

Entered by Board Secretary

Monthly Transport Indicators – June 2020

For decision:

For noting:

Te tūtohunga / Recommendation

That the Auckland Transport Board (board):

- a) Receives this report.

Te whakarāpopototanga matua / Executive summary

1. The 2019/20 Monthly Indicators Report for June 2020 shows performance against the Statement of Intent (SOI) measures and a range of other indicators.
2. The Monthly Indicators Reporting was paused since the start of the COVID-19 pandemic (COVID-19). This is the first report since February 2020.
3. The key highlights from June 2020 are:
 - End of financial year results indicate that 11 measures were exceeded, 3 were met and 9 were below target. Two measures were not surveyed this financial year. The indications are that these measures were not met due to COVID-19 rather than a failure of AT performance. COVID-19 and the associated Alert Levels and economic downturn have reduced trips, changed travel behaviour, and delayed multiple construction projects.
 - There has been substantial recovery of Public Transport (PT) patronage and cycle movements since the end of Alert Level 4. PT boardings in June 2020 recovered to 65% of June 2019 numbers. Cycle movements past selected sites in June 2020 recovered to just 4% below the June 2019 count, making them one of the fastest recovering modes.
 - Overall PT use totalled 82.3 million boardings for the 12 months to June 2020, a decrease of 18.3 per cent on the 12 months to June 2019, and 20.6 per cent below the SOI target of 103.6 million.

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- Cycle movements for the 12 months to June 2020 totalled 3.669 million, a decrease of 2.9 per cent on the 12 months to June 2019, and 4.1 per cent below the SOI target of 3.826 million.
- The 12 month rolling total for local road deaths and serious injuries (DSI) to March 2020 was 525, 1.3 per cent lower than the same period the previous year and 19.7 per cent below the SOI target trajectory.

Ngā tuhinga ō mua / Previous deliberations

4. There are no previous deliberations associated with this report.

Te horopaki me te tīaroaro rautaki / Context and strategic alignment

5. The attached Monthly Indicators Report provides an overview of AT's performance against its SOI performance measures for June 2020. The report also provides supplementary information on the wider Auckland context as well as AT's PT, road operations and maintenance, and customer response activities.
6. This covering report highlights key trends and significant shifts in the monthly reporting statistics and provides a summary of performance against the SOI measures.

Ngā matapakinga me ngā tātaritanga / Discussion and analysis

Safety

7. Local Road deaths have decreased by 21% (from 43 to 34) and Local Road serious injuries decreased by 2% (from 510 to 499) compared to the 2018 calendar year. The 2019 calendar year final result was 533, exceeding the target by 19.6%.
8. The 12-month rolling total for local road DSI to March 2020 was 525, 1.3 per cent lower than the same period the previous year and 19.7 per cent below the SOI target trajectory.

PT

9. Total PT totalled 82.3 million boardings for the 12 months to June 2020, a decrease of 18.3%, or 18.5 million boardings, on the 12 months to June 2019. Although monthly patronage is back to 65% of last year's level, boardings remain affected by the aftermath of COVID-19, likely due to city centre, university student and office worker patronage being impacted by the economic downturn, concerns about hygiene on PT and increased working from home.

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- Rail boardings totalled 17.4 million for the 12 months to June 2020, a decrease of 18.4 per cent, or 3.9 million boardings, on the 12 months to June 2019.
 - Bus boardings totalled 59.9 million for the 12 months to June 2020, a decrease of 18.1 per cent, or 13.2 million boardings, on the 12 months to June 2019.
 - Ferry boardings totalled 5 million for the 12 months to June 2020, a decrease of 21.0 per cent, or 1.3 million boardings, on the 12 months to June 2019.
10. Rapid and Frequent Transport Boardings for the 12 months to June 2020 decreased at a faster rate (19.3%) than overall patronage (18.3%). During the COVID-19 lockdown, many rapid and frequent services were reclassified to normal services. Post-lockdown, recovery of growth on RTN and FTN has been slower than total recovery.
11. Year to date PT punctuality was 97.8 per cent, exceeding the SOI target of 95.0 per cent.
12. The total PT farebox recovery ratio was 33.71 per cent in June 2020, below the SOI target range of 43 per cent to 46 per cent.

Cycling

13. Cycling facilities on Murphys Road (1.2 km) and Barry Curtis Park (0.2 km) were completed in June 2020, adding 1.3 km of new cycleway to the network and bringing the year to date total to 6.09 km, which is below the SOI target. Significant delivery of cycling facilities was programmed for March to June, but these months were most affected by COVID-19, causing significant delays to many cycleway projects.
14. The cycle count of 3,669,408 trips to the end of June 2020 was 4.1 per cent below the SOI target of 3,826,000.

Best use of the transport network

15. The rolling average AM peak arterial productivity was 32,951 for the 12 months to June 2020, exceeding the SOI target of 27,500. Productivity is measured as the product of the number of vehicles (including buses), their average journey speed and average occupancy
16. The average proportion of the freight network operating efficiently during the inter-peak was 94 per cent for the 12 months to June 2020, exceeding the SOI target of 85 per cent.

Asset renewals and customer service

17. In the 2019/20 year 374.1 km, or 5.6 per cent, of the local road network was resurfaced/rehabilitated. This is below the SOI target of 5.8 per cent, which equates to 389 km. Despite works being paused for 5 weeks, 91% of the initial programme of 410 km was resurfaced.
18. The percentage of customer service requests relating to roads and footpaths that receive a response within AT's specified times was 84 per cent in June 2020, down four percentage points from May 2019. The 12-month rolling average to June 2020 is 86.4 per cent, meeting the SOI target of 85 per cent.

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Summary of performance against SOI Measures

19. Table 1 provides a summary of performance against SOI targets.

Table 1: Performance against SOI targets					
Strategic Transport Priorities	Target exceeded	Target met	Target not met	Not reported	Total
Help people to travel safely	2	0	0	0	2
Improve access to frequent and attractive PT	2	0	3	0	5
Encourage walking and cycling	0	0	2	0	2
Make the best use of existing transport networks	4	0	0	0	4
Manage the impacts of the transport network on the environment	1	0	2	0	3
Value for money	2	3	2	0	7
Local Board engagement	0	0	0	2	2
Total	11	3	9	2	25

Ngā tūraru matua / Key risks and mitigations

20. There are no risks associated with accepting this report.

Ngā ritenga-ā-pūtea me ngā rauemi / Financial and resource impacts

21. There are no financial or resource impacts associated with this report.

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Ngā whaiwhakaaro ō te taiao me te panonitanga o te āhuarangi / Environment and climate change considerations

22. There are no environment or climate impacts associated with this report.

Ngā reo o mana whenua rātou ko ngā mema pooti, ko ngā roopu kei raro i te maru o te Kaunihera, ko ngā hāpori katoa / Voice of mana whenua, elected members, Council Controlled Organisations, customer and community

23. There are no mana whenua, elected members, Council Controlled Organisations, customer or community impacts associated with this report.

Ngā whaiwhakaaro haumaruru me ngā whaiwhakaaro hauora / Health, safety and wellbeing considerations

24. There are no health, safety or wellbeing impacts associated with this report.

Ā muri ake nei / Next steps



25. The September Monthly Indicators Report will be submitted to the board in October 2020.

Te whakapiringa / Attachment

Attachment number	Description
1	Auckland Transport Monthly Indicators Report 2019/20 – June 2020

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Te pou whenua tuhinga / Document ownership

Submitted by	Hamish Bunn Group Manager Integrated Network Planning, Policy & Sustainability	
Recommended by	Jenny Chetwynd Executive General Manager Planning & Investment	
Approved for submission	Shane Ellison Chief Executive	