

Monthly Indicators Report – August 2019

Recommendation

That the Board:

- i. Receives this report.

Executive summary

1. The 2019/20 Monthly Indicators Report shows performance against the Statement of Intent (SOI) measures and a range of other indicators.
2. The key highlights from August 2019 are:
 - overall public transport totalled 101.8 million boardings for the 12 months to August 2019, an increase of 8.7% on the 12 months to August 2018.
 - freight network efficiency totalled 93% in the 12 months to August 2019, exceeding the SOI target of 85%.
 - local road deaths and serious injuries in the 12 months to May 2019 totalled 538, 13% lower than for the same period the previous year.

Strategic context

3. The attached Monthly Indicators Report provides an overview of AT's performance against its SOI performance measures for August 2019. The report also provides supplementary information on the wider Auckland context as well as AT's public transport, road operations and maintenance, and customer response activities.
4. This covering report highlights key trends and significant shifts in the monthly reporting statistics and provides a summary of performance against the SOI measures.

Highlights from the August monthly indicators report

5. August 2019 results indicate that most measures that have reported a result this year are on target. Thirteen measures have not yet reported a result.

Safety

6. The 12 month rolling total for local road deaths and serious injuries to May 2019 was 538, 13% lower than the same period the previous year. The local road DSI target for the 2019 calendar year is 663, 18 less than the 2018 target of 681.

Public Transport

7. Total public transport totalled 101.8 million boardings for the 12 months to August 2019, an increase of 8.7%, or 8.2 million boardings, on the 12 months to August 2018.
 - Rail boardings totalled 21.5 million for the 12 months to August 2019, an increase of 5.8%, or 1.2 million boardings, on the 12 months to August 2018.
 - Bus boardings totalled 74.0 million for the 12 months to August 2019, an increase of 10.1%, or 6.8 million boardings, on the 12 months to August 2018.
 - Ferry boardings totalled 6.3 million for the 12 months to August 2019, an increase of 3.6%, or 0.2 million boardings, on the 12 months to August 2018.
8. Boardings on the rapid and frequent network totalled 50.2 million in the 12 months to August 2019, an increase of 19.0%, or 8.0 million boardings, on the 12 months to August 2018.
9. Year to date public transport punctuality was 97.1%, meeting the SOI target of 95.0%.
10. The total public transport farebox recovery ratio was 43.0% in August 2019, on the lower bound of the SOI target range of 43% to 46%.

Cycling

11. Franklin Road cycle paths were completed in July 2019, adding 1.0 km of new cycleway to the network. The 2019/20 SOI target is to complete 10 kms.
12. The year to date cycle count of 497,778 trips to the end of August 2019 is 4.2% below forecast. August 2019 experienced more rainfall than expected, contributing to less cycle trips than forecast.

Best use of the transport network

13. The rolling average AM peak arterial productivity was 32,856 for the 12 months to August 2019. The 2019/20 SOI target for arterial road productivity has been increased from 21,000 to 27,500. This is measured as the product of the number of vehicles (including buses), their average journey speed and average vehicle occupancy across 30 arterial routes.
14. In August 2019, 70% of the network operated efficiently at levels of service C or above (50 to 100% of the posted speed limit). This was 13 percentage points lower than July 2019, primarily related to the lower operating speed on the network associated with the return of school traffic in August. In the 12 months to August 2019, 76% of the network has been operating efficiently during the morning peak.
15. The average proportion of the freight network operating efficiently during the inter-peak was 93% for the 12 months to August 2019, currently exceeding the SOI target of 85%.

Asset renewals and customer service

16. The SOI target relating to resurfacing / rehabilitating local roads is 5.8% of the local road network, which equates to 389 km. The year to date completed length is 6.9 km. Delivery is expected to meet target for the full year.
17. The percentage of customer service requests relating to roads and footpaths that receive a response within AT's specified times was 82.0% in August 2019, up four percentage points from August 2018. The year to date average to August 2019 is 83.5%, meeting the SOI target of 85%.

Environmental impacts

18. The 2019/20 SOI introduced three new measures, designed to manage the impacts of the transport network on the environment. These measures include the number of buses in the Auckland bus fleet classified as low emission, the reduction of carbon dioxide emissions generated by AT's corporate operations, and the percentage of AT streetlights that are energy efficient LED. Performance against these new measures will be reported at the end of 2019/20.

Summary of performance against SOI measures

19. Table 1 provides a summary of performance against SOI targets.

Table 1: Performance against SOI targets					
Strategic Transport Priorities	<u>On target to exceed</u> measures	<u>On target to meet</u> measures	<u>Not on target to meet</u> measures	<u>Non-reporting period</u>	<u>Total measures</u>
Help people to travel safely	1	0	0	1	2
Improve access to frequent and attractive public transport	1	3	0	1	5
Encourage walking and cycling	0	1	1	0	2
Make the best use of existing transport networks	2	0	0	2	4
Manage the impacts of the transport network on the environment	0	0	0	3	3
Value for money	0	3	0	4	7
Local Board engagement	0	0	0	2	2
Total	4	7	1	13	25

Attachment

Attachment Number	Description
1	Auckland Transport Monthly Indicators Report 2019/20 – August 2019

Document ownership

Submitted by	Christine Perrins Strategic Transport Governance	
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Glossary

Acronym	Description
SOI	Statement of Intent 2019/20-2021/22