

Viaduct Cycleway and Enhancements



Give your feedback by
Sunday 26 June, 2022
[AT.govt.nz/bikeviaduct](https://www.at.govt.nz/bikeviaduct)



Delivering safer streets for the Viaduct

In 2021, Auckland Transport (AT) trialed a street layout within the Viaduct which included a cycleway, one-way streets, and increased loading zones.

The trial cycleway and loading zones were well used, and the one-way system calmed traffic. In late 2021, we announced we would bring the cycleway and street enhancements to a higher quality, permanent standard.

Earlier this year, we made some minor improvements, based on feedback and monitoring from the trial. We added more bollards, made planter boxes more visible, and repaired cracked asphalt.

We're now able to share street design and project timeline to complete the remaining changes. This is not a full street upgrade, but will greatly improve on the look, feel, and functionality of the trial. The permanent design reflects public feedback, the data we've collected, and our ongoing engagement with the Viaduct Cycleway and Enhancements working group, comprising local community representatives.

Early maintenance works are about to get underway, with main construction to follow. To help finalise the design, we're seeking your feedback on minor design improvements, future upgrades, or things we might have missed.

Timeline

Dates	Activity
May-August 2021	Project WAVE trial.
September 2021	Public feedback and data collected during the trial, supports making the cycleway and street enhancements permanent, with some changes.
January 2022	Minor improvements made.
May 2022	Public feedback sought on the permanent design.
Mid-late 2022	Construction

Construction

As construction plans are developed, we'll keep you informed. We're starting later this month with some maintenance work, including the resurfacing of Customs Street West.

Following public engagement, construction will continue in stages, with project completion planned for late 2022. We will notify neighbours in advance of any work and we will avoid construction within the busy Christmas period.



What's changing and why?

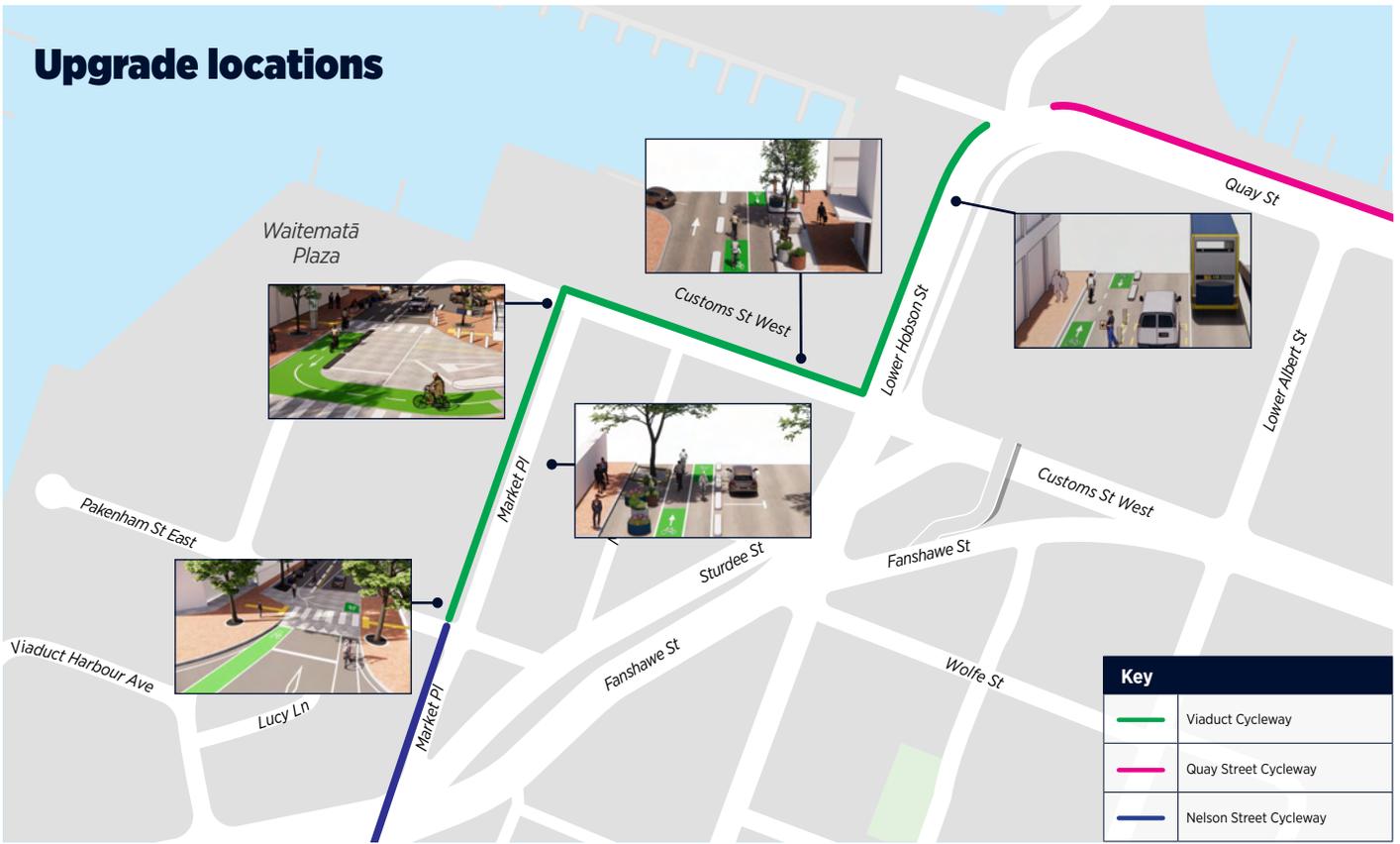
- We'll shift the cycleway on Market Place over to the west (apartment) side of the road, to improve safety for all road users and enhance the cycleway's ease of use.
- We'll install a raised pedestrian crossing across the southern end of Market Place, at the intersection with Pakenham Street West, to improve pedestrian visibility, safety, and accessibility.
- We'll raise the intersection of Market Place and Customs Street West and install three pedestrian crossings, to slow vehicles and improve safety for all road users.
- We'll maintain on-street parking, losing three car parks overall to provide more space for loading and a relocated mobility park.
- We'll improve access, visibility, and signage for the loading zones we trialled, so they are easier to locate and use.
- We'll add planters and seating to enhance the look and feel of the area.
- We'll install bike racks so there's somewhere convenient to securely park your bike.

What are the benefits?

- An enhanced, safer, and more accessible street.
- Safe cycling for all ages and abilities.
- Improved access for deliveries.
- The expansion of Auckland's cycleway network.
- Slower vehicle speeds within a busy commercial and residential area.
- A greener street with more trees and planting.



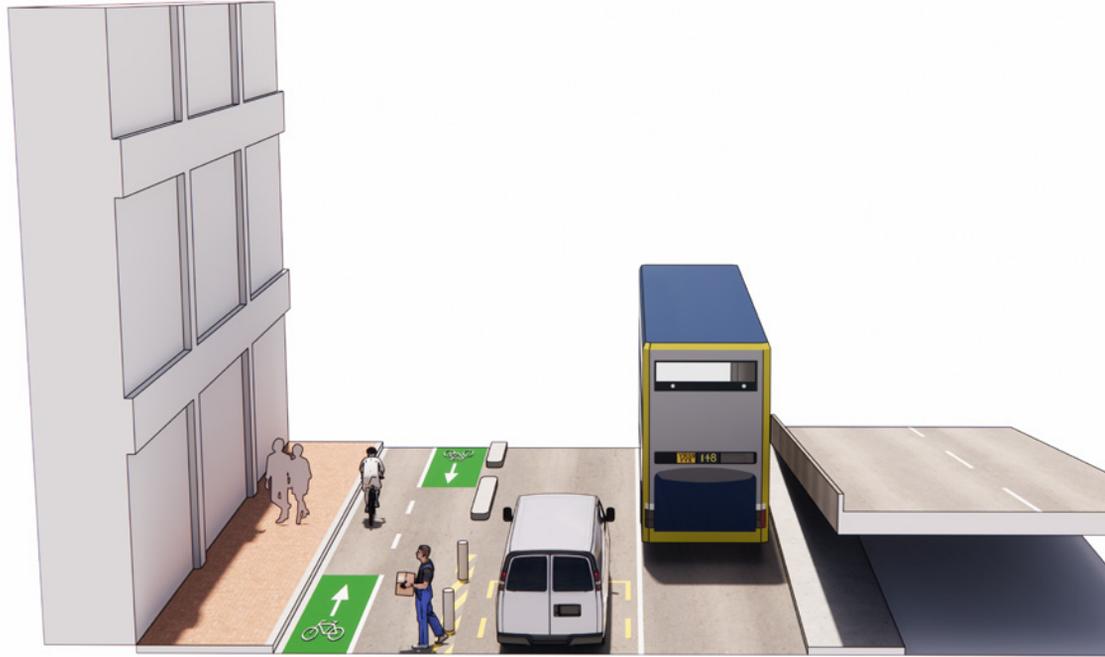
Upgrade locations



Key changes

1. Lower Hobson Street

This is a busy area for loading and unloading goods. We will make adjustments to the concrete separators and line marking to enable easier use of the loading zone.



2. Customs Street West

The disused former parking spaces next to the cycleway will be built out to create more space for people and will include seating, bike racks, and planters.



Key changes

3. Market Place/ Customs Street West Intersection

This is a busy area for pedestrians. We will raise the intersection to slow vehicles and add three zebra crossings to improve safety for people walking through the area. The redesign will tie-in with the planned upgrade of Market Square and the redevelopment of One Market Place.



4. Market Place

We are moving the cycleway to the opposite side of the road to make it safer and easier to navigate, particularly when connecting from Nelson Street Cycleway. The disused former parking spaces next to the cycleway will be filled with planters. On-street parking will be restored on the east side of Market Place. The existing loading zone will be lengthened and the mobility park relocated nearby on Customs Street West.



Key changes

5. Market Place/ Pakenham Street East intersection

We will add a raised pedestrian crossing here to improve safety and make it easier to cross the road. We will also improve line marking in this area.



Completing the city centre cycle loop

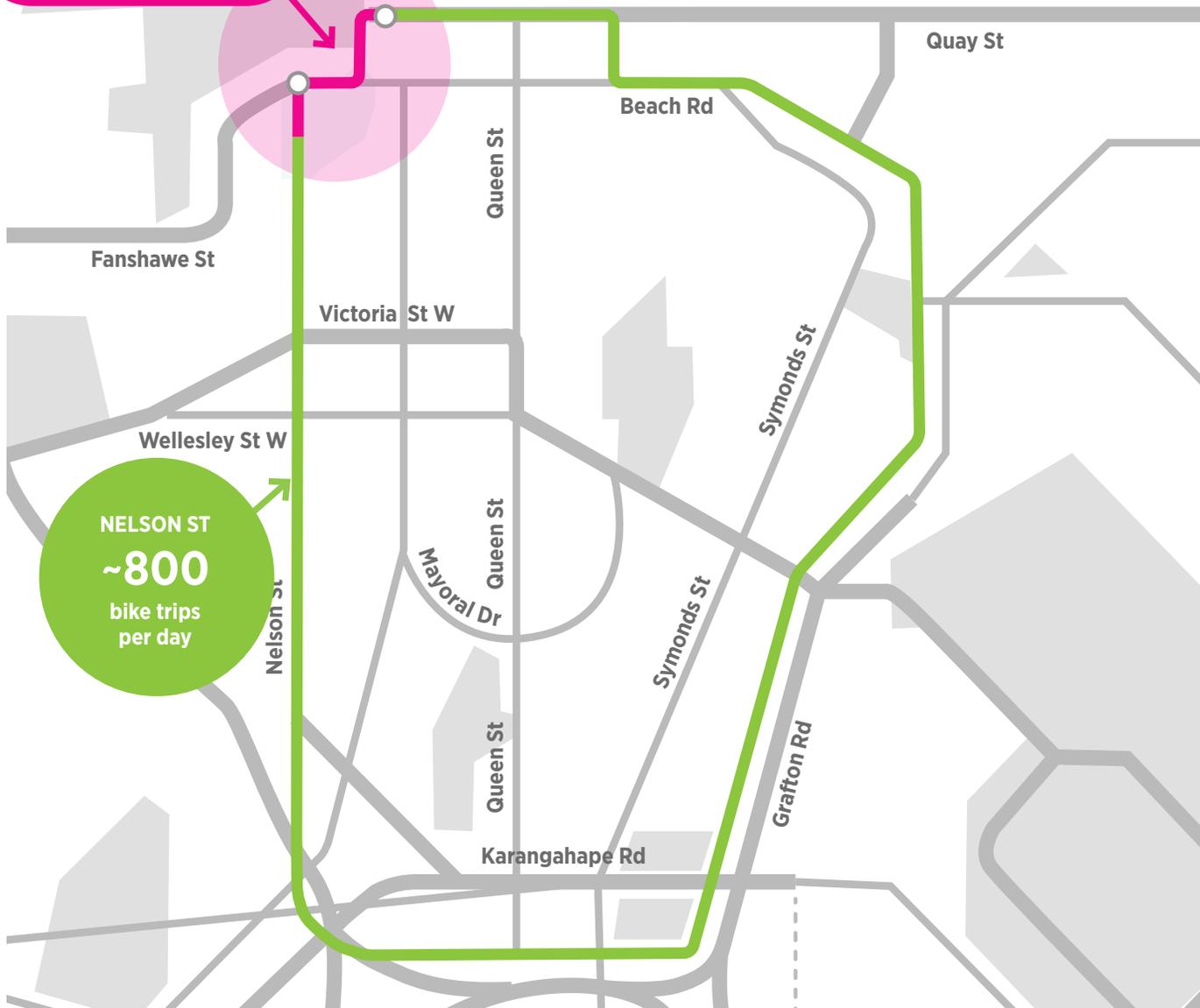
Though short in distance, the Viaduct Cycleway is a vital link in Auckland's growing cycleway network. It connects two of our busiest cycleways and allows people on bikes to travel from West Auckland and Karangahape Road to downtown and the eastern beaches, all on a protected cycleway.

QUAY ST
~1,500
bike trips
per day



VIADUCT
CYCLEWAY

NELSON ST
~800
bike trips
per day



Viaduct Cycleway and Enhancements working group

A project working group was formed in late 2020 to enable more effective engagement by Auckland Transport with the local community. This group continues to meet monthly, to provide feedback on the project's planning, communication, and design.

The working group has representatives from:

- Viaduct Harbour Holdings Ltd
- Bike Auckland
- Heart of the City
- Waitematā Local Board
- Eke Panuku Development Auckland
- Local residents
- Auckland Transport





Come and talk to us

The project team are holding a local drop-in session at which you can find out more about this next project phase and give feedback.

Sierra Café

Corner of Market Place and Customs Street West
3.30pm-6.30pm Wednesday 15 June

Get in touch and sign up for project updates
projects@AT.govt.nz

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