

HEALTH & SAFETY PERFORMANCE GRAPHS

Board Report

November 2018



73%



KEY TRENDS



A continued downward trend in customer injury frequency rates



0.4 Customer injury
frequency rate

A stable trend in the lost time injury frequency rate (LTIFR) (all AT employees)



4 Lost time injuries
in September



SUMMARY OF H&S PERFORMANCE INDICATORS

for 12 months through to 30 September 2018



Total injury frequency rate for all AT activities

There is no change in injury frequency rates in September



Auckland Transport employee injuries

There is a slight decreasing trend in total recordable injury frequency rates in September



Injuries to other persons

There is an overall downward trend in customer injury frequency rates



Monitoring and inspection

There is a reduction in corrective actions issued



Hazard & near miss reporting

There has been an increase in the total of hazard and near miss reporting in September



Drug and alcohol testing

There has been an emerging stable trend in September



AT STAFF, OPERATOR AND CONTRACTOR INJURIES FOR AT ACTIVITIES



There is a no change in the Total Recordable Injury Frequency Rate reported by AT staff, operators and contractors

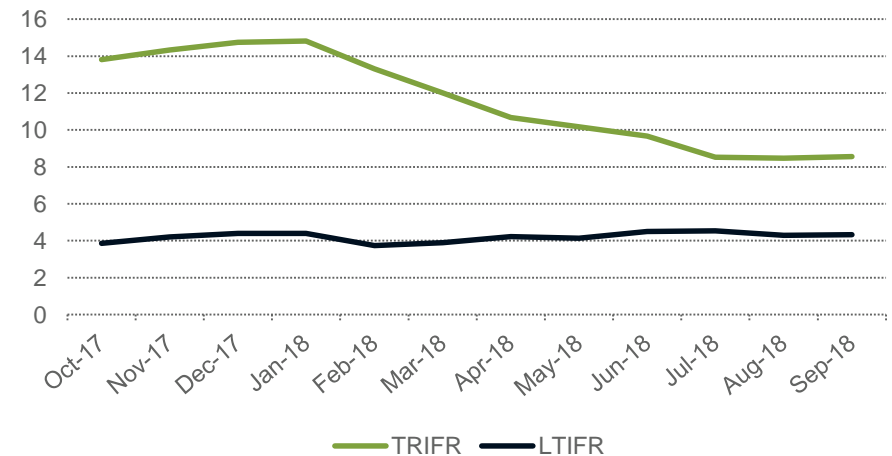
There were no notifiable worker incidents in September.

There were 4 reported injury events for Contractors and Operators in September 2018 involving traffic controllers and bus drivers.

One incident involved a female worker of a sub-contractor. She was completing traffic control work and took a welfare break using a public toilet and she was assaulted by an unknown male. The female was not physically injured but was distressed following the incident.

The contractor has briefed all workers and updated their site management to ensure in the future there would be no lone working or when using isolated areas for welfare breaks. The matter is being investigated by the police.

Injury frequency rate for all AT activities
(per 1,000,000 Hours Worked)



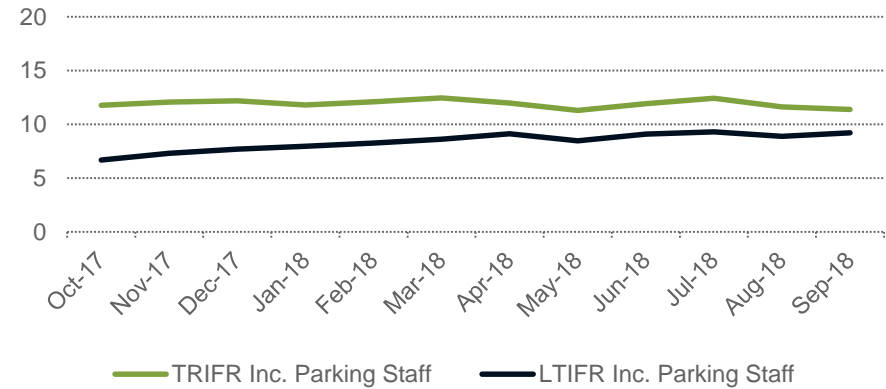
AT EMPLOYEE INJURIES



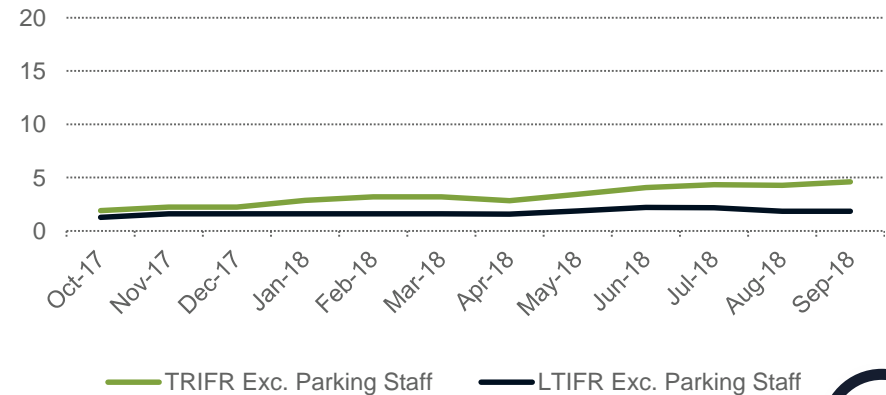
There is slight decrease in the total recordable injury frequency rate (TRIFR) in September

There were 4 lost time injuries in September due to slip, trip and fall events, involving two Parking Officers and two Transport Compliance Officers.

Injury frequency rate for AT staff
(per 1,000,000 Hours Worked)



Injury frequency rate AT Staff (excluding Parking)
(per 1,000,000 Hours Worked)



INJURIES TO OTHER PERSONS (CUSTOMERS & GENERAL PUBLIC)



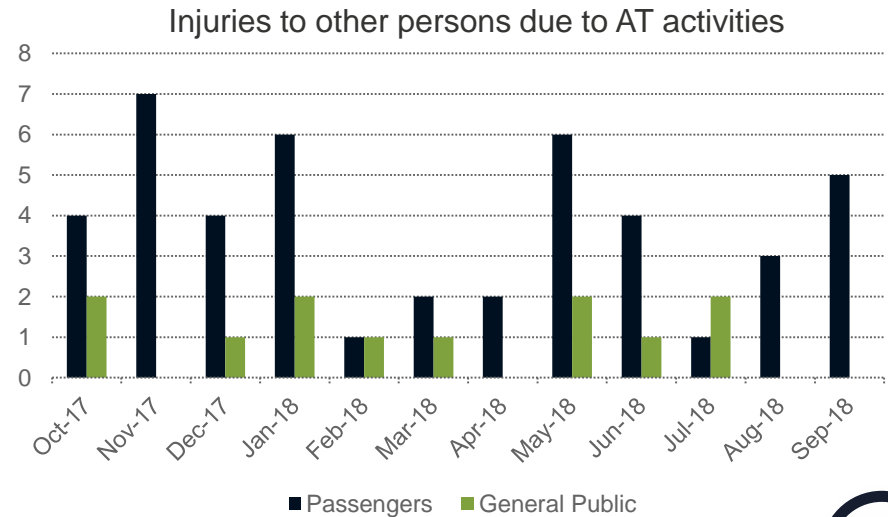
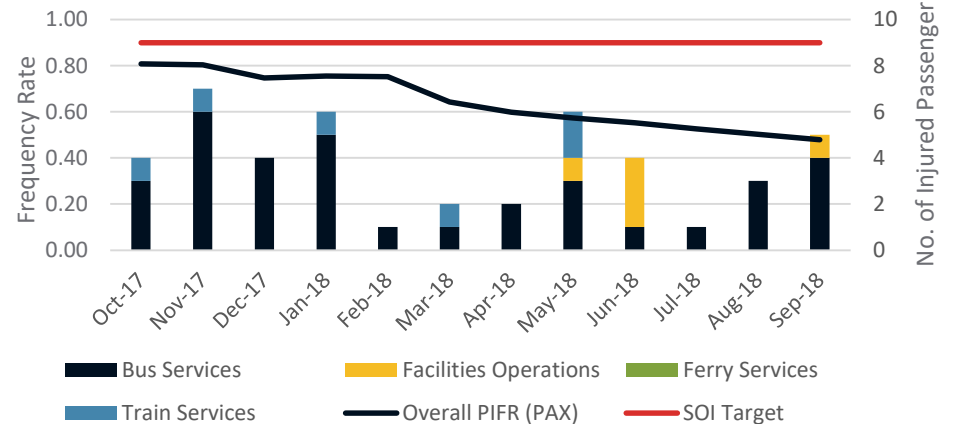
Reported injuries to customers and the general public due to AT activities is **continuing to trend down**

There were 5 reported injury events for AT customers in September.

One passenger slipped on tactile paving on the platform, after alighting from the train. Other events included minor injuries during movement on buses and one medical event on a bus.

One passenger fainted on an inbound bus service. An ambulance was called whilst the bus driver aided the passenger.

Passenger injury frequency rate (per 1,000,000 PAX trips YTD)



INJURIES TO OTHER PERSONS (CUSTOMERS & GENERAL PUBLIC)

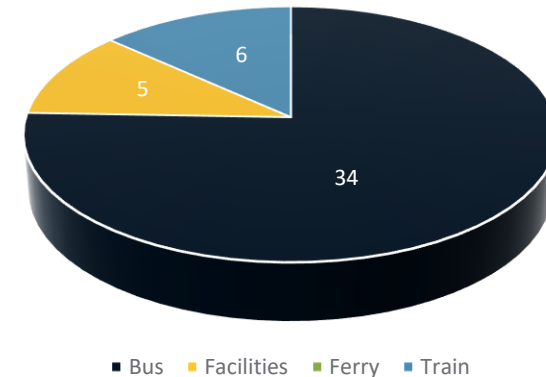


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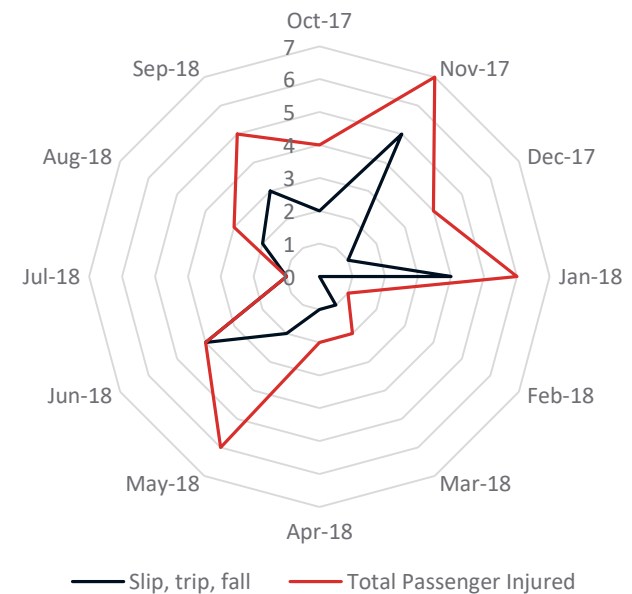
The majority of incidents were slip, trip and fall events. These were due to sudden braking or passengers falling whilst leaving or entering the vehicle.

A public awareness campaign is currently being reviewed and developed to highlight customer safety when travelling on public transport.

Passenger injuries last 12 months



Passenger injury timing



MONITORING AND INSPECTION



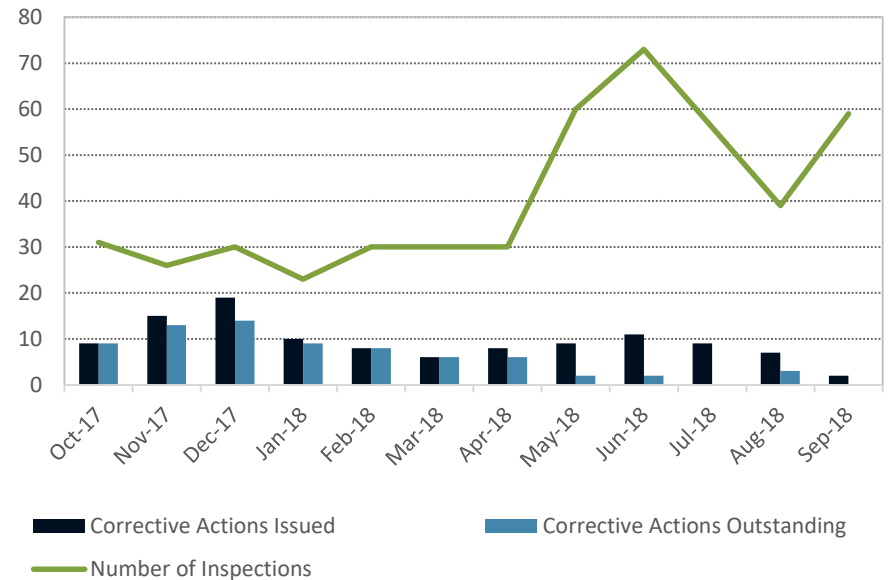
Health and safety monitoring and inspections (physical works)

From April 2018 inspections completed by Project Managers have increased in number due to active support from team leaders and greater awareness of due diligence requirements.

As Project Manager inspections have increased, the number of inspections carried out by external auditors have decreased. This is a direct result of Project Managers taking responsibility for site governance themselves.

Corrective actions issued in September were related to inadequate and incomplete pre-start documentation.

H&S inspection and monitoring



NEAR MISS, UNSAFE BEHAVIOUR/ CONDITION REPORTING



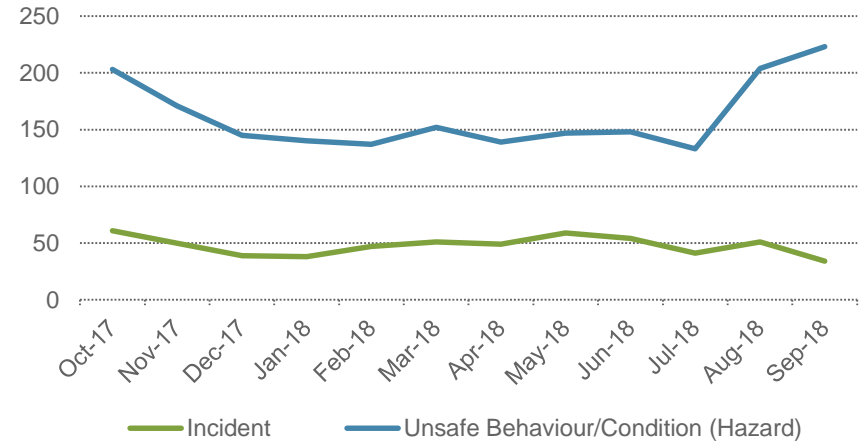
Near Miss, Unsafe Behaviour/ Condition Reporting

Of the 262 H&S events reported in September, 228 were near miss and unsafe behaviour/condition events.

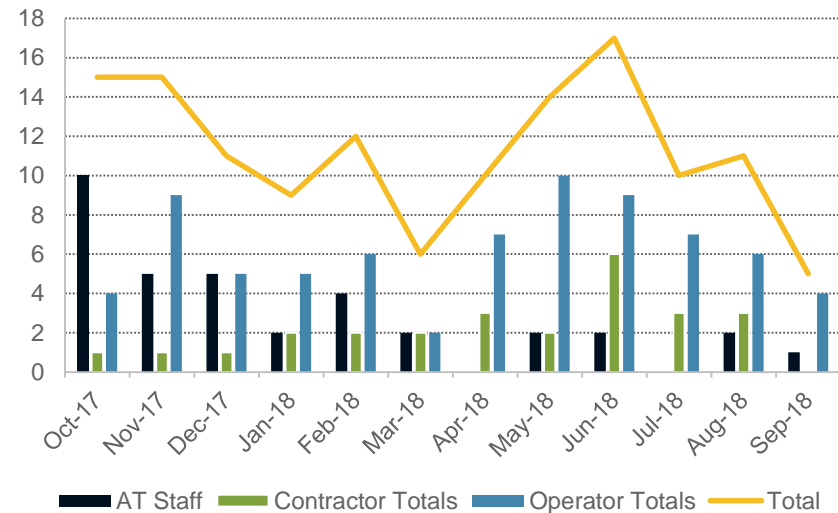
September saw a 9% increase in reporting of total near miss and unsafe/hazard events compared to September last year. This highlights the developing reporting culture that the business will continue to encourage which helps to identify and control hazards in all our activities.

As a result of this improved proactive reporting, the number of incidents are lower compared to the same time last year. This is due to the business being able to act early; supporting our workers to carry out their tasks safely.

Total reported events last 12 months



Near Miss reporting by activity area



DRUG AND ALCOHOL TESTING



Drug and alcohol testing

Drug and alcohol testing by contractors and operators are done usually because of reasonable cause and post incident.

The number of drug and alcohol tests by our contractors and operators has been relatively consistent for the past three months.

There were 225 tests completed in September. One positive test was recorded.

Over the last 12 months to September 2018, 141 pre-employment tests for AT staff were performed and we noted one positive result.

Drug & Alcohol testing across AT contractors and operators

