# Waiheke consultation brochure: Have your say on proposed changes to Waiheke bus services.

Feedback open 19 March to 20 April 2018

AT Metro

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# Transcriber's note

If reading this volume on a portable braille device, note that this e-text is unproofed by touch.

# Moving to a new public transport network for Waiheke

Auckland Transport is proposing changes to the routes and timetables for Waiheke public bus services.

# Why the proposed changes?

* Patronage on Waiheke buses has steadily been growing, by up to 15% year on year
* Waiheke locals have been asking for improvements to routes and timetables and for buses to run more often
* We want to make the route patterns and timetables simpler (with fewer variations) and easier to understand
* While there are fewer routes than currently, each of the new routes will operate consistently all day, every day
* Better timings to meet the Matiatia ferry have been requested as well as a more direct route to Matiatia from Rocky Bay
* There have also been requests for a bus service to meet the Kennedy Point ferry.

A new contract being negotiated between Auckland Transport and Fullers will give us the opportunity to make bus route and timetable changes at the same time.

While these proposals will create an improved service overall, we recognise that some customers may be disadvantaged by the changes.

# Your feedback is important

This survey is about bus routes and timetables. They have been developed in discussion with the Local Board and the Waiheke Bus Company. We are still at the proposal stage so your feedback is critical to help us make the best decisions. Fares and passes are not included in the survey. No changes to Waiheke school bus services are proposed.

# How to give us your views

* Look at the proposed new bus routes and timetables. These include the ferry timetables for Matiatia and Kennedy Point
* Fill in the feedback form at the back of the brochure or complete it online at [www.AT.govt.nz/newnetworkwaiheke](http://www.AT.govt.nz/newnetworkwaiheke)

People who are blind, have low vision or have difficulty filling out forms due to a disability, can call (09) 366 6400 and we will complete the form on their behalf.

If you need more copies of the brochure, please call (09) 366 6400 and they will be posted to you.

# What is being proposed?

For the purposes of consultation, the routes have been given letters and final route numbers will be determined post-consultation. Because of the importance of connecting to the Fullers ferry, we propose that all buses go to Matiatia, with improved ferry connections for routes A, B and D.

We propose the following routes (see the map for more details):

## Route A—Onetangi, Ostend, Surfdale, Oneroa, Matiatia

This new route runs every 30 minutes, 7 days a week. In Onetangi it no longer goes up Waiheke Rd, due to limited patronage. There have been requests to remove the service along The Strand but we are looking at this as well as two alternatives. See Q11 on the feedback form.

## Route B—Ostend, Palm Beach, Oneroa, Matiatia

This route runs every 30 minutes, 7 days a week, providing a service from Palm Beach to the ferry and to Ostend.

## Route C—Kennedy Point, Jellicoe Parade, Pacific Parade, Oneroa, Matiatia

In response to requests for a new service, this bus will meet every Kennedy Point ferry 7 days a week. It is not timed to meet every Matiatia ferry but does provide a service to this terminal, retaining the service along Pacific and Jellicoe Parades. (We will investigate providing bus stops along Pacific Parade and Donald Bruce Rd.)

## Route D—Rocky Bay, Surfdale, Blackpool, Oneroa, Matiatia

This route provides a service for both Rocky Bay and Blackpool. It runs every 30 minutes in peak times but now every 60 minutes off-peak and on weekends, due to limited patronage during these times. However, the route is more direct for Rocky Bay customers to Matiatia.

# Come to a public information event and talk to our team, at these venues and times

* Thursday 22 March: 3pm to 7pm, Downtown Ferry Terminal, Pier 2
* Saturday 24 March: 8:30am to 12pm, Ostend Market, 76 Ostend Rd
* Saturday 24 March: 11am to 4pm, Countdown, Belgium Rd, Ostend
* Sunday 8 April: 9am to 2pm, Unichem Pharmacy, 120 Oceanview Rd, Oneroa
* Sunday 8 April: 3pm to 6pm, Matiatia Ferry Terminal

End of Waiheke consultation brochure