

# Your feedback on Dominion Road bus lane improvements



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# Summary

## Proposal

To facilitate the roll-out of the New Network for buses in central suburbs, we proposed to:

- extend the bus lanes along a section of Dominion Road
- increase bus lane operating hours by one hour in the morning and in the evening.

Extending the bus lanes will make travelling by bus faster and more reliable; increasing operating hours will help address the increased peak travel period and is part of our plan to standardise bus lane operating hours across Auckland.

We also planned to:

- add, relocate and remove some bus stops and bus shelters
- change some pedestrian crossings and clearways.

We had scheduled this work to start in mid-2018.

## Feedback

We consulted with property owners and occupiers in the area. We received 12 individual submissions and one submission from the Dominion Road Business Association.

Attachment 1 shows details of the proposed work we consulted on.

## Outcome

As a result of your feedback, and a government decision to implement light rail transit on Dominion Road, we have modified the scope of the original project.

We will no longer be:

- removing or renewing any bus stops or bus shelters on that section of Dominion Road
- installing new pedestrian crossings in this area.

We will still be:

- extending bus lanes along Dominion Road to provide an immediate solution for bus operations in this area, making them continuous between Horopito Street and Mt Albert Road
- increasing the weekday bus lane operating hours by one hour, to 7am-10am and 4pm-7pm.

We will need to undertake some localised works for the introduction of double decker buses on Dominion Road. We will contact the directly affected stakeholders about this work in July/August 2018.

## When will we do this work?

We expect to begin this work in late 2018.

## Project details

We proposed to extend the bus lanes along Dominion Road and make them continuous between Horopito Street and Mt Albert Road. The operating hours would increase by one hour in the morning and in the evening. City-bound from 7am to 10am (instead of 9am) and southbound from 4pm to 7pm (instead of 6pm). We are standardising bus lane operating hours across Auckland. Currently, lanes operate at different times and do not always align with peak travel times. As the Auckland population grows, more people are using the roads, leading to longer periods of peak traffic conditions.

Bus lanes and clearways reduce congestion and speed up travel times by separating buses from other vehicles. Bicycles and motorbikes can use the bus lanes too, which helps separate them from the stream of traffic.

At the same time that we extend the bus lanes, we planned to carry out some other work - relocating some bus stops, adding new bus stops and removing others. We also planned to change some pedestrian crossings and clearways.

We proposed 11 different work zones along Dominion Road, between Horopito Street and Mt Albert Road, as shown in the consultation details in Attachment 1.

As a result of your feedback, and a government decision to implement light rail transit on Dominion Road, we have modified the scope of the original project. We will still be doing a small portion of the proposed work in work zones 3, 4, 5, 6, 7, and 11 (See Table 1 for more details); we will no longer be doing the proposed work in work zones 1, 2, 8, 9 and 10.

We have summarised the work we will still be doing in the following Table 1:

**Table 1: Work we will still be doing on Dominion Road**

### Key

-  Work going ahead
-  Work going ahead to make room for double decker buses

Zone	Streets	Proposed Work	Status	Comments
<b>Zone 3</b>	Between Onslow Road and Ewington Avenue	Convert Clearways to continuous bus lanes.		The clearways in this section will be made into a bus lane which will operate on weekdays during 7am-10am and 4pm-7pm.
<b>Zone 4</b>	Between Ewington Avenue and Burnley Terrace	Upgrade bus stops outside 337-341 and 360 Dominion Road with new broken yellow lines at either end of the bus stops to allow room for buses to enter and leave the stop. This will remove some parking spaces.		We may need to remove some parking spaces and install 'no parking' lines to fit the double decker buses. We will communicate any parking changes when we have confirmed the design.

<b>Zone 5</b>	Between Milton Road and Mont Le Grand Road	Build out the kerb outside 425 Dominion Road to prevent double decker buses from hitting shop canopies.		We will be building the kerb out to fit the double decker buses. We will communicate directly to affected properties when we have further details.
<b>Zone 6</b>	Between Mt Pleasant Road and Dexter Avenue	Retain the bus stops at 425 and 487 Dominion Road.		The bus stops at 425 and 487 Dominion Road will be kept at the current location.
<b>Zone 7</b>	Between Dunbar Road and Kensington Avenue	Change the clearways on both sides of Dominion Road between Dunbar Ave and Kensington Avenue to continuous bus lanes.		The clearways in this section will be made into a bus lane which will operate on weekdays during 7am-10am and 4pm-7pm.
<b>Zone 11</b>	Between Mt Albert Road and Jasper Avenue	Change clearways on both sides of Dominion Road between Mt Albert Road and Jasper Avenue to continuous bus lanes.		The clearways in this section will be made into a bus lane which will operate on weekdays during 7am-10am and 4pm-7pm.

# Consultation

## What we did

In November 2017, we sent letters and detailed maps, outlining the work, to all property owners in each work zone. We also delivered letters and maps to all building occupants in these zones.

This letter outlined the proposed work specific to their property location and provided an opportunity for people to ask questions and raise concerns.

We posted details of the project on our website and sent information to local papers.

## Your feedback

We received 13 individual responses to our proposal, including one from the Dominion Road Business Association.

Your feedback and our responses to your feedback are summarised in the following Table 2:

**Table 2: Your feedback and our responses**

Your feedback	AT response
<b>General Comments</b>	
<ul style="list-style-type: none"> <li>The project is unnecessary if light rail is being built in the near future</li> </ul>	<p>Bus capacity on Dominion Road is currently around 2.9 million passengers a year. We need to increase this capacity now, particularly during peak times, to meet the growing population. Our proposed measures will provide an interim solution until light rail can be built.</p> <p>We aim to promote public transport as a more attractive alternative to the single-occupant private vehicle, and we need to increase bus capacity to do this.</p> <p>We expect the future light rail will provide an attractive public transport option as well as increasing passenger capacity.</p>
<ul style="list-style-type: none"> <li>Signalised crossings are not appropriate on Dominion Road and will disrupt traffic flow</li> </ul>	<p>As we have modified the project scope to provide for future light rail transit we will no longer be providing signalised crossings.</p>
<ul style="list-style-type: none"> <li>Reduced parking (removal of parking and extended bus lane operation hours) will impact businesses' custom and deliveries</li> </ul>	<p>We have modified the project scope to provide for future light rail transit, and as a result, there will be no permanent parking losses.</p> <p>Standardised bus lane hours across Auckland are part of our plan to ease traffic congestion during peak times throughout our growing city.</p>
<b>Zone 1</b>	
<b>Between Horopito Street and View Road</b>	
We received no feedback on this zone.	
<b>Zone 2</b>	

Your feedback	AT response
<b>Between Bellevue Road and Onslow Road</b>	
We received no feedback on this zone.	
<b>Zone 3</b>	
<b>Between Onslow Road and Ewington Avenue</b>	
<ul style="list-style-type: none"> <li>• Double-decker buses will hit most buildings verandas (canopies).</li> </ul>	We have identified the canopies along Dominion Road that will be impacted by double decker buses and will work with affected property owners to upgrade these canopies.
<ul style="list-style-type: none"> <li>• AT carried out inspections approximately three years ago and covered the cost of veranda</li> </ul>	In 2014, we inspected the canopies as part of Dominion Road upgrade project which was put on hold. The increased demand for public transport since then means we will now be undertaking this current project. We will contact affected property owners regarding canopy inspections and canopy upgrades.
<ul style="list-style-type: none"> <li>• There will be reduced parking spaces.</li> </ul>	We have modified the project scope to provide for future light rail transit, and as a result, there will be no permanent parking losses.
<b>Zone 4</b>	
<b>Between Ewington Avenue and Burnley Terrace</b>	
<ul style="list-style-type: none"> <li>• Removing carparks will have a detrimental effect on businesses</li> <li>• Carparks may be part of a property's boundary, as these were constructed when the building was erected</li> </ul>	We have modified the project scope to provide for future light rail transit, and as a result, there will be no permanent parking losses.
<b>Zone 5</b>	
<b>Between Milton Road and Mont Le Grand Road</b>	

Your feedback	AT response
<ul style="list-style-type: none"> <li>Ensure access to driveways not impeded</li> </ul>	<p>We will ensure our construction work does not obstruct driveways. We also plan to upgrade the driveway at 425 Dominion Road to allow for a kerb build-out for the bus stop outside the property.</p>
<ul style="list-style-type: none"> <li>Installation of the bus stop will mean people will be need to be dropped further away from hostel, making it difficult to load/unload nearby which is safety issue</li> </ul>	<p>We have modified the project scope to provide for future light rail transit, and as a result will not be installing a bus stop outside 472 Dominion Road.</p>
<ul style="list-style-type: none"> <li>Reduced car park spaces means businesses will lose custom</li> </ul>	<p>We have modified the project scope to provide for future light rail transit, and as a result there will be no permanent parking losses.</p>
<b>Zone 6</b>	
<b>Between Mt Pleasant Road and Dexter Avenue</b>	
We received no feedback on this zone.	
<b>Zone 7</b>	
<b>Between Dunbar Road and Kensington Avenue</b>	
<ul style="list-style-type: none"> <li>The pedestrian crossing should be retained to enable traffic to more easily exit off-street car parks during peak times</li> </ul>	<p>We have modified the project scope to provide for future light rail transit, and as a result there will be no changes to pedestrian crossings in the area.</p>
<ul style="list-style-type: none"> <li>Make sure any proposed roadside parking does not encroach vehicle exits</li> </ul>	<p>As we have modified the project scope to provide for future light rail transit, we will not be removing bus stops outside 591 and 654 Dominion Road, or replacing those stops with a parking space.</p>
<ul style="list-style-type: none"> <li>Objection to the location of new bus stop because: <ul style="list-style-type: none"> <li>it will restrict access on an already narrow footpath and discourage pedestrians, diminish business custom</li> <li>it is right at the traffic merging point (an area with frequent accidents)</li> </ul> </li> </ul>	<p>As we have modified the project scope to provide light rail transit, we will not be installing a bus stop outside 588/600 Dominion Road.</p>
<ul style="list-style-type: none"> <li>Shop canopies are not appropriate alternative to bus shelters because they are in need of repair</li> </ul>	

Your feedback	AT response
<ul style="list-style-type: none"> <li>The section behind 594-600 Dominion Road avails itself to off street parking however requires the removal of two walls and resurfacing to facilitate cars and the shop canopies require attention to be a safe protection for commuters</li> </ul>	<p>To remove the risk of double decker buses hitting shop canopies on this section of Dominion Road we will build out the kerb instead of trimming shop canopies. We are investigating the extent of the kerb build-out before consulting with affected property owners.</p>
<p><b>Zone 8</b></p>	
<p><b>Between Carmen Avenue and Shackleton Road</b></p>	
<ul style="list-style-type: none"> <li>No-parking/ removing parking will be detrimental to business. There has never been a problem with regards to "buses entering and leaving"</li> </ul>	<p>We have modified the project scope to provide for future light rail transit, and as a result there will be no changes to the bus stop, and we will not need to remove parking spaces.</p>
<ul style="list-style-type: none"> <li>The existing refuge island sufficient, crossings not suitable for main road (disrupt traffic flow)</li> </ul>	<p>We have modified the project scope to provide for future light rail transit, and as a result we will not be installing a new pedestrian crossing with refuge island between 747/842 Dominion Road.</p>
<ul style="list-style-type: none"> <li>Change to 7-10am will impact businesses and not necessary as traffic is usually clear by 9am. Keep 7-9am, at least between Balmoral Road and Mt Albert Road</li> </ul>	<p>The bus lane hours are being standardised across the whole of Auckland. This work forms part of our wider Auckland plan to ease traffic congestion during peak times throughout our growing city.</p>
<ul style="list-style-type: none"> <li>Objection to proposed bus stop no.854 Dominion Road because: <ul style="list-style-type: none"> <li>loss of carparks will affect deliveries and parking for customers</li> <li>create disturbance to the ambience of dinner service</li> <li>shop canopy will not suffice as protection and will exacerbate people gathering, smoking and littering issues.</li> </ul> </li> </ul>	<p>We have modified the project scope to provide for future light rail transit, and as a result we will not be installing a bus stop outside 854 Dominion Road.</p>
<ul style="list-style-type: none"> <li>Repurpose the grass at the kerbside of Halesowen Ave into parking spaces.</li> </ul>	<p>Angle parking is not a suitable option here as it would make the road unsafe for some other road users such as cyclists and people getting out of a vehicle. The current parallel parking arrangement is a safer option instead of angular parking.</p>
<p><b>Zone 9</b></p>	

Your feedback	AT response
<b>Between Lambeth Road and Foch Avenue</b>	
<ul style="list-style-type: none"> <li>Object to no parking on both sides of the road as it will adversely impact business</li> </ul>	As we have modified the project scope to provide for future light rail transit, we will not be making any changes to the bus stops in the area and will not need to remove carpark spaces.
<ul style="list-style-type: none"> <li>Dominion Road is not wide enough to have two bus lanes for buses with little custom</li> </ul>	Our investigations show the current carriageway is wide enough to accommodate two traffic lanes as well as bus lanes.
<ul style="list-style-type: none"> <li>Change 60-minute parking to all day parking for residents only</li> <li>Street parking needed for tenants</li> </ul>	We have modified the project scope to provide for future light rail transit, and as a result we will not be making any changes to parking in the area.
<b>Zone 10</b>	
<b>Between northern intersection of Donald Crescent/Dominion Road and Cambrai Avenue</b>	
We received no feedback on this zone.	
<b>Zone 11</b>	
<b>Between Mt Albert Road and Jasper Avenue</b>	
We received no feedback on this zone.	

## Attachment 1: Details of work we consulted on

### Map showing work zones



## Details of work zones and proposed work

Zone	Streets	Proposed work
<b>Zone 1</b>	Between Horopito Street and View Road	<ul style="list-style-type: none"> <li>• Replace the existing bus shelter outside 72 Dominion Road with a new shelter in the same place.</li> <li>• Upgrade the bus stop at 72 Dominion Road with no-parking lines at either end and removing some parking spaces.</li> </ul>
<b>Zone 2</b>	Between Bellevue Road and Onslow Road	<ul style="list-style-type: none"> <li>• Remove the bus stop outside 166/172 Dominion Road and reallocating the kerb space to unrestricted on-street parking. Bus stops at 72, 262/270 Dominion Road or 78-82 View Road will be available for passengers.</li> <li>• Install permanent no-parking lines on both sides of the road at either end of the existing pedestrian crossing outside 166/172 Dominion Road. This will improve the sight lines for pedestrians looking to cross the road.</li> </ul>
<b>Zone 3</b>	Between Onslow Road and Ewington Avenue	<ul style="list-style-type: none"> <li>• Convert the clearways to continuous bus lanes.</li> <li>• Remove the bus stop outside 283 Dominion Road.</li> <li>• Install permanent no-parking lines on both sides of the road. The no-parking lines would improve the sight lines for pedestrians crossing at the crossing point outside 283 Dominion Road.</li> <li>• Upgrade bus stop at 215 Dominion Road with no-parking lines at either end and removing some parking spaces.</li> </ul>
<b>Zone 4</b>	Between Ewington Avenue and Burnley Terrace	<ul style="list-style-type: none"> <li>• Upgrade existing bus stops outside 337-341 and 360 Dominion Road with new broken yellow lines at either end of the bus stop to allow room for buses to enter and leave the stop. This will remove some parking spaces.</li> </ul>
<b>Zone 5</b>	Between Milton Road and Mont Le Grand Road	<ul style="list-style-type: none"> <li>• Relocate the bus stop outside 428 Dominion Road to 472 Dominion Road.</li> <li>• Add a bus shelter outside 472 and removing the existing shelter outside 428.</li> <li>• Replace the bus stop outside 428 with 60-minute parking (8am to 4pm).</li> </ul>

Zone	Streets	Proposed work
		<ul style="list-style-type: none"> <li>• Build out the kerb outside 425 Dominion Road to prevent double-decker buses from hitting shop canopies.</li> <li>• Install no-parking lines at either end of the current bus stop outside 425 to allow room for buses to enter and leave the stop. This will remove some parking spaces.</li> <li>• Install a new pedestrian crossing with refuge island outside 470 Dominion Road. This will include permanent no parking area on both sides of the road to improve the sight lines for pedestrians.</li> </ul>
<b>Zone 6</b>	Between Mt Pleasant Road and Dexter Avenue	<ul style="list-style-type: none"> <li>• Relocate the bus stop outside 504-506 Dominion Road to 472 Dominion Road and adding a new bus shelter.</li> <li>• Create a new bus stop and shelter outside 588 Dominion Road.</li> <li>• Replace the bus stop with unrestricted parking outside 504-506 Dominion Road.</li> <li>• Remove the bus stop outside 449-453 Dominion Road.</li> <li>• Replace the stop with 60 minute (10am to 6pm) parking outside 449-453 Dominion Road.</li> <li>• Retain the bus stops at 425 and 487.</li> </ul>
<b>Zone 7</b>	Between Dunbar Road and Kensington Avenue	<ul style="list-style-type: none"> <li>• Change the clearways on both sides of Dominion Road between Dunbar Avenue and Kensington Avenue to continuous bus lanes.</li> <li>• Remove bus stops outside 591 and 654 Dominion Road.</li> <li>• Replace the stops with a parking space with the same time restriction as for other nearby parking.</li> <li>• Install new bus stops outside 588/600 and 651 Dominion Road. <ul style="list-style-type: none"> <li>○ The new bus stop at 651 Dominion Road would have a new bus shelter.</li> <li>○ The shop canopies at 588/600 provide weather protection and no bus shelter is needed.</li> </ul> </li> </ul>

Zone	Streets	Proposed work
<b>Zone 8</b>	Between Carmen Avenue and Shackleton Road	<ul style="list-style-type: none"> <li>• Install new bus stops outside 732 and 854 Dominion Road.               <ul style="list-style-type: none"> <li>○ The new bus stop at 732 Dominion Road will have a new bus shelter.</li> <li>○ The shop canopy at 854 will provide weather protection and no new shelter is needed.</li> </ul> </li> <li>• Remove bus stops and bus shelters outside 673 and 790 Dominion Road. The stops will be replaced with parking with same time restrictions operating in the vicinity.</li> <li>• Add new no-parking areas at either end of the bus stops at 733-739 Dominion Road to allow room for buses to enter and leave the stop. This will remove some parking spaces.</li> <li>• Install a new and better bus shelter outside 733 Dominion Road.</li> <li>• Install a new pedestrian crossing with refuge island between 747/842 Dominion Road.</li> <li>• Add additional permanent no parking provision either side of the pedestrian crossing to improve the sight lines for pedestrians at the crossing point.</li> </ul>
<b>Zone 9</b>	Between Lambeth Road and Foch Avenue	<ul style="list-style-type: none"> <li>• Install new bus stops outside 948 Dominion Road and the corner of Hazel Avenue and Dominion Road. Both will have a new bus shelter.</li> <li>• Remove the bus stop and shelter outside 882 Dominion Road and reallocating the space to unrestricted parking.</li> <li>• Remove the bus stops and shelters outside 811 and 879 Dominion Road and re-allocating the space to 60-minute parking (10am to 6pm).</li> <li>• Install a new pedestrian crossing with refuge island outside 946 Dominion Road complete with permanent no parking on both sides of the road to improve sight lines for pedestrians.</li> </ul>
<b>Zone 10</b>	Between northern intersection of Donald	<ul style="list-style-type: none"> <li>• Install new and better bus shelters outside 925 and 1202 Dominion Road.</li> </ul>

Zone	Streets	Proposed work
	Crescent/Dominion Road and Cambrai Avenue	<ul style="list-style-type: none"> <li>• Create short no-parking areas at either end of the bus stops to allow room for buses to enter and leave the stop. This will remove some parking spaces.</li> </ul>
<b>Zone 11</b>	Between Mt Albert Road and Jasper Avenue	<ul style="list-style-type: none"> <li>• Change the clearways on both sides of Dominion Road between Mt Albert Road and Jasper Avenue to continuous bus lanes.</li> </ul>