# Attachment 1 August 2022 Safety Business Report

- 1. Health, Safety and Wellbeing Dashboard
  - 1.1 AT People
  - 1.2 Public Transport Operators
  - 1.3 Physical Works Contractors
- 2. Road Safety Performance



1. Health, Safety and Wellbeing Dashboard



# **Executive Summary – August 2022**

Actions from previous meetings									
Action	Owner	Update							
Ensure regular culture pulse check	Rebecca Cook, Antony Hall	Partnering with C&T to identify new survey tool							

#### Key highlights

- The Safety, Health and Wellbeing (SHW) Strategy was launched on 31 August with a livestream, where our Safety EGM Stacey van der Putten, Interim Chief Executive Mark Lambert and a panel of our people presented. Around 500 people attended online and circa 50 in person to hear about AT's strategic commitment to safety always.
- The Safety technology system "Synergi" 2.0" went live on 15 August. Good feedback has been received from the business
  units as it allows greater visibility, therefore increasing accountability and responsibility of all AT Leaders to manage the
  adverse work events.
- Public Transport Operators and Physical Works Contractors are working with AT to improve the reporting process and streamline activity in Synergi. This will substantially improve visibility and accuracy of data of the H&S metrics, however there is still an interim digital form being used to collect all data which requires manual management of discrepancies.
- Katoa, Ka Ora: Auckland speed management plan 2023-26. Mapping work in progress to identify potential areas for review and prioritisation.

	Notifiable and serious events									
Date	Description	Action taken								
29 August 2022	Pedestrian fatality – An AT bus operating a rail replacement service on route 394 was involved in a fatal crash with a female pedestrian.	Emergency services attended the scene The scene of the crash was closed for 4 hours AT bus was impounded Bus Operators H&S manager attended the scene to commence an internal investigation CCTV footage has been reviewed and passed on to the Police The bus driver is receiving victim support Regulator notified Scene and front of the bus was blessed by local lwi.								
16 August 2022	Window sash fell from height, whilst scaffold wrap removal was taking place no harm to workers or members of the public caused.	Investigation undertaken     Learnings identified and shared     WorkSafe notified     WorkSafe investigated and confirmed no further action required.								
* Additional notifiable and high potential events are noted within the summary pages.										

#### Key risks and areas for discussion



Sourcing data from our partners continues to present risk to AT. Firstly, sourcing the data from the systems our partners use is challenging. Hence, we are looking to optimise this process for our partners. Secondly, our partners collect and report Health and Safety data; however, it may not be the data that AT requires for its own reporting.



The design of the Safety Management System in on time; however, the business adoption is lower than expected due to operational demands and complexity of deployment across PCBU's.



The Vision Zero Business Improvement Review (BIR) remediation is gradually progressing, still constrained by resourcing levels. On the 31 August there was positive engagement with the Police at the Tāmaki Makaurau Transport Safety Governance Group (TMTSGG) meeting. To assist with tracking, a Business Improvement Review (BIR) dashboard has been created and shared with the Safety Leaders Council on 24 August.

#### Health and safety initiatives update

- Vison Zero: Scoping has commenced on refreshing Vision Zero awareness and learning, and the FY23 Vision Zero Action
  plan is being developed.
- AT Critical risks: Phase I AT Critical risks workshops completed. Development of verification & implementation plan
  commencing. Phase II PT Critical risk discovery & define work has begun and will be completed by end of September.
- Data sources have been mapped for the AT people and supplier KPIs within the executive dashboard. Stakeholder
  engagement has commenced to gather requirements for the operational dashboard.
- **Risk framework programme** is in discovery phase to review current systems and capability and to map these against specific requirements for occupational health and safety risk management.
- Synergi 2.0 launched successful in August 2022. Positive feedback has been received regarding greater visibility of safety events and tracking of updates.
- MPOWER: The workstream is progressing with a core focus on strengthening our approach to health and safety representatives and committees. The design phase has been extended to conclude at the end of January 2023.
- Safety Capability: The first module (PCBU) is on track to be delivered to the business in November 2022 including an
  online learning component as well as refined tools and templates to assist users with mapping and managing PCBU
  relationships across the business.
- Risk Profiling Initiative: This workstream is progressing with the Safety Enablement team undertaking "Show us your day" sessions with our frontline AT People. The key outcome of this initiative is to understand the risks that AT's People are exposed to everyday whilst undertaking their role with AT and the "on the day controls" that they put in place to reduce the risks they are exposed to. This workstream is due to be completed by November 2022.

#### Click here to return to the main dashboard

# Our Critical Success Factors Dashboard – August 2022

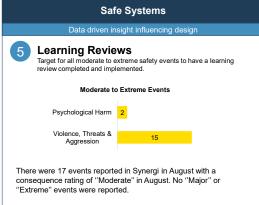


Integrated Networks and three from Service Delivery.

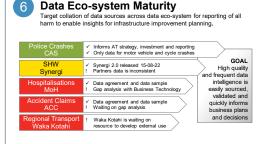
Engagement Positive change in Safety Culture **Culture Engagement Score** Target a shift in category for AT overall from reactive to dependent, measured via the Bradlev curve. AT currently sits in the reactive quadrant with a culture health and safety score of 27% on the Dupont Brady Curve. The target is to increase from Reactive to Dependent (33% - 40%). This measure will be supported by the quarterly check-in survey which will support understanding organisational progression. Critical Safety Risks Identification of ATs organisational critical safety risks including owners and implementation plan in action. Violence, Threats & Aggression (Vanessa Ellis) Working inside or outside of a vehicle on our network (Andrew Allen) Exposure to Psychological Harm - Waiting appointment of EGM Exposure to Infectious Diseases (Rodger Murray) Working on an operational site (Murray Burt) Lone and remote working (Stacey van der Putten) Executive General Manager (EGM) level, risk assessment review has been started.

Six AT critical risks have been identified, owners identified at the workshops completed with bow-tie verification and a controls

The implementation plans for each AT critical risk has been developed and they are under review by their owners. Once they are approved, this metric will indicate progress to plan.



No learning reviews have been processed in August due to release of the Synergi 2.0 upgrade. A processed has been introduced and effective from September 2023.



The case for change: Auckland serious injury statistics for people travelling outside of vehicles recorded 30% less in CAS compared to MoH for the period 2016-19.

This provides an opportunity to investigate alternative data sources to enrich coverage of the population, insights and reporting.



Police engagement, communication and reporting are improving (1).

MoT is ready for public consultation; however, no definitive progress. AT have been advised by MoT that no further action is required (2).

Excellent progress has been made with Waka Kotahi and Police. Detailed design are complete for 10 locations and cameras to be installed January 2023 (subject to final confirmation). Waka Kotahi have agreed in principle to fund and maintain all of the cameras and added point to point sites planned for October 2023 (3).



There is strong alignment between the Vision Zero plan and Road Safety BIR, with high engagement of AT People and executive attendance at the safety Governance Forum. The AT Policy Lead role has been established to support policy decisions and engagement.

External stakeholder engagement is progressing with Public Transport Operators and Physical Works Contractors, Planning activities are underway for an external launch of the Safety Strategy.

# AT People HSW Performance Scorecard – August 2022

#### **Dashboard information**

Dashboard information

Date: August 2022 Prepared by: A .Montano Endorsed by: J Zoricich



#### Key insights and actions required

There was an increase in the safety reporting relating to events and hazards of 35.3% and 62.5% respectively comparatively to last month.

There was a reduction of 33.3% in lost time injuries compared to last month. The LTFR and TRIFR has and increase of 9.1% and 0.7% respectively compared to July.

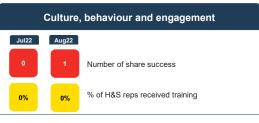
There was a reduction of 13.3% in the AEP usage in August being 61.54% for personal issues whereas 38.46% was work-related.

There was a reduction of 36.4% in assurance activities conducted in August.

After 2 pilots run for the safety Leadership training, 2 more groups has started the training programme 'Leading Safety' with 12 Leaders participating from the critical operational areas.

Action	Owner	Due
Closure of open cases	Jo Zoricich	Oct 2022

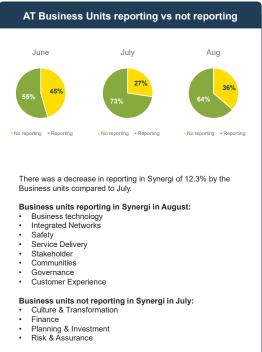
# Performance indicators Jul22 Aug22 H&S open cases Actual number of corrective actions overdue Number of events reported Number of hazards reported Curent H&S Culture engagement score Total Recordable Injury Frequency Rate (TRIFR) Lost Time Injury Rate (LTIFR) EAP usage Number of active work-related ACC cases Number of near misses reported Number of high potential near misses and incident reported











# Partners HSW Performance Scorecard - August 2022

#### **Dashboard information**

Dashboard information

Date: August 2022 Prepared by: A .Montano Endorsed by: J Zoricich



## Key insights

Public Transport Operators have had a decrease in events reporting in Synergi, however has an increase in the data provided via the interim digital form in terms of the safety performance KPIs. AT is working with them to streamline the reporting and get all data in Synergi.

Physical Works Contractors have provided the KPIs information as required, however a reporting process improvement is being creating to improve the data quality.

Efforts are being made to apply a consistent approach across both and enable reporting of KPI's via Synergi

Actions required										
Action	Owner	Due								
Follow up investigation into PWC access to Synergi to enable external reporting of incidents	Mickala Smith / Integrated Networks	October								
Enable revised KPI reporting via Synergi for PT Operators. Including Onboarding and consultation	Mickala Smith / Integrated Networks	October								
Present back data to business and those contributing data	Mickala Smith / Integrated Networks	December								

## Reporting vs not reporting

#### PT Operators

Public Transport Operators started using the interim reporting solution for this reporting cycle which is inclusive of the revised AT KPIs.

All operators with the exception of one provided data as requested and were receptive and positive about the revised reporting requirements.

#### Physical Works Contractors

Physical work contractors are reporting well via the interim solution with both Asset Management and Construction providing good data for August.

Work is underway to allow reporting via Synergi and the Safety team are working with both teams to find an appropriate solution.

	Public Transport Operators																			
	Performance Indicators								Critical I	Risk Areas	Culture, Behavio	our & Engagement	Assurance & Monitoring		Training and Development					
Contractor	Contract Area	Number of health and safety events reported relating to PT Operators	Number of event investigations outstanding relating to PT Operators	Number of corrective actions overdue relating to PT Operators	Number of hazards reported relating to PT Operators	Number of near misses reported relating to PT Operators	Number of high potential near misses and events reported e.g. consequence high or above	Total Recordable Injury Frequency Rate (TRIFR)	Lost Time Injury Rate (LTIFR)	Number of notifiable events to the NZ regulator relating to PT Operators	Number of health and safety events related to identified critical risks	Number of critical risk control verification undertaken by PT Operators	Number of PCBU forums lead by AT	Number of shared learnings across PCBUs (including subcontractors) relating to PT Services (to be Completed by Safety team)	Number of safety Leader walks or site reviews conducted by AT	Number of health and safety audits or site reviews completed By PT Operator	Number of safety training hours completed per month			
Ritchies Murphys		13	0	0	2	2	0		1	5		0		0	0	1013				
Bayes		2	0	0	0	0	0				0		0	0		5		0	0	10
Pavlovich		1	0	0	5	1	1				0	0		4		0	0	1084		
H&E		3	0	0	2	7	0				0	1		5		2	23	620		
Belaire		0	0	1	1	0	0	Phase 2	Phase 2	0	0	Commencement	77	Work to define	0	0	73.5			
Sealink		0	0	0	0	0	0	for inclusion in October reporting	for inclusion in October reporting	0	0	of critical risk workstream is	14	measure is underway with	0	0	14			
Ritchies		25	0	0	19	2	1			0	0	underway	3	Operators	1	3	36			
Tranzit		5	0	3	4	1	1			0	1		2		1	0	50			
GoBus		10	0	0	0	5	5			0	0		3		3	0	40			
NZBus		0	1	0	1	57	3			0	0		14		7	0	45			
AOR		456	7	83	17	0				16						2				

# Partners HSW Performance Scorecard (August 2022)

Contraction							Ph	ysical Work	s Contracto	ors								
Part				Per	formance Indicate	ors						Critical Risk A	reas		riour &	Assurance & M	lonitoring	Training and Development
Traffic Systems Lid	Contractor	Contract Area	of health and safety events reported relating to	of event investigations outstanding relating to AT	of health and safety events reported awaiting corrective actions to be	of corrective actions overdue relating to	of hazards reported relating to	near misses reported relating to	high potential near misses and events rep orted e.g. if consequence is high or	Recordable Injury Frequency	Injury Rate	of notifiable events to the NZ	of health and safety events related to identified	of critical risk control verification undertaken	of PCBU forums lead by	of shared learnings across PCBUs (including subcontractors) relating to	of safety Leader walks or site reviews conducted by AT (completed	Number of health and safety audits or site reviews completed by Contractor
Coll Electrical   Contral   Coll   Control	Legacy Construction	Central	2	1	2	3	1	1			1	0		64		9	2	44
Troy Maneler Contracting   Central   Central	Traffic Systems Ltd	North/East	2	0	0	10	2	2			0	2		0		16	4	137
Management/Maintenance	•		0	0	0	0	0	0			0			1		1	1	5
Electrix   North/East   Asset   Asse	Troy Wheeler Contracting	Central	0	0	0	0	0	0			0	0		16		2	1	84
STELIX   Management/Maintenance   0   0   0   32   0   0   0   0   0   0   0   0   0	Wharehine Construction	North Rural	6	0	1	4	5	1			0	0		36		6	3	58
STELID   Management/Maintenance   0   0   0   0   32   0   0   0   0   0   0   0   0   0	Electrix		0	0	0	1	0	0			0			3		1	1	3 men hours
Downer	CTE I to		0	0	0	22	0	0			0	0		44		2		18
Downer   Management/Maintenance   14   8   8   0   9   13   0   0   0   0   106   0   106   0   106   0   106   0   106   0   106   0   106   0   106   0   106   0   106   0   106   0   106   0   106   0   106   0   106   0   106   0   106   0   106   106   0   106   106   0   106   106   0   106   106   0   106   106   0   106   0   106   0   106   106   0   106   0   106   0   106   0   106   0   106   0   106   0   106   0   106   0   10		-	0		0							_				1	1	0
HEB	Downer		U	U	U	4		0			0	0		'				0
HEB	Downer	J.	14	8	0		13	0			0							
Hero Construction   Waiheke			9	0	0	9	1	0			0	0				_	12	50
Asset			3	4	0	5	2	0			0	1				3		110
CSLI	Heron Construction		1	0	0	0	1	0			0	1		18		1	2	11.15
Asset   Asse	CSLI		2	1	0		2	1			0			t	Work to define	4		
Electrix   Management/Maintenance   2   0   0   1   1   reporting   reporting   0   underway   Contractors   5		Asset	_	·	Ů		_	·										
Fulton Hogan Management/Maintenance 3 1 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Electrix	ū	2	0	0		1	1			0					5		
Fulton Hogan   South Urban   3   0   0   48   1   0   0   0   0   48   48   48   48   4	Fulton Hogan		3	1	0		1	0			0					6		
Asset	Fulton Hogan	Central	2	0	0	0	0	0			0	0		25		4	8	78
Liveable Streets	-	South Urban	3	0	0	48	1	0			0	0				48	48	160
Asset	•																	
McKay Electrical         Management/Maintenance         0         0         0         0         0         0         18           Northpower         Management/Maintenance         0 <th< th=""><td>Liveable Streets</td><td></td><td>3</td><td>0</td><td>3</td><td></td><td>3</td><td>0</td><td></td><td></td><td>0</td><td></td><td></td><td></td><td></td><td>1</td><td></td><td></td></th<>	Liveable Streets		3	0	3		3	0			0					1		
Asset	McKay Electrical		0	0	0		0	0			0					18		
Asset		Asset																
Traffica         Management/Maintenance         2         0         0         2         0         0         1           Freys Construction         Central         1         0         0         0         0         0         27         2         0	Northpower		0	0	0		0	0			0					0		
	Traffica		2	0	0		2	0			0					1		
	Freys Construction		1	0	0	0	0	0			0	0		27		2	0	6
Joint i minore contracting Contract	John Fillmore Contracting	Central		0	0	5	1	0			0			0		8	0	38
		North/West	67	0	0	23	2	0			0	2		30		4	66	16

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**1.1 AT People** 



# **AT People Critical Risks – August 2022**

#### Key insights

- Critical risks with high outcomes While there were no reports of high outcome critical risks in the month of August, the trend of Violence, Threats and Aggression towards our people continues within 23 reports during August. 22 of the 23 reports were categorised as work organisation hazard including Violence, Aggressive behaviour or Assault on AT workers.
- 2. Increased reporting There was an increase of 50% in the adverse work events reporting from 18 events in July to 27 events in August related to critical risks.
- 3. Injury trends There were two Lost Time Injuries (LTI) reported in August resulting in a total of 28 lost time days. AT's Occupational Health Specialist is providing support to the individuals involved.

#### Critical risks

- 1. Violence, Threats & Aggression 23 events were reported for August 2022.
- 2. Working inside or outside of a vehicle on our network Two vehicle events were reported for August 2022.
- 3. Exposure to Psychological Harm Two events were reported for August 2022.
- 4. Exposure to Infectious Diseases No events were reported for August 2022.
- **5. Working on an operational site -** No events were reported for August 2022.
- 6. Lone and remote working No events were reported for August 2022.

					Likelihood		
			Rare     Unlikely     Possible     Likely       May occur once in 20 years     May occur in 2-5 years     May occur in 2-5 years     May occur in the next 2 years				Almost certain May occur this year
			1	2	3	4	5
	Extreme	5	0	0	0	0	0
	Major	4	0				0
Consequences	Moderate	3	0	An enhancement und	erway in Synergi to correc	ct heat map visualisation.	0
3	Minor	2	0				0
	Insignificant	1	0	0	0	0	0

# **AT People Detailed Dashboard – August 2022**

#### Number of health and safety events reported relating to AT employees



There were 44 health and safety events reported by AT People in August. 27 of these events fall into AT's critical risk category (23 of violence, threats & aggression, two of exposure to phycological harm and two of working inside or outside of a vehicle).

There was an increase of 43.75% in violence threats and aggression events toward AT staff.

# Number of health and safety event investigations outstanding relating to AT employees



O Investigations overdue

There are no investigations overdue for August.

# Number of hazards reported relating to AT employees



There were 13 hazards reported in August with an increase of 62.5% versus July.

Hazard category	Cases
PHYSICAL - AT infrastructure - Transport fixtures	5
SAFETY - Trespassers	2
SAFETY - Working on an operational site	2
SAFETY - Customer/Member of Public	2
PHYSICAL - Emergency - Antisocial	1
PHYSICAL - Water	1

#### Performance indicators

# Current health and safety culture

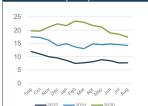


AT currently sits in the reactive quadrant with a culture health and safety score of 27% on the Dupont Brady Curve. The target is to increase from Reactive to Dependent (33% – 40%).

NB: The DuPont™ Bradley Curve™ from DSS is a proven, proprietary system to benchmark safety and help achieve an effective safety culture. It helps clients comprehend and benchmark their journey to world-class safety performance.

This measure is updated quarterly based on the check in Survey.

# Total Recordable Injury Frequency Rate \_\_\_\_\_(TRIFR)



There was a slightly increase from 7.6 in July to 7.7 in August. Although there was no increase or reduction in the recordable injuries, there was an increase of 10.7% in worked hours compared to July.

#### Key insights and actions required

Violence / Aggressive behaviour / Assault continue to account for the largest number of reported events for AT People being 59.1% of the total of events reported in August. Further controls are currently being worked through for implementation across the relevant AT business units. A learning team will be undertaken to understand the issue and work through solutions to address this issue.

Action	Owner	Due
Learning Teams – Violence, Threats and Aggression	Jo Zoricich	November 2022
Risk Profiling Project	Jo Zoricich	November 2022
Learning Teams Maritime Project	Jo Zoricich	December 2024

#### H&S event reports open by Business Unit



There were 34 H&S event reports opened (64.7% from Service delivery, 20.6% from Customer experience, 8.8% from Integrated network and

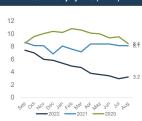
#### Number of corrective actions overdue relating to AT employees



Corrective action

There are no corrective actions overdue in August.

## Lost Time Injury Rate (LTIFR)



There was an increase in the LTIFR in August. Although there was a reduction in lost time injuries from three to two compared to last month, there was an increase of 10.7% in worked hours compared to July.

#### EAP usage



EAP usage for August was 13. The top three presenting issues for August were:

- 1. Relatives / Family
- Pressure / Stress
   Relationships / Marriage
- Relationships / Marriage

61.54% of EAP usage in August was for personal issues whereas 38.46% was work-related.

#### Number of active work-related ACC cases



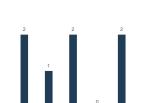
Active work-related ACC cases

There were two ACC cases for August.

An AT employee was on patrol along Richmond Road, Grey Lynn when returning to their fleet vehicle, tripped and fell forward, injuring their foot and resulting in 13 days lost time.

An AT employee was reaching out to get a water jug from the rack where person sustained a pulled muscle on the upper left shoulder resulting in an injury with 15 days lost time

# Number of near misses reported relating to



There were two near misses reported in August for AT People related to unsafe behaviour from members of the public and fading pedestrian crossing which could result in hitting someone.

# Number of high potential near misses and



High potential events

There were no high potential events reported for August.

#### Click here to return to the main dashboard

# AT People Detailed Dashboard - August 2022

# Critical risk areas Exposure to Violence, threats & Working inside or Psychological Harm aggression outside of a vehicle

There were 27 H&S events identified as AT critical risk being 23 of violence, threats & Aggression, 2 of exposure to phycological harm and 2 of working inside or outside of a vehicle.

Violence, threats & aggression continue to account for the largest number of reported events for AT People.

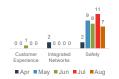
Through the workshops, the participants gave informative feedback on what controls they feel are the priorities, which are being considered for the EGM H&S Critical Risk Owners as they build the control and verification plans.

As part of PCBU obligations, PT operators critical risk portfolio is started. The main purpose of this project is to review the PT operators' critical risks and focus on gaining assurance over their critical controls.

Action	Owner	Due
Readjusting Bow ties after Review Workshops	AT Critical Risk Lead	Q2 Complete
Begin planning Control Implementation Plan Currently submitting Implementation & Verification Plan FY23 to Risk Owners	AT Critical Risk Lead	Q2 In progress
Reviewing the PT operators risk register     Reviewing the PT operators HSNO register     Analysing Synergi and CRM data     International benchmarking	PT Operators Critical Risk Lead	October 2022 In progress

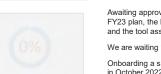
#### Assurance and monitoring

Number of Safety Assurance activities Number of H&S audits/reviews



Seven assurance activities were conducted and reported by Safety. No data was sourced for assurance activities outside of Safety.

The metric is under review for the next report.



Awaiting approval for health and safety assurance and compliance FY23 plan, the health and safety auditing and assurance procedure and the tool assurance Procedure and reporting tool.

We are waiting for Synergi 2.0 to develop online tools for assurance.

Onboarding a safety assurance specialist for support in service delivery in October 2022.

Scheduled assurance activities have begun.

Action	Owner	Due
Build Safety Assurance Tools	Safety Assurance Lead	TBC
Building an assurance plan around our AT people	Safety Assurance Lead	Awaiting approval

#### Culture, behaviour and engagement



Share success reported

There was 1 share success reported in August related to Synergi . Our H&S technology system "Synergi" has been upgraded allowing more inclusive and transparency when informing and acting on SHW cases.



No Learning Teams reviews conducted in August.

The Business has expressed positive feedback to the launch of the Safety Strategy. This document expresses the "why" we are doing Safety differently, it outlines the strategic direction, critical success factors and sets up the cascade for further elements of the HSMS.

When communicating to BU's about the strategy it is important that the Safety team are enabling the change we need in the critical success factors and tools are on hand for BP's to use as well as our BU's.

Action	Owner	Due
Communication of the Safety Strategy and Critical Success factors to BU's	BP's / Change Manager	Sept
BP Business Unit Monthly reporting template	BP's	Sept
Key tools to enable Critical Success Factors: eg Observation sheet for Leader walks, Checking in survey questions complete and integrated into monthly survey.	Design	Sept

#### Training and development

HSW Essentials 88%

88.19% of staff completed the H&S reporting in Synergi module 87.51% of staff completed the HS&W essentials module. 92.91% of staff completed the Vision Zero module

· CX & SD Pilot workshops have now been completed.

The Safety Leadership Training module has been included in the package of modules for "Leading at AT" managed by the learning and development team based in Culture and Transformation. Whilst this Training targets Senior leaders across AT we are also now getting requests directly from BU Leaders for the delivery of the Safety Leadership Training module on its own.

Action	Owner	Due
BP's to complete Safety Leadership Training Pilot programme within CX & SD.	Safety BP's (CX & SD)	Complete
Vision Zero implementation examples to be shared by S.D at upcoming SLC	Safety BP (SD)	August
Follow up with request from P&I for Leaders to go through training.	Safety BP (SD)	Sept

**1.2 Public Transport Operators** 



#### Key insights

From a total of 78 events reported in Synergi related to identified critical risks, there were five events of concern which could resulted in a serious injury or fatality:

- Plant Equipment Bus caught fire on Nelson street. Lot of smoke coming from engine (Extreme consequence)
- Manual handling Employee was lifting the gangway at the new Waiheke temporary berth back to its upright stowed position causing lower back pain.
- Unsafe bus driver bus driver driven over an island and in to a pedestrian area. No one was injured
- Unsafe motorcyclist behaviour Bus driver was slowing down to go over a speed bump and a person on a motorcycle drove into the bus falling to the ground.
- · Violence towards staff Armourguard onsite guard from Henderson bus stop reported male threatening bus driver.

AOR has sixteen notifiable events to Waka Kotahi in August – the notifiable events under the Waka Kotahi framework for Rail regulation are related to motor vehicle, violence towards staff, antisocial behaviour, procedural breach, fault infrastructure and member of the public collision.

The data supplied by the PT Operators differs from the data held in Synergi (Events, hazards, corrective actions, investigations, etc.), this causes discrepancies in the reporting figures. Work is underway to facilitate consistent reporting mechanisms.

#### **Critical risks**

- Motor Vehicle Accident there were 34 events involving vehicles in August, 1 resulted in injury, 3 in near misses and 30 in property damage.
- 2. Terrorism there were no events involving terrorism in August.
- 3. Member of Public vs Train there were no events involving member of public vs train in August.
- 4. Fall from heights there were no events involving fall from heights or working at heights in August.
- 5. Confined spaces there were no events involving confined spaces in August.
- 6. Violence towards staff there were 41 events toward workers in August. There were 29 categorised in Psychological: Threats and aggression being the main cause with verbal abuse (direct frustration venting) with 11 events, 11 categorised in physical assault being the main Grade 8 Assault (actively hit /punched /struck) with 10 events and one categorised in property damage.
- 7. Exposure to hazardous substances there were no events involving exposure to hazardous substances.
- 8. Traffic management there was one event resulted in a near miss in August.
- 9. Infrastructure failure there were no events involving infrastructure in August.
- 10.Plant & equipment there were two events involving plant and equipment in August.
- 11.Drowning there were no drownings reported in the month of August.
- 12.Contact with services there were no instances of contact with services in August.

					Likelihood			
			Rare May occur once in 20 years	Unlikely May occur once in 5-20 years	Possible May occur in 2-5 years	<b>Likely</b> May occur in the next 2 years	Almost certai May occur this year	
			1	2	3	4	5	
	Extreme	5	0	0	0	0	0	
	Major	4	0				0	
Consequences	Moderate	3	0	An enhancement und	erway in Synergi to correc	ot heat map visualisation.	0	
	Minor	2	0				0	
	Insignificant	1	0	0	0	0	0	

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# Public Transport Operators Detailed Dashboard - August 2022

Performance indicators

#### Key insights

For the month of August all Public Transport Operators were asked to submit their monthly H&S data via a Microsoft form. The microsoft form allows for reporting against AT's revised KPIs and introduces additional measures. All operators but one managed to provide the data requested with very positive feedback provided. All discrepancies were followed up and resolved in a timely manner.

#### Notable, or significant events (August):

Pedestrian fatality as a result of bus impact. Details captured in the Executive Summary

#### AOR significant events

16 notifiable occurrences reportable to Waka Kotahi for August,, broken down into the following safety event types:

- · Two procedural breach
- · Five Antisocial behaviour / Assault
- Four near miss
- Two Collison (No harm)
- Two passenger Issue
- One Fault.

#### Near Miss summary:

Two events involving members of the public, one appeared to be a self harm attempt and the other a young adult running Infront of the train causing emergency breaks to be applied.

One unsafe work event observed and reported involving a ladder on the edge of a working platform, no barriers were in place and no other workers to spot or help secure ladder.

One motor vehicle (car) event. Vehicle stationary and blocking level crossing, emergency brakes applied, and train stopped ahead of crossing.

#### Antisocial Behaviour summary:

Two physical assaults to Train Managers via passengers, both involving impact to the head / face.

One passenger assault event, two males physically assaulted by group of teenagers on train platform.

# Number of health and safety events reported relating to AT services



There were 97 health and safety events reported by PT Ops in Synergi in August, of these, 78 fall under the critical risk categories.

There was a decrease of 21.1% in reporting events in Synergi compared to July.

\* This graph only represents events reported in Synergi

H&S event reports opened



There were 97 health and safety events reported by PT Ops in Synergi, 79 are still opened and 18 were closed.

There were a total of 515 additional events reported outside of Synergi (opened and closed) inclusive of 456 AOR events.

#### Actual number of corrective actions overdue relating to AT services



Corrective actions

There were 87 overdue corrective actions where 83 relate to AOR for the month of August.

There were no corrective actions in Svnergi in August compare to seen in July.

# Number of event investigations outstanding relating to AT services



There were eight investigations outstanding where seven related to AOR and one to NZ bus.

# Number of hazards reported relating to AT



There were 58 hazards reported in August where only seven were reported in Synergi. Out of 51 not reported in Synergi (via interim digital form); 19 were related to Ritchies and 17 to AOR.

There was a decrease of 27.51% in hazard reporting compared to July.

# Number of near misses reported relating to



There were 7 near misses reported in Synergi in August (3 Motor vehicle incidents, 2 passengers falling, 2 of traffic management).

There were 75 total additional near misses reported outside of Synerai inclusive of 57 NZ bus near misses.

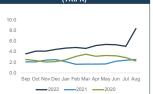
\* This graph only represents events reported in Synergi

# Number of high potential near misses and



There were seven high potential near-misses and events reported in August in Synergi (one 'Extreme' consequence rating (bus caught fire), six 'Major' consequence ratings (two motor vehicle incidents, four plant and equipment, one violence toward staff).

There were 11 total near misses categorised as high potential event reported outside of Synergi.



TRIFR has an increase of 66.9% compared to July due to a significant increase in the total of recordable injuries reported this month from 0 in July to 13 in August.

This is demonstrative of receiving more consistent and visible data

#### Lost Time Injury Rate (LTIFR)



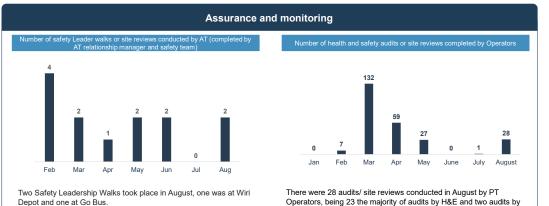
LTFR has an increase of 232.4% compared to July due to a significant increase in the total of lost time injuries reported this month from one in July to nine in August.

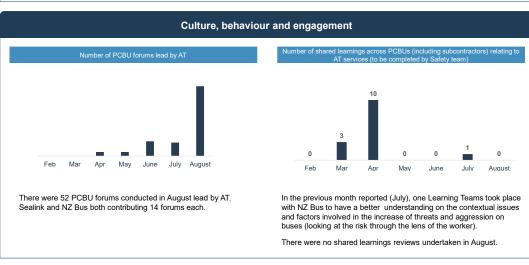
#### Number of notifiable events to the NZ regulator relating to AT services

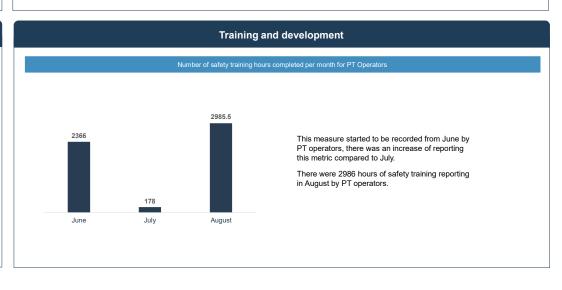


There were 17 reportable events: being one reportable event from Ritchies Murphys and 16 from AOR. as outlined in key insights.









**1.3 Physical Works Contractors** 



# **Physical Works Contractors Critical Risks – August 2022**

#### Key insights

A total of four events reported in Synergi related to identified critical risks:

- Assault towards team members A known unreasonable customer complainant visited the worksite twice on Surrey Crescent
  and the person was issued with a trespass notice.
- Working around moving machinery A worker was cleaning a saw dust extractor and in the other hand had a planner blade spinning, it caught his glove and received a minor cut to his finger. The injury resulted in 15 days lost time.
- Handling manual tasks two events for the same company (Scartan Ltd.)
  - Manual handling and use of the incorrect tool for the job resulted in bruising of the labourer's hand. Worker injury
    resulted in five days lost time.
  - Worker working on the wharf assembling site shelving in container and general housekeeping duties resulting in back pain. The employee was suffering pain before resulting in medical treatment.
- · None of the events were reported to WorkSafe NZ.
- Reporting for Physical Works contractors has substantially improved, however is not consistent and requires manual data handling. A programme of work is underway to facilitate better reporting and on-boarding of Physical Works contractors to Synergi 2.0.

#### Critical risks

- 1. Working in live traffic environment there were no events reported as critical risks for working in a traffic environment...
- 2. Working in a live operating rail environment there were no events reported as critical risks for operating in the rail environment.
- 3. Working outside there were no events reported as critical risks for working outside.
- 4. Assault towards team members there was one event reported as critical risks for assaults.
- 5. Confined spaces there were no events reported as critical risks for confined spaces.
- 6. Working at heights –there were no events reported as critical risks for working at height.
- 7. Live services There were no events reported as critical risks for utility service.
- 8. Working around moving machinery there were one event involving moving machinery.
- 9. Working near or over water there were no events reported as critical risks for working near or over water.
- 10. Chemical spills and handling hot materials there were no events reported as critical risks for chemicals, or hot materials.
- 11. Suspended loads there were no events reported as critical risks for suspended loads.
- 12. Manual handling tasks there were two events reported as critical risks for manual handling tasks.
- 13. Presence of a person under the influence of alcohol or drugs there were no events reported as critical risks for drugs or alcohol.
- 14. Driving there were no events reported as critical risks for driving.

				Likelihood				
			Rare May occur once in 20 years	<b>Unlikely</b> May occur once in 5-20 years	Possible May occur in 2-5 years	Likely May occur in the next 2 years	Almost certain May occur this year	
			1	2	3	4	5	
	Extreme	5	0	0	0	0	0	
	Major	4	0				0	
Consequences	Moderate	3	0	An enhancement und	erway in Synergi to correc	ct heat map visualisation.	0	
	Minor	2	0				0	
	Insignificant	1	0	0	0	0	0	

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# Physical Works Contractors Detailed Dashboard - August 2022

#### Key Insights

The information contained in this Physical Works Contractors section was sourced from Synergi and an interim data capture form submitted to contractors for completion and return. This however only provides data in numbers and does not provide a deep dive of information. Efforts are being made to engage and enable external reporting into Synergi as gaps in information are evident within reported data.

#### **Physical Works Contractors reporting**

21 Physical Works Contractors submitted data for the month of August. reporting 105410.27 working hours across Asset Management and Construction.

Legacy construction ltd	CSLi
Traffic Systems Ltd	Liveable Streets
Coll Electrical	McKay Electrical
Troy Wheeler Contracting	Northpower
Wharehine Contractors Ltd	Traffica
Electrix	Freyssinet
STF Ltd	Dempsey Wood
Fulton Hogan	Libbet Limited
Downer	John Fillmore Contracting
HEB	Naylor Construction Ltd
Heron Construction Company Ltd	

#### Infrastructure Project Delivery team live construction site inspections

	Construction	Investigation & Design	Local & Safety Projects	PT, Facilities & Structure
Live Construction Sites	7	0	9	9
Inspections Undertaken	21	0	30	10

A review is underway with the Infrastructure Project Delivery team to determine if continued Live Construction Site Inspections are providing value

#### Number of health and safety events reported relating to AT worksites



There were eight events entered into Synergi by Physical Works Contractors in August.

122 additional events were reported by via the interim digital form.

Increase of 166.7% in reporting events in versus July.

\* This graph only represents events reported in Synergi

#### Performance indicators

H&S event reports open



There were eight open health and safety events in Synergi, seven were in the status as "Informed" and one in "knowledge review".

# Number of health and safety events reported



There were six overdue corrective actions where three relates to Liveable streets, two to Legacy Construction Ltd. and one to Wharehine Contractors Ltd.

There were no corrective actions in Synergi in August.

# Number of event investigations outstanding relating to AT worksites



There were fifteen incomplete investigations for August, eight for Downer, four for HEB, one for CSLi, one for Fulton Hogan and one for Legacy Construction Ltd.

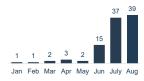
There was an increase of 275% in investigations outstanding compared to July (this should be attribute to improved visibility)

Number of hazards reported relating to AT



There were 144 hazards reported by Physical Works Contractors in August, however, there is no detail of those as they are reported via interim digital form.

# Number of near misses reported relating to AT worksites



There was one near miss reported in Synergi by Physical Works Contractors in August.

38 additional near misses were reported via the interim digital form.

Increase of 5.4% in reporting events in Synergi compared to July.

\* This graph only represents events reported in Synergi

# Number of high potential near misses and



There was one high potential near miss reported in Synergi with a consequence rating of "Major"

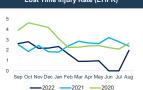
There were a total of six near misses categorised as high potential event reported outside of Synergi.



TRIFR has an increase of 5.5% compared to July.

There was an reduction in recordable injuries being eight in July and four in August. There was an increase of 4.6% in worked hours compared to July.

## Lost Time Injury Rate (LTIFR)



There was an increase in Lost Time Injuries reported by contractors in August, being two reported in August against none in July.



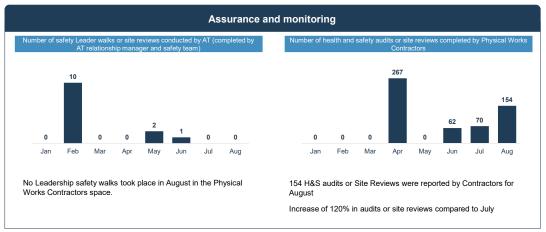
There was one notifiable event reported by Legacy Construction Ltd. in August.

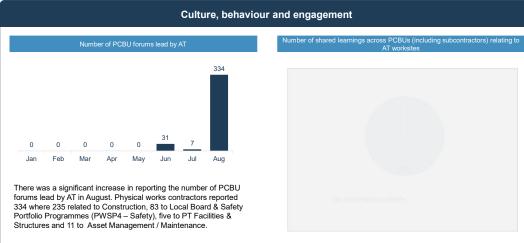
Jan Feb Mar Apr May Jun July Aug

Window sash fell from height, whilst scaffold wrap removal was taking place no harm to workers or members of the public caused.

\*Noted in Executive Summary









# 2. Road Safety Performance



# Road Safety Performance – August 2022

#### Death and Serious (DSI) Injury overview

This report covers reported and estimated death and serious injuries figures. Estimated figures are used to adjust for underreporting rates, particularly in serious injuries involving people outside vehicles.

#### Provisional 2022 reported DSI figures to the end of August

	Tāmaki Makaurau year-to-date*	Tāmaki Makaurau This time last year	AT Roads year-to-date	AT Roads This time last year
Deaths	31	40	26	32
Serious injuries	359	379	313	337
DSI	390	419	339	369

 2022 reported DSI is provisional as at 01.09.2022. Reported road deaths is from MoT and reported serious injuries is from Crash Analysis System (CAS). Given the delay in CAS reporting the year-to-date numbers will be lower than finalised numbers.

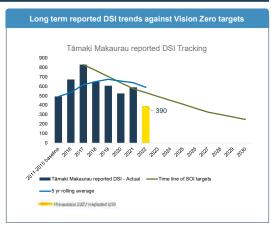
#### Reported & estimated DSI figures to the end of August

	2022 Reported DSI	2022 Estimated DSI	2021 Reported DSI	2021 Estimated DSI
Driver	159	312	143	280
Passenger	60	118	78	153
Motorcycle	82	238	94	273
People on foot (vehicle involved only)	63	158	73	183
People on bikes	24	170	27	192
Other	2	4	4	8
Total people killed or	390	999	419	1089

- Reported road deaths is from MoT and reported serious injuries is from CAS.
   Given the delay in CAS reporting the year-to-date numbers will be lower than finalised numbers.
- Estimated DSI is reported CAS DSI scaled up to derive estimates of overall deaths and/or serious injuries in Tāmaki Makaurau, based on hospitalisation data (2016-19) due to the under-reporting rate in CAS.
- Estimated DSI includes single party and vehicle involved crashes for all modes except people on foot as these are not reported in CAS.



 Faded bars is representative of provisional death and serious injury figures for the months of June, July and August due to the three month lag in CAS.



#### Key project insights

- The gap analysis on MoH data is progressing. Have identified that the Injury Severity scale data is not available from MoH therefore will need to be obtained from the National Trauma Registry.
- Katoa, Ka Ora: Auckland speed management plan 2023-26.
   Mapping work in progress to identify potential areas for review.

#### Summary insights

- Deaths on Tamaki Makaurau roads and AT local roads reduced by over 18% compared to the same time in 2021
- There was a 7% reduction in estimated DSI on Tāmaki Makaurau roads compared to the same time in 2021; there was a 13% reduction in vulnerable road user DSI compared to same time in 2021
- Enforcement activity report with data to end of June 2022, overall, on track with restrained offences just under 1400 a month, cell phone offences are above target. Tamaki Makaurau will benefit from the new deployment dashboard, that provides additional insight to current deployment areas.

#### Statement of Intent - reported DSI update to August 2022

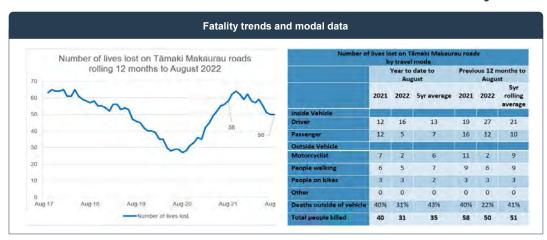
 All SOI targets are not on track and with four months left to year end it is unlikely to see them back on track if the DSI figures are above the monthly average. August had the 3<sup>rd</sup> highest number of DSI across all Tāmaki Makaurau roads and Local roads.

SOI Measure	2022 Target	2022 DSIs to date*	SOI Tracking
The change from the previous calendar year in the number of deaths and serious injuries on the local road network, expressed as a number	No more than 483 DSIs	339 DSIs	Not on track
A steady reduction in the number of deaths and serious injuries on Tāmaki Makaurau's road network, in line with Vision Zero Strategy, expressed as a number of DSI saved compared to the baseline (2016-18) of 716	179 DSIs saved (No more than 537 DSIs)	390 DSIs	Not on track
Number of vulnerable road user deaths and serious injuries on Tāmaki Makaurau's road network, in line with Vision Zero Strategy, expressed as a number of DSI saved compared to the baseline (2016-18) of 320	80 DSIs saved (No more than 240 DSIs)	169 DSIs	Not on track

- \* Based on provisional data to 01.09.22 noting the 3 month lag in CAS data meaning that values are likely to be lower than actual.
- \*\* Based on provisional data and long term trend data to give a best assessment of likelihood of meeting or exceeding targets.

# People on foot (single party) People on foot (vehicle involved) Motorcyclist Passenger Driver Reported DSI 5yr average Estimated DSI 5yr average Estimated DSI 5yr average

# Fatal Crashes Analysis and Reporting – August 2022



Fatality details		
Description of Incident	Sequence	Causal Factors
Massey Road - A witness reports the deceased had been driving the vehicle at speed when the vehicle mounted the kerb on the left side of the road and collided with a bus shelter before continuing on where it came to rest after hitting a tree. Both the driver and front seat passenger were extracted by FENZ and transported to Hospital. The driver later died in hospital.	One fatality – 22yr old male driver	Suspected inappropriate speed and impairment
Papakura-Clevedon Road - The deceased had been travelling in the vehicle with three other occupants. On a slight right corner the vehicle crossed the centreline and left the roadway on the right side before rotating. The rear left corner of the vehicle struck a power pole and the passenger sitting rear left died at the scene.	One fatality – 28yr old unrestrained female passenger	Suspected inappropriate speed
Massey Avenue - A commuter bus (with passengers onboard) had turned left at the roundabout from Manukau Road onto Massey Avenue, Pukekohe. At about this time, the 69-year-old woman on foot crossing Massey Avenue from near the Mobil Service Station towards King Street. As the bus turned the corner, the woman was struck and thrown onto the road. The woman died at the scene.	One fatality – 69yr old woman on foot	Unknown

## Fatality crash report completion

Fatal crash year	Number of fatal crash reports on AT roads*	Number of actions	Number closed	Comments
2019	29	107	106	One in progress
2020	24	50	43	Seven remain open
2021	46	86	50	36 remain open
2022	24	23	13	Ten remain open

	1. Roadsides					
Metric	2022 Insights	BIR Alignment				
Road Star rating summary	2.66 is the average safety rating of roads on which fatalities have occurred in 2022.					
Involved unprotected roadside hazards	41% of the 22 fatalities involved an unprotected roadside hazard					
Involved VRUs with insufficient infrastructure	89% of VRU fatalities occurred where there weren't primary treatments	Deliver improved pedestrian (and other VRU) safety across the arterial and other roads in the network				
Urban locations with non-primary safety treatments	All urban FCRs occurred at locations without primary safety treatments.	Expand safer urban infrastructure treatment programmes in association with safer speed limits introductions to continue to lower DSI				

	z. Speeus	
Metric	2022 Insights	BIR Alignment
Percentage of FCRs on Roads with SaAS	41% of the 22 fatalities occurred on roads where the posted speed limit isn't aligned to the SaAS.  SaAS have been proposed on two roads during phase 3 therefore not yet implemented	Lower travel speeds across higher risk sections of the Auckland network
Percentage of FCRs where speed limit exceeded	32% of the 22 fatalities involved a vehicle exceeding the posted speed limit	Substantially improve deterrence of speeding

Metric	2022 Insights	BIR Alignment
Vehicle star rating summary	The average vehicle star rating of vehicles containing fatallities or involved with VRUs is 3.4 stars.	Note that Policy changes such as the speeding up of EV transition are likely to bring road safety benefits, as an increased number of these vehicles on our roads would have a higher safety (ANCAP) rating
Vehicles with WoF	14% of the 22 fatalities involved a vehicle without a valid WoF	
Number of FCRs involving Public Transport Operators	One of the 22 fatalities has involved public transport operators.	Review Metro bus operations to proactively improve safety performance

3. Vehicles

Fatality crash reporting – systems summary

ı	4. Road Users			
	Metric	2022 Insights	BIR Alignment	
	Alcohol	23% of the 22 fatalities have alcohol above legal limit confirmed as a causation factor.	Substantially improve deterrence of drink driving	
	Restraints	27% of 15 fatalities involved the non-use of restraints where one was available.	Substantially improve deterrence of seat belt non-wearing.	
	Distraction	None of the fatalities to date have noted distraction as confirmed or suspected.	Trial camera-based detection of mobile phone use in a pilot area.	
	Learner/ Restricted Licensing	9% of the 22 fatalities involved a party with a learners license. 18% of the 22 fatalities involved parties with restricted licenses.		