

# PUBLIC TRANSPORT ACCESSIBILITY GROUP

## TERMS OF REFERENCE

2016

### 1. PURPOSE STATEMENT

In line with the New Zealand Disability Strategy, the New Zealand Transport Strategy, the United Nations Convention on the Rights of Persons with Disabilities and Auckland Transport's objectives, the vision of this group is:

**To see the provision of accessible, affordable, integrated, safe, responsive and sustainable public land transport services for people including disabled people within the Auckland Region.**

This includes the whole travel experience from when Aucklanders plan their journeys until they arrive at their destinations.

The purpose of the group is to provide guidance and clear direction to Auckland Transport management and key stakeholders on the:

1. Availability, affordability, accessibility and acceptability of conveyances, service information, operations of public transport vehicles (including taxis and other related subsidised public transport services) to people with impairments;
2. Oversight of the Total Mobility scheme;
3. Development of the Total Mobility scheme and other relevant public transport initiatives.

### 2. GROUP OBJECTIVES

The objectives of the Group in meeting its purpose are:

1. A two way sharing of information to facilitate better understanding of access needs for Auckland Transport to consider as part of its business and for interest groups to, in turn, better understand the new transport entity and its considerations in endeavouring to meet the various groups' needs
2. Information transfer by representative groups to their members regarding service availability and sector specific initiatives.
3. The identification of any specific barriers to currently accessing transport either for consideration by Auckland Transport in its planning or for immediate redress where appropriate.
4. To provide a mechanism by which Auckland Transport's public transport operators can gain insight into how they can better provide for the access needs of people with impairments.

## **3 STRUCTURE**

### **3.1 Membership**

#### **3.1.1 Internal representatives**

- A manager from AT Metro (Chairperson)
- Co-ordinator (minute-taker)
- AT Metro Disability Customer Advocate
- An Auckland Council representative

#### **3.1.2 Organisational Representatives**

The group is made up of members representing the following organisations:

- Auckland University: Brain Research Clinic
- Association of Blind Citizens of New Zealand
- Blind Foundation
- CCS Disability Action
- Deaf Aotearoa
- The Brain Injury Association
- People First New Zealand
- Seniors Advisory Panel

Meetings may also be open to affiliated attendees only, broadly defined below:

- General or physical impairment
- Vision impairment
- Hearing impairment
- Cognitive impairment
- Senior Citizens
- Please note: Individuals wishing to raise concerns must do so via the representative member of the panel. Alternatively, an individual must submit a customer query direct to Auckland Transport. Individual customer cases will not be addressed by PTAG. The group is for providing professional opinion only.
- All guests must be approved by the Chair.
- Guests may only attend in a professional capacity as an employee or volunteer of an organisation.

#### **3.1.3 Public Transport Operator representatives when required**

- Ferries
- Buses
- Trains
- Taxis and wheelchair hoist vehicles

Members of the above groups will be on a mailing list to receive agendas and minutes and to attend meetings when agenda dictates.

Membership can change as appropriate or as required with reference to the Chair.

PTAG meetings are not public meetings, therefore minutes are not published on the AT website. A high level summary of topics raised are made available publically as an AT report to the AC Disability Advisory Panel.

### **3.2 Selection of Members**

Interest Group Representatives for PTAG will be by voluntary membership as deemed necessary by Auckland Transport. Members will not be paid for their attendance<sup>1</sup>.

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<sup>1</sup> Auckland Transport is not the governing body and does not have the mandate to pay non-elected members.