Attachment 1

Auckland Transport Quarterly Indicators **Report 2018/19 December 2019**



1. Executive Summary

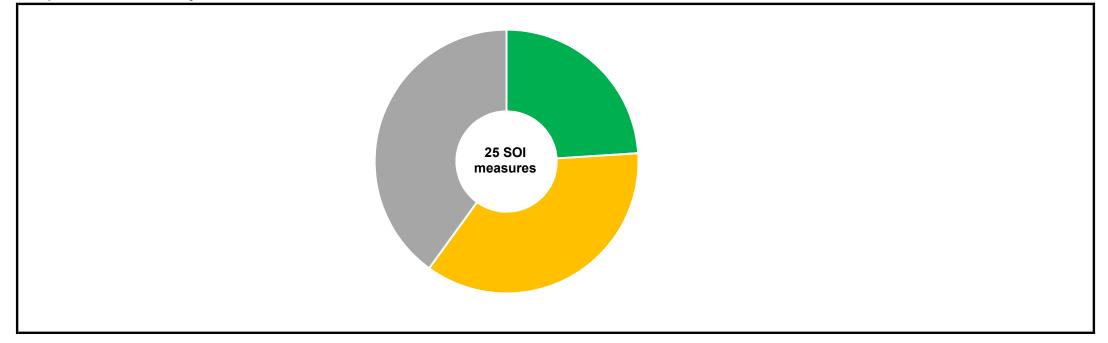
2. External Indicators

3. Performance by Key Priority

- 3.1 Help people to travel safely
- 3.2 Improve access to frequent and attractive public transport
- 3.3 Encourage walking and cycling
- 3.4 Make the best use of existing transport networks
- 3.5 Manage the impacts of the transport system on the environment
- 3.6 Value for money
- 3.7 Local Board engagement

1 Executive summary

SOI performance summary



On target to exceed performance measure (more than 2.5% above target)
 On target to meet performance measure (within +/- 2.5% of target)
 Not on target to meet performance measure (more than 2.5% below target)

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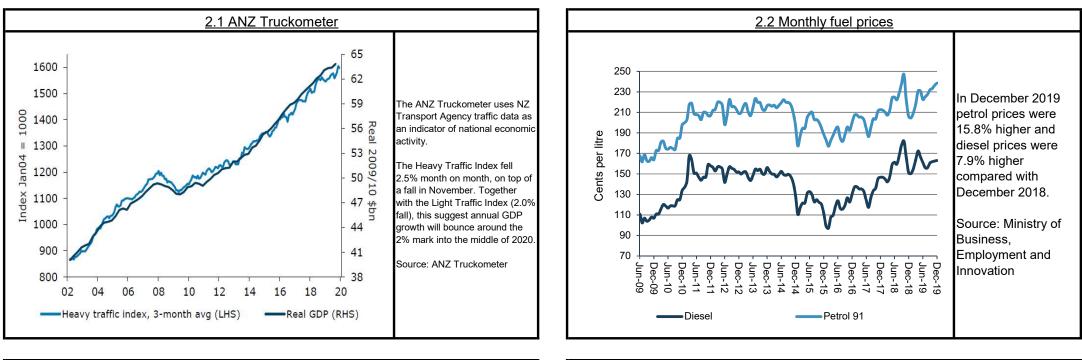
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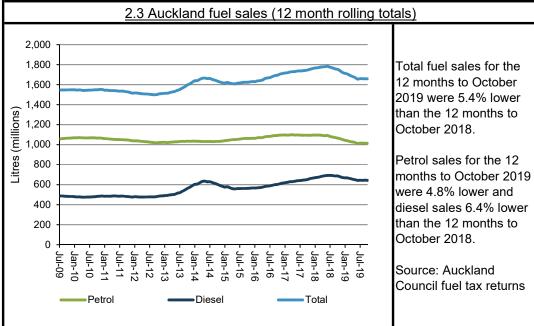
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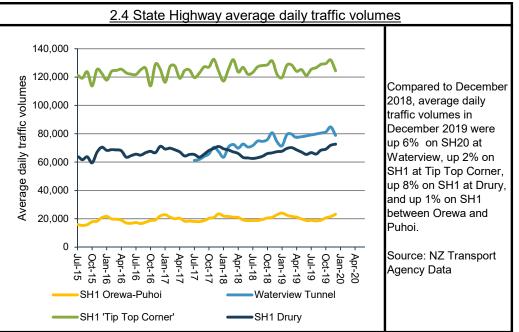
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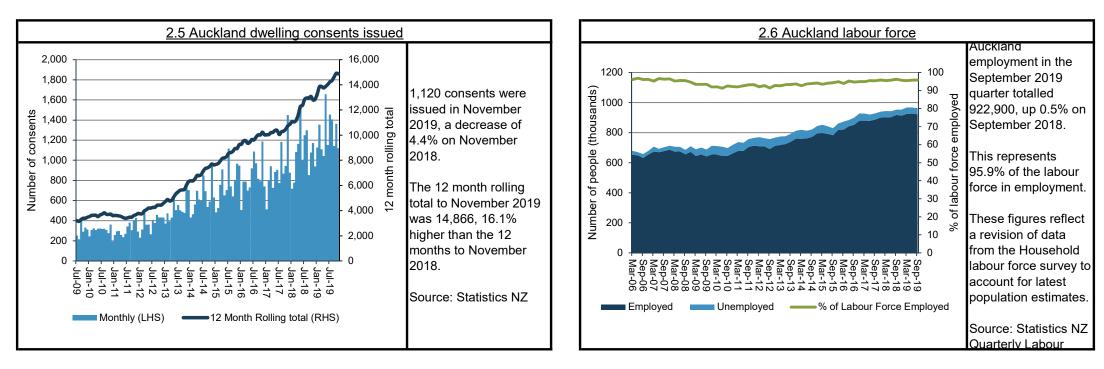
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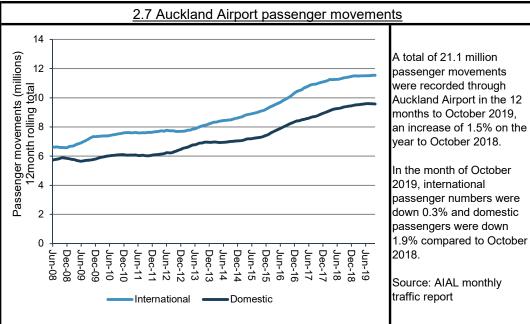


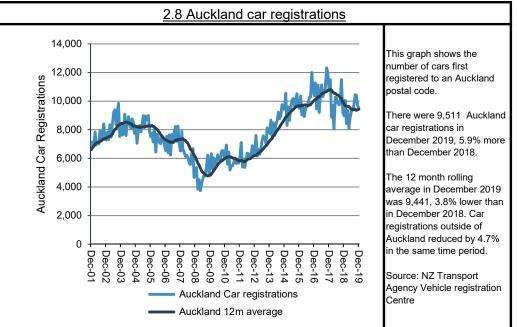




2. External indicators







1. Executive Summary

2. External Indicators

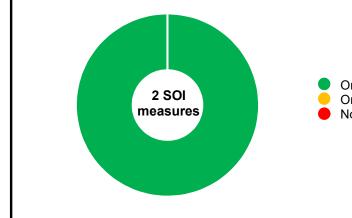
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3.1 Help people to travel safely

Key priority	Measure	SOI 2019/20 Year End Target	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Measure Commentary
Help people to	Number of high risk intersections and sections of road addressed by Auckland Transport's safety programme	10					YTD total: 10.
travel safely	Change from the previous year in the number of fatalities and serious injury crashes on the local road network, expressed as a number	Reduce by at least 18 2019 year-end target: 663					The 12 month total to September 2019 is 538.

Summary

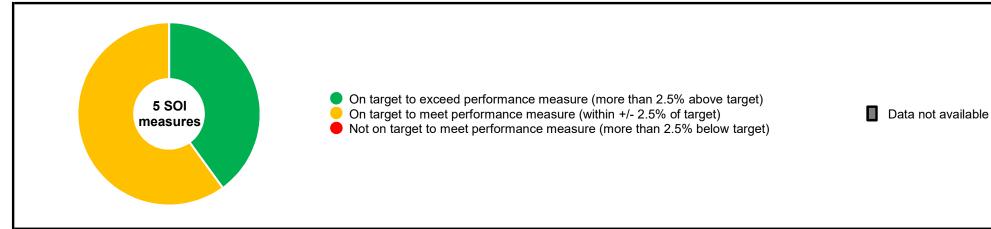


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3.2 Improve access to frequent and attractive public transport

Key priority	Measure	SOI 2019/20 Year End Target	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Measure Commentary
Improve access to	Total public transport boardings	103.6 million					12 month boardings totalled 103,167,519 (3.0% above target).
	Total rail boardings	22.30 million	•	•			12 month rail boardings totalled 21,884,179 (0.5% above target).
frequent and attractive public transport	Boardings on rapid or frequent network (rail, busway, FTN bus)	Increase at faster rate than total boardings	•	•			RTN + FTN boardings grew faster than total boardings, with 11.2% growth on 2018/19.
tranoport	Percentage of public transport passengers satisfied with their public transport service	85%					Overall satisfaction with public transport services (91%) is unchanged compared to the result from last quarter (91%).
	Public transport punctuality (weighted across all modes)	95.0%	•	•			YTD average: 97.5%.



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3.3 Encourage walking and cycling

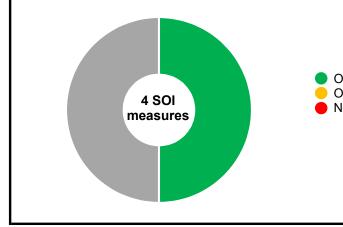
Key priority	Measure	SOI 2019/20 Year End Target	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Measure Commentary
Encourage walking	Kilometres of new cycleway added to the regional cycle network	10 km	•	•			YTD total: 2.2 km.
and cycling	Number of cycle movements past selected count sites	3.826 million		•			YTD total: 1,727,977.



3.4 Make the best use of existing transport networks

Key priority	Measure	SOI 2019/20 Year End Target	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Measure Commentary
	Average AM peak arterial productivity	27,500					The 12 month rolling average to December 2019 is 32,941.
	Proportion of the freight network operating at Level of Service C or better during the inter-peak	85%					The 12 month rolling average to December 2019 is 93%.
Make the best use of existing transport networks	Active and sustainable transport mode share at schools where the Travelwise programme is implemented	40%					2019 survey result: 41%.
	Active and sustainable transport mode share for morning peak commuters where the Travelwise Choices programme is implemented	40%					2019 survey result: 35%.

Summary



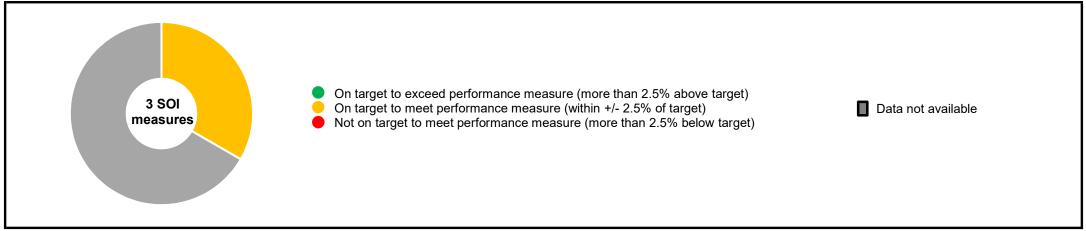
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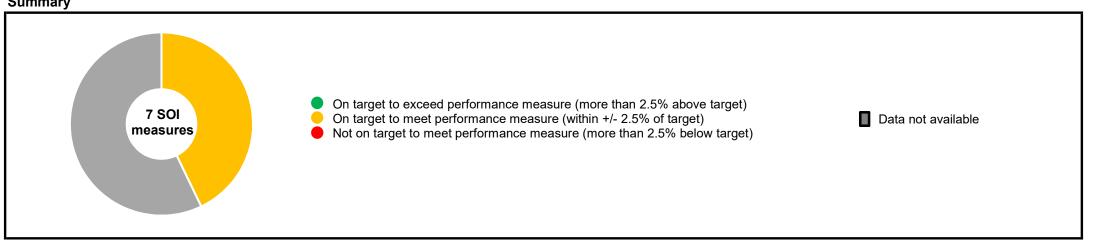
3.5 Manage the impacts of the transport network on the environment

Key priority	Measure	SOI 2019/20 Year End Target	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Measure Commentary
Manage the impacts of the transport network on the environment	Number of buses in the Auckland bus fleet classified as low emission	5		•			There are currently three low emission buses on the network. This is expected to meet or exceed the target by the end of the year.
	Reduction in CO2e (emissions) generated annually by Auckland Transport corporate operations (from 2017/18 baseline)	7%					New measure.
	Percentage of Auckland Transport streetlights that are energy efficient LED	56%					New measure.



3.6 Value for money

Key Priority	Measure	SOI 2019/20 Year End Target	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Measure Commentary
	Public transport farebox recovery	43% - 46%	•	•			Total public transport farebox recovery to December 2019 was 42.4%.
	Proportion of road assets in acceptable condition (as defined by Auckland Transport's AMP)	95%					The 2019/20 result was 94%.
	Proportion of footpaths in acceptable condition (as defined by Auckland Transport's AMP)	95%					The 2019/20 result was 96%.
Value for money	Road maintenance standards (ride quality) as measured by smooth travel exposure (STE) for all urban roads	81%					The 2019/20 result for urban roads was 87%.
	Road maintenance standards (ride quality) as measured by smooth travel exposure (STE) for all rural roads	92%					The 2019/20 result for rural roads was 94%.
	Percentage of the sealed local road network that is resurfaced	5.8%		•			YTD total: 140.9 km (2.1%). Although currently below forecast, this is expected to meet target by the end of the year.
	Percentage of customer service requests relating to roads and footpaths which receive a response within specified time frames	85%	•	•			YTD average: 85.0%.



3.7 Local Board engagement

Key priority	Measure	SOI 2019/20 Year End Target	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Measure Commentary
Local Board	Percentage of Local Board members satisfied with	Reporting to Local Board: 70%					2019 result: 41%. The next survey results are expected to be available in late 2020.
engagement	AT engagement	Consultation with Local Board: 70%					2019 result: 35%. The next survey results are expected to be available in late 2020.

