

Mount Roskill Safer Communities Programme



Total number of public submissions received = 56

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Summary

We consulted on this programme from October 2017 to December 2017, and received 56 public submissions.

Outcome of consultation

Your feedback provided us with some strong areas of focus to help make Mount Roskill safer for walking. We have taken your feedback on board and we are now proposing to focus our work in two areas:

Frost Road and Carr Road

We want to improve conditions for school children and parents walking to and from the Mount Roskill schools along Frost Road and Carr Road. Currently there is heavy traffic and the footpath is of poor quality. Design ideas include widened footpaths, new shared (cycle and pedestrian) paths, raised table zebra crossings, and new trees and plantings. We are looking at removing some on-street parking near the school gate and along Carr Road.

Mount Albert Road and Three Kings Intersection

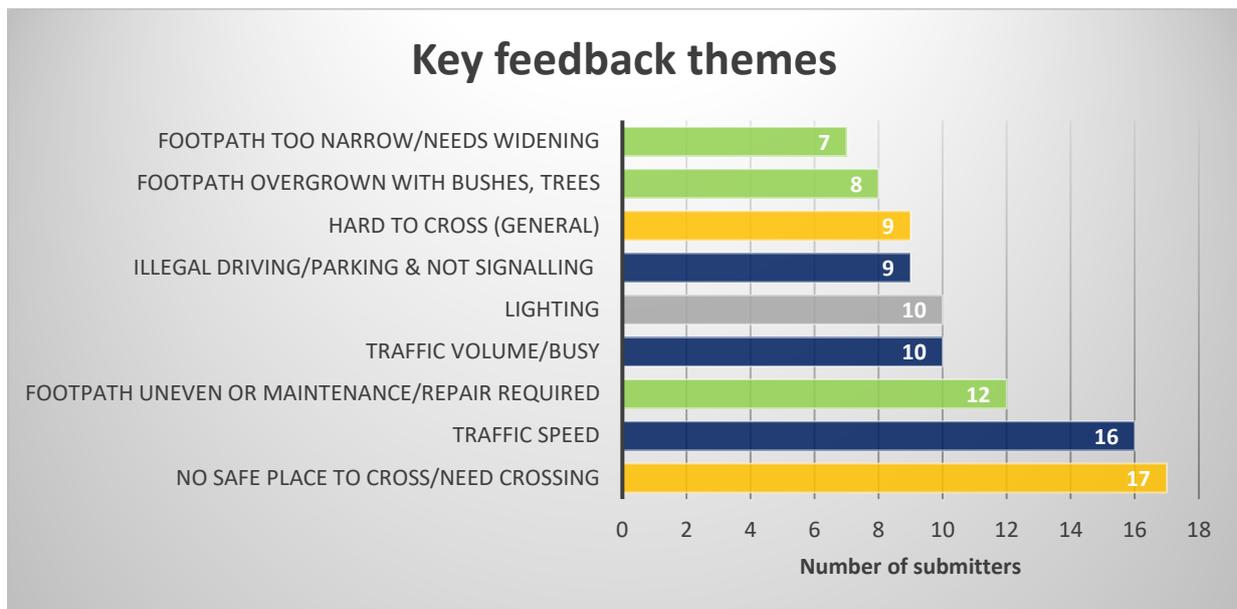
We want to make Mt Albert Road safer for people walking around the area. We will have special emphasis on the complex intersection of Mount Albert Road with Hayr Road and Dornwell Road opposite the Three Kings Plaza Shopping Centre. Design ideas include new pedestrian crossings, and changes to road layouts and carpark entrances to make conditions safer for people on foot. We are also looking at including trees and plantings within the existing grass berm. Our proposals would see the existing on-street parking outside the shops stay the same.

Key themes identified in feedback

From your feedback, we identified the following key themes:

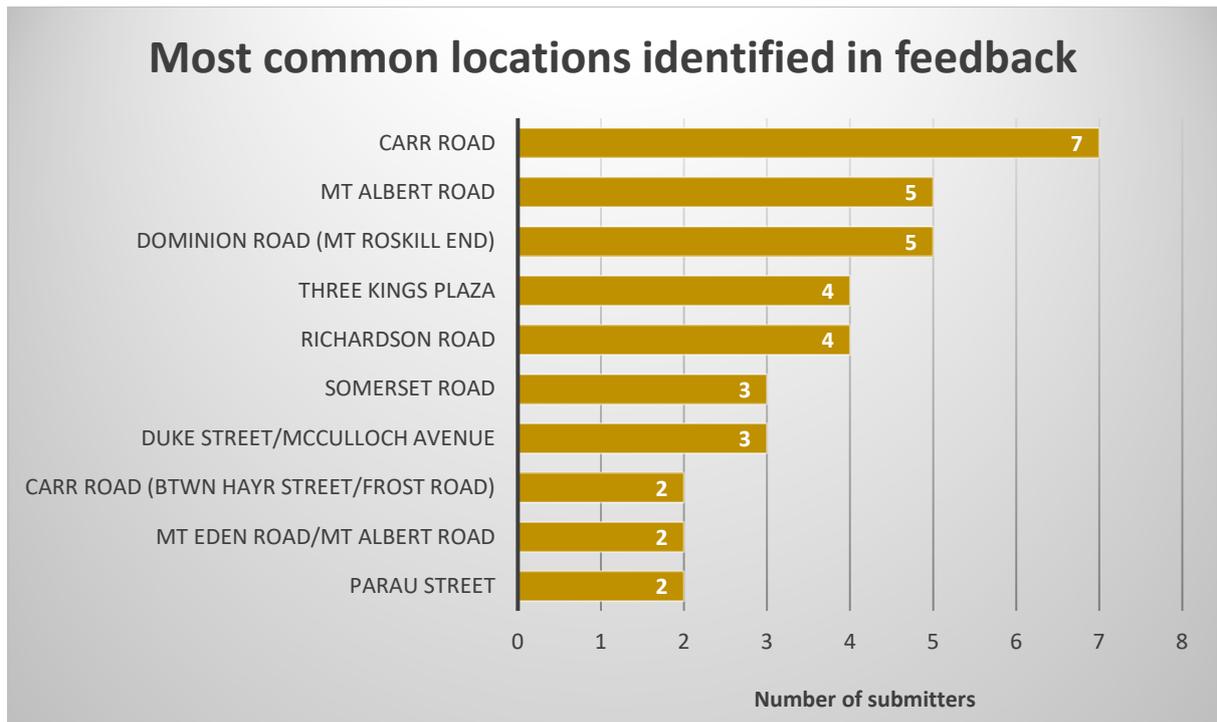
- **No safe place to cross/crossing needed** (17 responses) in a number of key locations to assist pedestrians and school children to cross busy roads and to calm traffic.
- Concerns about **traffic speeds** (16 responses) posing a safety hazard to people walking in a number of locations across Mount Roskill.
- **Footpaths in need of repairs, maintenance or uneven surface** (12 responses) making walking difficult and putting walkers at risk of injury.

- **Traffic volume and busy roads** (10), and **illegal driving or parking behaviour** (9) inhibiting walking or making walking unsafe in a range of locations within this community.
- **Footpaths overgrown by trees and bushes** (8 responses) preventing pedestrians from walking freely or safely were also identified.
- **Footpaths that are too narrow and need widening** (7 responses) for safer pedestrian passage, near busy roads and along local school routes identified in various locations.



Key locations identified in feedback

A total of 66 Mount Roskill streets, roads, sections of streets and roads, intersections, parks, community centres and shopping centres were identified as areas that could be improved in some way for safer and easier walking in this community. The top ten locations mentioned in your feedback overall are shown in the following chart and map:



Map of the Mt Roskill locations commented on by the community during this consultation.

A full overview of your feedback by location and themes is in [Attachment 2](#), along with our responses to your feedback and suggestions.

Next steps

- January - March 2018: Feedback analysis, engineering investigation, and planning proposals.
- May - September 2018: Initial designs presented to the local community.
- September 2018: Formal consultation on the designs.
- June 2019 - June 2020: Physical works to take place.
- June 2020: Work with the Mount Roskill community to share the changes and to encourage and promote more walking, especially around schools.

Background

Project information

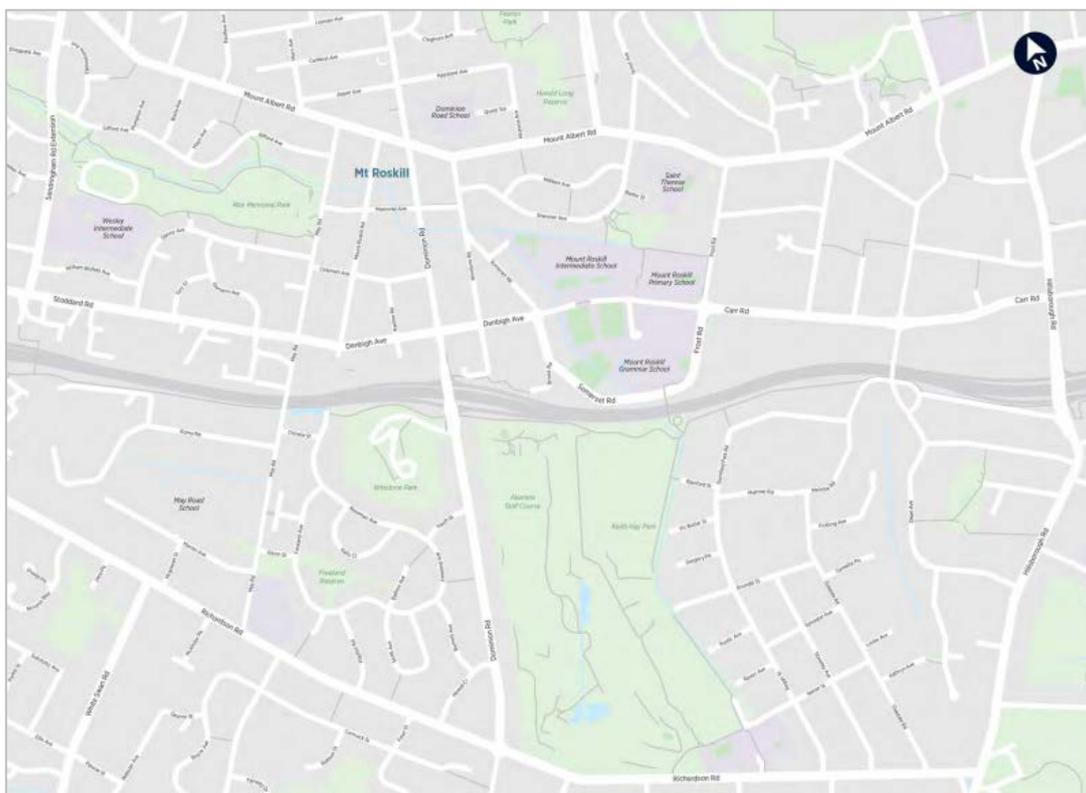
Auckland Transport's Safer Communities programme for 2018 – 2021 will focus on the Mount Roskill, Papakura and Māngere Bridge communities. The programme aims to create safer walking environments for local people to get to and from key destinations such as schools, public transport hubs, shops and community centres on foot.

For this initial round of consultation, we wanted to find out from the Mount Roskill community:

- What physical improvements could we make to the road environment that would help more people walk around the local area?
- What changes could we make to improve the safety of walking in the local area?
- How could we make it easier to walk to important places like marae, local recreation centres, libraries, schools, and train stations?

Respondents could give feedback on things like new pedestrian crossings, changes to the road to slow traffic speeds, signage and road markings, education, and more. We invited respondents to mark on a map what area their feedback related to.

We have used this feedback to develop draft plans to improve the local walking environment, and we will consult the community on these proposed plans later this year.



Map of the Mount Roskill community area in scope for this consultation.

Context

The Safer Communities programme aims to make walking a safer, easier and more attractive mode of transport for people to get to key destinations within their local community and for children to walk to and from local schools, targeting three key communities across the Auckland region.

To select the three communities for the 2018 – 2021 programme, Auckland Transport (AT) used a thorough investigation process that looked at a large range of factors including:

- The location of schools;
- The location of community facilities like train stations and town centres, and the potential to get more people travelling around between them on foot;
- Recent or planned upgrades in the community;
- Areas that have higher than average crashes involving people walking;
- The number of safe crossing facilities already in the area

We selected the Mount Roskill, Papakura, and Māngere Bridge communities using this process.

In November 2017, AT began working directly with the Mount Roskill community, talking to locals at events and at locations like train stations, libraries, schools, community centres, churches, supermarkets, and recreation centres.

AT also talked to the local board, police, community leaders, mana whenua and mātāwaka.

This project is the first step in the formal public consultation process to gather specific information about local trouble spots, roads with crossing issues, and suggestions to improve safety and the overall experience for people walking in and around the Mount Roskill community.

Consultation

We consulted on the Mount Roskill Safer Communities programme from October 2017 to December 2017.

Activities to raise awareness

To let you know about our consultation, we:

- Hand-delivered brochures to homes and businesses in the project area.
- Distributed brochures to community groups, schools, early childhood centres, and local media and worked with stakeholders including iwi and police.
- Set up a project webpage and an online feedback form.
- Posted information on our social media channels, including Facebook, Twitter, and Neighbourly.
- Held a series of open days on the following dates at these locations:
 - Thursday 16th November 2017, 9:30am - 12:00pm, Three Kings Plaza, Carr Road businesses.
 - Friday 17th November 2017, 9:00am – 12:00pm, Wesley Markets, Mount Roskill.
 - Saturday 18th November 2017, 9:30am - 1:00pm, Mount Roskill Library.
 - Wednesday 22nd November 2017, 9:00am - 12:00pm, Cameron Pools & Leisure Centre.

Giving feedback

We asked you:

1. How you would rate your overall satisfaction with the number of, and location of, safe places to cross the roads in your community.
2. To mark on the map provided places you find it difficult to cross the road and why.
3. If there were any other places that are difficult to walk, and to indicate the location on the map.
4. If you had any other suggested changes to make it easier to walk around the area.

You could provide feedback using an online submission form or a hard copy form included in the brochures. See [Attachment 1](#) at the end of this report for a copy of the feedback form.

Your feedback

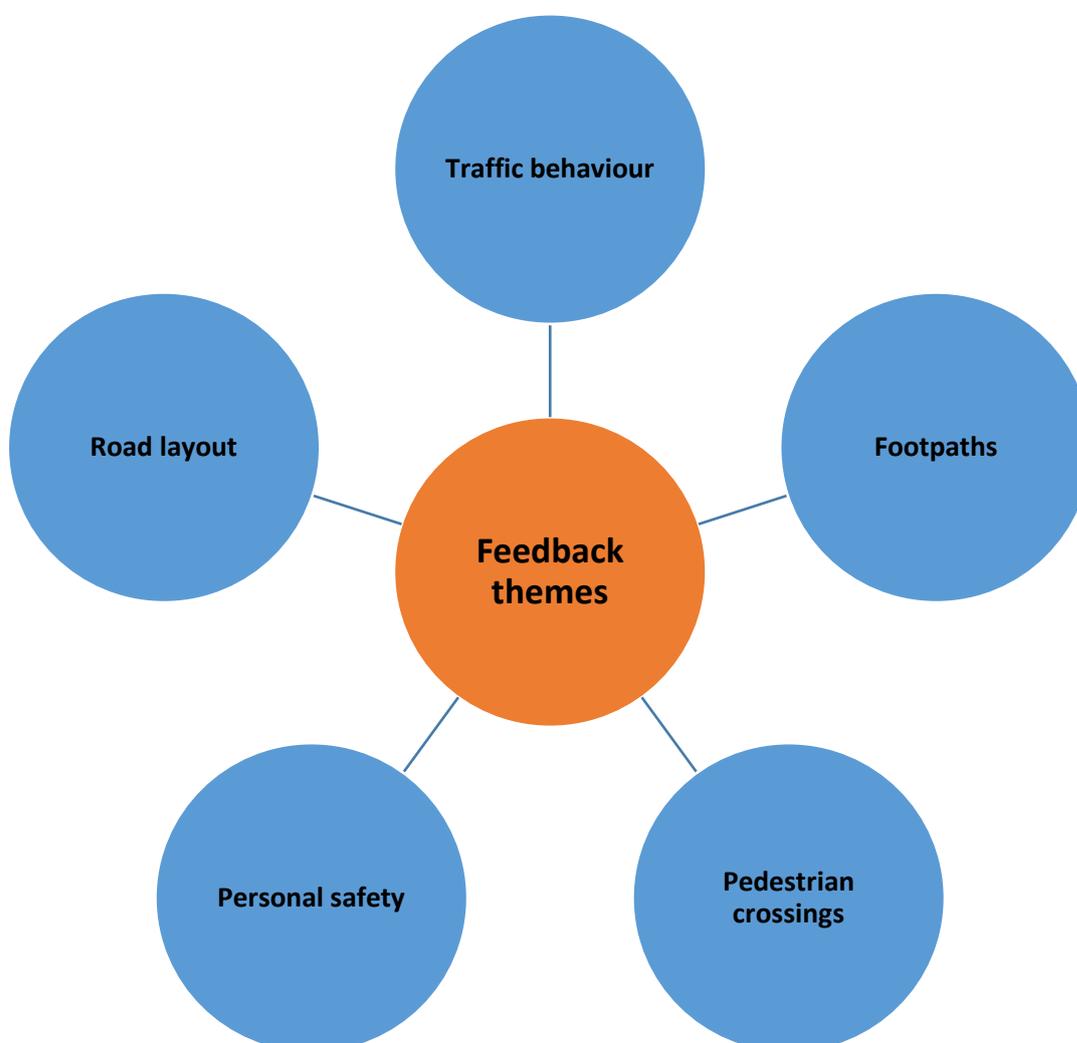
Overview

We received public feedback on the proposal from 56 submitters.

- 32 were submitted online.
- 24 were submitted using the hard copy feedback form.

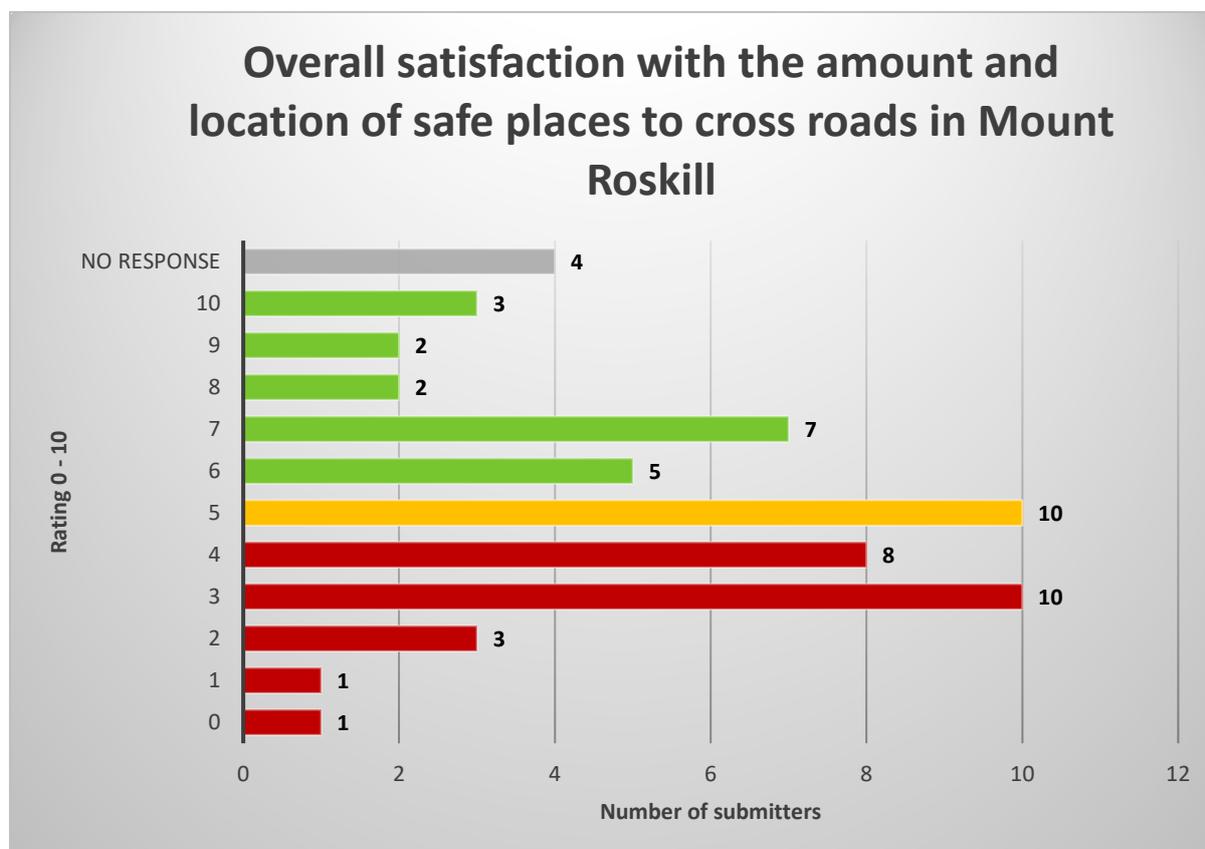
Themes in feedback

From analysis of your feedback, we identified the following themes:



We have responded to all your comments and suggestions, grouped by location and feedback themes, and included these responses in [Attachment 2](#).

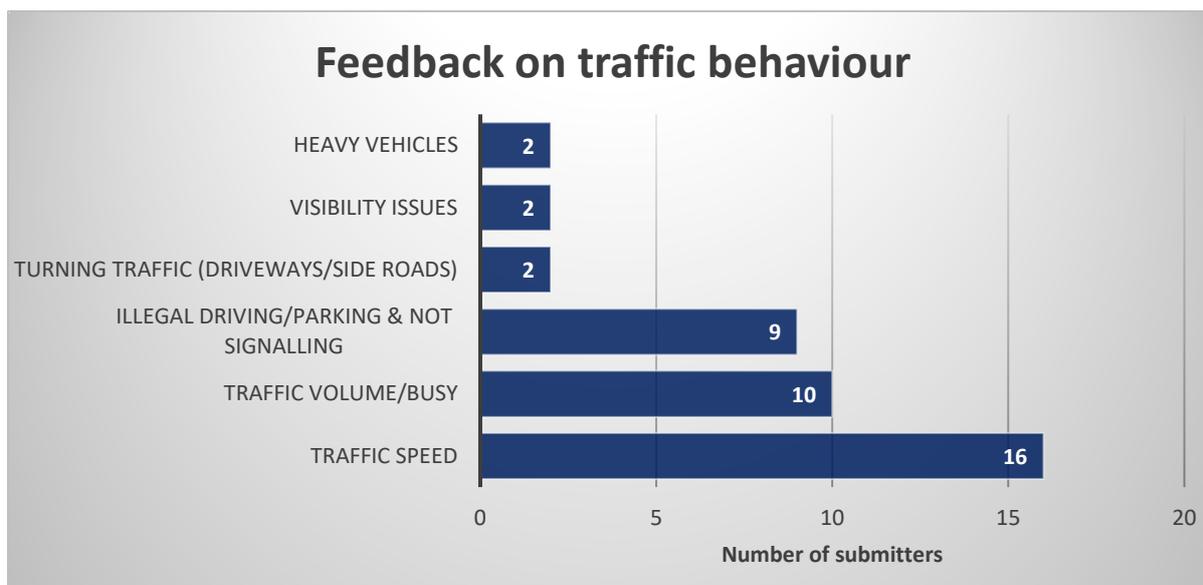
Satisfaction rating of existing Mount Roskill crossings



We asked how you would rate your overall satisfaction with the number of and location of safe places to cross roads in this community. On a sliding scale from 0 – 10 denoting very dissatisfied (0) to very satisfied (10), your feedback showed:

- The average satisfaction ranking was 5.04, which denotes a ‘satisfied’ ranking overall.
- 45% (25 respondents) gave a satisfaction rating under five, which suggests there is room to improve the safety and location of crossings in this community.
- Four respondents did not provide a satisfaction rating.

Traffic behaviour



16 respondents said that traffic speeds were of major concern in this community on both main arterial roads and residential streets. Many felt speed posed a clear hazard to children walking to school and to their own safety when walking/running along local streets.

“On Keystone Ave, people hoon around [the] corner where it joins with Akarana and rarely stay in their own lane. Speed bumps would be good. School newsletter warns us to make sure kids are careful on that street ‘cause of the drivers.”

“Cars speed down Duke St by McCulloch Rd intersection. It's hard and dangerous to cross.”

“...I run around Mt Roskill and find that on the busy roads such as Richardson Rd, drivers could be judged to slow down - even speed bumps?”

Ten respondents thought that the volume of traffic on specific roads in this community was a real risk to pedestrians' safety, along with a lack of crossings. Often respondents also commented on poor driver behaviour, exacerbating perceived safety issues for walkers.

“I find it difficult to cross Carr Rd i.e. between Bunnings and Frost Rd. Too busy and no safe place to cross. I do not cross Mt Albert Rd anywhere unless I cross on a pedestrian crossing, via a mid-road safety island or with traffic lights. Busy road.”

“Not enough pedestrian crossings in Dominion Road and people drive like nutters plus heavy stream of traffic.”

“Too many cars along Griffen Park Rd, more so with the new shops/cafe. Some park illegally on the grass verges sometimes blocking the pedestrian walkways...”

Nine submitters said they often observe illegal driving behaviours in particular streets, such as illegal parking on grass verges/footpaths and not signalling for turns, making walking in some areas risky or impossible.

“I think one of the most hazardous places to cross is the intersection of Mt Albert Rd and Mt Eden Rd. The cars constantly go through red arrows. Many children cross here before and after school.”

“People drive really fast on Smallfield and Mccullough Ave, often not signaling where they split close to Mt Albert Rd.”

“Somerset Road can be a real pain when there is hockey on...They also pull over and stop at random points to pick up people and make crossing the road a real hazard.”

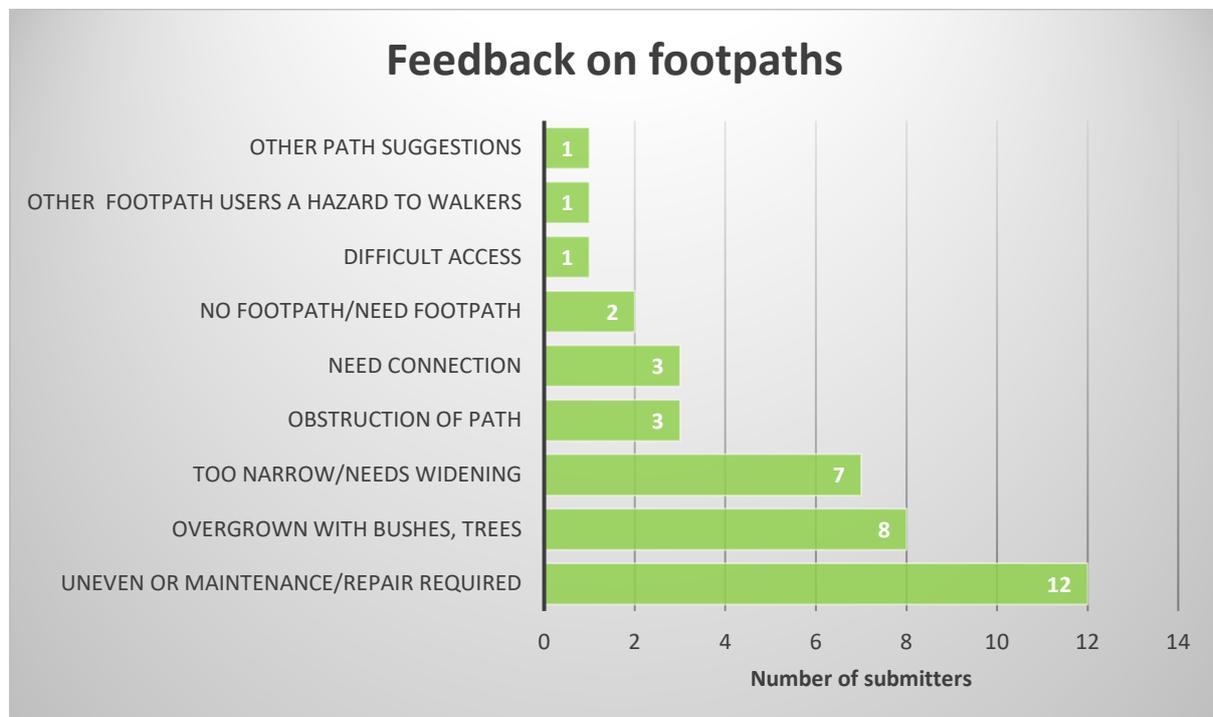
Two people expressed concerns about traffic turning from driveways and side roads; two respondents identified areas where visibility issues between motorists and pedestrians posed a safety risk. Two further respondents said that heavy vehicles manoeuvring around local streets put pedestrians in danger.

“Cars also turn [illegally] onto Mt Albert Road onto right hand from Hayr Road.”

“Main issue with us walking our kids to and from Dominion Rd School is the top of Parau where it meets Mt Albert Rd. There is a stone wall which makes it impossible for drivers to see kids, and hard to see traffic.”

“Dangerous place to stand when big vehicles turn from Hillsborough Rd to Carr Rd, they have to mount over the pathway.”

Footpaths



The most common piece of feedback about footpaths in the area pertained to uneven paths and paths in need of repair or maintenance. 12 respondents pointed out areas where these issues made walking difficult and put people at risk of injury.

"Footpath not reinstated after building completed @ 58 Webster Ave over 2 yrs ago - very uneven. Margaret Griffin Park - water pools after rain for some time. Last step onto beach in Waikowhai Park on to rocks is dangerous (near changing sheds)."

"Three Kings Reserve joining to the Maunga. Paths are uneven and unkempt, need better integration."

"All of the footpaths around Carr Road and also all down Dornwell Street are difficult to navigate and are in a dangerous condition."

Eight submitters said that footpaths and alleyways were overgrown, making them difficult to walk down and putting people at risk of trips or head-knocks and this sometimes even forced pedestrians to walk closer the roadside.

"Tidier footpaths around the neighborhood - there are a lot of over grown hedges and trees (Duke St towards Mt Eden Road and McCullough Ave)."

"Also the alleyway between Scout and Parau is always very overgrown and full of leaf litter."

"At 466 Mt Albert Rd overgrown trees so that you have to walk to outer side of footpath to avoid hitting your head."

Seven respondents indicated where they thought the footpaths were too narrow and needed widening, to enable safer passage of pedestrians in both directions and to put distance between pedestrians and passing cars.

"All round Three Kings the pavements are one person wide. This is particularly problematical when walking with a small child. When passing someone, one person has to step onto the grass verge."

"Mount Albert Road, north side from Mt Eden Road junction to Hillsborough junction and then Buckley Avenue, narrow footpath relative to speed of vehicles, particularly east of St Andrews."

"Footpath seems narrow on Hillsborough Rd alongside the cemetery. Retaining wall means you couldn't jump out of the way if a car left the road."

Three submitters shared locations where footpath obstructions often cause problems for pedestrians. A further three people specified where footpath connections might need to be put in place.

"House tenants asked to have their plants and bushes cut back and not creeping onto public footpaths, cars not parking in driveways where the public have to walk on the road in order to get across safely."

"Connect existing walkways e.g. Margaret Griffen Park to newer, wider paths."

"Three Kings shopping centre - can't walk from grocery store to library without walking thru [sic] the carpark."

Two respondents pointed out areas where a footpath is needed, as no current one exists. One person suggested other footpath users posed a safety hazard to pedestrians; one commented on a path that was difficult or inconvenient to access. One further respondent made a general request for more footpaths along busy roads in this area.

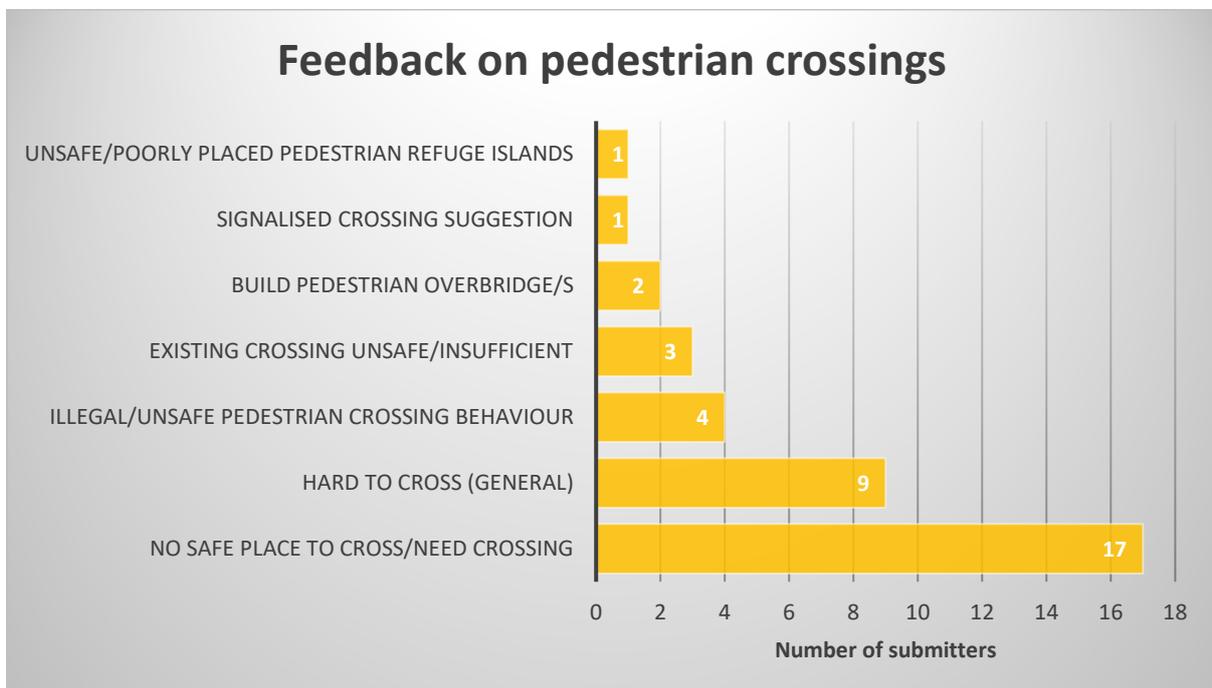
"Plus there are two roads with no footpaths that drop down below Mt Albert Rd, then another down Parau... Would be good to have a footpath along Mt Albert Rd just after Parau so kids don't have to drop down into the gully and walk on the road."

"All walking thoroughfares can be hazardous due to skateboarders, cyclists, even occasionally motorised vehicles, especially Keith Hay Park."

"The footpath by the Caltex on Dominion Road and adjoining car parking area is very dangerous as many people access the shops there by car and foot with no clear pedestrian egress through the car park."

"More footpaths on busy roads."

Pedestrian crossings



We received a wide range of feedback about pedestrian crossings, or lack thereof, across numerous areas in the Mount Roskill community. 17 respondents pointed out areas where no pedestrian crossings exist and they thought crossings were needed. They felt more crossings would be beneficial to create a safer walking environment for the public to go to local shops and centres, and support more school children and families to walk.

“Griffen Park Rd and Hillsborough Rd intersection due to main arterial, new shopping complex, petrol station. Pedestrians can only cross on unsafe pacifier on Hillsborough Rd. Two members of my family have been struck by cars.”

“If I want to walk to my veg shop with kids there's actually no pedestrian crossings in between Marsden Ave and Mt Albert Rd lights? This is an issue all the way along Dominion Rd right up to the extension.”

“On Richardson Road, there is no pedestrian crossing as marked [between McAlister Pl and approx. 387 Richardson Rd]. Also on Carr Road as marked [Frost Rd to Hillsborough Rd] school children cross road and a pedestrian crossing will be good. A pedestrian crossing here [Somerset Rd from Bristol Rd to approx. 60 Somerset Rd] since people from playground cross to their cars parked on the opposite side.

Nine respondents made general comments about it being hard to cross the road, in both specific and more general areas, around Mt Roskill.

“Some very busy roads are quite difficult to cross [approx. 790 Sandringham Rd ext. to approx. 714 Sandringham Rd ext.]”

“When I walk to work difficult to cross, lots of traffic and people do not indicate [intersection of Carr and Hayr].”

“Cars speed down Duke St by McCulloch Rd intersection. It's hard and dangerous to cross.”

Four submitters pointed out illegal or unsafe crossing behaviour in particular locations, as people take risks along busy roads to get to and from key destinations.

“People crossing the road when the crossing is metres down the road. [Three Kings Plaza].”

“Morning and afternoon students trying to get to/from school need to walk between cars. [Intersection of Carr and Hayr].”

Three respondents commented on existing crossings that they felt were unsafe or insufficient for a safe walking environment. Two others suggested building an overbridge to help locals cross the road and avoid interacting with traffic at all on busy arterials.

“I think one of the most hazardous places to cross is the intersection of Mt Albert Rd and Mt Eden Rd. The cars constantly go through red arrows. Many children cross here before and after school.”

“Mt Eden Rd from Mt Albert Rd intersection.”

“Would be great to access May Rd on other side of the May Rd Bridge to get to the shops without crossing [the] road. Would love more bridges to access the park from streets like Rustic Ave.”

One person suggested adding signalised crossings in a particular area and one other respondent commented on a pedestrian refuge island that they felt was unsafe.

“Either lights or zebra crossings at regular intervals along both Dominion and Sandringham Roads.”

“The safe reservation in the middle of Mt Eden Rd is in the wrong place now that the bus stop opposite Kingsway has moved west with the new apartment development.”

Personal safety



A total of 22 comments and suggestions given in your feedback pertained to personal safety when walking around this community. Ten submitters suggested areas where new or improved street lighting would help people to feel safer when walking, often in conjunction with other suggestions to improve their overall sense of personal safety.

“Haughey Ave and walkways in the area of Carr Rd, Herd Rd, Warren Ave, McCullough Street all need a better path and lit for safety!”

“Duke Street, Parau Street, Mt Eden Road - overhanging trees, bushes, cracked footpaths, not enough lighting.”

“Better lights/camera in the alley between the Big King parking lot and the Countdown dumpsters (by the Fickling Centre).”

Five respondents said they often feel threatened or unsafe in areas where people congregate or loiter, particularly after dark.

“All the inroads behind Denbigh Avenue feel unsafe. I once had a man walking behind me abuse me, and it freaked me out. I have stopped going for walks since as it feels unsafe after dark.”

“It doesn’t feel safe around the Mt Roskill Library, around the toilet block or sometimes in the car park around this area.”

Two people requested CCTV or a police presence in certain areas to increase locals' sense of personal security. Two respondents shared general concerns about personal safety when walking around this community.

One submitter said wandering or stray dogs posed a safety risk to walkers; one other person said homeless people and beggars made them feel unsafe. One further respondent witnessed violent crime in the area, making them and their children feel unsafe when walking local streets at any time.

“The streets need to be safer, more police on the streets would be good plus some real housing for the homeless people rather than having them congregate on the street.”

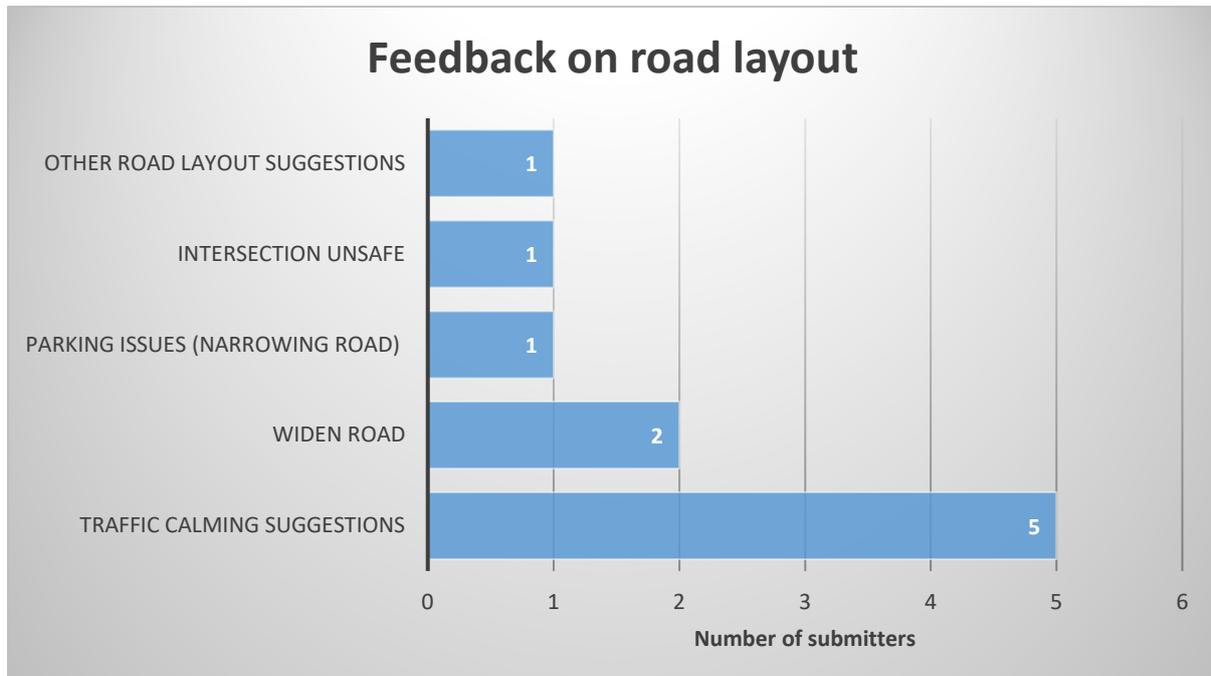
“It’s not that there are places hard to walk it’s more that it’s not safe to walk in a lot of places at night in Mt Roskill.”

“I walk my dog around the area and have often been confronted by roaming dogs.”

“I don’t feel safe with him walking to the bus stop as there are often homeless people grouped at Mt Roskill shops.”

“We have a lot of people drinking on the streets and we were unlucky enough earlier this year to get caught in two gangs fighting getting their knives and sawn off shotguns out. It was pretty traumatic for the kids. Generally don’t feel safe when these types of people are wandering the streets.”

Road layout



Ten respondents suggested changes to the road layout reduce the safety risks they believe pedestrians are subject to when walking around this community.

Five respondents suggested the addition of traffic calming elements to slow speeding traffic down along particular streets.

“On Keystone Ave, people hoon around [the] corner where it joins with Akarana and rarely stay in their own lane. Speed bumps would be good.”

“[Griffen Park Rd] Also is a main thoroughfare/shortcut so perhaps judder bars are needed and wider footpaths for walking.”

“Speed bumps close to Smallfield and Big King parks to slow traffic.”

Two people suggested widening certain roads that become too narrow with parked cars, putting pedestrians at risk. One submitter suggested enforcing “no parking” area close to all schools in a particularly busy area to make crossing safer.

“[Albrecht Ave] Road too narrow for buses with cars parked on road.”

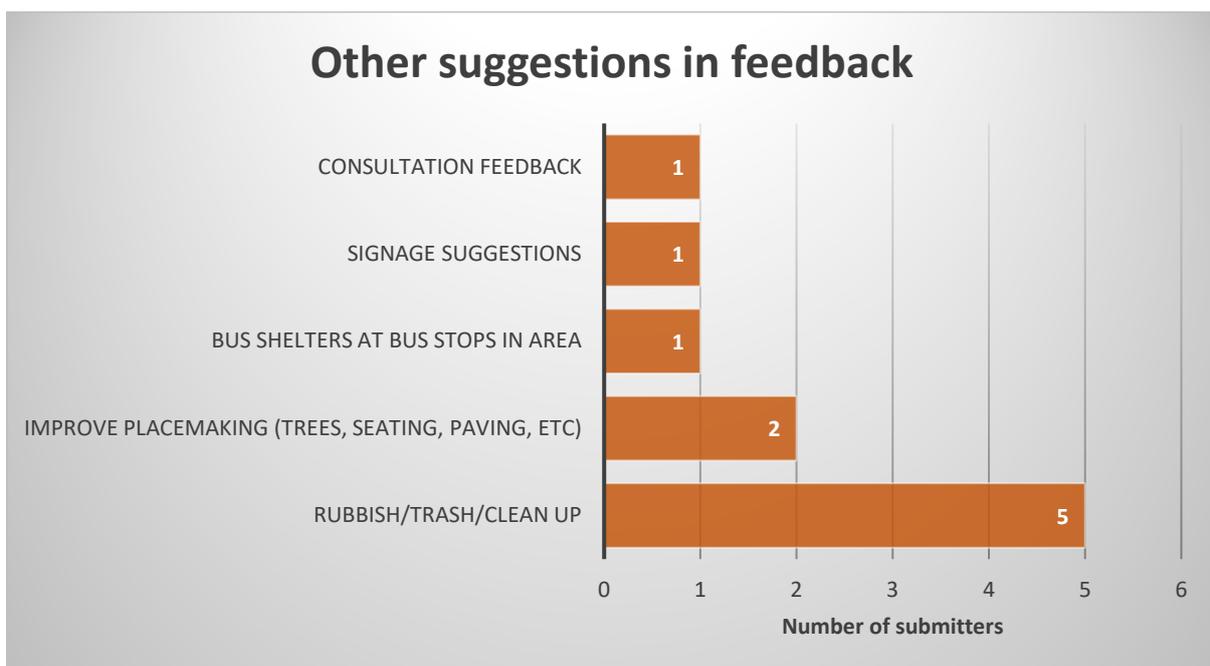
“Maybe enforced “No parking” area closest to the schools so can make crossing the road safer [Carr Rd near Frost St/Hayr Rd].”

One respondent suggested adding judder bars to a particular road to give people more time to cross safely at the pedestrian crossing. Another submitter indicated where the existing road layout makes it difficult and dangerous for people to cross the road.

“Can vehicles be slowed down e.g. judder bumps so also gives more time to cross [Littlejohn St]?”

“Especially difficult when 2 lanes and only one stops [intersection of Carr and Hayr].”

Other feedback



We received seven other suggestions from respondents. Most of this feedback consisted of place making suggestions to make walking in and around this community a more attractive, and even fun, proposition for all people; especially families.

Of these suggestions, two respondents said clearing rubbish, rubbish bins and glass from footpaths would make them safer and more appealing to walk along.

“There is also a lot of broken glass on the footpaths between our house on Scout and Dominion Rd School.”

“Carr Road. Commercial rubbish bins all scattered along footpath all week even though empty and not rubbish day.”

Two submitters gave very specific locations and ideas for place making improvements to the Mt Roskill area, such as trees, new paving, and seating, to entice more people to walk and spend time in both established and developing residential areas.

“Dominion Road and the Mt Roskill shops need to be more appealing to walkers in general - trees, seats and more appealing paving would be good. Stoddard road is also very industrial and unattractive for walking despite the new developments and local residential areas. Again, trees, better footpaths and paving would make it more enticing. Onehunga mall would be a good model with some allowance for dominion road being an arterial route.”

“Connect existing walkways e.g. Margaret Griffen Park to newer, wider paths and destinations with adequate walking resources to boot i.e. toilets, waterholes, maps, seats, footprints, arrows...something like the trail to Eden Park at Rugby World Cup. Interactive learning stations for a fun, family day out. Geocaching, scanning comps.”

One respondent suggested adding more bus shelters to bus stops in the area to protect people from the elements; one person suggested wayfinding signage to assist pedestrians, much like the signage to support new cycle ways in the region.

“We need more refuges in bus stops.”

“Main of the roads have “cut-throughs”, pedestrian ways from roads to other roads e.g. Marie Avenue to Warren Avenue. Few are signposted and therefore people are less likely to explore them, then less likely to use them. Given the new signage for the cycle route roads a similar programme could be rolled out for these not just in Mt Roskill.”

Finally, one respondent suggested future consultation maps include more detail about the overall walking experience in this area to help local people know more about the possible routes.

“Show pedestrians and footpaths on map. Walking time indications on popular roads.”

Attachment 1: Feedback form questions

What are we seeking feedback on?

We want to know about your experiences with walking in the area shown on the map.

Please answer the following questions:

- 1) How would you rate your overall satisfaction with the amount and location of safe places to cross roads in this community?

PLEASE MARK ON SCALE BELOW



Don't know (PLEASE TICK)

- 2) Please mark on the map and describe places it is difficult to **cross the road** and why.

For example:

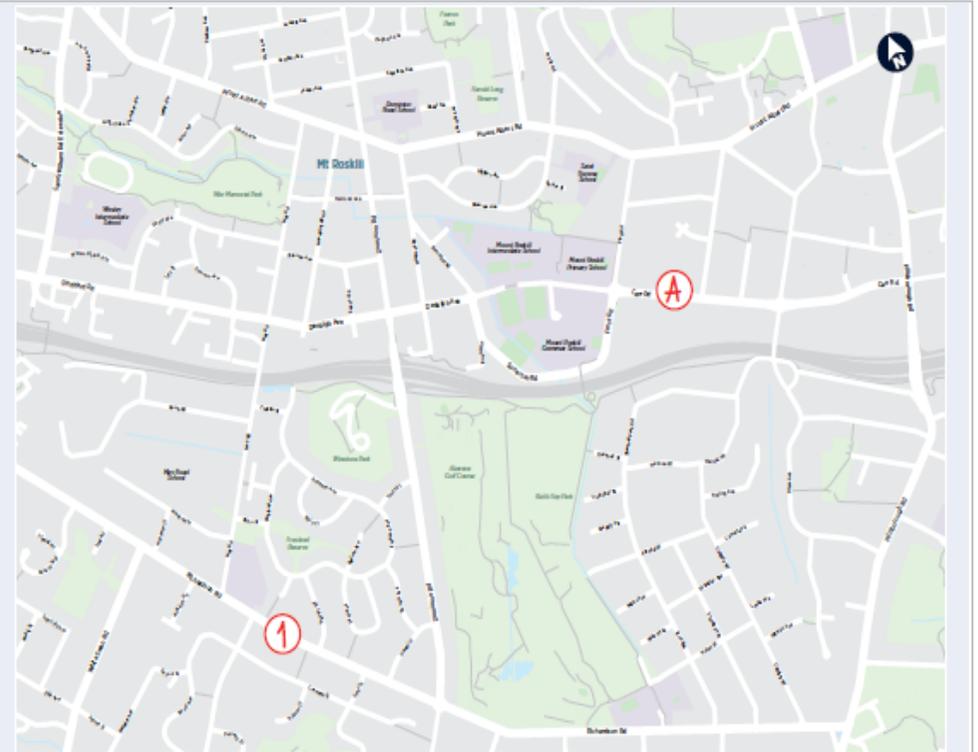
Ⓐ There is no safe place here or near here to cross the road to school.

- 3) Are there any other places that are difficult to **walk**? Please tell us what the problem is and indicate it on the map.

For example:

① The footpath is too narrow or cars speed through this area.

- 4) Any other suggestions? What would you like to see changed to make it easier to **walk** around the area? Please indicate on the map where your suggested change is.



Attachment 2: Our responses to your feedback

Location	# of submitters	Theme	Feedback points included in theme	AT response
Dominion Rd (between Marsden Ave / Mount Albert Rd)	1	No safe place to cross/ crossing needed	<ul style="list-style-type: none"> No pedestrian crossing along Dominion Rd between Marsden Ave and Mount Albert Rd; too large an interval with no crossing Same issue all along Dominion Rd to the Extension – does not encourage people/children to walk more. 	This area is included in the Dominion Road Light Rail Project area and therefore we are not considering it in the Safer Communities programme.
Dominion Rd / Mount Albert Rd	1	No safe place to cross/ crossing needed	<ul style="list-style-type: none"> Need more crossings near this intersection, by Mount Roskill shops. 	This area is included in the Dominion Road Light Rail Project area and therefore we are not considering it in the Safer Communities programme.
Dominion Rd (Mount Roskill end)	5	No safe place to cross/ crossing needed Traffic volume/busy Personal safety	<ul style="list-style-type: none"> High volumes of traffic with not enough or no safe crossings for long intervals along this whole road; especially problematic for those with prams Feel threatened/unsafe in this area; violent crime, drinking and homelessness in street near Mount Roskill shops. 	<p>This area is included in the Dominion Road Light Rail Project area and therefore we are not considering it in the Safer Communities programme.</p> <p>We will raise the personal safety issue through our regular channels with the police.</p>

Location	# of submitters	Theme	Feedback points included in theme	AT response
Parau Street	2	Footpath maintenance and repair Lighting Personal safety	<ul style="list-style-type: none"> Overhanging trees and bushes need pruning Cracked footpaths need repairing Needs more lighting Don't feel safe in this area; recent violent robbery of Parau St dairy 	<p>We will refer these issues to the AT lighting and maintenance teams respectively.</p> <p>We will raise the personal safety issue through our regular channels with the police.</p>
Scout Ave / Parau Street / Mount Albert Rd	1	Footpath overgrown Rubbish/trash needs cleaning up	<ul style="list-style-type: none"> Alleyway between Scout Ave/Parau St overgrown Footpath covered in glass in this area, needs cleaning up for school children's safety. 	<p>We will refer these issues to the AT lighting and maintenance teams respectively.</p> <p>We will raise the personal safety issue through our regular channels with the police.</p>
Mount Eden Road / Mount Albert Road	2	Existing crossing unsafe/insufficient Driver behaviour	<ul style="list-style-type: none"> Unsafe crossing at this major intersection Cars drive through red turning arrows, jeopardising pedestrian safety – many school children crossing mornings / afternoons. 	<p>Unfortunately we have not been able to prioritise this issue as part of this programme but it has been noted for any further work that could take place in this area.</p>
Mount Roskill Library	1	Personal safety	<ul style="list-style-type: none"> Safety issues around toilet block and carpark areas. 	<p>We will raise the personal safety issue through our regular channels with the police.</p>

Location	# of submitters	Theme	Feedback points included in theme	AT response
Mount Eden Road (in Mount Roskill area)	1	Footpath maintenance and repair Lighting Personal safety	<ul style="list-style-type: none"> Overhanging trees and bushes need pruning Cracked footpaths need repairing More lighting required 	<p>We will refer the footpath issue to the AT maintenance team.</p> <p>The lighting issue will be referred to the AT lighting team.</p> <p>We will raise the personal safety issue through our regular channels with the police.</p>
Mount Eden Rd / Kingsway Ave	1	Pedestrian crossing	<ul style="list-style-type: none"> Refuge island for pedestrians (opposite Kingsway Ave) has been relocated to near new apartment block and is now too far from bus stop 	<p>Unfortunately, we have not been able to prioritise this issue as part of this programme but it has been noted for any further work that could take place in this area.</p>
Mount Albert Rd (between Mount Eden Rd / Buckley Avenue)	1	Footpath too narrow Traffic speed	<ul style="list-style-type: none"> Footpath too narrow for pedestrians between these junctures along Mount Albert Rd Hazard to walkers exacerbated by high-speed traffic. 	<p>Unfortunately, we have not been able to prioritise this issue as part of this programme but it has been noted for any further work that could take place in this area.</p>
St Andrews Rd / Mount Albert Rd	1	No safe place to cross/crossing needed	<ul style="list-style-type: none"> Suggested a crossing is needed at this intersection. 	<p>Unfortunately, we have not been able to prioritise this issue as part of this programme but it has</p>

Location	# of submitters	Theme	Feedback points included in theme	AT response
				been noted for any further work that could take place in this area.
Mount Albert Rd (between Dominion Rd & Sandringham Rd)	1	No safe place to cross/ crossing needed	<ul style="list-style-type: none"> • Too few crossings along this section of Mount Albert Rd – suggest adding more at intervals 	This area is included in the draft plans we are bringing back to the community and will be included in our programme. We are looking at adding crossings to improve safety and slow down traffic.
Keystone Ave / Akarana Ave	1	Traffic speed Road layout	<ul style="list-style-type: none"> • Vehicles speed around corner where these two roads meet, often crossing the centre line; safety issue for pedestrians and oncoming drivers • School children/parents often warned about the dangers of this juncture • Suggest speed bumps to slow/calm traffic and make area safer for pedestrians. 	Unfortunately, we have not been able to prioritise this issue as part of this programme but it has been noted for any further work that could take place in this area.
Sandringham Road village shops	2	Unsafe/insufficient crossings	<ul style="list-style-type: none"> • Need more crossing points at more regular intervals on this road • Suggestion for barrier/s to stop people crossing unsafely on corner of Lambeth Rd across from Paradise Indian restaurant; 	This issue will be considered as part of AT's road safety pedestrian improvement programme but not as part of this Safer

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			can use existing crossing just 30 metres away.	Communities programme.
Sandringham Road Extension	2	Unsafe/insufficient crossings Traffic volume/busy	<ul style="list-style-type: none"> • Need more crossing points at more regular intervals on this road • Traffic busy between 790 Sandringham Rd / 714 Sandringham Rd Extension – crossing is difficult. 	Unfortunately, we have not been able to prioritise this issue as part of this programme but it has been noted for any further work that could take place in this area.
Three Kings School	1	Traffic speed	<ul style="list-style-type: none"> • Cars speed uphill on Mount Albert Rd outside this school and across from Ranfurly Village – high-visibility barrier on footpath suggested to make it feel safer to walk here. 	Unfortunately, we have not been able to prioritise this issue as part of this programme but it has been noted for any further work that could take place in this area.
Mount Albert Rd / Dornwell Rd / Hayr Rd	1	Hard to cross	<ul style="list-style-type: none"> • Complex interaction for people and cars to cross where these three roads meet. 	We are proposing to include this area in our programme of works and will be looking at intersection improvements.
Dornwell Street	1	Footpath maintenance and repair Lighting	<ul style="list-style-type: none"> • Footpaths on this street difficult to navigate as they're in bad condition • Need more lighting. 	We will refer this onto the AT lighting and maintenance teams respectively.

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Mount Albert Road (Mount Roskill end)	5	Traffic speeds Traffic volume/busy Footpath too narrow Footpath overgrown	<ul style="list-style-type: none"> High volumes of traffic and speeds too fast to cross safely anywhere except at existing crossing signals Footpath narrow between 502 to 466 Mt Albert Rd (steep sides to footpath on one side) Around property 466 trees are overgrown along footpath at head-height High car speeds an issue around 539-541 Mount Albert Rd. 	<p>We will refer the overgrown footpath issue to AT maintenance.</p> <p>Unfortunately, we have not been able to prioritise the other issues as part of this programme but they have been noted for any further work that could take place in this area.</p>
Fickling Centre (546 Mt Albert Rd)	1	Lighting CCTV	<ul style="list-style-type: none"> Improve personal safety with better lighting and CCTV – particular by the Fickling Centre (between Big King carpark and Countdown dumpsters). 	<p>We will refer the CCTV issue to council and the lighting issue to the AT lighting team.</p>
Hayr Road/Mount Albert Road	1	Turning traffic	<ul style="list-style-type: none"> Traffic turning right into Mount Albert Rd from Hayr Rd hazardous to walkers. 	<p>Our proposals address this issue and we are looking at improvements in this area.</p>
Hayr Road	1	Footpath maintenance and repair	<ul style="list-style-type: none"> Footpath outside 14 Hayr Rd broken and needs repairs. 	<p>Unfortunately, we have not been able to prioritise this issue as part of this programme but it has been noted for any further work that could take place in this area.</p>

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Carr Road (between Bunnings / Frost Road)	1	Traffic volume/busy No safe place to cross/ crossing needed	<ul style="list-style-type: none"> There is no safe place to cross on this particular stretch of Carr Road, and it is very busy with cars – need to provide a crossing. 	Unfortunately, we have not been able to prioritise this issue as part of this programme but it has been noted for any further work that could take place in this area.
Carr Road (between Hayr St / Frost Rd)	2	No safe place to cross/ crossing needed Traffic volume/busy	<ul style="list-style-type: none"> Concern for children going to schools around here with no safe crossing provision through this industrial area High volumes of traffic and parked cars both sides obscure visibility for walkers. 	We are looking to address this issue in our proposals for this programme. We are proposing better facilities for people on foot including wider footpaths and safe crossings.
Carr Road / Hayr Street	1	Traffic volume/busy Hard to cross	<ul style="list-style-type: none"> Difficult to cross at this intersection Very busy intersection and drivers often not indicating when they are turning – hazardous for walkers. 	We are looking to address these issues in our current programme. Our proposal will include improved crossings.
Carr Road	7	No safe place to cross/ crossing needed Footpath maintenance and repair Lighting Traffic speeds	<ul style="list-style-type: none"> Suggested two places on Carr Rd to help people cross safely. Footpaths need repairs or upgrading – in dangerous condition Improve lighting to increase sense of security for walkers Cars speed on this road when traffic volumes are lower. 	<p>We are looking to address all of these issues in our programme, including widening the footpath.</p> <p>We will also refer the lighting issue to the AT lighting team.</p>

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Carr Road / Frost Road	1	No safe place to cross/need crossing	<ul style="list-style-type: none"> Need a crossing at this intersection with Frost Rd – many school children walking in this area 	We will address this as part of our programme.
Frost Rd	2	<p>No safe place to cross/need crossing</p> <p>Traffic volume/busy</p> <p>Road layout</p>	<ul style="list-style-type: none"> Mount Roskill Grammar School – suggested overbridge and/or other crossing to help children cross the road here Traffic very busy (esp. in/out of school driveway) and cars parked right up to school entrance makes crossing difficult Suggested 'no parking' zone close to entry/exit to make this easier Also suggested restricting carpark entry to school authorities Request for crossing at Frost Rd/Britton Ave intersection. 	We are looking at traffic calming and crossings as part of this programme.
Irqa Elementary School (70 Carr Rd)	1	No safe place to cross/need crossing	<ul style="list-style-type: none"> Currently no safe crossing here for school children; suggested two at the roundabout (Frost Rd) intersection 	Our programme prioritises safe walking to schools so this has been prioritised as part of our programme. We are proposing major improvements here, including safer crossing facilities.
Carr Rd / Hillsborough Rd	1	Heavy vehicles	<ul style="list-style-type: none"> Large trucks turning from Hillsborough Rd to Carr Rd often 	We have referred this to the AT traffic engineering

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			mount the footpath – major hazard to pedestrians	team for their review as it is unfortunately outside the scope of this particular programme.
Hillsborough Road	2	Traffic speed Footpath too narrow	<ul style="list-style-type: none"> Cars drive fast, especially around 32 – 244 Hillsborough Rd Footpath too narrow for safe passage (especially between approximately 80 – 94 Hillsborough Rd) 	Unfortunately, we have not been able to prioritise this issue as part of this programme but it has been noted for any further work that could take place in this area.
Waikowhai School (381 Hillsborough Rd)	1	Traffic speed	<ul style="list-style-type: none"> Fast moving traffic a hazard to people crossing, especially school children. 	Unfortunately, we have not been able to address these issues in our current programme but they have been noted for any further work that happens in this area.
Hillsborough Rd (between Belfast St / Richardson Rd)	1	Difficult to cross Footpath too narrow Personal safety fears	<ul style="list-style-type: none"> Difficult to cross Hillsborough Rd between Belfast/Richardson Rd, opposite the cemetery Footpath too narrow on the cemetery side of this road; retaining wall 'traps' walkers, forcing them to walk too close to traffic Cutting through cemetery only other option; not ideal for personal safety reasons. 	<p>Unfortunately, we have not been able to prioritise this issue as part of this programme but it has been noted for any further work that could take place in this area.</p> <p>AT will raise the personal safety issue through our regular channels with the Police.</p>

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Griffen Park Rd / Hillsborough Rd	1	No safe place to cross/ crossing needed Traffic volume/busy Driver behaviour	<ul style="list-style-type: none"> • People crossing unsafely using the speed table on Hillsborough Rd – need designated crossing • High risk area for walkers due to volume of traffic; main arterial + new shopping area building up • Traffic not stopping at intersection and making illegal right hand turns. 	Unfortunately, we have not been able to address these issues in the current programme but it has been noted for any further work that takes place in this area.
Littlejohn Rd	1	No safe place to cross/need crossing Traffic speed / Driver behaviour	<ul style="list-style-type: none"> • 33 Littlejohn St – suggested a crossing at this point • Suggested adding judder bars to slow down traffic; many drivers using this road as a residential cut-through. 	This is a minor road with a low number of pedestrians compared to other roads in the area. As such, we have unfortunately not been able to prioritise it as part of this particular programme.
Richardson Rd	4	No safe place to cross/ crossing needed Footpath too narrow Traffic volume/busy Traffic speed Lighting Road layout Obstruction of footpath Rubbish	<ul style="list-style-type: none"> • Need crossing between 387 Richardson Rd / Alistair Place; not everyone using the existing crossing at Frost Rd • Outside Waikowhai Intermediate school (611 – 663 Richardson Rd) cars speeding and lighting often not working (needs fixing) • Widen footpath where narrow and obstructed to enable safer passage for walkers • Suggestions to add speed bumps or other traffic calming measures along this road to slow cars 	<p>We will refer the lighting and maintenance issues to the appropriate teams at AT.</p> <p>We have evaluated the other issues and unfortunately we will not be able to prioritise this area in our current programme but they can be noted for any further work that happens in this area</p>

Location	# of submitters	Theme	Feedback points included in theme	AT response
			<ul style="list-style-type: none"> Road too narrow; commercial vehicles parked both sides of road and illegally across footpaths – restricts space for pedestrians/cyclists No rubbish bins/not enough rubbish bins along footpaths 	
Rogan Street (between Rustic Ave / Arundel St)	1	No safe place to cross/ crossing needed Driver behaviour	<ul style="list-style-type: none"> Need a safe crossing place around this part of Rogan St This road is popular with drivers to bypass through to many schools/kindergartens in the area. 	Unfortunately, we have not been able to prioritise these issues into our programme but they have been noted for any further work that happens in this area.
Robson St		No safe place to cross/ crossing needed Lighting	<ul style="list-style-type: none"> Big crack in footpath outside #'s 5 and 7; very dangerous and needs repair Street lighting needs improving. 	<p>Unfortunately, we have not been able to prioritise these issues into our programme.</p> <p>We will refer the lighting and maintenance issues to the appropriate teams at AT.</p>
Monte Cecilia Catholic School (Whitemore Ave)	1	Overgrown	<ul style="list-style-type: none"> Trees outside and directly across the road from school need to be cut back to free up footpath. 	We will refer this to the AT maintenance team.
Albrecht Avenue	1	No safe place to cross/ crossing needed	<ul style="list-style-type: none"> No crossing currently at back entrance to Waikowhai Primary School on Albrecht Ave 	We will refer the lighting and maintenance issues to the appropriate teams within AT.

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		Obstruction of footpaths Driver behaviour Footpath maintenance and repair Lighting	<ul style="list-style-type: none"> Footpaths often obstructed by cars parking on them; also narrows road which impacts visibility/safety of those crossing Tree roots a trip hazard on footpaths Needs more lighting – not enough for good visibility at night. 	This is a minor road with a low number of pedestrians compared to other roads in the area. As such, we have unfortunately not been able to prioritise it as part of this particular programme.
Hay Park	1	Footpath maintenance and repair	<ul style="list-style-type: none"> Path in Hay Park (at back of Cameron Pool) prone to flooding in the winter/heavy rain. 	We will refer this to the AT maintenance team.
Griffen Park Rd	1	Traffic volume/busy Traffic speed Obstruction of footpaths Driver behaviour	<ul style="list-style-type: none"> High volume of traffic with new shops and cafes in area Cars parking illegally on/across footpaths blocking and narrowing them for pedestrians; esp. during athletics season Drivers using this road as a cut through; suggest judder bars to slow traffic down. 	<p>We will refer this to the AT parking enforcement team.</p> <p>Unfortunately, we have not been able to prioritise this issue as part of this programme but it has been noted for any further work that could take place in this area.</p>
Margaret Griffen Park	2	Footpath connections Footpath maintenance and repair Place making	<ul style="list-style-type: none"> Concerns about water pooling on paths in this park – may need fixing/upgrading Suggested creating better walking connections to newer, wider paths to, from and throughout this park Request for a fun, family-friendly interactive walkway with maps, signs, toilets, seating, footprints, geo-caching and interactive 	<p>We will refer the water pooling issue to the AT maintenance team.</p> <p>We will refer the place making suggestions to Auckland Council and Panuku Development Auckland.</p>

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			learning stations like the trail to Eden Park during Rugby World Cup.	
Richardson Rd / Commodore Dr / Griffen Park Rd	2	No safe place to cross/ crossing needed Heavy vehicles / High traffic speed	<ul style="list-style-type: none"> • Need lights/crossing where these roads meet to make it more pedestrian-friendly • Safety concerns for pedestrians crossing with fast-moving buses; especially those using a left-turn only lane on Commodore Dr near the shops. 	Unfortunately, we have not been able to prioritise addressing these issues as part of the current programme but they have been noted for any further work that takes place in this area.
Webster Avenue	1	Footpath maintenance and repairs Overgrown	<ul style="list-style-type: none"> • Footpath needs to be reinstated outside 58 Webster Ave (has been missing for 2 years since building work was completed here) • Overhanging trees outside 80 Webster Ave need pruning – currently a hazard to pedestrians. 	We will refer this to the AT maintenance team.
Ellis Avenue	1	Footpath maintenance and repairs	<ul style="list-style-type: none"> • Uneven footpaths a hazard for pedestrians. 	We will refer this to the AT maintenance team
Kimber Hall Avenue	1	Footpath maintenance and repairs	<ul style="list-style-type: none"> • Uneven footpaths a hazard for pedestrians. 	We will refer this to the AT maintenance team
Waikowhai Park	1	Footpath maintenance and repairs	<ul style="list-style-type: none"> • Need to repair last step as you head out to rocks (near changing sheds). 	We will refer this to the AT maintenance team
Three Kings Reserve	1	Footpath maintenance and repair Footpath connections	<ul style="list-style-type: none"> • Footpaths all around and joining to the mountain need repairs • Improve integration of footpaths around the reserve. 	We will refer this to the AT maintenance team. Concerning improving the connections,

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				unfortunately we have not been able to prioritise this as part of the current programme.
Three Kings (whole suburb)	1	Footpath maintenance and repair Footpath too narrow Overgrown/obstruction of footpath	<ul style="list-style-type: none"> Footpaths across the whole suburb are too narrow and in need of repair/better maintenance Overgrown trees and bushes blocking footpaths, need tidying up. 	We will refer this to the AT maintenance team.
Three Kings Plaza	4	No safe place to cross/ crossing needed Traffic speeds	<ul style="list-style-type: none"> Need at least one crossing in this area; opportunities to cross are too infrequent and unsafe along Mount Albert Rd, and between the carpark /library especially People making unsafe crossings in front of/around shopping centre's carpark entrances/exits Cars speeding through this area adds to the crossing risk. 	Our proposal will address the issues raised here. We are proposing to build street calming and crossings to make it easier and safer for pedestrians.
Graham Breed Drive	1	No safe place to cross/need crossing Traffic volume/busy	<ul style="list-style-type: none"> Needs a crossing, particularly near the entrance to the reserve/sports fields –zebra crossing suggested Very busy road with traffic going to/from Mount Albert Rd. 	Unfortunately, we have not been able to prioritise this issue as part of this programme but it has been noted for any further work that could take place in this area.
Smallfield Ave/McCulloch Ave	1	Traffic speed Driver behaviour	<ul style="list-style-type: none"> Cars drive fast between these two streets; suggested speed bumps to slow traffic through this area and Big King Park 	Compared to other streets in the area, there are a relatively low number of pedestrians using this street. As

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			<ul style="list-style-type: none"> Often driver not signalling to turn where these roads meet near Mt Albert Rd. 	such, we have not prioritised it for this particular programme.
Duke St / McCulloch Ave	3	Traffic speed Road layout No safe place to cross/ crossing needed Footpath maintenance and repair / Overgrown	<ul style="list-style-type: none"> Cars speed down Duke Street toward intersection with McCulloch; drivers less inclined to stop as corner is curved No safe place to cross – suggest adding a zebra crossing Add speed bumps to road to slow traffic/make safer environment for pedestrians Footpaths overgrown with trees/bushes and in need of repairs. 	AT's traffic engineering team are looking to include this area in upcoming traffic calming work.
Duke Street	1	Footpath maintenance and repair Lighting Personal safety	<ul style="list-style-type: none"> Overhanging trees and bushes need pruning Cracked footpaths need repairing More lighting required Safety concerns in this area; recent violent robbery of Parau St dairy. 	<p>We will refer these issues to the appropriate AT maintenance and lighting teams.</p> <p>We will raise the personal safety issue through our regular channels with the Police.</p>
Haughey Ave / Carr Rd / Herd Rd / Warren Ave / McCulloch Ave	1	Footpath maintenance and repair Lighting	<ul style="list-style-type: none"> Footpaths and walkways across these four streets need upgrading/repairing Better lighting for safety on all of these streets. 	We will refer these issues to the AT maintenance and lighting teams.
Haughey Ave	1	Footpath maintenance and repair	<ul style="list-style-type: none"> Longstanding issues with footpaths here; need urgent upgrading/repairs 	We will refer these issues to the AT

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		Lighting	<ul style="list-style-type: none"> • More lighting to improve sense of personal safety 	maintenance and lighting teams.
Somerset Road	3	Obstruction of footpaths / Driver behaviour	<ul style="list-style-type: none"> • Cars parking illegally all over the footpath near the hockey turf in particular – blocking path for pedestrians • Drivers stop randomly to drop off/pick up people; a hazard for walkers • Proposed childcare centre – footpaths will need improving for this facility 	We will refer this to the AT parking enforcement team.
Winstone Rd	1	Traffic volume/busy	<ul style="list-style-type: none"> • Traffic volumes high between 51-75 Winstone Rd, making crossing difficult and dangerous 	Unfortunately, we have not been able to prioritise this issue as part of this programme but it has been noted for any further work that could take place in this area.
Denbigh Ave	1	Personal safety	<ul style="list-style-type: none"> • General comment that all streets behind Denbigh feel unsafe, especially after dark. 	We will raise the personal safety issue through our regular channels with the Police.
May Rd	1	Pedestrian crossing	<ul style="list-style-type: none"> • Suggested building overbridge on May Rd so people can access shops without crossing the road. 	Unfortunately, we have not been able to prioritise this issue as part of this programme but it has been noted for any

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				further work that could take place in this area.
Roseman Avenue	1	Personal safety	<ul style="list-style-type: none"> Safety fears and concerns in this neighbourhood; generally however, footpath quality is generally fine for walking 	We will raise the personal safety issue through our regular channels with the Police.