

Action Points

DATE OF MEETING	ELT MEMBER RESPONSIBLE	DUE DATE	RESPONSE
2 OCTOBER 2018			
Business Report Status of 2018 Local Road Death Investigations The Board noted the status of 2018 local road death investigations contained in the report and requested that it would be useful to include the causes of road accidents.	Andrew Allen		In progress
13 NOVEMBER 2018			
Puneet Dhall - Keep the Auckland Dockline Tram Running. The Chairman requested that Management provide a written response to Mr Dhall on the various points raised.	Wally Thomas		Completed
Health and Safety report <ul style="list-style-type: none"> In relation to training around de-escalation, the Board Chairman requested that that the team benchmark against best practice. The Board noted with concern that a female contractor was assaulted in a public toilet. The Board discussed the safety of contractors. The Chairman advised if there were any concerns, security should be hired and requested that the facilities be reviewed from a female perspective. The EGM Risk and Assurance to report back at the next Board meeting. 	Rodger Murphy Bryan Sherritt		<ul style="list-style-type: none"> De-escalation training is being further reviewed as part of the current independent work being done over threats and abuses against our staff and suppliers. Includes input from Transport for London and Victoria Roads. H & S to raise at the next Contractors H & S forum and during individual contractor meetings. In progress.
The Board requested that the Customer Value Proposition (CVP) to come to the next CIC meeting in the new year.	Vanessa Ellis		In progress. Presentation to be provided to the CIC meeting in February 2019.

<p>Monthly Transport Indicators Page 18 of the Monthly Transport Indicators report – Airport to CBD – (Travel Time by Mode) compared CBD to Airport noted a marked difference in terms of performance, the team were asked to check if the data was accurately captured.</p>	Cynthia Gillespie		In progress, being investigated.
---	-------------------	--	----------------------------------