

2019 – Terms and conditions in relation to eligibility for a tertiary discount on train and selected bus and ferry services.



The purpose of the Auckland Transport Tertiary Concessionary Fare Scheme (Tertiary Concession) is to provide discounted travel for full time tertiary students to use public transport to get to/from their full time course on a regular basis in the Auckland region.

Step 1 – The Basics

Who is eligible?

Full time tertiary students who are enrolled and attending an accredited and approved full time tertiary course at a Ministry of Education registered institute or Private Training Establishment (PTE) in the Auckland region. The tertiary institute must also be an Auckland Transport registered institute.

Students must also have been issued with a valid Auckland Transport Tertiary ID sticker (AT Tertiary ID sticker), issued by an Auckland Transport approved registered tertiary institute or PTE, applied to their valid Tertiary Student ID card.

In accordance with Auckland's Regional Public Transport Plan, AT has a responsibility to review its concessionary fare scheme (including the tertiary concession) on a regular basis; outcomes of a review may result in changes to the tertiary concession.

Meaning of full time student

The Tertiary Education Commission assigns an Equivalent Full Time Student (EFTS) value to each course to determine if it meets the full time status criteria for Student Loans.

The Tertiary Concessionary Fare Scheme requires:

- Full time / full year students to have a minimum of 0.8 EFTS points when enrolled and attending a full time tertiary course for a minimum of 32 consecutive weeks or more in a full academic year;

or

- Full time / part year students (i.e. for one semester) to have 0.4 EFTS points when enrolled and attending a full time tertiary course for a minimum of 16 consecutive weeks at one time within the academic year (i.e. not spread out over the course of the year).

For example:

Full time / full year students

If the total value of the course is more than 0.8 EFTS points for the full academic year, the course must meet the minimum of 32 weeks length for the student to be eligible for the full year AT Tertiary ID sticker.

For PTEs, as a guide, if a student is enrolled for a full year, they will only be issued with a full year AT Tertiary ID sticker (expiry 31 March 2020) if they are enrolled in a full year course for a minimum of 32 consecutive weeks.

Full time / part year students

If a student's first semester EFTS value is 0.4 points and they are enrolled and attending a course for a minimum of 16 consecutive weeks, but if the student's second semester EFTS value is only 0.3 points, the student is deemed to be full time for the first semester but not for the second semester and will be issued with an AT Tertiary ID sticker for the first semester only.

If the course is less than the 16 weeks minimum but has an EFTS value of 0.4 or more, a student enrolled on such a course is not deemed to be eligible for an AT Tertiary ID sticker.

As a guide for PTEs, if the course starts part way through the academic year and continues beyond 31 August 2019, the student may be issued with a full year AT Tertiary ID sticker only if they are enrolled and attending a full time course for a minimum of 16 consecutive weeks. The student's Tertiary Student ID card must state the end date of their course as the expiry date of their Tertiary Student ID card. Otherwise, using this example, the student is only eligible for the part year sticker with an expiry of 31 August 2019. The student will only be able to receive the Tertiary Concession up to the expiry of their Tertiary Student ID card or the expiry of their AT Tertiary ID sticker - whichever occurs first. For example, if a student's Tertiary Student ID card expires 31 October 2019 and their AT Tertiary ID sticker expires 31 March 2020, the concession will only be available up to 31 October 2019.

All students meeting the criteria above must produce a fees receipt/certificate issued by their tertiary provider confirming their eligibility as a full time student when applying for an AT Tertiary ID sticker (refer step 2).

Note: Students that fall under any of the below scenarios are NOT eligible for the Tertiary Concessionary Fare Scheme:

- Part-time students
- Youth Guarantee, Foundation-Focused Training Opportunities, and all other students enrolled in similar government funded courses
- Correspondence study or distance learning or receive government funding for their transport

Tertiary ID stickers

The student must have a valid AT Tertiary ID sticker (available on campus) on their valid Tertiary Student ID card in order to obtain the tertiary concession.

There are two types of AT Tertiary ID stickers:

- 1st semester only students will be issued with a blue coloured sticker (valid up until 31 August 2019 from date of issue).
- 2nd semester only and full year students will be issued with a pink coloured sticker (valid up until 31 March 2020 from date of issue).



What is included?

The applicable tertiary discount applies to travel using an AT HOP card loaded with a tertiary concession for use on train and selected bus and ferry services. Refer to the Supplementary Information section for operator specific tertiary passes.

The tertiary fares are at least 20% less than the adult AT HOP single trip fare on trains and selected bus and ferry services listed here –<https://at.govt.nz/bus-train-ferry/at-hop-card/card-concessions-discount-fares/tertiary-student-concession/>.

Please check the relevant train, bus and ferry fare schedules for tertiary concession fares.

What if I attend an institute outside of Auckland?

Tertiary Concessions for travel in the Auckland region are only provided to students enrolled and attending an AT approved registered tertiary institute/PTE delivered on site in the Auckland region.

Step 2 – Getting an AT Tertiary ID sticker

AT Tertiary ID stickers are issued by tertiary institutions registered with Auckland Transport. These include the University of Auckland, AUT, Unitec, Massey University, Manukau Institute of Technology and over 180 private tertiary institutions. Please check with your institute for more information.

Step 3 – Loading the concession on the AT HOP card

In order to receive a tertiary discount on public transport, tertiary students must:

1. **Buy an AT HOP card**

Visit at.govt.nz/athop. Purchase price for an AT HOP card is \$10. The purchase price is non-refundable.

2. **Register your AT HOP card**

Visit at.govt.nz/concessions for instructions.

3. **Ensure you have proof of eligibility**

Get an AT Tertiary ID sticker on your Student ID card from your tertiary institute.



5. Submit your concession application online

- Login to your MyAT account and select 'Apply for a Concession' from the menu
- Confirm your details are correct
- Select the card you wish to apply the concession to and fill out the relevant eligibility details
- Click 'submit'

6. Load a concession on your AT HOP card.

Visit your nearest AT Customer Service Centre to load a concession on your card. **Remember to take your AT HOP card and Student ID card along with an AT tertiary ID sticker.**

NB: AT HOP cards can be topped up with HOP Money (stored value on the AT HOP card is referred to as HOP Money). Cards must be topped up before use, and where cards are purchased from train and ferry ticket offices, AT customer service centres or AT HOP retailers, cards must be topped up at the time of purchase. Minimum top up is \$5. The fare charged when using HOP Money will be the equivalent tertiary fare (provided the Tertiary Concession has been loaded onto the card). Tertiary discounts do not apply to cash fares.

Important Notes:

- Customers with a card registered as a linked account, that is not the primary account, will need to visit a Customer Service Centre to load their concession and will not be able to submit their concession application online.
- Part-time students, Youth Guarantee and Foundation-Focused Training Opportunities students, studying by correspondence or distance learning and any students on government funded courses or receiving government funding towards transport costs are NOT eligible for the Tertiary Concessionary Fare Scheme.
- The Tertiary Concession is only valid up to the expiry of a student's Tertiary Student ID card or the expiry of their AT Tertiary ID sticker - whichever is earliest. For example, if a student's Tertiary Student ID card expires before the AT Tertiary ID sticker, then the Tertiary Concession is only valid up to the expiry of their Tertiary Student ID card.



Where can I go in Auckland?

Considerable effort is made to ensure the tertiary discount applies as widely as possible.

The tertiary discount is available on all services operated under a contract between Auckland Transport and public transport operators.

There are some services which are not covered under the Tertiary Concessionary Fare Scheme in addition to those listed below in 'Supplementary information – Other Products and Services'.

Auckland Transport and its operators reserve the right to add or remove any route or service from the discount scheme at any time without notice. If in doubt, students should check directly with the relevant operators to see if they accept the

AT Tertiary concession or provide a their own tertiary fare discount. Refer to the Supplementary Information section for operator specific tertiary passes.

Conditions of Travel

A valid AT Tertiary ID sticker is required to be displayed on the student's valid Tertiary Student ID card to be able to load a Tertiary Concession onto their AT HOP card for use on public transport within the Auckland region.

An AT Tertiary ID sticker is issued by an Auckland Transport approved registered tertiary institute and is placed on a valid Tertiary Student ID card which is issued by your tertiary provider.

Tertiary students may be asked to produce their Tertiary Student ID cards (showing their AT Tertiary ID sticker), if asked by a Ticket Inspector, to verify that the Tertiary Concession on their AT HOP card is legitimate when travelling on public transport where a Tertiary Concession applies.

The tertiary concession is only available to students that meet the eligibility requirements; the AT HOP card loaded with a tertiary concession and the AT Tertiary ID sticker are non-transferable.

Tertiary Concessions on AT HOP cards are available to be used on train and selected bus and ferry services. Note: An adult fare will be charged to tertiary students if a valid Tertiary Student ID card with a valid AT Tertiary ID sticker applied is not presented to train, bus and ferry operator staff, together with a valid AT HOP card.

We may (at any time and without notice to you) revise these terms and conditions. Changes to these terms and conditions will take effect immediately once they are published on our website.

Supplementary information – Other Products and Services

Operator Specific Tertiary Discounts:

Some operators provide services that are not contracted by Auckland Transport. To find out more information about potential tertiary fares, refer to:

Fullers Ferries: www.fullers.co.nz

SeaLink Ferries: www.sealink.co.nz

SkyBus: www.skybus.co.nz

Tertiary Shuttles

Independently to the Tertiary Concessionary Fare Scheme a number of tertiary institutes run shuttle bus services between campuses to ensure the institute is accessible for students who may be studying at more than one campus.

Check with your tertiary institution to determine if shuttle bus service are available.