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North Shore

**Bus services on the
North Shore are changing
from Sunday 30 September 2018**

AT Metro

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Notes for the Large Print Reader

Print page numbers are indicated as:

Page 1

Main text is in Arial typeface, 18 point.

Headings are indicated as:

Heading 1

Heading 2

Make sure you're ready

From Sunday 30 September the North Shore will have a new bus network.

- New routes
- New route numbers
- New timetables

Step 1: Use the new bus network map and route descriptions to find your new services.

Step 2: Use our online Journey Planner or paper timetables to check the times of your buses.

Step 3: Check your bus stops for signs and notices.

What areas are affected?

The whole of the North Shore will be affected by these changes.

Hibiscus Coast and Warkworth bus networks are also changing.

Visit [AT.govt.nz/newnetworknorth](https://www.at.govt.nz/newnetworknorth) for details

Use our online Journey Planner

From 9 September you can use our online Journey Planner to view your new public transport options. Go to AT.govt.nz/journeyplanner and enter a date from 30 September.

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We're here to help

Come and talk to us at these events:

Northcote Library

Thursday 13 September: 10am-1pm

Browns Bay Market

Sunday 16 September: 6am-12pm

Glenfield shops-bus stops on Glenfield Rd near Kaipātiki Rd

Wednesday 19 September: 10am-1pm

Albany Station

Thursday 20 September: 3pm-7pm

Takapuna Market

Sunday 23 September: 6am-12pm

Additionally, Auckland Transport representatives will be at busy bus stops and busway stations in the week before the launch of the New Network.

Find out more

- Visit [AT.govt.nz/newnetworknorth](https://www.at.govt.nz/newnetworknorth)
- Call us (09) 366 6400
- Come to a New Network information event
- Follow Auckland Transport on Facebook and Twitter [@AKLTransport](https://twitter.com/AKLTransport) for latest updates

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What does this mean for the North Shore?

The North Shore will benefit from a simpler, more integrated public transport network.

Northern Busway services:

<NX1> to Britomart (Lower Albert St)

<NX2> to City universities via Wellesley St

<866> to Ponsonby Rd, Karangahape Rd, Auckland City Hospital and Newmarket (Monday to Friday)

New Frequent services will run at least every 15 minutes, 7am-7pm, 7 days a week:

<82> between Milford, Takapuna and City (Mayoral Dr) via Wellesley St

<83> between Massey University, Albany, Browns Bay, Mairangi Bay, Constellation Station, Smales Farm Station and Takapuna

<95> between Glenfield, Onewa Rd and Britomart (Lower Albert St)

<97> between Beach Haven, Onewa Rd and Britomart (Lower Albert St)

New and improved services to local destinations:

- Services to North Shore Hospital from early morning until late at night
- Services in growing areas—Long Bay, Schnapper Rock, Corinthian Dr
- Connection between Devonport and the Northern Busway
- Connection between Beach Haven and Glenfield shops via Kaipātiki Rd

Not all areas will have direct services to the City Centre

There will be more frequent and direct services to the Northern Busway, where you can transfer to frequent services to the City Centre.

There will be more services at all times of the day, including evenings and weekends.

Auckland Transport school buses change from Term 4

For more information visit [AT.govt.nz/northschoolbus](https://at.govt.nz/northschoolbus). Auckland Transport will provide schools with detailed information.

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We are transforming the North Shore bus network

Why is the bus network changing?

Our old bus network tried to run direct services from everywhere to everywhere, mostly at low frequencies, resulting in a complicated bus network.

As Auckland's population continues to grow, and suitable space in the City Centre for buses remains limited, Auckland Transport needs to make some bold changes to the bus network if we are to keep Auckland moving.

We have designed a simpler network, which has fewer routes but higher frequencies and better connections. This will help to make public transport a more attractive option for more people and for more types of journeys.

These changes are part of the New Network project for the whole of Auckland [AT.govt.nz/newnetwork](https://www.at.govt.nz/newnetwork).

Key benefits

Simple—a simple bus network that is easy to understand, particularly for new and occasional users

Frequent—More buses more often, 7 days a week, giving you more flexibility

Connected—Better connections between services, improving access to more destinations

New Network structure

Your new bus network is made up of three types of service.

Frequent services run at least every **15 minutes, 7am-7pm, 7 days a week**. Services may run at lower frequencies outside of these times. They are shown as

thick lines on the network map and have two-digit route numbers e.g. <82>.

Connector services typically run at least every **30 minutes, 7am-7pm, 7 days a week**. They may run more often at peak times. They have three-digit route numbers e.g. <861>.

Local services typically run less frequently. They also have three-digit route numbers e.g. <806>.

Additionally, there are four services that only run during peak times when customer demand is greatest: <802> <842> <890> <939>.

Transferring won't cost you extra with an AT HOP card

You may now need to transfer to another bus to complete some journeys.

Auckland Transport uses a zone-based fare system for all bus and train services (except SkyBus). This means it is easier and cheaper for you to get to where you want to go, particularly when transferring from one service to the next.

When paying with an AT HOP card, your fare is calculated for the whole journey, which can include up to five bus or train trips within four hours, with no more than 30 minutes transfer time between trips. This works

out much cheaper than paying for each of these trips separately.

For more information regarding Auckland Transport's zone-based fare structure visit [AT.govt.nz/fares](https://at.govt.nz/fares).

For more information regarding AT HOP visit [AT.govt.nz/athop](https://at.govt.nz/athop).

Terms of use for AT HOP cards are available at [AT.govt.nz/athopterms](https://at.govt.nz/athopterms).

Who will be affected?

Many people who currently use North Shore buses will be affected by these changes. In some areas the changes will be limited to route number and timetable changes.

On other parts of the Shore the changes are more significant. There will be brand new services, buses coming more often, and new bus stops. Some existing bus stops will close.

Refer to the map and the "What's happening in your area" section within this brochure to learn more about the New Network in your neighbourhood.

How did we come up with the New Network?

The New Network for the North Shore was designed with your help. Public consultation took place in June

and July 2015. We received 2,279 responses which, in addition to budget and practical factors, contributed to the network design.

As a result of feedback we:

- Changed 21 of the 40 proposed routes
- Added three routes
- Removed one proposed route
- Changed the running hours or frequency of 15 proposed routes

We also took into account the growth taking place in specific areas of the Shore.

To view the consultation summary and decisions report visit AT.govt.nz/newnetworknorth.

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City connections

Routes that come into the City Centre will follow one of 5 route paths.

Transcriber's Note: Map omitted. The map shows the City area and the five route paths. The bus services covering the 5 paths are: NX1 95, 97; 931, 933, 939; NX2; 82, 802, 923, 924; 866, 966.

Constellation Station

When the New Network is up and running, Constellation Station will be used by more buses than at present, and more people will use the station to transfer between buses.

Temporary extensions are being added to Platform 2 in order to accommodate more buses, and to give you enough space to board and alight buses safely. This work is planned to be complete before the launch of the new bus network.

Over the next few years, as part of the Northern Corridor Improvements project, the temporary extensions to Platform 2 will be made permanent, and a new northbound platform will be constructed on the other side of the busway. The north and southbound platforms will be connected by a footbridge, like at Smales Farm and Akoranga Stations.

New Northern Busway services

While the Northern Express will continue to be the backbone of the North Shore bus network, providing a frequent connection between the Northern Busway

stations and the City Centre, we are making some exciting additions.

Three Northern Busway services will provide connections between the North Shore and key areas of the City Centre.

Britomart

The existing NEX will get a new route number.

<NX1> will connect Hibiscus Coast Station, Albany Station and Britomart (Lower Albert St) via all Northern Busway stations.

Albany Station buses will run at least every 5 minutes at peak times and at least every 10-15 minutes at other times, until midnight.

Hibiscus Coast Station buses will run at least every 5-10 minutes at peak times and every 30 minutes at other times, until 11pm.

Wellesley St, universities

<NX2> will connect Albany Station and City universities via all Northern Busway stations and Wellesley St.

Buses will run at least every 5 minutes at peak times and every 10-15 minutes at other times.

Ponsonby, Karangahape Rd, Auckland City Hospital, Newmarket

<866> will connect Albany Station and Newmarket via all Northern Busway stations, Ponsonby Rd, Karangahape Rd and Auckland City Hospital.

Buses will run at least every 10 minutes at peak times, and every 30 minutes at other times, Monday to Friday.

Transfers

Some parts of the North Shore will no longer have direct services to the City Centre. You may have to transfer to complete your journey.

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Devonport ferry connections

The new bus network will benefit users of the Devonport Ferry. Buses have been timetabled to meet the ferry, giving you a smooth transfer with minimal wait times.

<814> between Devonport Ferry Terminal, Takapuna and Akoranga Station. Buses will meet all scheduled

ferries arriving from Downtown, 7 days a week, including late sailings on Friday and Saturday nights.

<806> between Devonport Ferry Terminal and Stanley Point. Buses will meet some scheduled ferries arriving from Downtown, 7 days a week. Refer to timetables for details.

<807> between Devonport Ferry Terminal and Cheltenham. Buses will meet some scheduled ferries arriving from Downtown, 7 days a week. Refer to timetables for details.

Northern Busway extension

Auckland Transport and the NZ Transport Agency are working together to extend the Northern Busway from Constellation Station to Albany Station as part of the Northern Corridor Improvements project. This will reduce journey times for bus users, and improve service reliability.

Plans are also underway for a new busway station, called Rosedale Station, where you will be able to transfer between Northern Busway services and local services. It will be located on Arrenway Dr, with platforms spanning across Rosedale Rd. Pedestrian access will be via Rosedale Rd and Arrenway Dr.

Prior to the station opening (currently planned to be in 2021/22), Auckland Transport will review bus routes in this area to ensure our network makes the best use of the new station. That review will include a public consultation.

For more information visit [AT.govt.nz](https://www.at.govt.nz).

Night Buses

Night Buses run after midnight on Friday and Saturday nights only, excluding Christmas Day and Good Friday. Normal fares apply.

<NX1> continues to run between Britomart (Lower Albert St) and Albany Station in both directions every 30 minutes from midnight until 3am.

Other existing Night Buses will be replaced by the following services. Each new service will have four trips after midnight. Refer to timetables or [AT.govt.nz/nightbus](https://www.at.govt.nz/nightbus) for details.

<82> City (Mayoral Dr), Wellesley St, Takapuna, Milford, Beach Rd, Browns Bay: This Night Bus route runs one-way only. This route does not serve Beach Rd or Browns Bay during the day.

<941> Smales Farm Station, Glenfield, Beach Haven: After Beach Haven, buses continue on to Highbury and Takapuna. Customers travelling from the City Centre should take NX1 and transfer at Smales Farm Station.

<942> Takapuna, Akoranga Station, Northcote, Highbury, Beach Haven: After Beach Haven, buses continue on to Glenfield and Smales Farm Station. Customers travelling from the City Centre should take NX1 and transfer at Akoranga Station.

North Shore Hospital

Patients, visitors and staff will all benefit from an improved bus service to North Shore Hospital. North Shore Hospital will have direct connections with:

- Beach Haven <941>
- East Coast Bays <856>
- Glenfield <941>
- Milford <845> and <856>
- Northcote <928>
- Smales Farm Station <845> <856> <928> and <941>
- Takapuna <845> <856> and <941>

All trips on these services, including early morning and late night trips, will travel through the Hospital.

Auckland City Hospital

There will be two services that connect the North Shore with Auckland City Hospital, Monday to Friday. Use our

online Journey Planner to find out your travel options at the weekend.

<866> from Albany Station via the Northern Busway, stopping at all busway stations. Buses will run at least every 10 minutes at peak times, and every 30 minutes at other times.

<966> from Highbury (also serves Beach Haven at peak times). Buses will run every 15 minutes at peak times, and every hour at other times.

Both services travel via Ponsonby Rd and Karangahape Rd.

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What's happening in your area

These pages outline the highlights of the New Network for each area. For more information, please refer to the map and to the relevant timetables.

East Coast Bays

- The East Coast Bays will no longer have direct services to the City. There will be more frequent and direct services between East Coast Bays and the Northern Busway, where you can transfer to frequent services to the City

- Mairangi Bay, Murrays Bay, Rothesay Bay and Browns Bay will have a frequent connection to Albany and Constellation Stations <83>. This service will also provide a frequent connection to Massey University and Takapuna
- There will still be a service running mainly along Beach Rd between Torbay and Takapuna <856>. This service will provide a connection to North Shore Hospital
- If you live in Torbay, use <856> or <861> to access Albany Station
- The growing residential area in Long Bay will benefit from a service to Albany via Glamorgan Dr <861>
- Browns Bay will have an additional connection to Albany Station along Oaktree Ave <865>
- <878> will provide a connection between Browns Bay, Weatherly Rd, Glamorgan Dr, East Coast Rd and Constellation Station
- If you live in Campbells Bay you will be able to travel via Aberdeen Rd to access Sunnynook Station <907>

Devonport Peninsula

- The Devonport Peninsula will have services to the Northern Busway. Take <801> from Bayswater

Wharf, or <814> from the Devonport Ferry Terminal to Akoranga Station

- At peak times, you will be able to use <802> to travel between Bayswater and the City (Mayoral Dr) via Wellesley St. At other times, take <801> to Takapuna and then transfer to the frequent <82>
- Services between the Devonport Ferry Terminal and Stanley Point <806> and Cheltenham <807> will run 7 days a week and will meet some scheduled ferries from Downtown
- <814> to Takapuna and Akoranga Station will meet every scheduled ferry arriving at the Devonport Ferry Terminal from Downtown, including late sailings on Friday and Saturday nights

Forrest Hill, Milford and Sunnynook

- <82> will provide a frequent service between Milford, Takapuna and the City (Mayoral Dr) via Wellesley St
- Crown Hill residents will have a peak times connection with Smales Farm Station <842>
- There will still be a service from Milford to Torbay along Beach Rd <856>. This service will provide a connection to Smales Farm Station, North Shore Hospital and Takapuna

- For travel between Sunnynook and the City, take <843> or <871> to Constellation Station, or <907> to Sunnynook Station and transfer to frequent services
- For travel between Forrest Hill and the City, take <871> along Forrest Hill Rd to Smales Farm Station and then transfer to frequent services. There will be no direct services between Forrest Hill and the City

Takapuna

- <82> will provide a frequent service to the City (Mayoral Dr) via Wellesley St. For travel to Britomart, transfer to <NX1> at Victoria Park. Alternatively <801> <814> <843> <942> will take you to Akoranga Station where you can transfer to <NX1>
- <82> <843> will provide a frequent service to Milford shops via Hurstmere Rd
- Frequent service to Mairangi Bay and Browns Bay via the Northern Busway (Smales Farm, Sunnynook and Constellation Stations) <83>
- Two services will link Takapuna to the Devonport Peninsula: <801> to Bayswater Wharf and <814> to Devonport Ferry Terminal

- There will be more services to North Shore Hospital from early morning until late evening <845> <856> <941>
- If you want to visit the East Coast Bays, <856> will run all the way up to Torbay, mainly via Beach Rd
- A new service <941> will make it easier to travel between Takapuna, Glenfield shops and Beach Haven
- <942> will provide a connection between Takapuna, Akoranga Station, AUT North Campus, Northcote shops, Highbury and Beach Haven

Beach Haven, Birkdale and Birkenhead

- Onewa Rd will now have very frequent services to the City, 7 days a week
- Beach Haven services to Britomart will be renumbered. <97B> replaces 974; <97R> replaces 973. Buses will still travel around the Beach Haven loop in both directions every 30 minutes. From Verrans Corner these services combine to provide a frequent service to Britomart (Lower Albert St)
- There will still be a service between Birkenhead Wharf and Highbury <917>. This service will then continue to Glenfield and Albany via Albany Highway

- Services to University of Auckland (via Customs St) from Chatswood <931> and Beach Haven Wharf via Verbena Rd <933> will both run hourly all day, and every 15 minutes at peak times, Monday to Friday
- A new service <941> will connect Beach Haven to Glenfield shops via Kaipātiki Rd, and to North Shore Hospital, Smales Farm Station and Takapuna
- <942> will connect Beach Haven to Northcote, AUT North Campus, Akoranga Station and Takapuna
- If you would like to travel to Ponsonby, Auckland City Hospital and Newmarket, take <966> from Highbury (Monday to Friday). At peak times, this service also serves Beach Haven

Albany, Rosedale and Pinehill

- <83> will provide a frequent connection between Albany and Browns Bay, Rothesay Bay, Murrays Bay and Mairangi Bay
- There will be frequent connections between Albany Station, Albany shopping centre and Massey University <83> <861> <917> <986>
- There will be new services between Albany Station and Long Bay via Glamorgan Dr <861>, and Browns Bay via Oaktree Ave <865>

- Schnapper Rock will have a new connection to Constellation Station <883>
- Rosedale and the North Harbour Industrial Estate will be better connected to Constellation Station via two loop services <884> <885> (Monday-Friday only), <861> via Bush Rd and <889> via Apollo Dr
- A new service <890> will connect Corinthian Dr and Albany Station at peak times
- <917> will run the length of Albany Highway, all the way to Glenfield, carrying on to Highbury and Birkenhead Wharf

Northcote and Hillcrest

- There will be two services between Northcote and Hillcrest and the City (Mayoral Dr) via Wellesley St. City-bound buses after the morning peak and at the weekend, and all buses travelling from the City will use Exmouth Rd and Sylvan Ave <923>. In the morning peak, City-bound buses will bypass local congestion and use transit lanes on Lake Rd and Onewa Rd <924>
- The western part of Hillcrest will still have a connection with Glenfield shops, Northcote and Akoranga Station <926>

- Northcote residents will have a connection to Akoranga Station <942>
- There will be a service via Lake Rd between Northcote Point, North Shore Hospital and Smales Farm Station <928>

Greenhithe, Unsworth Heights and Totara Vale

- For travel to the City, take <95C> <120> <901> <906> <907> to the Northern Busway and transfer to frequent services to the City
- <95C> will run along Sunset Rd and Glenfield Rd to Glenfield shops and Onewa Rd
- No changes to <120>. If you live in Greenhithe, you will still use this service to access Constellation Station, or to travel to Henderson via Westgate
- <917> will provide a service along Albany Highway to Albany and along Glenfield Rd to Highbury

Glenfield, Windy Ridge and Bayview

- <95B> from Bayview and <95C> from Constellation Station will combine at Manuka Rd to provide a frequent service to Britomart (Lower Albert St) via Glenfield Rd and Onewa Rd

- Glenfield will have connections to Wairau Valley. <901> will travel via Wairau Rd and <906> will serve Diana Dr
- Windy Ridge will have a more direct connection to Smales Farm Station <906>, and a peak times service to University of Auckland via Customs St <939>
- Glenfield residents will be able to take <917> along Albany Highway to Albany
- A new service will connect Glenfield to Beach Haven via Kaipātiki Rd, and to North Shore Hospital via Chivalry Rd <941>. This service can also be used to travel to Smales Farm Station and Takapuna

Which Northern Busway service will you choose?

<NX1> Britomart (Lower Albert St)

<NX2> Wellesley St, City universities

<866> Ponsonby Rd, Karangahape Rd, Auckland City Hospital, Newmarket (Monday-Friday)

New timetables

New bus timetables are available:

- Download from [AT.govt.nz/timetables](https://www.at.govt.nz/timetables)
- Collect from an Auckland Transport Customer Service Centre (Albany, Constellation and Smales Farm Stations and Britomart)
- Order by calling (09) 366 6400
- Order by emailing timetables@AT.govt.nz

Get set North Shore

With new services, stops and drivers, it will take a couple of weeks for everyone to get used to the New Network.

Auckland Transport representatives will be at busway stations and busy bus stops in the first week to help you.

To ensure you get where you need to in the first few days, we recommend you:

- Consider giving yourself extra time by taking an earlier bus than usual
- Arrive at your bus stop 10 minutes early
- Use the AT Mobile app to create and save journeys, track your bus in real time, and receive notifications from Auckland Transport regarding service disruptions

End of North Shore New Network Brochure