

Public feedback is open until Sunday 1 April 2018.

**What will we do with your feedback?**

**We will:**

- ❖ Consider all feedback and use it to help with our project planning
- ❖ If you provide your contact details when you give us feedback, we will notify you when this is available.



Figure 1: There are many factors to consider when deciding on a preferred option and final design.

**When will the project start?**

We expect to start the work in late 2018.

Have your say...

**Karangahape Road Enhancements parking plan**

Give your feedback on proposed changes to parking in the Karangahape Road precinct.



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## Why are we making changes?

Karangahape Road is an iconic Auckland precinct and a popular destination for shopping, dining and entertainment. Thousands of people walk along Karangahape Road every day and it is one of the busiest roads in Auckland for people on bikes.

Looking ahead, things are only going to get busier. In 2012, 27,000 people lived within the city centre. Today, that figure is over 45,000 and growing. In 2023, Karangahape Station will open on Mercury Lane, part of the City Rail Link (CRL). A light rail station on Upper Queen Street is also under consideration within the same time frame. These two new transport hubs will enable many more people to visit Karangahape Road every day.

The Karangahape Road Enhancements project will introduce peak time bus lanes, a separated cycleway and a raft of street and footpath improvements designed to make Karangahape Road an even more attractive place to visit.



These enhancements support the different ways people are moving about Auckland, changes that will be accelerated by the CRL and proposed light rail projects. For the Karangahape Road community, it also means changes to the way we park on Karangahape Road and the surrounding streets.

We have put together a parking management plan to support local community by prioritising loading and short stay, visitor parking. We want to hear your thoughts on whether we've got it right.

## What are we seeking feedback on?

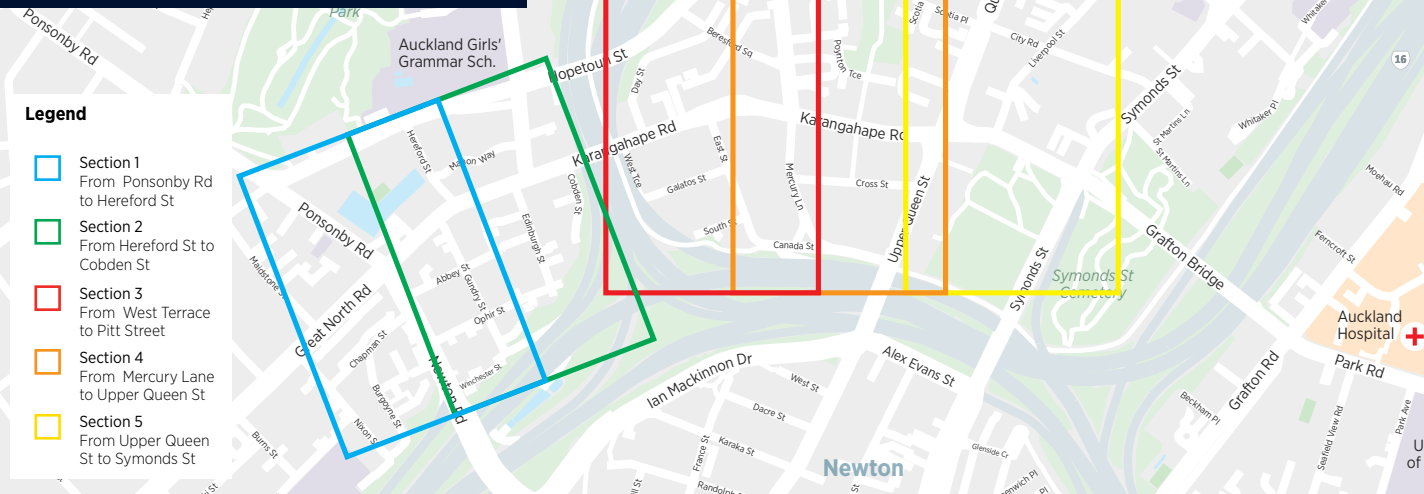
**Auckland Transport (AT) and Auckland Council are keen to hear your views. In 2016, we asked for feedback on all aspects of the Karangahape Road Enhancements project. This time we want to hear your thoughts on parking. Your feedback will influence decisions such as loading zone locations and paid parking hours of operation.**

## How do I provide feedback

Please provide your feedback by **Sunday 1 April**. You can leave it in the feedback box at a drop-in session, or detach, fold, and send freepost. You can also give feedback online at [www.AT.govt.nz/kroadproject](http://www.AT.govt.nz/kroadproject)

If you have any questions or need help completing the form, ask a member of the team, or contact Aaron Hutching at [aaron.hutching@justaddlime.co.nz](mailto:aaron.hutching@justaddlime.co.nz) or 021 802 495.

## Karangahape Road Enhancements







## Parking during peak travel times

This change relates to public feedback from consultation we conducted in late 2016. You can find out what people told us at [www.AT.govt.nz/kroadproject](http://www.AT.govt.nz/kroadproject)

We are introducing peak hour bus lanes, from 7am-10am and 3pm-7pm, in both directions along Karangahape Road. Parking and loading will not be available on Karangahape Road at these times. During off-peak hours, you can park on Karangahape Road and there will be only minor changes to the existing on-street parking arrangements.

Please refer to the precinct parking map booklets to see how parking will look during peak and off-peak times after the project is complete.

## Paid parking area and hours of operation

To help manage the high demand for parking within the area, we propose to increase parking turnover and availability by converting on-street car parking to paid parking along Karangahape Road and some surrounding streets. Please refer to the maps in the Karangahape Road Enhancements map booklets.

## Paid parking times changes

We propose to extend paid parking hours of operation from 8am-6pm to 8am-9pm. This will discourage overnight parking on-street and make it easier for evening visitors to Karangahape Road to find a park.

### Side streets

#### Proposed on-street paid parking hours of operation and hourly charges

	0-2 hours	2+ hours
<b>Monday – Friday 8am-9pm</b>	\$3 per hour	\$6 per hour
<b>Saturday, 8am-9pm</b>	\$1 per hour	
<b>Sunday and public holidays</b>	Free	

**A 10-minute grace period allows for pick-ups and drop-offs without needing to pay.**

### Karangahape Road

#### Proposed on-street paid parking hours of operation and hourly charges

	0-2 hours	2+ hours
<b>Monday – Friday 10am-4pm &amp; 7pm-9pm</b>	\$3 per hour	\$6 per hour
<b>Saturday 10am-4pm &amp; 7pm-9pm</b>	\$1 per hour	
<b>Sunday and public holidays</b>	Free	

**A 10-minute grace period allows for pick-ups and drop-offs without needing to pay.**

AT Park is a mobile app that makes it easy to pay for and top up parking. From April, it can even locate and direct you to available carparks in the precinct. Find out more at [www.AT.govt.nz/ATpark](http://www.AT.govt.nz/ATpark)



## Upper Queen Street parking building

The off-street AT car park at 20 Upper Queen Street currently offers a cheap all day tariff. We want to encourage short stay parking for visitors by removing the all day rate and aligning pricing with on-street parking - \$3 per hour for two hours and \$6 per hour after that. We expect this will free up 53 car parks for short term parking.

### Loading zones

- ❖ Because parking on Karangahape Road will be unavailable at peak times (7am-10am and 3pm to 7pm), we will set aside parking at the top of side streets for use as loading zones. The Karangahape Road Enhancements map booklets show what we propose.
- ❖ Loading zones located on Karangahape Road can still be used, outside of peak times.
- ❖ Loading zone hours will be extended Monday to Sunday 8am-9 pm to maximise access for local businesses. Outside of these times, they can be used for general parking.



### Mobility parks and taxi stands

We want your feedback on the proposed number and location of mobility and taxi stands to ensure they meet the needs of visitors and the community.

### Project benefits

#### Benefits of proposed changes:

The proposed changes to parking within the Karangahape Road precinct benefit the local community and visitors to the area:

- ❖ Parking availability is improved through a higher turnover of parking spaces.
- ❖ Paid parking offers greater flexibility in the length of stay and includes a 10-minute grace period, which allows for pick-ups and drops offs without the need to pay.
- ❖ Changing unrestricted parking to paid parking with a graduated pricing structure encourages short term parking and discourages commuter parking.
- ❖ Karangahape Road's vibrant evening economy is supported by extending paid parking's hours of operation from 6pm to 9pm.
- ❖ Access to loading zones is prioritised.
- ❖ The AT Park mobile app makes it is easy to pay for and top up parking, and from April will help you find a park in the precinct.





## Introducing the new 'AT Park' app - an easier way to pay!

The new AT Park app for iPhone and Android makes it easier for customers to pay for on-street parking - no coins or cash required!

The 'parking machine' will still accept cash, coin and credit card, but for those that want a smartphone option, the AT Park app is a handy alternative.

### How AT Park works

The app can be downloaded for use on Android and Apple mobile devices. You will need to register for AT Park through the mobile app or via AT's website.

If you already have an AT account, such as a registered HOP card, your details will already be registered in your MyAT account.

If you don't have a MyAT account you will need to register your details including credit card details, mobile phone number, email address and vehicle registration number

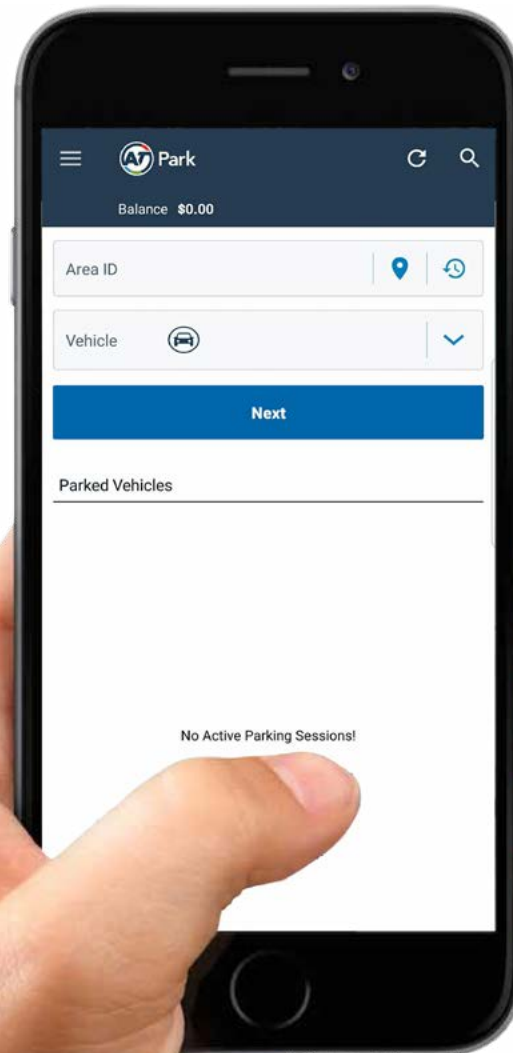
Once registered you will be able to start a parking session via the app, website, or contact centre.

Just enter the Area ID where you are parked and your vehicle registration number. At the end of your parking session, press the "Stop" function in the app.



### AT Park app features

- ❖ Customers only pay for the time they use
- ❖ Users can get a text reminder when their parking is due to expire
- ❖ Easy-to-use map with parking locations and prices
- ❖ No transaction fees
- ❖ No need for pay-and-display tickets
- ❖ To find out more, visit [AT.govt.nz/ATpark/](http://AT.govt.nz/ATpark/)



Please tell us what you think of this proposal by completing the feedback form at the back of this brochure, or visiting our webpage to complete the form online.

### How do I find out more?

For more details about the proposal and for updates, you can:

- ❖ Go to [AT.govt.nz/kroadproject](http://AT.govt.nz/kroadproject)
- ❖ Call us on (09) 355 3553
- ❖ Email Aaron Hutching at [aaron.hutching@justaddlime.co.nz](mailto:aaron.hutching@justaddlime.co.nz)

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# Personal information

Name .....

Business/organisation .....

Street address .....

City .....

Post code .....

Email .....

Phone .....

Providing personal details is optional. Providing your postal or email address ensures that we can contact you with updates to the project.

PRIVACY: AT is committed to protecting our customers' personal information.

## What best describes your relationship to Karangahape Road? (PLEASE TICK ALL THAT APPLY)

- I own or rent a property on or near Karangahape Road
- I own a business on or near Karangahape Road
- I work or study on or near Karangahape Road
- I regularly visit Karangahape Road
- I regularly travel through Karangahape Road
- Other (please specify)

# Community engagement

We're always looking for ways to improve how we engage with communities. Answering the following questions will help us assess how effective we have been and how we can improve.

## There was sufficient information available on the Karangahape Road Enhancements project to enable me to provide informed feedback.

(PLEASE TICK ONE)

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree

## Tell us why you chose that response

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Project: **KARANGAHAPE ROAD ENHANCEMENTS**