

# Franklin Road Improvements Engagement Report for January – April 2017

May 2017



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# 1. Introduction

## 1.1 Purpose of the report

The purpose of this report is to provide a description of the consultation and engagement activities undertaken with regard to the Franklin Road Improvements Project between January and April 2017.

## 1.2 Summary of engagement

The purpose of the engagement between January and April 2017 was to continue to engage about specific detailed design issues, and keep owners and residents up-to-date with project development.

Activity was related to three key aspects:

- P5 parking on Collingwood St
- Location of the bus stop on lower Franklin Road
- Project update to owners, residents and the wider community through a letter drop and mailout.

# 2. Detailed design

Following consultation and further technical investigations, the detailed design has been largely completed. The tie-in of the cycle lanes at the bottom of Franklin Road is still being confirmed as the team will integrate with the Victoria St Cycleway Project which is still being consulted on (consultation currently closes 5 June).

Auckland Transport also continues to work with individual owners to integrate new vehicle crossings as part of forthcoming site developments.

**Figure 1: Final design**



## 3. Engagement tools

A range of tools are used for the engagement of stakeholders and the community for the project, including:

- Project webpage
- Letters
- Community Liaison Group
- One-on-one meetings.

### 3.1.1 Project Webpage

The [at.govt.nz/projects-roadworks/franklin-road/](http://at.govt.nz/projects-roadworks/franklin-road/) webpage has been maintained since October 2014. The project webpage is updated regularly with design information. It is also updated weekly with information about the Stage 1 (utilities) construction currently underway.

### 3.1.2 Letters

Letters are letterbox-dropped to residents and posted to non-resident owners with project information, and requests for feedback.

### 3.1.3 Community Liaison Group

The Community Liaison Group (CLG) continues to meet to discuss project progress and discuss design elements as they progress. Presentations and minutes of CLG meetings are published on the project website [at.govt.nz/projects-roadworks/franklin-road/franklin-road-community-liaison-group](http://at.govt.nz/projects-roadworks/franklin-road/franklin-road-community-liaison-group).

## 4. Engagement activities and feedback

### 4.1 P5 parking

With the design of the roundabout at the intersection of Wellington St / Franklin Road /England St, the existing P5 parking outside the Freemans Bay Playcentre on Wellington St will be removed.

Alternative locations for P5 parking to provide drop-off and pick-up areas for parents and caregivers who use the playcentre were identified at:

- On Collingwood St outside No's 50 and 52 which is near to the side entrance to the playcentre
- On Wellington St, opposite the playcentre and further down the street near the bus stop.

The P5 parking restriction would only apply between 0845 and 0915 Monday – Friday. At other times (between the hours of 8.00am to 8.45am and 9.15am to 6pm), the carparks will be available for use in accordance with the Freemans Bay Residential parking zone.

The preferred location for the P5 parking was on Collingwood St as it remains adjacent to the playcentre and is more convenient for parents and caregivers. One-on-one consultation was undertaken with the playcentre who also confirmed that Collingwood Street is their preferred location, as it provides the best level of safety and amenity for the centre.

Residents directly affected by the change to on-street parking outside their properties were also consulted and understand the need for the P5 parking to be relocated, and the preference for this to be located on Collingwood St rather than Wellington St. While not supportive of the P5 parking outside their property due to the restrictions placed on people who may park there when visiting their properties, they are not opposed to it.

**As a result of this feedback, Auckland Transport confirmed:**

- the location of the P5 parking on Collingwood St.

#### 4.2 Bus stop on Franklin Road

In November 2016 a new bus stop was proposed outside Nos. 97/99 Franklin Road to cater for the 'New Network' bus routes and timetables for the Central Suburbs. Based upon further discussions with owners and residents in the vicinity of the proposed bus stop, and further work by AT Metro, the bus stop has been moved closer to the Birdcage.

**As a result of this feedback, Auckland Transport confirmed:**

- the location of the bus stop near 127 Franklin Road, closer to the Birdcage.

#### 4.3 Project update

In March/April a letter was sent to owners and residents in Franklin Road and the wider community with an update on the project and confirmation of the final design, outlining some features of the design. Refer Appendix A for the letter.

As a result of this a small amount of feedback was received, with much being very positive. Some residents raised specific concerns in relation to their properties and the project team met with residents on site to more fully understand resident concerns and agree resolutions.

The team continues to work with some residents who are planning to redevelop properties to ensure future vehicle crossings are integrated into the design.

*“Your improvements look well thought out and are going to make a huge difference to the people that use that road. Having a bike path is great for the cyclists as I notice that many use the footpath at present.”*

*“Thank you very much for taking time to see us yesterday. We are pleased that you could see our predicament and your revised plan is far more acceptable to us.”*

*“Thank you for the letter arriving today with the final design for Franklin Road. It is good to see that AT have been able to incorporate a high level of pedestrian safety into the intersection of Wellington and Franklin Road.”*

## 5. Communication during construction

Stage 1 Utility Works being undertaken by Watercare through their contractor commenced in September 2016. Watercare's contractor has developed a very positive working relationship with the community which will continue throughout the project.

There will be approximately 5 months of construction when both Watercare's contractor and Auckland Transport's contractor will both be onsite. This will provide plenty of time to ensure continuity of the existing relationships with the community.



## Appendix 1

Letter to Franklin Road and Freemans Bay owners and residents (March/April 2017)