

HOP Rail Roll-Out Review

Recommendations

It is recommended that the Board:

- Receives this report

Executive summary

Following the roll out of AT HOP on the rail and ferry networks AT, at the request of the Board for independent assessment, commissioned Deloitte to complete a review of the roll out and benchmark both the implementation and fare evasion against other international ticketing systems.

The attached report indicates that implementation has gone well and that fare evasion and management is at acceptable levels at this point in the project.


Strategic context

The Auckland Integrated Fares System is a key strategic enabler to deliver an improved public transport system. It will provide the platform for integrated fares and provide improved multi modal transfers.

Attachment

| Number | Description |
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| 1 | Deloitte Auckland Transport HOP Rail Roll-out Review 16 May 2013 |

Document Ownership

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|---------------------------|---|---|
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