

2018 University of Auckland trial - terms and conditions in relation to eligibility for a tertiary discount on train and selected bus and ferry services.



The purpose of the Auckland Transport Tertiary Concessionary Fare Scheme (Tertiary Concession) is to provide discounted travel for full time tertiary students to use public transport to get to/from their full time course on a regular basis in the Auckland region.

Who is eligible?

Full time tertiary students who are enrolled and attending an accredited and approved full time tertiary course at a Ministry of Education registered institute or Private Training Establishment (PTE) in the Auckland region. The tertiary institute must also be an Auckland Transport registered institute.

Students need to meet the definition of a full time student in order to be eligible for the tertiary concession. Full time students will need to have either an AT Tertiary ID sticker, issued by an Auckland Transport approved registered tertiary institute or PTE, applied to their valid Tertiary Student ID card or a smartphone with the AT Mobile App which confirms their eligibility status for the tertiary concession on the Tertiary Concessions page in the AT Mobile App.

In accordance with Auckland's Regional Public Transport Plan, AT has a responsibility to review its concessionary fare scheme (including the tertiary concession) on a regular basis; outcomes of a review may result in changes to the tertiary concession.

Note: Students that fall under any of the below scenarios are NOT eligible for the Tertiary Concessionary Fare Scheme:

- Part-time students
- Youth Guarantee, Foundation-Focused Training Opportunities, and all other students enrolled in similar government funded courses
- Correspondence study or distance learning or receive government funding for their transport

Meaning of full time student

The Tertiary Education Commission assigns an Equivalent Full Time Student (EFTS) value to each course to determine if it meets the full time status criteria for Student Loans.

The Tertiary Concessionary Fare Scheme requires:

- Full time / full year students to have a minimum of 0.8 EFTS points when enrolled and attending a full time tertiary course for a minimum of 32 consecutive weeks or more in a full academic year;

or

- Full time / part year students (i.e. for one semester) to have 0.4 EFTS points when enrolled and attending a full time tertiary course for a minimum of 16 consecutive weeks at one time within the academic year (i.e. not spread out over the course of the year).

For example:

AT Tertiary ID sticker Full time / full year students

If the total value of the course is more than 0.8 EFTS points for

the full academic year, the course must meet the minimum of 32 weeks length for the student to be eligible for the full year AT Tertiary ID sticker.

AT Mobile App

Full time / full year student

If the total value of the course is more than 0.8 EFTS points for the full academic year, the course must meet the minimum of 32 weeks length for the student to be eligible. With the AT Mobile App, the tertiary concession is now available for up to 3 years depending on the students eligibility. A student needs to consent at the time of application to having their eligibility confirmed with their tertiary institution

Full time / part year students

If a student's first semester EFTS value is 0.4 points and they are enrolled and attending a course for a minimum of 16 consecutive weeks, but if the student's second semester EFTS value is only 0.3 points, the student is deemed to be full time for the first semester but not for the second semester and will be issued with an AT Tertiary ID sticker for the first semester only.

In this example, if the student has opted to use the AT Mobile App and have their eligibility confirmed this way, once loaded onto the AT HOP card, the concession will be available for the duration of the first semester. If the student's enrollment for the second semester does not meet the 0.4 EFTS requirement, UoA will notify AT when their eligibility changes. The student will be notified and their Tertiary concession on their AT HOP card will expire 2 weeks after notification unless their enrollment status changes and the EFTS value meets or exceeds the 0.4 requirement.

If the course is less than the 16 weeks minimum but has an EFTS value of 0.4 or more, a student enrolled on such a course is not deemed to be eligible for an AT Tertiary ID sticker.

All students meeting the criteria above must produce a fees receipt/certificate issued by their tertiary provider confirming their eligibility as a full time student when applying for an AT Tertiary ID sticker.

Tertiary ID stickers

The student must have a valid AT Tertiary ID sticker (available on campus) on their valid Tertiary Student ID card in order to obtain the tertiary concession.

There are two types of AT Tertiary ID stickers:

- 1st semester only students will be issued with a yellow coloured sticker (valid up until 31 August 2018 from date of issue).
- 2nd semester only and full year students will be issued with an aqua coloured sticker (valid up until 31 March 2019 from date of issue).



AT Mobile App

With the AT Mobile App, the tertiary concession is now available for up to 3 years depending on the student's eligibility. A student needs to consent at the time of application to having their eligibility confirmed with UoA.

When the eligibility is confirmed the active concession will be displayed within the AT Mobile App.

The 3 year concession is subject to the student's ongoing eligibility as a full time student and is being trialled as part of improving the process to obtain an AT HOP tertiary concession. Should this trial cease at any time, AT will notify the student when the concession will expire.

What is included?

The applicable tertiary discount applies to travel using an AT HOP card loaded with a tertiary concession for use on train and selected bus and ferry services. Refer to the Supplementary Information section for operator specific tertiary passes.

The tertiary fares are at least 20% less than the adult AT HOP single trip fare on trains and selected bus and ferry services listed here - <https://at.govt.nz/bus-train-ferry/at-hop-card/at-hop-card-concessions/tertiary-student-concession/>.

Please check the relevant train, bus and ferry fare schedules for tertiary concession fares.

What if I attend an institute outside of Auckland?

Tertiary Concessions for travel in the Auckland region are only provided to students enrolled and attending an AT approved registered tertiary institute/PTE delivered on site in the Auckland region.

Important Notes:

- Customers with a card registered as a linked account, that is not the primary account, will need to visit a Customer Service Centre to load their concession and will not be able to submit their concession application online. Furthermore, these customers will not be able to access the AT Mobile App process and will need to get an AT Tertiary ID sticker instead.
- Part-time students, Youth Guarantee and Foundation-Focused Training Opportunities students, studying by correspondence or distance learning and any students on government funded courses or receiving government funding towards transport costs are NOT eligible for the Tertiary Concessionary Fare Scheme.
- If using the AT Tertiary ID sticker, the Tertiary Concession is only valid up to the expiry of a student's Tertiary Student ID card or the expiry of their AT Tertiary ID sticker - whichever is earliest. For example, if a student's Tertiary Student ID card expires before the AT Tertiary ID sticker, then the Tertiary Concession is only valid up to the expiry of their Tertiary Student ID card.

- If using the AT Mobile App the tertiary concession will remain on the AT HOP card for up to 3 years, as long as you remain eligible.

Where can I go in Auckland?

Considerable effort is made to ensure the tertiary discount applies as widely as possible.

The tertiary discount is available on all services operated under a contract between Auckland Transport and public transport operators.

There are some services which are not covered under the Tertiary Concessionary Fare Scheme in addition to those listed below in 'Supplementary information – Other Products and Services'.

Auckland Transport and its operators reserve the right to add or remove any route or service from the discount scheme at any time without notice. If in doubt, students should check directly with the relevant operators to see if they accept the AT Tertiary concession or provide their own tertiary fare discount. Refer to the Supplementary Information section for operator specific tertiary passes.

Conditions of Travel

AT Mobile App - An active concession must be displayed on the student's smart phone within the Tertiary Concession screen of the AT Mobile App, to be able to load a Tertiary concession onto their AT HOP card. Furthermore, students must be able to display the Tertiary Concession screen of the AT Mobile App when travelling on public transport and asked to provide evidence to travel with the tertiary concession.

Alternatively a valid AT Tertiary ID sticker is required to be displayed on the student's valid Tertiary Student ID card to be able to load a Tertiary Concession onto their AT HOP card for use on public transport within the Auckland region.

An AT Tertiary ID sticker is issued by an Auckland Transport approved registered tertiary institute and is placed on a valid Tertiary Student ID card which is issued by your tertiary provider.

Tertiary students may be asked to produce their Tertiary Student ID cards (showing their Tertiary Concessions screen within the AT Mobile App or their AT Tertiary ID sticker), if asked by a Ticket Inspector, to verify that the Tertiary Concession on their AT HOP card is legitimate when travelling on public transport where a Tertiary Concession applies.

The tertiary concession is only available to students that meet the eligibility requirements; the AT HOP card loaded with a tertiary concession and the AT Tertiary ID sticker are non-transferable.

Tertiary concessions on AT HOP cards are available to be used on train and selected bus and ferry services. Note: An adult fare will be charged to tertiary students if they do not load a tertiary concession on to their AT HOP card or are unable to confirm their



eligibility status via the AT Mobile App or by presenting their Tertiary Student ID card with a valid AT Tertiary ID sticker.

We may (at any time and without notice to you) revise these terms and conditions. Changes to these terms and conditions will take effect immediately once they are published on our website.

Supplementary information – Other Products and Services

Operator Specific Tertiary Discounts:

Some operators provide services that are not contracted by Auckland Transport. To find out more information about potential tertiary fares, refer to:

Fullers Ferries: www.fullers.co.nz

SeaLink Ferries: www.sealink.co.nz

SkyBus: www.skybus.co.nz

Tertiary Shuttles

Independently to the Tertiary Concessionary Fare Scheme a number of tertiary institutes run shuttle bus services between campuses to ensure the institute is accessible for students who may be studying at more than one campus.

Check with your tertiary institution to determine if shuttle bus services are available.