Auckland Transport Board Meeting

Date:12 February 2019Time:2.00 pmVenue:20 Viaduct Harbour Avenue, Level 1, Room 1.04

Status: Open Session

| Present | In Attendance | |
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| Dr Lester Levy – Board Chairman Wayne Donnelly – Deputy Chairman Dame Paula Rebstock Mark Gilbert Kylie Clegg Mary-Jane Daly Sir Michael Cullen Jim Mather Sarah Burke (Board Observer) | Shane Ellison - Chief Executive Officer Mark Laing - Executive General Manager Finance Wally Thomas – Executive General Manager Stakeholder, Customers & Communications Vanessa Ellis - Executive General Manager Customer Experience Natasha Whiting – Executive General Manager Culture & Transformation Mark Lambert - Executive General Manager Integrated Network Andrew Allen - Executive General Manager Service Delivery Roger Jones - Executive General Manager Business Technology Bryan Sherritt – Executive General Manager Safety Rodger Murphy – Executive General Manager Risk & Assurance Narelle Cooper – Board Secretary EA to CEO | |





| | Welcome/Acknowledgments |
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| | New AT Director, Jim Mather, received a Mihi whakatau welcome. |
| | The Chair welcomed all present. |
| | Apologies |
| | No apologies. All present. |
| 1. | Update from the Chair |
| | The Chairman provided an update on the agenda items included in the closed session. The Board: |
| | considered the Chief Executive's report |
| | considered the Finance Report for the 6 months ended 31 December 2018 |
| | considered the Procurement Strategy – which will soon be made publicly available |
| | considered the Draft Statement of Intent 2019-2022 – which will soon be made publicly available |
| | considered the Supporting Growth Alliance Preferred Network and Progression to next steps – which will soon be made publicly available |
| | considered the Newmarket Bus Layover |
| | considered the AT Delegations Manual – which will soon be made publicly available |
| | considered Ormiston Main Street Link - which will soon be made publicly available |
| | considered a report on 26 Ti Rakau Drive, Pakuranga (AMETI-EB2) - which will soon be made publicly available |
| | Received an Active Modes update |
| | Received update on the Culvert project at Wolverton Road |
| | Received an update on Micro Mobility |
| | Received an update on AT's Deliverables completed to 31 December 2018, and those deliverables expected to be delivered by 31 March 2019 |





| 2. | Late Items for General Business | |
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| | There were no lete items for general business | |
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| 3. | Interacto Register - Reglarationa/Canflicto | |
| 3. | Interests Register – Declarations/Conflicts | |
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| | There were no changes to the Interests Register. | |
| | There were no conflicts identified for the Open Agenda. | |
| 4. | Approval of Minutes - Minutes of 11 December 2018 | |
| 4. | Approval of minutes - minutes of 11 December 2016 | |
| | That the Open Session minutes of 11 December 2018 be adopted as a true and accurate record. | |
| | That the Open Session minutes of TT December 2010 be adopted as a true and accurate record. | |
| | (Paula Rebstock Kylie Clegg): Carried | |
| | | |
| 5. | Matters Arising not on the Agenda | |
| 5. | | |
| | There were no matters arising. | |
| | | |
| 6. | Item/s previously considered in the confidential session (made public) | |
| | | |
| | Items which were considered at the last Board meeting in the confidential session, which have been publicly released | |
| | can be found on the AT website. | |
| - | Action Points | |
| 7. | | |
| | There were no outstanding actions. | |
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| 8. | Health and Safety report | |
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| | The Executive General Manager Safety provided an update on the key highlights of the Health and Safety Performance | |
| | Indicators. | |
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| | The Deputy Chair stated it was encouraging to note the injury frequency rate for AT staff declining. | |
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| | The Board received the report. | |
| 9. | Business Report – December 2018 | |
| | The report was taken as read. | |
| | The Chief Executive Officer highlighted and/or updated aspects of the report including: | |
| | Customer Contact responsiveness a key focus for AT currently. Whilst Elected Member responsiveness statistics have improved on average, improvement is constantly being sought. A Customer Response Management (CRM) upgrade is occurring in the Business Technology area and Case Management underway in the Customer Services. Executive General Manager Customer Experience stated AT is on track for June – July for full responsiveness of customer response processes. Whilst DSI figures are declining, the number remains at a high level. The Chairman stated that whilst speed reduction is not the only factor in decreasing DSI statistics, it does contribute. | |
| | Action : The Board requested that the breakdown of (DSI) statistics also include the cause | AA BS |
| 10. | Items for Approval | |
| 10.1 | Regional Public Transport Plan (2018 – 2028) <i>That the Board:</i> i. Note the feedback on the draft Regional Public Transport Plan (2018 – 2028) | |
| | ii. Note the proposed substantive changes to the Regional Public Transport Plan in response to feedback | |
| | iii. Approve the Regional Public Transport Plan (2018 – 2028) for public release. | |
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| | The Chairman thanked Management and staff for the work gone into this document. | |
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| 11. | Items for Noting | |
| 11.1 | Using Data for Behaviour Change The Board received the report. | |
| 11.2 | Monthly Transport Indicators The Board received the Monthly Transport Indicators report. | |
| 12. | Forward Programme The indicative forward programme was received. | |
| 13. | General Business There were no items for General Business. | |
| | Closure and date of next meeting | |
| | The meeting closed at 3pm. The next Open Session Board meeting will be held on Tuesday, 26 March 2019 at 2.00pm, 20 Viaduct Harbour Avenue, Level 1, Meeting room 1.04. | |

Signed as a true and correct record

Dr Lester Levy CHAIRMAN DATE



