



Proposed changes to some central crosstown bus services.



Have your say...

Feedback is open
18 November – 13 December 2019



AT.govt.nz/haveyoursay

Improving crosstown bus services

We've heard from you that the OuterLink isn't working as well as it should; it's not reliable and buses are catching up to each other along the route meaning you sometimes wait a long time for a bus and then two turn up at once. It's not meeting its frequent promise of a bus every 12 to 15 minutes.

Circular routes such as the OuterLink are problematic as they are required to wait in order to adhere to the timetable; this often happens while passengers are on board which offers a poor journey experience.

And we know that people can't make some crosstown journeys as easily as they would like because there is a gap in the frequent bus network along Balmoral Rd and Green Lane East and West.

So we are proposing changes to some of the buses that cross Auckland's central isthmus area to address these problems.

By focussing on the most used section of the OuterLink we can improve the reliability of the service for the majority of current users. Boosting the frequency on route 650 will enable more crosstown journeys to be made as directly as possible along Balmoral Rd and Green Lane East and West, allowing more people to get to more destinations, more often.

These proposals are designed to create an improved service for most people. They will complete the simpler, more frequent and better connected system of bus routes in the St Lukes, Mount Eden, Balmoral and Greenlane areas.

Find out more about Auckland's new bus network at AT.govt.nz/newnetwork

New route 640

Route 640 will be introduced in May 2020 to assist with journeys when Mt Eden Station temporarily closes to enable construction of the City Rail Link. It will operate between the Valley Rd shops and Newmarket via Mt Eden Station. See the map overleaf for details of the route. We propose to extend the 640 route to Kingsland via Walters Rd subject to the necessary infrastructure being in place.

What is being proposed:

Changes to the OuterLink route

- Removing the section of the OuterLink route between St Lukes and Newmarket via Balmoral/Mt Eden where there is duplication with other routes to provide better reliability of the remaining section of the route.
- Removing the need for buses to wait at Victoria Park.

Increasing the frequency of route 650

- Route 650 will be renamed as route 65 and its frequency will increase to every 15 minutes between 7am and 7pm, seven days a week it will also operate later in the evening.
- There will be no change to the existing route path.

More services on Manukau Road

- Adding more bus trips on Manukau Rd at peak times.

New school bus service

A new school bus service will be introduced between Epsom schools and Balmoral and Mt Eden. It will travel on Mt Eden Rd, Valley Rd, Dominion Rd and Balmoral Rd on its way to and from Epsom schools.



How does this affect me?

- Most people will see no change to the way they travel.
- Some existing customers may need to transfer between buses and/or trains to complete the journeys they are currently doing.
- No bus stops will lose bus services and all existing journeys can continue to be made. Even if the changes mean you need to transfer between two buses, or a bus and train, your journey may be quicker taking the more direct routes.

Transfers

If these changes are made, some passengers might need to transfer between buses to complete their journey.

We are currently exploring options to make transferring between buses on Green Lane West and Manukau Rd more convenient.



Your feedback is important

This project is seeking feedback on only the OuterLink and Route 650.

Your feedback will give us a better understanding of your needs and any improvements that can be made to the proposal. We will use it, along with other factors such as funding, safety and strategic direction to help refine our plans.

Routes affected by these changes

Outer Link 650



Come and talk to us

Come to one of our public information events and talk to our team about the proposed changes:

- **25 Nov, 10am-2pm**
Pt Chevalier Library, 1221 Great North Rd
- **27 Nov, 11am-2pm**
Newmarket, bus stops opp 277 Broadway
- **28 Nov, 3pm-7pm**
Victoria Park Market bus stop, 210 Victoria St West
- **3 Dec, 10am-2pm**
Mt Albert Library, 84 St Lukes Rd
- **5 Dec, 11am-2pm**
Mt Eden War Memorial Hall, 489 Dominion Rd
- **7 Dec, 10am-1pm**
Mt Eden Village Centre, 449 Mt Eden Rd



How to give us your views

Read about the proposed changes and look at the map in this brochure

Tell us what you think, via:

- The online feedback form at AT.govt.nz/haveyoursay
- Or the Freepost feedback form in this brochure

If you can't fill in the form online or in this brochure you can call **09 366 6400** and we will complete the form on their behalf.

Want to talk to us?

Come to an event (dates and locations listed in this brochure) or call us on **09 366 6400**

Public feedback is open between
18 Nov – 13 Dec 2019



Follow Auckland Transport or AkiTransport
AT.govt.nz/haveyoursay

Current routes:



Proposed new routes:



- OuterLink** will operate in both directions between St Lukes, Mt Albert, Pt Chevalier, Westmere, Herne Bay, City Centre, Parnell and Newmarket.
- 30** will have additional trips added at peak times
- 65** will operate at least every 15 minutes from 7am to 7pm, seven days a week. It will also operate before and after these times at a lesser frequency.
- 640** will be introduced May 2020 before the proposed changes to the OuterLink and 650. It will operate in both directions between Valley Rd and Newmarket (Broadway) via Mt Eden Station and Grafton Station every 15 minutes at peak times and every 20 minutes at other times. At Newmarket it will start and finish near 277 Broadway.

How do these proposed changes affect your current journey?

St Lukes to Mt Eden Village	<ul style="list-style-type: none"> Take the new frequent route 65 from St Lukes to Mt Eden Rd and transfer there to any 27 bus travelling up Mt Eden Rd Take route 640 to Newmarket and transfer there to the 30 or 309 for Manukau Rd Use new school bus if you are a student travelling to school 	Mt Eden Village to Dominion Rd	Take route 640 from Valley Rd near Mt Eden Village
Mt Eden Village to Manukau Rd	<ul style="list-style-type: none"> Take the frequent route 30 or route 309 along Manukau Rd and transfer at 277 Broadway to an InnerLink or OuterLink travelling to Parnell 	Newmarket to College Hill	No change but with a more reliable OuterLink service
Epsom to Parnell	<ul style="list-style-type: none"> Take the frequent route 30 or route 309 along Manukau Rd and transfer at 277 Broadway to an InnerLink or OuterLink travelling to Parnell 	Newmarket to Wellesley St	No change but with a more reliable OuterLink service
St Lukes to Newmarket	<ul style="list-style-type: none"> Take new frequent route 65 to Manukau Rd and transfer there to the frequent route 30 or route 309 to Newmarket and city From Morningside Dr take the 20 or 22 bus to Morningside Station and transfer to the train to Newmarket. 	St Lukes to City Centre	Take route 22 from Morningside Drive
		Westmere or Herne Bay to Wellesley St or City Universities	No change but with a more reliable OuterLink service with better journey times

THERE ARE NO CHANGES TO ANY OTHER BUS ROUTES.