Auckland Transport Quarterly Indicators Report 2018/19

Attachment 1

March 2019

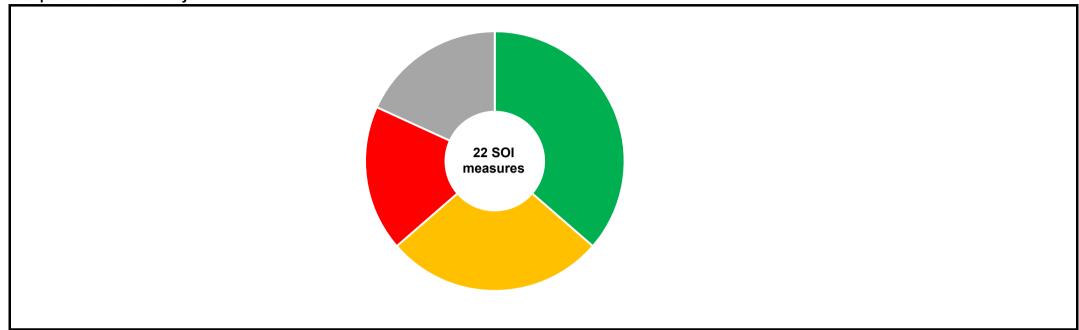


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# 1 Executive summary





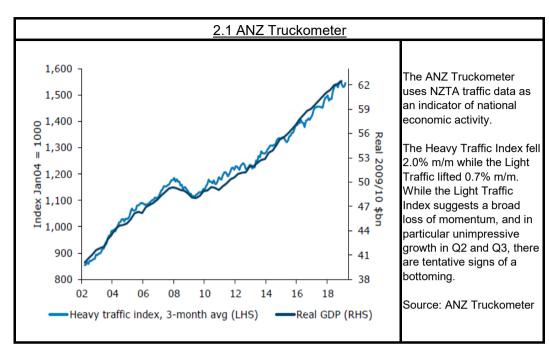
On target to exceed performance measure (more than 2.5% above target)
On target to meet performance measure (within +/- 2.5% of target)
Not on target to meet performance measure (more than 2.5% below target)

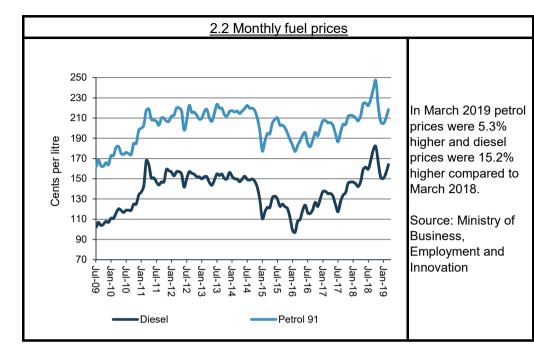
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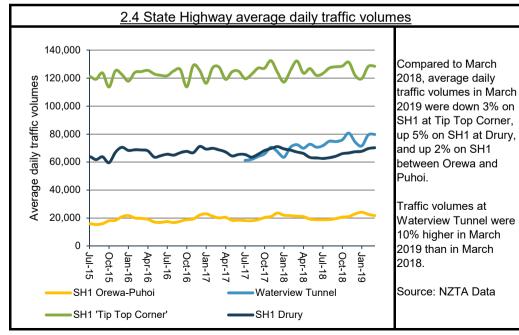
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#### 2. External indicators

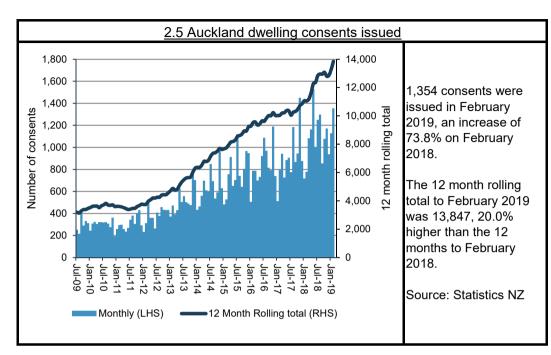


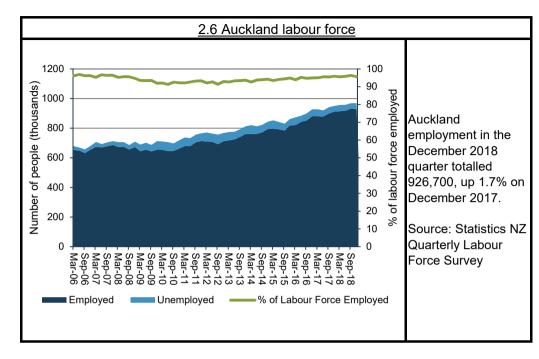


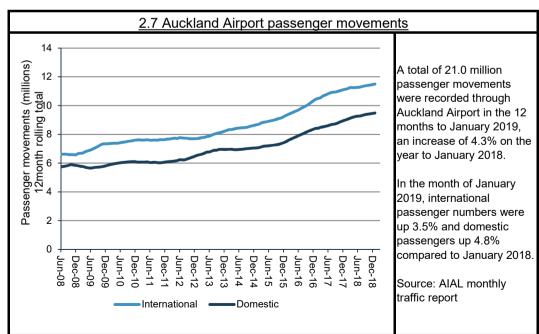
2.3 Auckland fuel sales (12 month rolling totals) 2,000 Total fuel sales for the 1.800 12 months to February 1.600 2019 were 3.6% lower than the 12 months to Litres (millions) February 2018. 1,200 .000 Petrol sales for the 12 800 months to February 2019 were 5.2% lower 600 and diesel sales 0.9% 400 lower than the 12 200 months to February 2018. Jul-11 Jul-12 Jan-11 Jan-12 Jan-13 Jul-13 Jan-14 Jul-14 Jan-15 Source: Auckland Council fuel tax returns Diesel Total Petrol

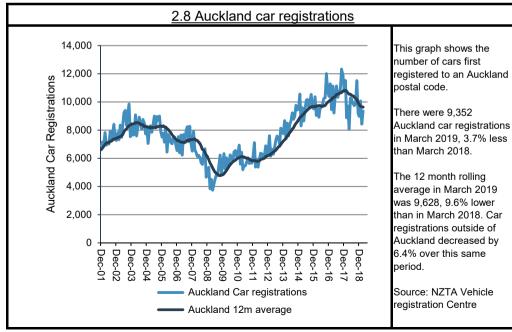


#### 2. External indicators





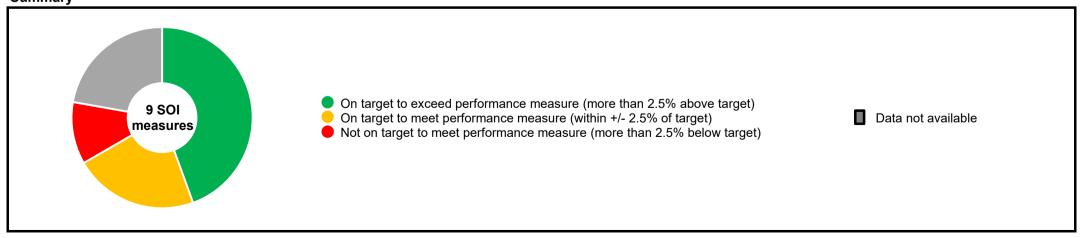




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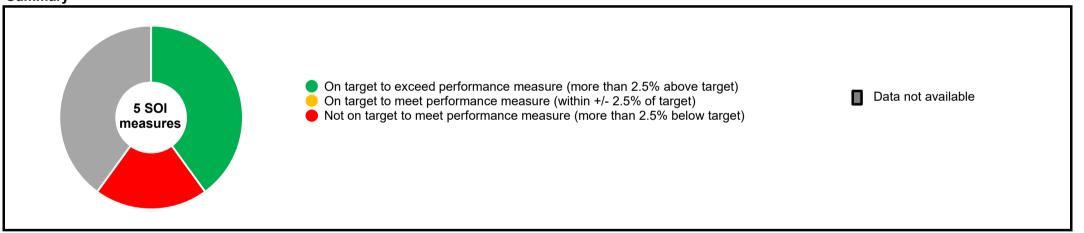
## 3.1 Deliver an efficient and effective transport system

Key priority	Measure	SOI 2018/19 Year End Target	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Measure Commentary
	Total public transport boardings	96.30 million					12 month boardings totalled 98,173,115 (3.7% above trajectory).
	Total rail boardings	21.11 million					12 month rail boardings totalled 20,951,431 (0.4% above trajectory).
	Boardings on rapid or frequent network (rail, busway, FTN bus)	Increase at faster rate than total boardings					RTN + FTN boardings grew faster than total boardings.
Deliver an efficient	Kilometres of new cycleway added to the regional cycle network	10 km					YTD completed: 7.2 km Year end projection: 7.9 km
and effective transport system	Number of cycle movements past selected count sites	3.644 million					YTD: 2,851,131 YTD target: 2,742,804
	Active and sustainable mode share at schools where Travelwise programme is implemented	40%					The 2017/18 result was 48%.
	Active and sustainable mode share for morning peak commuters where a Travelwise Choices programme is implemented	40%					The 2017/18 result was 69%.
	Average AM peak period lane productivity across 30 monitored arterial routes	21,000					The YTD average to March 2019 is 31,022.
	Proportion of the freight network operating at Level of Service C or better during the inter-peak	85%					The YTD average to March 2019 is 93%.



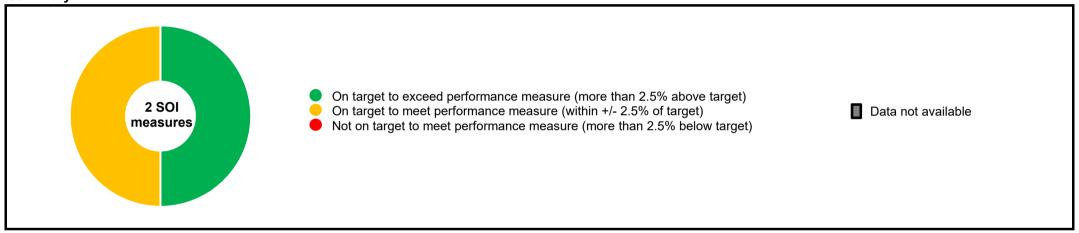
#### 3.2 Focus on the customer

Key priority	Measure	SOI 2018/19 Year End Target	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Measure Commentary
Focus on the customer	Percentage of public transport passengers satisfied with their public transport service	85%					Overall satisfaction with public transport services (91%) is unchanged compared to the result from last quarter (91%).
	Public transport punctuality (weighted across all modes)	94.5%					YTD average: 97.0%
	Percentage of Local Board members satisfied with AT engagement	Reporting to Local Board: 70%					2017 survey result: 56%, up one percentage point from the 2016 result, but four percentage points below the SOI target.
		Consultation with Local Board: 70%					2017 survey result: 42%, up two percentage points from the 2016 result, but still significantly below the SOI target.
	Percentage of customer service requests relating to roads and footpaths which receive a response within specified time frames	85%					Target not met (12 month rolling average = 81.5%).



# 3.3 Improve the safety of the transport system

Key priority	Measure	SOI 2018/19 Year End Target	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Measure Commentary
Improve the safety of the transport system	Number of high risk intersections and sections of road addressed by Auckland Transport's safety programme	10					Expected to deliver at least 10 projects by June 2019.
	Change from the previous year in the number of fatalities and serious injury crashes on the local road network, expressed as a number	Reduce by at least 9					The 12 month total to December 2018 is 553, which is 19% lower than the 2018 target of 681.



## 3.4 Ensure value for money across AT's activities

Key Priority	Measure	SOI 2018/19 Year End Target	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Measure Commentary
Ensure value for money across AT's activities	Public transport farebox recovery	47-50%					Total public transport farebox recovery in December 2018 was 44.3%.
	Proportion of road assets in acceptable condition (as defined by Auckland Transport's AMP)	95%					The 2018/19 result was 94%.
	Proportion of footpaths in acceptable condition (as defined by Auckland Transport's AMP)	95%					The 2018/19 result was 96%.
	Road maintenance standards (ride quality) as measured by smooth travel exposure (STE) for all urban roads	81%					The 2018/19 result for urban roads was 87%.
	Road maintenance standards (ride quality) as measured by smooth travel exposure (STE) for all rural roads	92%					The 2018/19 result for rural roads was 94%.
	Percentage of the sealed local road network that is resurfaced	6.0%					YTD result: 5.0%

