

Monthly Transport Indicators – August 2020

For decision:

For noting:

Te tūhunga / Recommendation

That the Auckland Transport Board (board):

- a) Receives this report

Te whakarāpopototanga matua / Executive summary

1. The 2019/20 Monthly Indicators Report for August shows performance against the Statement of Intent (SOI) measures and other indicators.
2. New COVID-19 Level 3 Lockdown restrictions came into effect on 12 August 2020, affecting most measures relating to people movement.
3. Key highlights from August 2020 are:
 - Three measures are on track to exceed the target, six are on track to meet the target, and three are not. These three are: PT boardings, rail boardings and rapid transit vs total boardings. Thirteen measures have not yet produced a result this financial year.
 - Monthly public transport boardings in August 2020 were at 35 per cent of August 2019 numbers, curbing the trend of recovery seen in the previous months. Cycle movements past selected sites remain relatively unaffected by COVID-19 restrictions, with the 12 months to August 2020 falling 1.4 per cent behind on the August 2019 result.
 - Public transport use totalled 73.9 million boardings for the 12 months to August 2020, a decrease of 24.7 per cent on the 12 months to August 2019, and 7.5 per cent below the projected trajectory to meet the SOI target of 60.6 million.
 - Cycle movements for the 12 months to August 2020 totalled 3.697 million, a decrease of 1.4 per cent on the 12 months to August 2019. The year to date count of 533,454 is 1.9 per cent below the projected trajectory to meet the SOI target of 3.826 million.
 - The 12-month rolling total for local road deaths and serious injuries (DSI) to May 2020 was 481, 11 per cent lower than the same period the previous year, and 26 per cent below the SOI target trajectory.

Ngā tuhinga ō mua / Previous deliberations

4. There are no previous deliberations associated with this report.

Te horopaki me te tīaroaro rautaki / Context and strategic alignment

5. The attached Monthly Indicators Report provides an overview of AT's performance against its SOI performance measures for August 2020. The report also provides supplementary information on the wider Auckland context as well as AT's public transport, road operations and maintenance, and customer response activities.
6. This covering report highlights key trends and significant shifts in the monthly reporting statistics and provides a summary of performance against the SOI measures.

Ngā matapakinga me ngā tātaritanga / Discussion and analysis

Safety

7. When compared with the same period last year, local road deaths for the 12 months to May 2020 have decreased by 44 per cent (from 45 to 25) and local road serious injuries decreased by 8 per cent (from 494 to 456).
8. The 12-month rolling total for local road DSI to May 2020 was 481, 11 per cent lower than the same period the previous year and 26 per cent below the SOI target trajectory.

Public Transport

9. Total public transport totalled 73.9 million boardings for the 12 months to August 2020, a decrease of 27.4 per cent, or 27.9 million boardings, on the 12 months to August 2019. Recovery of public transport boardings has curbed under new COVID-19 restrictions, with August monthly patronage down to 35 per cent of last year's level.
10. Rail boardings totalled 15.51 million for the 12 months to August 2020, a decrease of 27.8 per cent, or 5.97 million boardings, on the 12 months to August 2019.
11. Bus boardings totalled 53.76 million for the 12 months to August 2020, a decrease of 27.4 per cent, or 20.29 million boardings, on the 12 months to August 2019.
12. Ferry boardings totalled 4.62 million for the 12 months to August 2020, a decrease of 26.4 per cent, or 1.66 million boardings, on the 12 months to August 2019.

13. Rapid and frequent transport boardings for the 12 months to August 2020 decreased at a faster rate (30.6 per cent) than overall patronage (27.4 per cent). During the COVID-19 lockdown, many rapid and frequent services were reclassified to normal services. Post-lockdown, recovery of growth on RTN and FTN has been slower than total recovery.
14. Year to date public transport punctuality was 97.7 per cent, exceeding the SOI target of 95.0 per cent.
15. The total public transport farebox recovery ratio was 31.22 per cent in August 2020, within the SOI target range of 30 to 34 per cent.

Cycling

16. Cycling facilities on Murphys Road (0.6 km) were completed in August 2020. The year to date total is also 0.6km, which is on track to meet this year's target of 5 km.
17. The cycle count of 3,697,521 trips for the 12 months to August 2020 was 1.6 per cent below the result for the same period last year. The year to date count of 533,454 is 1.9 per cent below the projected trajectory to meet the SOI target of 3.826 million.

Best use of the transport network

18. The rolling average AM peak arterial productivity was 28,927 for the 12 months to August 2020, exceeding the SOI target of 25,000. Productivity is measured as the product of the number of vehicles (including buses), their average journey speed and average occupancy
19. The average proportion of the freight network operating efficiently during the inter-peak was 93 per cent for the 12 months to August 2020, exceeding the SOI target of 85 per cent.

Asset renewals and customer service

20. This year to date, 9.2 km, or 0.14 per cent, of the local road network was resurfaced/rehabilitated. This is on track to meet the SOI target of 4.6 per cent, which equates to 312.5 km.
21. The percentage of customer service requests relating to roads and footpaths that receive a response within AT's specified times was 78 per cent in August 2020, down five percentage points from August 2019. The 12-month rolling average to August 2020 is 85.6 per cent, meeting the SOI target of 85 per cent.

Summary of performance against SOI Measures

22. Table 1 provides a summary of performance against SOI targets.

Table 1: Performance against SOI targets					
Strategic Transport Priorities	<u>Target exceeded</u>	<u>Target met</u>	<u>Target not met</u>	<u>Not reported</u>	<u>Total</u>
Making Auckland's Transport System Safe by eliminating harm	1	0	0	1	2
Improving the Resilience and Sustainability of the Transport System	0	0	0	3	3
Better Travel Choice for Aucklanders	0	3	3	2	8
Better Connecting People, Places, Goods and Services	2	0	0	0	2
Focus on Financial Accountability and Benefit Realisation	0	2	0	4	6
Provide an Excellent Customer Experience for all Services and Customers	0	1	0	1	2
Collaborative Partnering with our Funders, Partners, Mana Whenua, Stakeholders and Customers	0	0	0	2	2
Total	3	6	3	2	25

Ngā tūraru matua / Key risks and mitigations

23. There are no risks associated with accepting this report.

Ngā ritenga-ā-pūtea me ngā rauemi / Financial and resource impacts

24. There are no financial or resource impacts associated with this report.

Ngā whaiwhakaaro o te taiao me te panonitanga o te āhuarangi / Environment and climate change considerations

25. There are no environment or climate impacts associated with this report.

Ngā reo o mana whenua rātou ko ngā mema pooti, ko ngā roopu kei raro i te maru o te Kaunihera, ko ngā hāpori katoa / Voice of mana whenua, elected members, Council Controlled Organisations, customer and community

26. There are no mana whenua, elected members, Council Controlled Organisations, customer or community impacts associated with this report.

Ngā whaiwhakaaro haumaruru me ngā whaiwhakaaro hauora / Health, safety and wellbeing considerations

27. There are no health, safety or wellbeing impacts associated with this report.



Ā muri ake nei / Next steps

28. The September Monthly Indicators Report will be submitted to The Board in December 2020.

Te whakapiringa / Attachment

Attachment number	Description
1	Auckland Transport Monthly Indicators Report 2019/20 – August 2020

Te pou whenua tuhinga / Document ownership

Submitted by	Hamish Bunn Group Manager Integrated Network Planning, Policy & Sustainability	
Recommended by	Jenny Chetwynd Executive General Manager Planning & Investment	
Approved for submission	Shane Ellison Chief Executive	