free of charge.</li> </ul>	None
	Want connection	8	<ul style="list-style-type: none"> <li>Connect K Rd with pink cycleway with a ramp or lifts please</li> <li>Cycleway on Upper Queen Street</li> <li>Safe and easy bicycle access turning right from K Rd into Newcomb Lane</li> </ul>	<ul style="list-style-type: none"> <li>A connection to the Light Path directly from K Road has been considered however the costs are prohibitive for this project. Cyclists can connect to the light path Canada Street, Upper Queen Street, East Street and Mercury Lane. A separated cycleway is also being considered on Upper Queen Street as a part of this project.</li> <li>We are currently developing design options for K Road. These design options will aim to ensure that people on bikes are able to turn safely from K Road into side streets.</li> </ul>	Design options for K Road should ensure that people on bikes are able to turn safely from K Road into side streets.
	Want family friendly/ accessible facility	5	<ul style="list-style-type: none"> <li>Safety for kids - bike paths</li> <li>Family friendly and community bike paths</li> </ul>	<ul style="list-style-type: none"> <li>Safe separated bike paths that can be used by all ages and abilities are one of the objectives of the Karangahape Streetscape enhancement project.</li> </ul>	None
	Aesthetics	3	<ul style="list-style-type: none"> <li>Spread/Keep the pink. Keep it loud!</li> <li>Would like to see painted footpaths and cycle lanes. Like the bright stripes painted near the Viaduct pedestrian boat bridge</li> </ul>	<ul style="list-style-type: none"> <li>These types of design features will be considered at the detailed design phase of the project, which is scheduled for later this year.</li> </ul>	Consider options that brighten up the street as part of the detailed design stage of the project.

Theme	Sub-theme	Number of times mentioned	Illuminative quotes	AT Response	Actions for project team
	Better signage	7	<ul style="list-style-type: none"> <li>• <i>More cyclist friendly - safer lanes and better signage</i></li> </ul>	<ul style="list-style-type: none"> <li>• Agree that good signage of cycleway connections would be useful. This will be investigated as part of the detailed design stage of the project later this year.</li> </ul>	Investigate signage of the cycleway and nearby connections as part of the detailed design stage of the project.
	Do not want cycleway	2	<ul style="list-style-type: none"> <li>• <i>A cycle lane on either side of the road would create problems for existing property access points and access to retail premises for loading and unloading, and would considerably narrow the width of the street for two-way vehicle flow. Taking land for the exclusive use of cyclists is not efficient. The status quo, insofar as it relates to the use of the existing road reserve area, should be the preferred option.</i></li> <li>• <i>If you put a bicycle path -K Rd (Pitt and Queen especially due to tiny width of K Rd) all must sacrifice - people walkway, the cars (bad for life of shops), delivery and pickups bought goods - All very bad options</i></li> </ul>	<ul style="list-style-type: none"> <li>• A key objective of the project is to create a separated cycleway along K Road.</li> <li>• The number of people choosing to cycle into the city is increasing. K Road is a preferred route because it connects to a number of other cycle paths &amp;, destinations and is on a ridgeline which means there are less ups and downs.</li> <li>• Designs for the upgrade of K Road will seek to find the right balance between all users.</li> </ul>	None
<b>Pedestrian Improvements</b> (40 total comments)	Upgrade footpaths	15	<ul style="list-style-type: none"> <li>• <i>Better footpaths (all currently unsightly due to utilities work)</i></li> <li>• <i>Make the footpaths non-slip</i></li> <li>• <i>Make more space for pedestrians (widen footpaths)</i></li> <li>• <i>Remove the uneven pavement around St Kevins arcade. If one has a problem walking this area of uneven space makes it more difficult and unpleasant</i></li> <li>• <i>Continue extended footpath widths. When upgrading, try not to design a single corridor but continue the diverse segmentation of blocks just with a running thread along the road..</i></li> </ul>	<ul style="list-style-type: none"> <li>• Footpath widening is being investigated as part of the project. AT will seek public feedback on draft options (such as footpath widening) in the middle of this year.</li> <li>• Some footpath resurfacing is part of the project. We will ensure that the uneven pavement around St Kevin's Arcade is investigated as we move into the more detailed design stage of the project. At the moment we are focused on developing options for space allocation.</li> <li>• Any new materials will need to meet safety requirements in terms of avoiding slip and trip hazards.</li> <li>• AT will be seeking feedback on the footpath materials used and other aspects such as street furniture and planting in late 2016 or early 2017.</li> </ul>	The uneven pavement around St Kevin's Arcade will be investigated during the detailed design stage of the project/late this year.
	Encouragement/ options	3	<ul style="list-style-type: none"> <li>• <i>Make people walk down me more - so historic</i></li> <li>• <i>Encourage more walkable options for clustering night venues</i></li> <li>• <i>encourage walking; consider safety, especially on adjoining streets, by increasing street lighting and street cleaning and better footpath maintenance</i></li> </ul>	<ul style="list-style-type: none"> <li>• Improved street lighting is being considered as a part of the project and will be investigated further as we move into the detailed design phase of the project. AT will be seeking feedback on elements such as street lighting, planting and street furniture in late 2016 or early 2017.</li> </ul>	Investigate improving safety on K Road and sections of some side streets through street lighting during the detailed design stage of the project.
	Want all pedestrian friendly space	13	<ul style="list-style-type: none"> <li>• <i>Pedestrianize K Rd and Upper Queen Street</i></li> <li>• <i>No more cars - space for bikes and pedestrians</i></li> <li>• <i>Would love blocking side streets to traffic</i></li> </ul>	<ul style="list-style-type: none"> <li>• The project seeks to provide greater priority to pedestrians and people on bikes, while also acknowledging that K Road is also used by taxis, buses, shoppers, and those driving through.</li> <li>• AT will seek public feedback on space allocation options (such as footpath widening) in the middle of this year.</li> </ul>	None

Theme	Sub-theme	Number of times mentioned	Illuminative quotes	AT Response	Actions for project team
	Aesthetics	2	<ul style="list-style-type: none"> <li>• <i>Would like to see painted footpaths and cycle lanes. Like the bright stripes painted near the Viaduct pedestrian boat bridge</i></li> <li>• <i>Like footpaths with metals</i></li> </ul>	<ul style="list-style-type: none"> <li>• These types of design features will be considered at the detailed design phase.</li> </ul>	Consider bright strips and footpaths with metals during the detailed design phase of the project.
	Existing pedestrian facility	2	<ul style="list-style-type: none"> <li>• <i>Pedestrian crossing across Edinburgh Street - current situation is dangerous</i></li> </ul>	<ul style="list-style-type: none"> <li>• Improving pedestrian crossings and making crossing safer is one of the areas that the project team are investigating. AT will seek public feedback on space allocation options (such as footpath widening and pedestrian crossing improvements) in the middle this year.</li> </ul>	Investigate pedestrian crossing improvements at Edinburgh Street.
	Crossing	5	<ul style="list-style-type: none"> <li>• <i>Don't like how hard it is to cross the road</i></li> <li>• <i>Rainbow crossing on Pitt Street or K Rd</i></li> <li>• <i>Turn the intersection of Hereford and k Rd into a full pedestrian crossing.</i></li> </ul>	<ul style="list-style-type: none"> <li>• Improving pedestrian crossings and making crossing safer is one of the areas that the project team are investigating. AT will seek public feedback on space allocation options (such as footpath widening and pedestrian crossing improvements) in the middle of this year.</li> </ul>	Investigate pedestrian crossing improvements along K Road and at Pitt Street. Investigate turning the intersection of Hereford and K Road into a full pedestrian crossing.
<b>Safety/ Security</b> (21 total comments)	Need better security: feel unsafe	8	<ul style="list-style-type: none"> <li>• <i>Better security coverage (make it feel safer at night - better lighting. Side streets are dangerous for pedestrians to cross)</i></li> <li>• <i>Make entrance to rear of K Rd car park safer and more attractive day/night</i></li> <li>• <i>Safer side street</i></li> <li>• <i>More safety please at Caro and Myers Park</i></li> </ul>	<ul style="list-style-type: none"> <li>• Improved street lighting is being considered as a part of the project and will be investigated further as we move into the detailed design phase of the project. AT will be seeking feedback on elements such as street lighting, planting and street furniture in late 2016 or early 2017.</li> <li>• The project area covers sections of some side streets and we will be looking at street lighting on those sections during the detailed design stage of the project</li> <li>• Entrance to rear of K Road car park - assuming this refers to the entrance off Cross St, this is outside scope of project.</li> <li>• Myers Park is outside of the scope of this project.</li> </ul>	Investigate improving safety on K Road and sections of some side streets through street lighting during the detailed design stage of the project.
	Traffic speed	9	<ul style="list-style-type: none"> <li>• <i>Love K Rd 40km/hr please</i></li> <li>• <i>Slower traffic please - make it 40 km/hr</i></li> </ul>	<ul style="list-style-type: none"> <li>• The project is investigating reducing traffic speeds down K Road. Possible solutions include reducing the speed limit, narrowing the traffic lanes and raised platforms/tables on side streets to slow vehicles down entering K Road.</li> </ul>	Continue to investigate solutions to reduce traffic speeds down K Road.
	Current situation dangerous	4	<ul style="list-style-type: none"> <li>• <i>Sketchy intersection at Ponsonby Rd and K Rd - turning right or going right</i></li> <li>• <i>Red light cameras between Pitt Street and Karangahape Road intersection. Currently it is very dangerous intersection with frequent red light runners even pedestrian safety is at risk due to red light runners and nothing appears to happen with council and no consequences for drivers which makes the behaviour continue.</i></li> </ul>	<ul style="list-style-type: none"> <li>• Traffic intersections and traffic light sequences will be considered as a part of the detailed design stage.</li> <li>• Thanks for raising the issue of red light runners at the Pitt Street/K Road intersection. This intersection does not meet the national criteria for having a fixed red-light camera installed i.e. it is a Low-Medium Red Light Running Crash-risk intersection nationally (2 of the 15 injury crashes at this location from 2010 to 2014 involved red –</li> </ul>	<p>Traffic intersections and traffic light sequences will be considered as a part of the detailed design stage.</p> <p>Concerns about red light running have been passed to the NZ Police and the AT Safety Team.</p>

Theme	Sub-theme	Number of times mentioned	Illuminative quotes	AT Response	Actions for project team
				<p>light running). However, NZ Police carry out regular mobile red-light running enforcement at this intersection to discourage red-light running and we have passed your concerns on to the NZ Police so they are aware that this continues to be a concern at this location. There are currently 14 locations across Auckland where red light cameras can operate, including one at the intersection of K Road and Queen St. AT is working with the NZ Transport Agency and the NZ Police to expand the number of red light camera's in Auckland, but timeframes for expanding on the current 14 locations are uncertain."</p> <p>Your concerns have also been passed onto the AT team responsible for safety improvements at high-risk intersections. Pitt Street/Karangahape Road is a regional high-risk intersection (in terms of overall crashes, not red light running) and is being investigated for safety improvements, particularly for pedestrians. Where possible safety improvements will be integrated into this project.</p>	
<b>Road users/layout</b> (12 total comments)	Driver behaviour	2	<ul style="list-style-type: none"> <li>• <i>Educate drivers</i></li> <li>• <i>No car racing and loud stereos at night</i></li> </ul>	<ul style="list-style-type: none"> <li>• The project is investigating reducing traffic speeds down K Road. Possible solutions include reducing the speed limit, narrowing the traffic lanes and raised platforms/tables on side streets to slow vehicles down entering K Road.</li> </ul>	Continue to investigate solutions to reduce traffic speeds down K Road.
	Make shared space	3	<ul style="list-style-type: none"> <li>• <i>More shared space please</i></li> <li>• <i>Scooters, cyclists and eco/electric on K Rd along with pedestrians. Get the diesels down the back roads and straight to the motorways</i></li> </ul>	<ul style="list-style-type: none"> <li>• The allocation of the road space between different users is being reconsidered in this project. AT will seek public feedback on space allocation options (such as footpath widening) in August this year.</li> </ul>	None
	Pedestrianise area	2	<ul style="list-style-type: none"> <li>• <i>Close K Rd to traffic between Pitt St and Queen Street. Buses to go via Mercury Lane</i></li> </ul>	<ul style="list-style-type: none"> <li>• Mercury Lane is a narrow one way street, with quite a lot of vehicles. It will also contain a new Train Station by 2023/2024. It is therefore not suitable for a high volume bus route.</li> </ul>	None
	Reduce traffic	1	<ul style="list-style-type: none"> <li>• <i>Less traffic</i></li> </ul>	<ul style="list-style-type: none"> <li>• The project is seeking to give more priority to pedestrians and people on bikes.</li> <li>• The project is also investigating reducing traffic speeds down K Road. Possible solutions include reducing the speed limit, narrowing the traffic lanes and raised platforms/tables on side streets to slow vehicles down entering K Road.</li> <li>• Encouraging more sustainable modes of transport may reduce the number of vehicles using K Road as a through route.</li> </ul>	Continue to investigate solutions to give more priority to pedestrians and people on bikes and to reduce traffic speeds down K Road.

Theme	Sub-theme	Number of times mentioned	Illuminative quotes	AT Response	Actions for project team
	More parking required	3	<ul style="list-style-type: none"> <li>Need easy parking</li> </ul>	<ul style="list-style-type: none"> <li>There are a total of 570 on-street car parks within approx. 200m of K Road. Recent car parking surveys of on-street parking have indicated that there are plenty of spare car parks even during busy times - an average occupancy rate of 75% was observed during the lunch hour. There is also a car parking building located on Cross Street.</li> </ul>	None
	Cyclists should use road	1	<ul style="list-style-type: none"> <li>Cyclists use the existing vehicle carriageway already. Taking land for the exclusive use of cyclists is not efficient.</li> </ul>	<ul style="list-style-type: none"> <li>The number of people choosing to cycle into the city is increasing. K Road is a preferred route because it connects to a number of other cycle paths &amp; destinations and it's on a ridgeline which means there are less ups and downs.</li> <li>The concept design will seek to find the right balance between all of the users of the street.</li> </ul>	None
<b>Materials</b> (8 total comments)	Use appropriate materials	4	<ul style="list-style-type: none"> <li>Love eclectic feel and character - upgrade and materials should complement and enhance</li> <li>Upgrade and materials to keep character of area - not too upmarket, keep its heritage respected</li> </ul>	<ul style="list-style-type: none"> <li>The materials used in the streetscape enhancement project will be considered at the detailed design stage, which will start towards the end of this year. Materials selected will need to complement the feel/vibe of K Road, while also being safe (i.e. non-slip) and within budget.</li> </ul>	Ensure materials selected (such as pavers) to enhance K Road complement its feel/vibe, while also being safe (i.e. non-slip) and within budget.
	Don't use specific material	1	<ul style="list-style-type: none"> <li>Don't use a lot of stainless steel it's too common</li> </ul>	<ul style="list-style-type: none"> <li>The materials used in the streetscape enhancement project will be considered at the detailed design stage, which will start towards the end of this year. Materials selected will need to complement the feel/vibe of K Road, while also being safe (i.e. non-slip) and within budget. The detailed designs will be opened up for public feedback in late 2016 or early 2017.</li> </ul>	None
	Use specific material	2	<ul style="list-style-type: none"> <li>Like footpaths with metals</li> <li>Grass - no astro turf</li> </ul>	<ul style="list-style-type: none"> <li>The materials used in the streetscape enhancement project will be considered at the detailed design stage, which may start towards the end of this year. Materials selected will need to complement the feel/vibe of K Road, while also being safe (i.e. non-slip) and within budget.</li> </ul>	Ensure materials selected (such as pavers) to enhance K Road complement its feel/vibe, while also being safe (i.e. non-slip) and within budget.
	Other suggestion	2	<ul style="list-style-type: none"> <li>Make the footpaths non-slip</li> </ul>	<ul style="list-style-type: none"> <li>The materials used in the streetscape enhancement project will be considered at the detailed design stage, which may start towards the end of this year. Materials selected will need to complement the feel/vibe of K Road, while also being safe (i.e. non-slip) and within budget.</li> </ul>	Ensure materials selected (such as pavers) to enhance K Road complement its feel/vibe, while also being safe (i.e. non-slip) and within budget.
<b>Reduce/Stop</b> (11 total comments)	Driver/Public behaviour	5	<ul style="list-style-type: none"> <li>Smoke free</li> <li>Take Day Street for example. This is often used by cars to zoom through to Hopetoun St to avoid K Rd traffic. A lot of pedestrians use the road to walk down as the footpath is too narrow and not sufficient. It should be restricted to approved vehicles to allow safe passage</li> </ul>	<ul style="list-style-type: none"> <li>Restrictions on traffic using Day St are outside the scope of this project.</li> <li>Restrictions on homeless people are outside the scope of this project, but are being</li> </ul>	

Theme	Sub-theme	Number of times mentioned	Illuminative quotes	AT Response	Actions for project team
			<p><i>for pedestrians day and night.</i></p> <ul style="list-style-type: none"> <li>• <i>Move homeless from peoples' shop-fronts and urinating and drinking on the street.</i></li> </ul>	<ul style="list-style-type: none"> <li>• considered by Auckland Council community empower unit.</li> </ul>	
	Remove specific business	6	<ul style="list-style-type: none"> <li>• <i>Remove the seedy element of strip clubs and smashed drink bottles. Graffiti on Boardman Lane.</i></li> <li>• <i>Better tenants in the shops. Better cafes eateries and bars like ponsonby not the low life places there now.</i></li> <li>• <i>Remove Lim Chhour food court</i></li> <li>• <i>Less Wholesalers</i></li> </ul>	<ul style="list-style-type: none"> <li>• Privately owned property is outside scope of project.</li> </ul>	None
<b>Public Transport</b> (8 total comments)	Train station/ CRL	6	<ul style="list-style-type: none"> <li>• <i>Future Train Station</i></li> <li>• <i>K Rd car park linkage to Karangahape CRL station</i></li> <li>• <i>Safe public access to Mercury Lane Station. Should there be traffic?</i></li> <li>• <i>Looking forward to train station CRL and easier public transport</i></li> </ul>	<ul style="list-style-type: none"> <li>• The City Rail Link will be completed in 2023/2024. As a part of the planned works for the Mercury Lane Station, Mercury Lane will be upgraded.</li> </ul>	None
	Increase PT	1	<ul style="list-style-type: none"> <li>• <i>More Buses to K Rd (I'm lazy, I don't wanna walk extra)</i></li> </ul>	<ul style="list-style-type: none"> <li>• The New Network proposes an increase to the number of bus trips in the Ponsonby to Pitt Street section of K Road. <a href="http://www.AT.govt.nz/newnetwork">www.AT.govt.nz/newnetwork</a></li> </ul>	None
<b>Consultation</b> (3 total comments)	Open Streets	1	<ul style="list-style-type: none"> <li>• <i>Open streets should be a regular part of consultation process multiple times a year</i></li> </ul>	<ul style="list-style-type: none"> <li>• The Open Streets event was just held on 1 May and the project team attended. The organising of such events is outside the scope of this project. However the Open Streets event was a great success and the organisers received lots of positive feedback and requests for more regular Open Streets events.</li> </ul>	None
	More public consultation events	1	<ul style="list-style-type: none"> <li>• <i>Make it so people can "stumble" across events like this</i></li> </ul>	<ul style="list-style-type: none"> <li>• If public events in the area coincide with the time periods where we are seeking public feedback on the project then we will attend them. At the Open Streets event on 1 May, we presented several different cycleway design and location options.</li> </ul>	Continue to attend public events that coincide with feedback periods on the project.
	More than one option required	1	<ul style="list-style-type: none"> <li>• <i>Present more than one design option for public feedback essential</i></li> </ul>	<ul style="list-style-type: none"> <li>• At the Open Streets event on 1 May, we presented several different cycleway design and location options. Where feasible options exist that achieve project objectives they will be presented to the public for feedback.</li> </ul>	Present feasible options to the public for feedback.