

Give it a Go Trial

Terms & Conditions

1. By participating in the “Give it a Go” Trial participants agree to be bound by these terms and conditions.
2. The purpose of the “Give it a Go” trial is to facilitate behaviour change and promote the use of public transport as a commuting mode.
3. Participation in the trial is determined by eligibility, **not** open to all and delivered to selected workplaces in the Commute Programme.
4. All persons interested in the trial will complete the “Give it a Go” registration survey to determine eligibility. The survey is available online (primary method) with a paper version delivered at travel expos or other travel planning events.
5. Eligibility will be determined against the following criteria:
 - a. They currently use a private vehicle to get to work for at least three out of five days of the working week; this can be alone or with passengers
 - b. Respondents who currently use public transport, walk or cycle to work for at least three out of five days of the working week will not be eligible
6. Registrants who currently have an AT HOP card and provide us with the number are agreeing that AT can review activity on the card to ensure they meet the eligibility criteria.
7. Registrants which do not meet these criteria will receive:
 - a. An on-screen acknowledgement thanking them for their interest in the trial, explain that the trial is targeting those which do not currently use public transport (if the survey is completed online). If the survey is completed by hand, the travel planner will explain this message.
 - b. Registrants who are not eligible will receive an email thanking them for their interest and enter them into a prize draw to win two (2) Event Cinema movie vouchers.
 - c. The prize draw of two (2) movie vouchers is per workplace. The prize may change but will be of a similar value.
8. Registrants who meet the initial criteria will receive an automatic message (online registration) or be advised by the travel planner if registering by paper explaining that they will be considered for the trial and is eligible, will receive a “Give it a Go” pass one week before the trial start date.
9. By accepting the “Give it a Go” pass, the recipient agrees that:
 - a. They will not share the pass with any other person
 - b. The value on the card is not refundable, transferable or exchangeable
 - c. They will use it for the purposes of travelling to and from work based on the information provided in the registration form
 - d. On-going use of the “Give it a Go” pass will be monitored solely for the purposes of determining the impact of the trial.
 - e. These criteria will be stated in the letter accompanying the “Give it a Go” pass and recipients will be notified that by accepting this pass, they agree to the terms and conditions of use.

10. Participation is not open to any person who receives the registration link otherwise than directly from Auckland Transport (for example, to a person to whom the “Give it a Go” registration form from Auckland Transport is forwarded).
11. Employees and contractors of Auckland Transport and agencies are eligible to participate in the “Give it a Go” trial with delivery through the Auckland Transport travel plan only.
12. The “Give it a Go” trial commencement date is determined in conjunction with the organisation undertaking the trial and “Give it a Go” passes will be provided within one week of the trial start date.
13. The monetary value equivalent to 20 x public transport journeys (10 days) will be loaded onto each participant’s “Give it a Go” pass who meet the qualifying criteria. Monetary value will be determined by Travel Demand Management through investigation of the participant’s most realistic public transport route.
14. The monetary value will be loaded on the “Give it a Go” pass and is not transferable, refundable or exchangeable.
15. Only publically advertised timetable services qualify for the trial. In addition, this trial does not included journeys undertaken on:
 - School services
 - Special event services.
16. A participant will be disqualified from the “Give it a Go” trial (and will not receive the “Give it a Go” pass and monetary value) if Auckland Transport believes that the participant has met the qualifying criteria by or through dishonest means, fraud or illegal activity, or has not complied with these terms and conditions.
17. Auckland Transport’s decisions on all matters relating to the “Give it a Go” trial are final.
18. Auckland Transport takes no responsibility for any human error, technical malfunctions, lost/delayed data transmission, omission, interruption, deletion, defect, line failures, failures of computer equipment or software, inability to access telecommunications network services, or any other error or malfunction that results in a participant not qualifying for, or not receiving, the “Give it a Go” pass and monetary value.
19. To the extent permitted by law, Auckland Transport and its associated agencies are not liable in any way (including, without limitation, in negligence) for any loss, damage or injury (including indirect and consequential loss) suffered or sustained in connection with participation in the “Give it a Go” trial or the monetary value.
20. Auckland Transport reserves the right to withdraw the “Give it a Go” trial or alter any aspect of the trial (including these terms and conditions) at any time at its sole discretion, without notice to participants.
21. Auckland Transport collects and holds personal information about participants in the trial. All such personal information will be held by Auckland Transport at 6 Henderson Valley Road Henderson, Private Bag 92250, Auckland 1142. Under the Privacy Act participants have the right to access and correct their personal information. Please direct any such request to: Privacy Officer, Auckland Transport, Private Bag 92250, Auckland 1142.
22. On-going use of the “Give it a Go” pass will be monitored solely for the purposes of determining the impact of the trial and establishing behaviour change.
23. The promoter of the “Give it a Go” trial is Auckland Transport, 6 Henderson Valley Road Henderson, Private Bag 92250, Auckland 1142.

