



**MOVING
AUCKLAND
FORWARD**

Have your say...

on changes to on-street parking around North Shore Hospital



We are proposing changes to parking on some streets around the North Shore Hospital to manage high parking demand and improve availability.

Public feedback is open until 15 June 2018



What is planned?

We are proposing changes to parking management on the streets around the North Shore Hospital. On some streets close to the hospital, we propose to introduce paid parking. On residential streets we propose time restrictions on one side of the street.

- **Paid parking proposal – pages 6-9**
- **Time-restricted parking proposal – pages 10-13**

These changes are in line with AT's Parking Strategy for managing on-street parking. Our aim is to have an average of 85% of the parking spaces occupied at peak times (during the four busiest hours of the day), meaning around one in seven parking spaces will be available. This ensures the parking is well-used, but people can easily find a space. This is an internationally recognised approach to managing on-street parking.

Why paid parking?

Paid parking with no time limits helps manage demand and allows long term parking, in areas with high parking demand and limited parking spaces.

Why time-restricted parking?

We have put time-restricted parking in other Auckland residential streets near hospitals. This helps free up parking spaces for residents and their visitors.

Why are these changes needed?

On-street parking around North Shore Hospital is in high demand, which means that people are often unable to find a park and become frustrated. Traffic congestion increases as people drive around searching for a parking space. We have also received several complaints about poor and illegal parking behaviour in the area.

We are proposing flexible parking management solutions to improve parking availability and behaviour.

Key benefits

- Manages parking demand and increases parking availability
- Enables parking to be shared between staff, residents, visitors and commuters
- Improves parking behaviour
- Encourages motorists to consider other transport options such as public transport, carpooling, cycling or walking
- Reduces congestion.



Proposed parking around North Shore Hospital



Area A	Paid parking on Shakespeare Road, Shea Terrace, Mary Poynton Crescent and Northcote Road
—	Existing P2 pick-up and drop-off will remain
■	Not included in proposal
Area B	A mixture of time-restricted and unrestricted parking on Thornton Road and Brook Street
Area C	A mixture of time-restricted and unrestricted parking on Kowhai Street, Lake View Road, Lake Pupuke Drive, Rangitira Avenue and Ngaio Street

Area A: Proposed paid parking

on Shakespeare Road, Shea Terrace, Mary Poynton Crescent and Northcote Road

Our surveys show that, on average, between 92% and 100% of the parking spaces on these four streets close to the North Shore Hospital are occupied at peak times (the busiest four hours each day). This shows that there is high demand for these car parks and we need to change our parking management approach.

We propose introducing paid parking, with no time limits. Paid parking is an effective way to improve parking availability while still providing flexibility for people to park as long as they need. This encourages efficient and productive use of available on-street parking.

We also want to upgrade the bus stops outside 124 and 197 Shakespeare Road by adding broken yellow lines, helping buses move in and out more effectively (bus stop numbers 3310 and 3281). Approximately two parking spaces will be removed (one on each side) to accommodate these upgrades.

Locations

We propose converting all on-street parking to paid parking in these four streets (around 300 spaces):

- **Shea Terrace**
- **Mary Poynton Crescent**
- **Northcote Road** (east of Taharoto Road)
- **Shakespeare Road outside the hospital** (except P2 parks on northwest side).

This includes all unrestricted spaces, time-restricted (P120, P15) spaces and permit holder spaces.

Exceptions

The following parking spaces will not be converted to paid parking:

- **Privately-owned parking**, such as at the North Shore Canoe and Rowing Clubs*
- **Mobility spaces**
- The **existing P2** pick-up and drop-off parking spaces on the northwest side of Shakespeare Road. These will remain as P2 spaces from 8am to 9am and 3pm to 4pm on school days. Outside of these times, these spaces will be unrestricted.

*The parking area southwest of the North Shore Canoe and Rowing Clubs buildings is private and is excluded from the proposal. The parking spaces on the northwest side of the buildings (along the edge of the Quarry Lake) are part of the road reserve and will be converted to paid parking.

Times, days and prices

- **\$1 per hour**
- **Monday to Friday**
- **8am to 6pm** (9am to 6pm on southeast side of Shakespeare Road)
- **10-minute grace period** (allows for pick-ups and drop-offs without needing to pay)
- **No time limit** (allows flexibility for users to park as long as they want)

Parking will be free and unrestricted outside of these proposed times and days.

Area A: Proposed paid parking

on Shakespeare Road, Shea Terrace, Mary Poynton Crescent and Northcote Road



Area B: Time-restricted parking proposal

on Brook Street and Thornton Road

There is high demand for parking in Brook Street and Thornton Road because these streets are close to the Smales Farm Busway Station, Smales Farm, North Shore Hospital and Westlake Girls High School.

All existing parking spaces on Thornton Road and Brook Street will be converted to the new parking arrangement, including the existing unrestricted and time-restricted (P120, P30) spaces.



— Unrestricted parking at all times

— P120 time-restricted parking from 8am to 6pm, Monday to Friday

— Seven parking spaces near Shakespeare Rd will be P15 from 2.30 to 3.30 pm on school days. Outside of these times, these spaces will be P120 (8am to 6 pm, Monday to Friday)

— Two parking spaces near Shakespeare Rd will be P15 from 2.30 to 3.30 pm on school days. At all other times, these spaces will be unrestricted

— Remove one parking space and mark two angle parking spaces in the parking bay

— Prohibited parking on grass berms

Area C: Time-restricted parking proposal

on Kowhai Street, Lake View Road, Lake Pupuke Drive, Rangitira Avenue and Ngaio Street

There is high demand for parking in this area because these streets are close to the Smales Farm Busway Station, Smales Farm, North Shore Hospital, St Joseph's Catholic School and numerous public facilities.

All existing parking spaces on Kowhai Street, Lake View Road, Lake Pupuke Drive, Rangitira Avenue and Ngaio Street will be converted to the new parking arrangement, including the existing unrestricted and time-restricted (P60, P30) spaces.



— Unrestricted parking at all times

— P120 time-restricted parking from 8am to 6pm, Monday to Friday

— Convert three P30 parking spaces to P120 time-restricted parking from 8am to 6pm, Monday to Friday

— Remove P60 time restrictions

•••• "No stopping at all times" at the inside bend intersection with Lake View Road

How does paid parking work?

Paid parking helps to manage parking demand by encouraging people to consider alternative ways of getting to their destination. This increases turnover of parking and improves availability for those who need to drive and park in the area.

The price of parking (the tariff) is determined using our demand-responsive pricing policy outlined in the AT Parking Strategy. We will monitor parking demand in the area and adjust the tariff up or down to maintain an average of around 85% peak parking occupancy.

Introducing paid parking now will also make it easier to respond to future changes in demand. We anticipate population growth in the North Shore Hospital and Smales Farm areas in the coming years so it is important that we have a flexible parking management plan in place.

Pay by plate parking

All parking machines installed will be pay by plate machines. We are also currently upgrading all existing on-street parking machines around Auckland to include pay by plate technology.



Pay by plate parking is an easy, paperless system that works on your vehicle's registration number.

To pay for parking, you enter your registration (licence plate) number into the parking machine and pay for the amount of time you wish to park. The machines will accept credit and debit cards and include 'tap and go' technology for Visa payWave and Mastercard PayPass. Some machines will still accept coins, but text-a-park will no longer be available.

AT Park app – an easier way to pay!

The new AT Park app for iPhone and Android smartphones makes it easier to pay for on-street parking. We will still install pay by plate machines, but you will also have the option to pay for parking using the AT Park app.

AT Park app features:

- Pay only for the time you use
- Get text reminders when your parking is due to expire
- Easy-to-use map with parking locations and prices
- No transaction fees.

For more information and to download the app, go to [AT.govt.nz/ATpark](https://at.govt.nz/ATpark)



Have your say

What are we seeking feedback on?

We want your feedback to help us improve and refine the proposals. Local knowledge will give us a better understanding of the area, the community's parking needs and any improvements that can be made to the design.

You can help by telling us what you think about the proposals and what changes, if any, you would make.

How do I provide feedback?

If you wish to provide feedback, please either:

- go online to AT.govt.nz/haveyoursay and fill in the online feedback form
- complete the freepost feedback form on the back page of this flyer.

If you have difficulty completing the form, you can call us on **(09) 355 3553** and our contact centre staff will fill in the feedback form with you over the phone.

Talk to us at our drop-in session!

You can meet the project team to discuss this proposal:

Date : Wednesday 6 June

Time: any time between 3pm to 7pm

Where: The foyer of the
North Shore Hospital
main hospital entrance,
124 Shakespeare Road, Takapuna

After the public feedback period closes, we will consider all feedback and use it to refine the proposal.

We will prepare a report on the feedback received and any changes made to the proposal, which we will publish on the project webpage. If you provide your contact details when you give us feedback, we will notify you when the report is available.



**Public feedback is open until
Friday 15 June 2018**

Wider area parking

How is parking demand on nearby streets being managed?

We have made changes to parking on some other residential streets near the hospital and Smales Farm, which we have already consulted on with the public.

Please visit [AT.govt.nz/haveyoursay](https://www.at.govt.nz/haveyoursay) for more information on these projects.

- **Napoleon Avenue and Waterloo Road**
P120 restrictions on some sections of these streets
- **Karaka, Puriri and Dominion Street**
P120 time restrictions on some sections of these streets

Feedback form

Please complete this freepost form and return it to us by 15 June 2018
Alternatively, you can provide feedback online at AT.govt.nz/haveyoursay



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Question	Proposed paid area	Happy	Neutral	Unhappy	Why do you feel this way?
1. Please indicate how you feel about the proposed paid parking around North Shore Hospital.	Area: Shea Terrace, Mary Poynton Crescent, Northcote Road and a section of Shakespeare Road outside the hospital Cost: \$1/hour Time: 8am-6pm, Mon-Fri and 9am-6pm, Mon-Fri on southern side Shakespeare Road				
2. Please indicate how you feel about the proposed time restrictions on Thornton Road .	Thornton Road Eastern side P120 time-restricted, 8am-6pm, Mon-Fri (with seven P15 time-restricted spaces 2.30pm-3.30pm on school days) Western side: unrestricted at all times (with two P15 time-restricted spaces 2.30pm-3.30pm on school days)				
3. Please indicate how you feel about the proposed time restrictions on Brook Street .	Brook Street. Western side P120 P120 time-restricted, 8am - 6pm, Mon - Fri Eastern side unrestricted at all times				
4. Please indicate how you feel about the proposed time restrictions on Kowhai Street .	Kowhai Street Northern side unrestricted at all times Southern side P120 time-restricted, 8am -6pm, Mon - Fri				
5. Please indicate how you feel about the proposed time restrictions on Lake View Road .	Lake View Road Northern side unrestricted at all times Southern side side P120 time-restricted, 8am -6pm, Mon - Fri				
6. Please indicate how you feel about the proposed time restrictions on Lake Pupuke Drive .	Lake Pupuke Drive Northern side P120 time-restricted, 8am -6pm, Mon - Fri Southern side unrestricted at all times				
7. Please indicate how you feel about the proposed time restrictions on Rangitira Avenue .	Rangitira Avenue Northern side unrestricted at all times Southern side P120 time-restricted, 8am -6pm, Mon - Fri				
8. Please indicate how you feel about the proposed time restrictions on Ngaio Street .	Ngaio Street Northern side P120 time-restricted, 8am -6pm, Mon - Fri Southern side unrestricted at all times				
9. Do you have any other comments or suggestions regarding this project?					

FOLD

FOLD

Personal information

Name

Business/organisation

Street address

Suburb

Post code

Email

Phone

Providing personal details is optional. Providing your postal or email address ensures that we can contact you with updates to the project.

PRIVACY: AT is committed to protecting our customers' personal information.

What best describes your interest in this proposal? (PLEASE TICK ALL THAT APPLY)

- I park on-street in the project area
- I pick up or drop off people in the project area
- I live or own property in or near the project area
- I own a business in or near the project area
- I work or study in or near the project area
- I visit the project area, e.g. to go to the hospital, to see friends
- I catch the bus from Smales Farm station
- Other (please specify)

How did you hear about this project?

(PLEASE TICK ALL THAT APPLY)

- Information posted / emailed to me
- Auckland Transport website
- News article (paper or online)
- Newspaper advertisement
- Blog e.g. Bike Auckland, Greater Auckland
- Social media e.g. Facebook, Neighbourly
- Word of mouth
- Other (please specify)

PLEASE TAPE HERE

Please note: this information is for statistics purposes only, and does not affect your feedback.

FreePost Authority No. 233462



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Auckland 1142

Project: **NORTH SHORE HOSPITAL AREA
ON-STREET PARKING CHANGES**



PLEASE CUT HERE