

Your feedback on Mount Eden South residential parking zone extension



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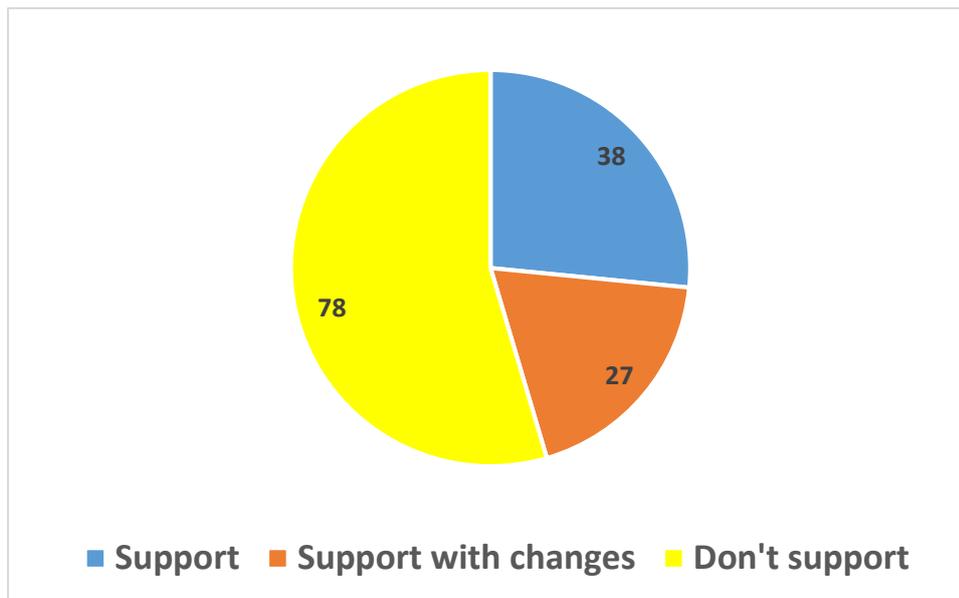
Summary

Auckland Transport (AT) proposed to extend the existing residential parking zone in Mt Eden to the area further south,

We consulted on this proposal from the 11 September to 2 October 2020 and received 143 submissions.

Key themes in feedback

Do you support the proposed residential parking zone extension?



78 submissions (54.5%) - 'Did not support' the proposed residential parking zone extension

38 submissions (26.5%) - 'Supported' the proposed residential parking zone extension

27 submissions (19%) - 'Supported with changes' the proposed residential parking zone extension

Do you have any suggested changes to the proposed residential parking zone extension (for example borders of the zone, times of restrictions, street signage etc)?

- 19 submissions replied that residents should not have to pay for parking
- 11 submissions replied with general comments disliking the proposal
- 9 submissions replied leave it as it is.
- 7 submissions replied recommending households get free parking permits
- 7 submissions replied that the proposed residential parking zone extension will adversely affect businesses and people who work in the area
- 6 submissions replied that it's hard enough already for tenants and visitors to find parking.

Do you have any other comments or suggestions?

- 25 submissions replied that residents should not have to pay for parking
- 11 submissions replied with general suggestions and comments
- 7 submissions replied fully supporting the proposal
- 6 submissions replied leave it as it is
- 5 submissions replied that the proposed residential parking zone extension will adversely affect businesses and people who work in the area
- 5 submissions replied recommending households get free parking permits
- 5 submissions replied that it was not needed as parking was not a problem
- 5 submissions replied they considered the proposal was a money-making scheme

Project decisions

After listening to all the feedback, we will **not proceed with the residential parking zone extension.**

We heard feedback that most people don't want a residential parking zone extended to this area, so we won't implement it here.

Our latest parking occupancy surveys also didn't indicate excessively high occupancy rates.

Thank you for helping us make better decisions for your neighbourhood, informed by your local knowledge.

Background

What did we seek feedback on?

Auckland Transport is proposing to extend the residential parking zone in Mt Eden to provide greater parking availability and flexibility for residents, businesses and visitors.

The proposal is in response to community feedback requesting additional streets to be included, and due to high occupancy rates of on-street parking in the area.

The Mt Eden residential parking zone extensions include:

- Time restrictions of two hours (P120), Monday to Friday, 8am to 6pm (excluding public holidays and weekends). This is consistent with the restrictions in the existing residential parking zone north of View Road.
- The time restriction will only apply to vehicles that do not have permits or coupons.
- Permit and coupon holders from the existing and proposed residential parking zone will be able to park in both the existing and proposed residential parking zones.
- The P120 time restriction will replace most of the existing parking restrictions in the area.

Benefits

- Provide greater parking availability and flexibility for residents, business and visitors.
- The two-hour time restriction supports parking for business customers and casual residential visitors, while not allowing for non-resident long-term parking.
- Reduce congestion from vehicles driving around looking for parking spaces.
- Less circling vehicles should also improve pedestrian safety in the area.
- Reduce incidences of parked vehicles obstructing driveways, as vehicles do not have to park in marginal spaces.

Extension areas

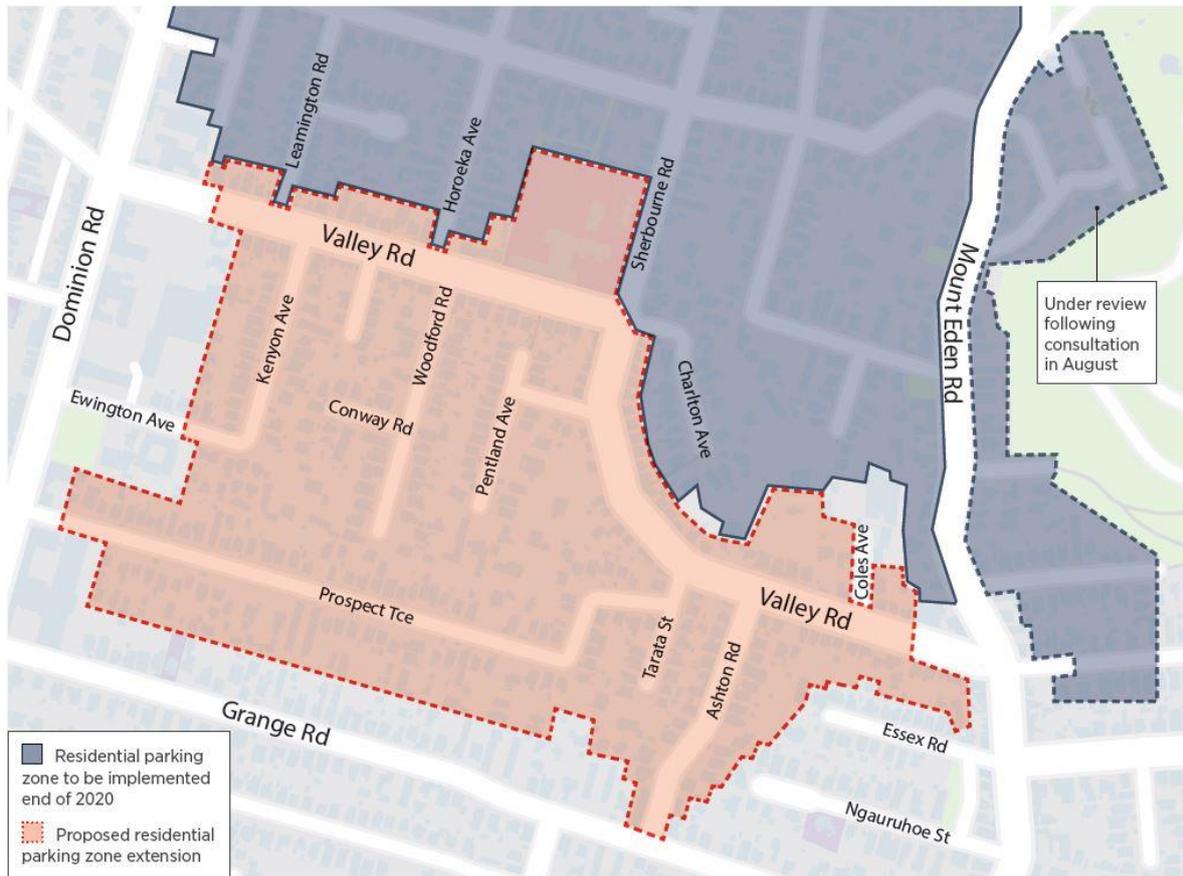
There are three residential parking zone extension areas proposed for Mt Eden:

- East of Mt Eden Road <https://at.govt.nz/projects-roadworks/mt-eden-residential-parking-zone-extension/#east> – to be implemented end of 2020.
- Central (West of Mt Eden Road) <https://at.govt.nz/projects-roadworks/mt-eden-residential-parking-zone-extension/#west> - to be implemented end of 2020.
- <https://at.govt.nz/projects-roadworks/mt-eden-residential-parking-zone-extension/#south> - feedback closed 2 October 2020 – will not proceed.

Extension area proposed

Roads and properties included in the southern extension area

Valley Road, Kenyon Avenue, Ewington Avenue (part of), Woodford Road, Pentland Avenue, Prospect Terrace, Ashton Road, Conway Road, Avenham Walk, Tarata Street.



About residential parking zones

A residential parking zone is a collection of residential streets upon which a parking restriction is applied. It allows short term parking for visitors, and all-day parking for coupon and permit holders.

Within the residential parking zone all residents and businesses can apply for a parking permit, which will exempt them from the time restrictions. They can also obtain parking coupons that allow visitors to be exempt from the restrictions for a day.

Consultation

We consulted on the proposed Mount Eden South residential parking zone extension from the 11 September to 2 October 2020.

What we asked you

We asked:

- Do you support the proposed residential parking zone extension?
- Do you have any suggested changes to the proposed residential parking zone extension (for example borders of the zone, times of restrictions, street signage etc)?
- Do you have any other comments or suggestions?

Activities to raise awareness

The activities were the following:

- Mailed 1246 brochures with freepost feedback forms to property owners and occupiers in the area.
- Engaged with Albert-Eden local board and sent an email to our stakeholder database.
- Set up a project webpage and an online feedback form on our website.
- Posted about the proposal on our social media channels.

How people provided feedback

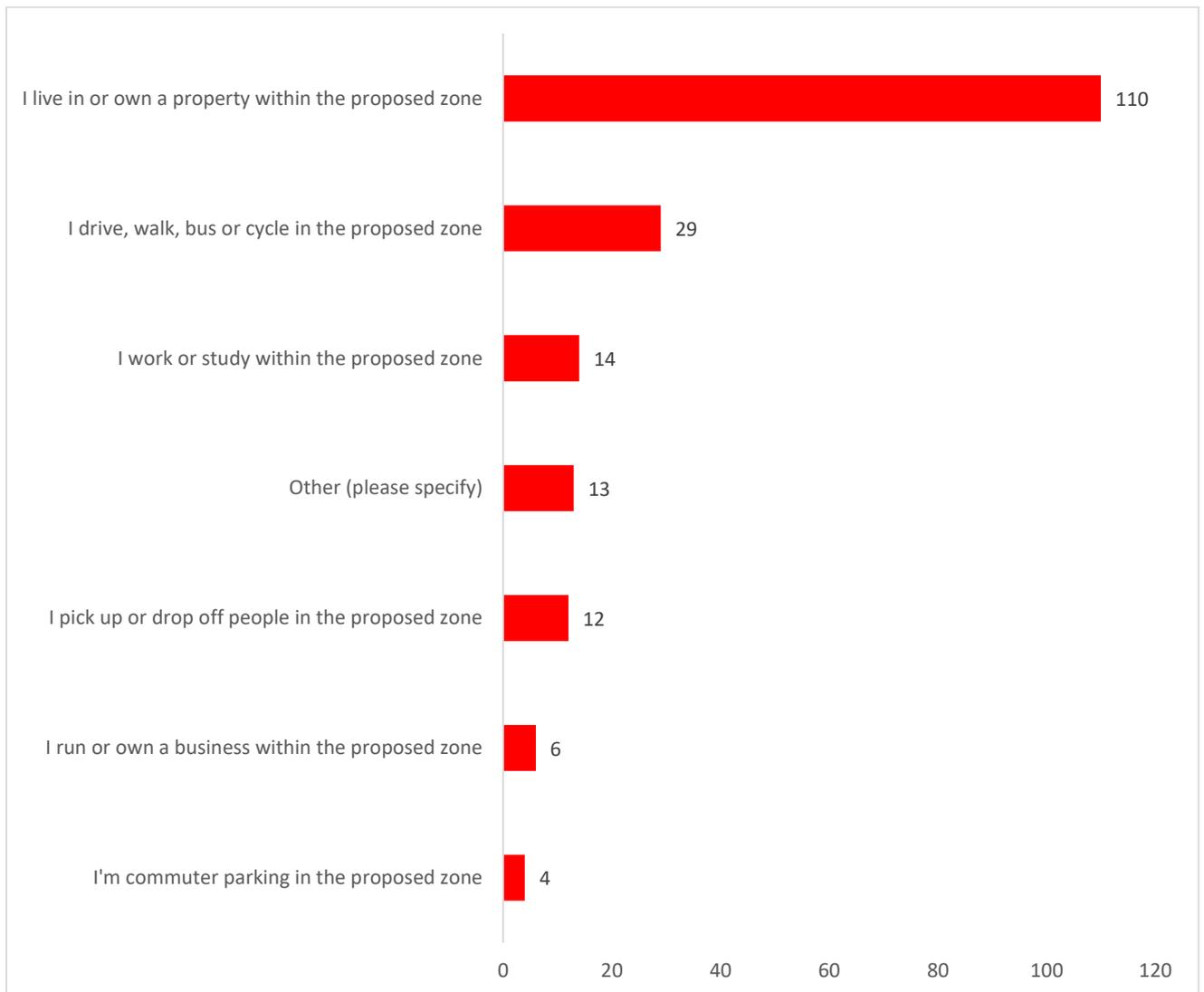
You could provide feedback using an online submission form (on our [Have Your Say website](#)) or a freepost form included in the brochure. See <https://at.govt.nz/projects-roadworks/mt-eden-residential-parking-zone-extension/> at the end of this report for a copy of the feedback form.

Your feedback

Overview

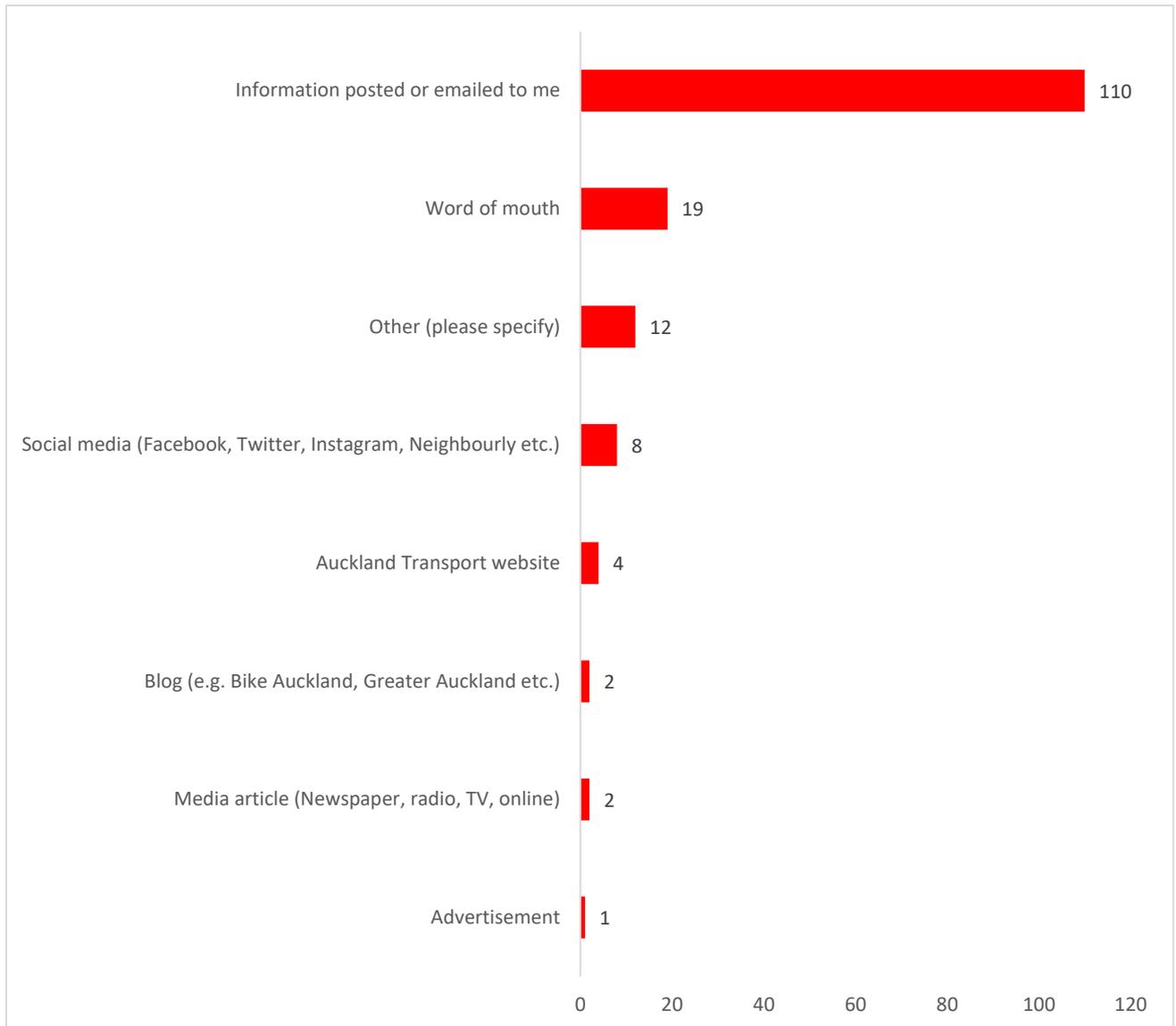
We received public feedback on the proposal from 143 submitters, 95 were on-line submissions and 48 were hard-copy submissions.

What best describes your interest in this proposal?

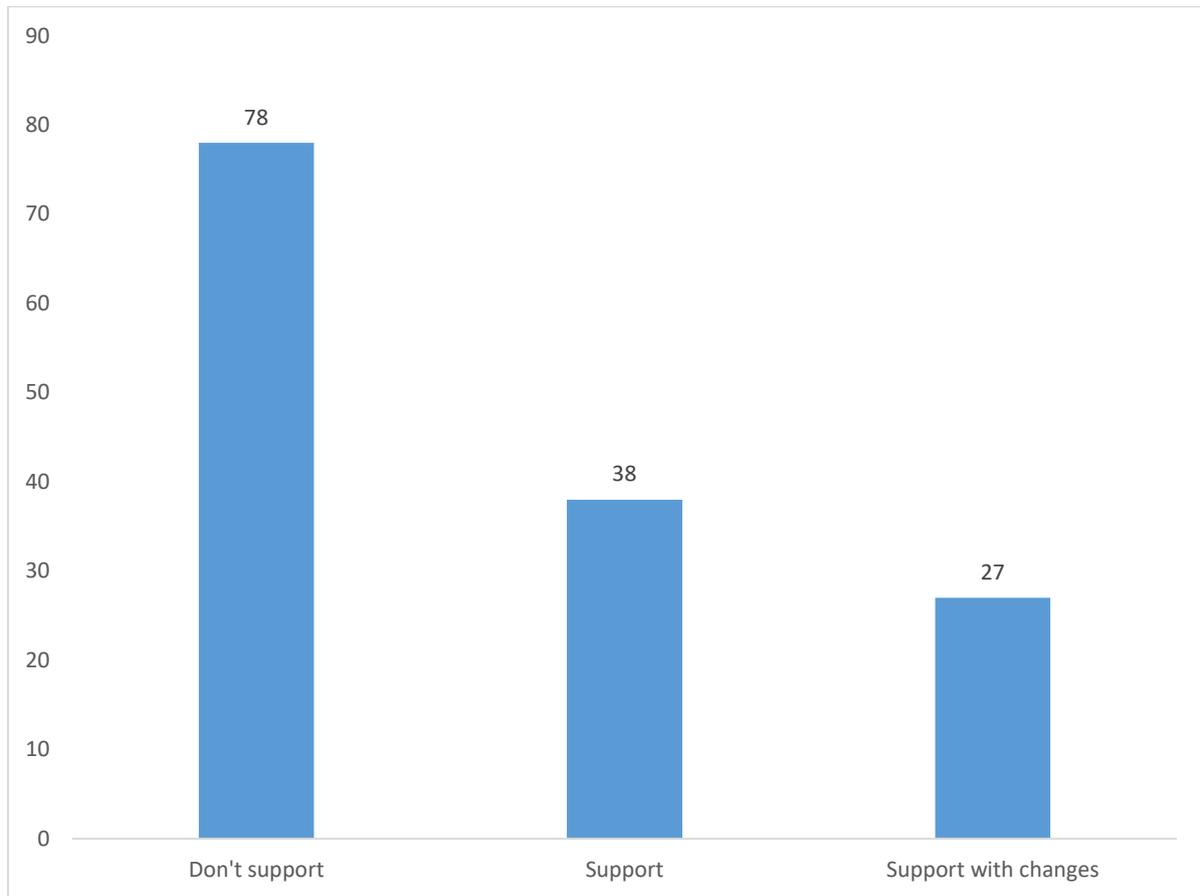


Submissions may have included more than one theme

How did you hear about this project?



Do you support the proposed residential parking zone extension?

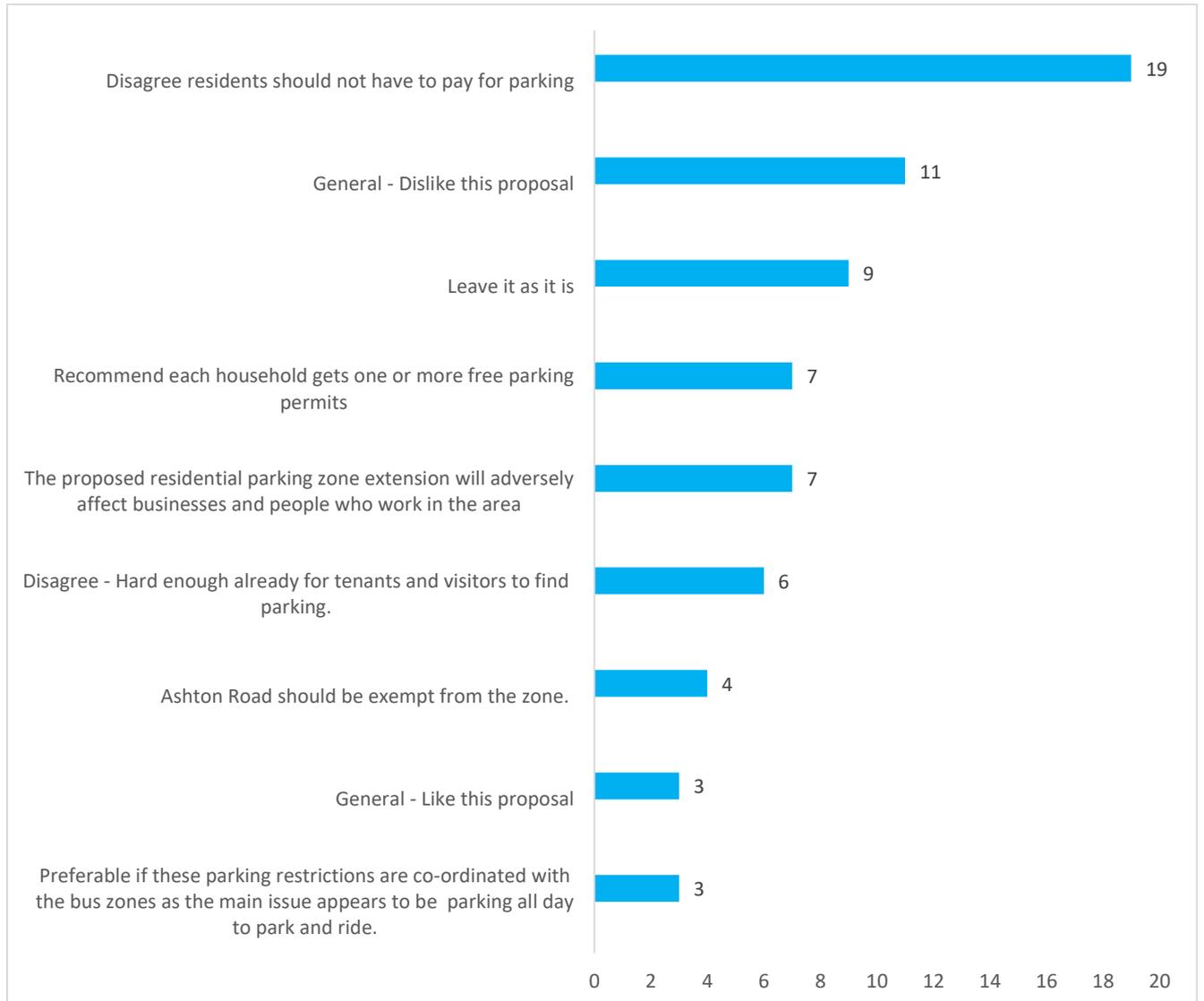


54.5% (78 submissions) - Did not support the proposed residential parking zone extension

26.5% (38 submissions) - Supported the proposed residential parking zone extension

19% (27 submissions) - Supported with changes the proposed residential parking zone extension

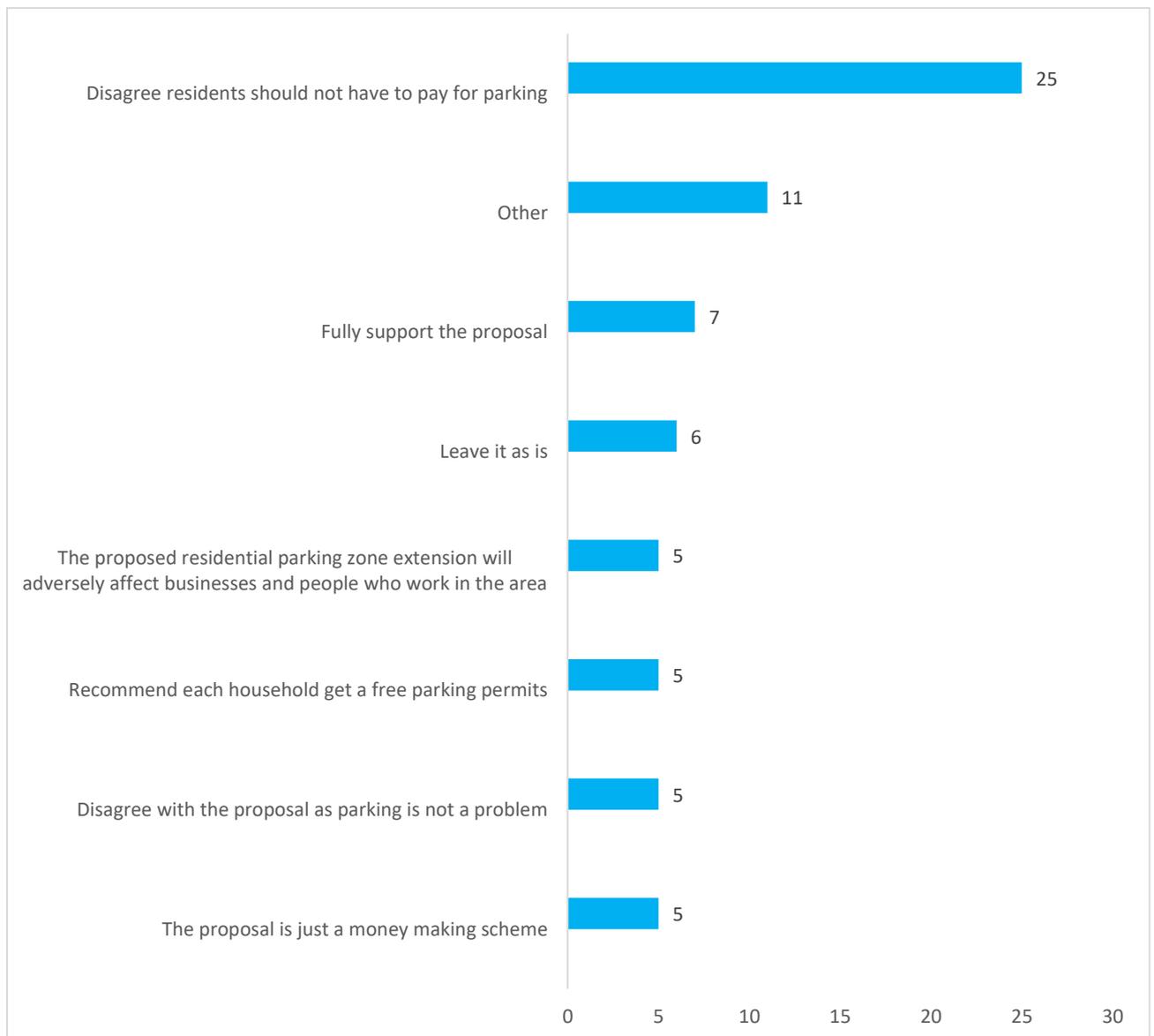
Do you have any suggested changes to the proposed residential parking zone extension?



83 submissions replied to this question

- 19 submissions replied that residents should not have to pay for parking
- 11 submissions replied with general comments disliking the proposal
- 9 submissions replied leave it as it is.
- 7 submissions replied recommending households get free parking permits
- 7 submissions replied that the proposed residential parking zone extension will adversely affect businesses and people who work in the area
- 6 submissions replied that it's hard enough already for tenants and visitors to find parking.

Do you have any other comments or suggestions?



78 submissions replied to this question

- 25 submissions replied that residents should not have to pay for parking
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Design suggestions in feedback and AT responses

Submitters suggested a wide range of changes to the proposal. We have collated and responded to all design suggestions identified in the feedback, organised by the themes.

Design suggestion in feedback	AT response
Residents should not have to pay for parking	
<p>Residents should not have to pay for a permit to park in front of their house - this is just more tax on residents.</p>	<p>AT appreciates that rates are already paid however these do not contribute to the administration of a parking zone. The annual cost of a parking permit has been set to recover the costs of administering the scheme. Legislation (Section 150(4) of the Local Government Act 2002) prohibits Auckland Transport from making a profit off administering residential parking zones.</p> <p>The RPZ is a targeted solution to address a parking issue in this area, AT is using a targeted charging system so that those people that benefit from the scheme pay for it.</p> <p>A permit is only required if someone is parking on the street for more than two hours between 8am and 6pm, Monday to Friday. Outside of these hours and on weekends and public holidays anyone can park in this area for more than two hours.</p> <p>Moreover, the option of free coupons is also there for those residents who occasionally need to park on street when they would normally be parked within their own property.</p>
<p>Support the changes, but do not believe residents should have to pay a fee for being able to park in their own streets.</p>	<p>As above</p>
Leave it as it is	
<p>Leave the residential parking zone as it is, no extension. Residents of Ashton Road, Pentland Avenue, Conway Street, Prospect Terrace, Valley Road, Kenwyn Street have all requested the RPZ is not applied to their Street.</p>	<p>Thank you for your feedback, we value your views and opinions</p>

Design suggestion in feedback	AT response
Recommend each household gets one or more free parking permits	
<p>It wouldn't hurt for AT to provide each household with one free permit</p>	<p>In previous residential parking zones, not every property requires a permit, and some require multiple permits. To issue to those properties not requiring one would only make them scarce and not available to those who need them.</p> <p>The charge for permits is an administrative fee and is a fair price to help cover the costs of running the scheme. Without this charge, we would need to find the money elsewhere.</p>
The proposed residential parking zone extension will adversely affect businesses and people who work in the area	
<p>Many of us who work in our office are already struggling with getting to work and finding parking. We are already under huge strain with many of us commuting for hours to get here, and parking in Mt Eden is already extremely difficult. You are making it impossible for us to get to work and park anywhere with all these constant changes and restrictions.</p>	<p>AT understands that existing public transport services and access might not meet everyone's needs. This includes many people who currently drive into Mt Eden and park in the surrounding streets.</p> <p>However, we cannot ignore the existing problem with overcrowded parking just because other challenges exist. AT is investing heavily in improvements on the public transport network, to improve access to all parts of Auckland.</p> <p>We have also introduced the New Public Transport Network across Auckland, with increased frequency and quality of service across the city.</p> <p>For more information, please see: https://at.govt.nz/projects-roadworks/new-public-transport-network/</p> <p>We also have a Travel Demand team that are able to assist businesses that want to provide their staff with more information on alternative travel options. We often find that many people are unaware of the options available to them.</p> <p>For more information, please see here: https://at.govt.nz/driving-parking/ways-to-get-around-auckland/working-with-businesses/workplace-travel-planning/</p>
<p>Totally unnecessary and will kill local businesses</p>	<p>Having a two hour time restriction encourages turnover allowing for more spaces to be available to visitors and shoppers.</p>
Hard enough already for tenants and visitors to find parking.	

Design suggestion in feedback	AT response
<p>Hard enough already for tenants and visitors to find parking. Doesn't need extending.</p>	<p>We are proposing a Resident Parking Zone (RPZ) because residents have told us it is hard to find parking – an RPZ restricts general parking to two hours with eligible residents exempt from the restriction. This results in removing all day parkers making it easier for tenants and visitors to find parking.</p> <p>The process to decide whether the residential parking zone goes ahead is as follows:</p> <ul style="list-style-type: none"> • Requests from the community triggered further investigations into a residential parking zone. • Albert-Eden Local Board supported getting community feedback on the proposal. • Community feedback was sought to assess if there is community support for the proposal (and to find out what surrounding residents and other affected people/groups think). <p>Auckland Transport decided not to proceed with the residential parking zone because:</p> <ul style="list-style-type: none"> • over two thirds of respondents within the proposed residential parking zone did not support it being progressed to implementation. • Less than one third supported the residential parking zone being progressed.
The proposal is just a money-making scheme	
<p>This is yet another revenue gathering exercise for the council. We already pay very high rates in the area. Strongly object to further changes.</p>	<p>The fee for parking in a residential parking zone has been set to recover the costs of administering the scheme including regular enforcement.</p>
Other nearby Roads should be included	
<p>Grange Rd, Ngauruhoe St, Akepiro St, the whole area between Mt Eden Rd and Sandringham Road, Coles Av, Fenton St, and Haultain St should be included as part of the zone.</p>	<p>These areas are either out of scope for this proposal, a private road (Coles Av), or in the case of Fenton St and Haultain St are areas zoned business/mixed use (we do not propose resident zones in these areas)</p>

