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New bus service for Wellsford and Warkworth

From Sunday 24 February 2019

AT.govt.nz/RodneyRate

AT Metro. Rodney Local Board Auckland Council.

Adapted in 2019 by Accessible Format Production, Blind Foundation, Auckland

Total print pages: 12 panels (brochure) Total large print pages: 10

Notes for the Large Print Reader

The panels of the brochure are indicated as:

Page 1

Main text is in Arial typeface, 18 point.

Headings are indicated as:

Heading 1

- bulleted
- list

[TN]: Indicates a Transcriber's Note

Omissions and alterations

Maps have been omitted.

998 between Wellsford and Warkworth

998 provides a non-stop connection between Wellsford and Warkworth.

This service runs hourly, seven days a week.

In Wellsford, this service uses a new bus stop on Station Road East, and the existing bus stops on State Highway 1 near the Memorial Park.

In Warkworth, this service uses the bus stop on Baxter Street (in front of the library) and bus stops on Whitaker Road, near State Highway 1.

Connections

998 connects Wellsford with Warkworth and the wider Auckland public transport network.

At the Baxter Street stop in Warkworth you can transfer to:

- 995 to travel to Hibiscus Coast Station in Silverdale
- 996 to travel to Snells Beach and Algies Bay

• **997** to travel to Matakana, Point Wells and Omaha At Hibiscus Coast Station, you can transfer to bus services for the Hibiscus Coast, Helensville, Kaukapakapa, Waitoki, North Shore and City Centre.

Get to Auckland City Centre by bus

Wellsford: Take the **998** to Baxter Street in Warkworth.

Warkworth: Transfer to the **995** at Baxter Street in Warkworth.

Hibiscus Coast Station: Transfer to the **NX1** at Hibiscus Coast Station.

Map:

[TN]: The map shows the **998**, the **995** and the **NX1**, which are the routes connecting Wellsford and Lower Albert St.

Route 998 runs between Wellsford and Warkworth.

Route **995** runs between Warkworth and Hibiscus Coast Station.

Route **NX1** runs between Hibiscus Coast and Britomart with stops at Albany, Constellation, Sunnynook, Smales Farm, Akoranga and terminating at Lower Albert St.

Use cash or an AT HOP card to pay your fare

The AT HOP card is a reusable prepay smart card for travel on trains, ferries and buses around Auckland, including the new **998** service.

The AT HOP card offers at least 25% off single trip cash bus, train and ferry fares (excluding SkyBus and Waiheke ferry services).

For more information regarding AT HOP visit <u>AT.govt.nz/athop</u>

Terms of use are available at AT.govt.nz/athopterms

To request an AT HOP brochure call (09) 366 4467 or 0800 103 080.

Buy your AT HOP card

Prepaid blue AT HOP cards are \$20 and come preloaded with \$10 HOP money. These can be purchased from "Shop at the Top" Four Square in Wellsford, New World Warkworth and Four Square Matakana.

The Warkworth i-SITE Visitor Information Centre is a full AT HOP Retailer. AT HOP Retailers sell and top up blue and gold AT HOP cards.

The \$10 purchase price for blue and gold AT HOP cards is non-refundable.

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Fares

AT uses a zone-based system to calculate fares (excluding Skybus and ferries). Your fare will be based on the number of zones you travel through.

When paying with an AT HOP card, your fare is calculated for the whole journey. A journey can consist of up to five buses or trains within four hours, with no more than 30 minutes transfer time between trips.

When paying with cash, you'll need to pay separate, higher cash fares for each bus or train you use.

Find out more at <u>AT.govt.nz/fares</u>

Concessions

Discount concessions for Children, Secondary Students, Tertiary Students and Accessible customers can be loaded onto **blue AT HOP cards.**

SuperGold Concessions can only be loaded onto **gold AT HOP cards.**

For more information, to check eligibility and to find out where you can get your concession loaded, visit <u>AT.govt.nz/concessions</u>

Map:

Fare zones

[TN]: A map showing AT fare zones.

The Fare Zones shown are:

Warkworth, Hibiscus Coast, Upper North Shore, Huapai, Lower North Shore and Waitakere.

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Maps:

[TN]: One map is of Warkworth Town Centre showing the routes of services 996, 996, 997, 998.

The second map is of Wellsford Town Centre showing the route of service 998.

[TN]: Timetables showing departure and arrival times have been omitted and replaced by route descriptions.

Route descriptions

998—Wellsford to Warkworth

31-61 Station Road East, (Left) into Rodney Street, into State Highway 1, (Left) into Whitaker Road, into Neville Street, (Right) into Baxter Street.

998—Warkworth to Wellsford

3 Baxter Street, (Right) into Percy Street, (Right) into Alnwick Street, (Left) into Neville Street, into Whitaker Road, (Right) into Station Highway 1, into Rodney St, (Right) into Matheson Road, (Right) into Olympus Road, into Station Road East.

Come and see us!

Friday 15 February 2019, 9am-4.30pm

Wellsford Community Centre, 1 Matheson Rd.

We'll be able to help with any queries you have regarding the new bus service. If you are eligible, we will be able to sell you a gold AT HOP card and load it with your SuperGold concession:

- Bring your SuperGold card and a current photo ID e.g. Passport or Driver Licence. For more valid ID options visit <u>AT.govt.nz/concessions</u>
- Gold AT HOP cards cost \$10 and must be loaded with at least \$5 HOP Money at the time of purchase. The \$10 purchase price is non-refundable
- Payment can be made by debit or credit card, or EFTPOS; we cannot accept cash

If you are unable to attend this session, eligible people can purchase a gold AT HOP card and load it with a SuperGold concession at an Auckland Transport Customer Service Centre—the nearest to Wellsford and Warkworth is at Albany Station.

Plan your Journey

From **10 February 2019**, you can use our online Journey Planner and AT Mobile app to view your new public transport options and fares.

Just remember to enter a date of travel **from** 24 February 2019!

Our Journey Planner can be found at <u>AT.govt.nz/JourneyPlanner</u>

The AT Mobile app can be downloaded for free from the App Store and Google Play.

Alternatively, paper timetables are available:

- Collect from your local Auckland Council Library or Service Centre
- Download from <u>AT.govt.nz/timetables</u>
- Order by emailing <u>timetables@AT.govt.nz</u>
- Order by phoning (09) 366 6400 or 0800 103 080

Remember, when paying with an AT HOP card, if your transfer time is more than 30 minutes you'll need to pay another fare. Where possible, we've timetabled buses to minimise the transfer time between services, but there are instances where the transfer time will exceed 30 minutes.

How to get ready

Step 1: Check the timetables and route maps to plan your journey. Alternatively, from 10 February 2019 you can visit <u>AT.govt.nz/JourneyPlanner</u> and enter a date of travel **from** 24 February 2019

Step 2: Purchase an AT HOP card and find out if you are eligible for a concession. Visit <u>AT.govt.nz/athop</u>

We're here to help

Come and talk to us on Friday 15 February 2019, in the Wellsford Community Centre, 9am-4.30pm.

Alternatively:

Visit <u>at.govt.nz/RodneyRate</u>

Call (09) 366 6400 or 0800 103 080

A Rodney Local Board Initiative

The **998** is one of two new bus services funded by the Rodney Transport Targeted Rate. The **128** between Helensville, Kaukapakapa, Waitoki and Hibiscus Coast Station also starts on 24 February 2019. The Rodney Local Board is working closely with Auckland Transport to investigate and design additional services and projects, including two new Park & Rides (Warkworth and Huapai/Kumeu), more bus services and local footpaths.

For more information visit <u>AT.govt.nz/RodneyRate</u>

End of New Bus Service for Wellsford and Warkworth