# Auckland Transport Quarterly Indicators Report 2017/18

Attachment 2

**June 2018** 



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# 1. Executive summary

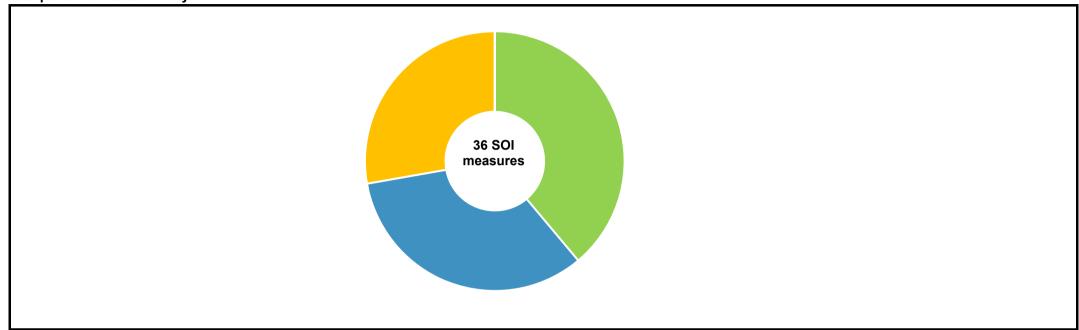
## 2. External indicators

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- 3.2 Transform and elevate customer focus and experience
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- 3.4 Ensure a sustainable funding model
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### 1 Executive summary





- On target to exceed performance measure (more than 2.5% above target)
  On target to meet performance measure (within +/- 2.5% of target)
  Not on target to meet performance measure (more than 2.5% below target)
- Data not available

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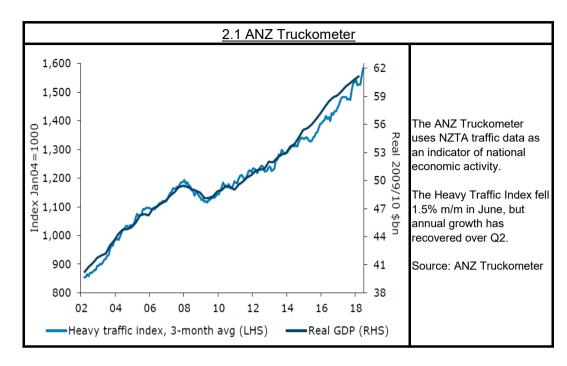
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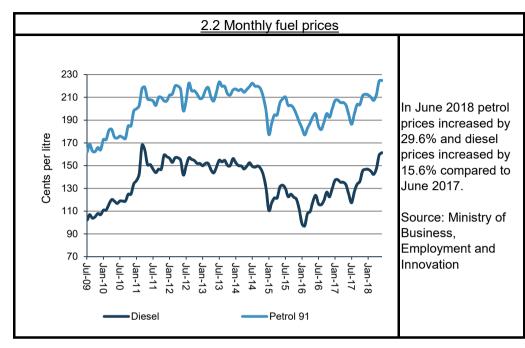
## 2. External indicators

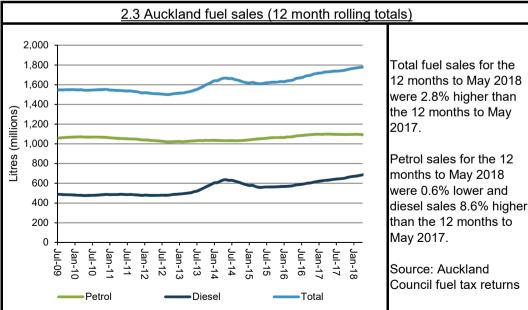
## 3. Performance by Strategic Theme

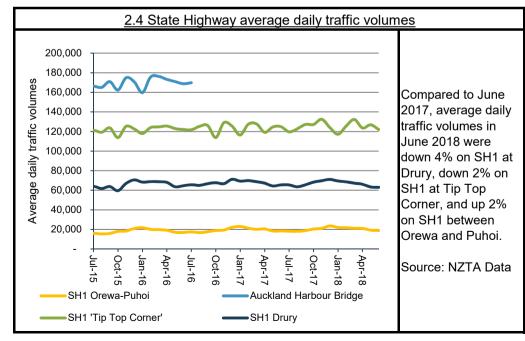
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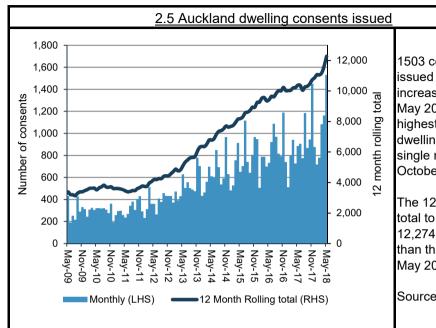








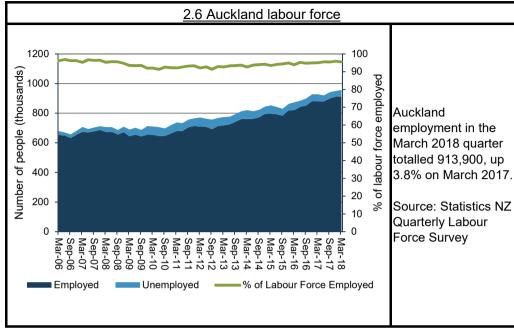
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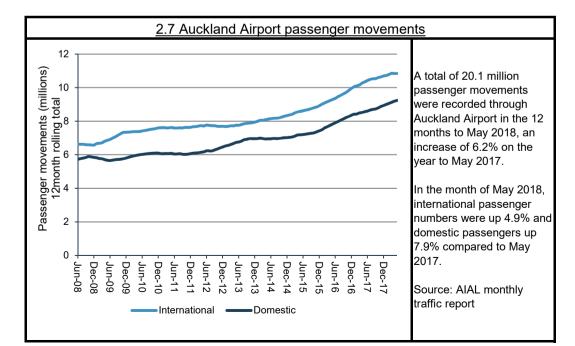
1503 consents were issued in May 2018, an increase of 72.9% on Mav 2017 and the highest number of dwelling consents in a single month since October 2002.

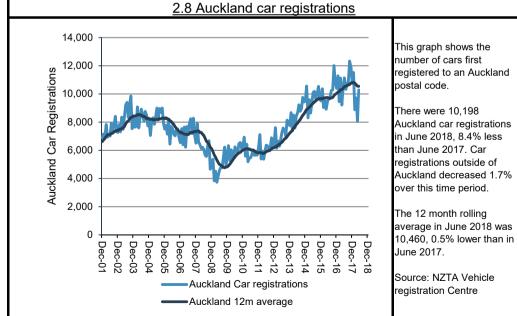
The 12 month rolling total to May 2018 was 12,274, 18.3% higher than the 12 months to May 2017.

Source: Statistics NZ



3.8% on March 2017.

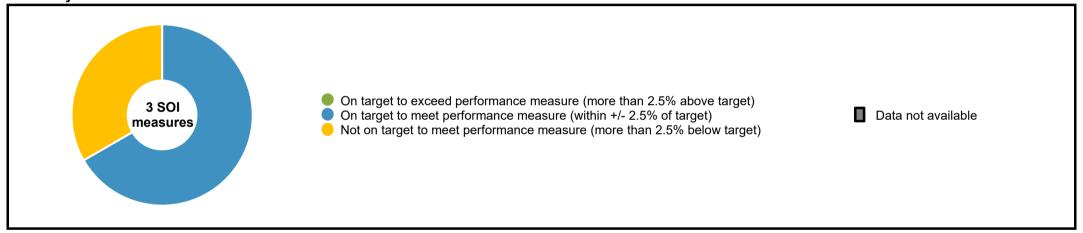




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## 3.1 Prioritise rapid, high frequency public transport

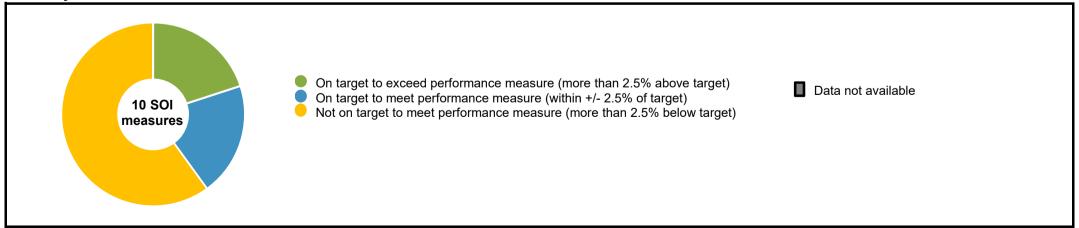
Strategic theme	Measure	SOI 2017/18 Year End Target	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Measure Commentary
Prioritise rapid, high frequency public transport	Total public transport boardings	93.01 million					Boardings in 2017/18 totalled 92,356,922 (0.7% below target).
	Total rail boardings (millions)	21.06 million					Rail boardings in 2017/18 totalled 20,150,664 (4.3% below target).
	Boardings on rapid or frequent network (rail, busway, FTN bus)	Increase at faster rate than total boardings					RTN + FTN boardings grew faster than total boardings.



#### 3.2 Transform and elevate customer focus and experience

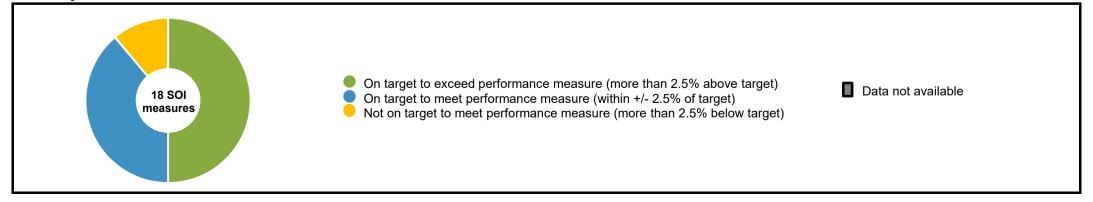
Strategic theme	Measure	SOI 2017/18 Year End Target	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Measure Commentary
	Percentage of public transport passengers satisfied with their public transport service	85%					Overall satisfaction with public transport services (91%) is unchanged compared to the result from last quarter (91%).
	Percentage of residents satisfied with the quality of roads in the Auckland region	70%					Satisfaction with the quality of roads in Auckland (61%) is down one percentage point compared with the result from last quarter (62%).
	Percentage of residents satisfied with the quality of footpaths in the Auckland region	65%				•	Satisfaction with the quality of footpaths in Auckland (56%) is unchanged compared with the result from last quarter (56%).
	Percentage of residents satisfied with road safety in the Auckland region	60-65%					Satisfaction with road safety in Auckland (59%) is down one percentage point compared with the result from last quarter (60%).
Transform and elevate customer	PT punctuality (weighted average across all modes)	94%					Public transport weighted average punctuality for the 2017/18 was 96.5% in June 2018.
focus and experience	Change from the previous financial year in the number of fatalities and serious injury crashes on the local road network, expressed as a number	Reduce by at least 9	•			•	The 12 month rolling total to December 2017 is 690 which is 28% higher than the target of 537.
	Percentage of customer service requests relating to roads and footpaths which receive a response within specified time frames	85%					Target not met (12 month rolling average = 82.5%).
	Local road deaths and serious injuries per 100million vehicle kilometres travelled	4.9				•	2017/18 result of 8.4, an increase of 20% from the 2016/17 result of 7.
	Percentage of local board members satisfied with	Reporting to local board: 60%		0			2017 survey result: 56%, up one percentage point from the 2016 result, but four percentage points below the SOI target.
	AT engagement	Consultation with local board: 60%					2017 survey result: 42%, up two percentage points from the 2016 result, but still significantly below the SOI target.





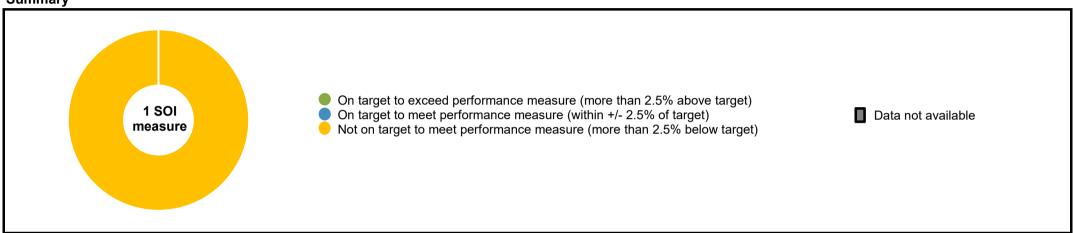
#### 3.3 Build network optimisation and resilience

Strategic theme	Measure	SOI 2017/18 Year End Target	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Measure Commentary
Build network optimisation and resilience	Arterial road productivity	55% of the ideal achieved					The 12 month total average to June 2018 was 65.0%.
	New cycleways added to regional cycle network	10 km	0			0	New cycleways completed in 2017/18 totalled 6.5 km.
	Annual cycle movements in the Auckland city centre	1,863,000					There was a total of 1,845,430 cycle movements in the Auckland city centre in 2017/18.
	Annual number of cycling trips in designated areas in Auckland (all day)	1.8 million					There was a total of 1,807,040 cycle movements in designated areas in Auckland in 2017/18.
	Travel times on key freight routes	Maintain baseline travel times for the 85th percentile  Maintain baseline travel times for the 85th percentile  SEART E SEART W Harris E Harris W GSR N GSR S Kaka E Kaka W Wairau W Wairau E	0000000000	•••••••	•••••••		Freight travel time targets were adjusted marginally for 2017/18.  Targets for seven of the 10 key routes were increased by 1 minute, while two of the routes each had their targets reduced by 2 minutes.  In 2017/2018, all of the 10 key freight routes met or exceeded their baseline interpeak travel time targets.
	Road maintenance standards (ride quality) as measured by smooth travel exposure (STE) for all	Urban 81%					The 2017/18 result for urban roads was 84%.
	urban and rural roads	Rural 91%					The 2017/18 result for rural roads was 95%.
	Percentage of the sealed local road network that is resurfaced	7.5%	0		•	•	In 2017/18, there was a total of 417.5 km of sealed local road network that was resurfaced. This totals 6.4% of the network.
	Percentage of footpaths in acceptable condition (as defined by AT's AMP)	99%					The 2017/18 result was 99%.



### 3.4 Ensure a sustainable funding model

Strategic theme	Measure	SOI 2017/18 Year End Target	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Measure Commentary
Ensure a sustainable funding model	PT farebox recovery	47-50%					Total public transport farebox recovery in June 2018 was 45.2%.



#### 3.5 Develop creative, adaptive, innovative implementation

Strategic theme	Measure	SOI 2017/18 Year End Target	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Measure Commentary
Develop creative, adaptive, innovative implementation	Parking occupancy rates (peak 4-hour, on street)	70% - 90%					The average on street parking occupancy rate in 2017/18 was 82.9%.
	Active and sustainable transport mode share at schools where the Travelwise programme is implemented	40%					Active and sustainable transport mode share in the Travelwise schools programme in 2017/18 was 48%.
	Active and sustainable transport mode share for morning peak commuters where the Travelwise Choices programme is implemented	40%					Active and sustainable transport mode share in the Travelwise Choices programme in 2017/18 was 69%.
	Number of car trips avoided through travel planning initiatives	20,240					A total of 27,962 single occupant vehicle trips were avoided in 2017/18.

