

# Major Events Update

## Recommendation

That the Board read and review the report.

## Executive summary

The attached list of Auckland's 'Major Events' in the coming months cover all events where Auckland Transport has significant input in terms of planning and operational support.

In most cases Auckland Transport Special Event staff have been involved in the planning process from initial concept to event delivery. This includes (where applicable) the approval of temporary traffic management plans, road closures and dynamic traffic management support from Major Events Operations Centre (MEOC) and Joint Transport Operations Centre (JTOC) and Special Event Transport, which includes rail and event buses. These services will be used extensively over the event season with most major events committing to integrated cost model for services.

The Weekend of 15/16 February will provide the biggest challenge for all event stakeholders in the Auckland region. The weekend includes the new NRL 9's at Eden Park, Eminem at Western Springs, and the Lantern Festival in Albert Park and the Weetbix Triathlon in St Heliers. Auckland Transport, ATEED, the Event promoters, the Venues and the NZ Police will conduct a joint operation from the MEOC in Bledisloe House over the weekend.

## Strategic context

The delivery of special event services to Auckland region. Assisting in making Auckland New Zealand's most liveable City. Increase use of public transport.

## Background

The MEOC is manned/supported for major events by staff from the following organisations: Auckland Transport (Special Events, Communications, PT Ops remotely from Britomart, Parking services from level 2 Bledisloe control room), The New Zealand Police, St John Ambulance, JTOC, Transdev, ATEED, relevant Traffic Management provider, relevant private security provider.

This combination of event partners/stakeholders has worked consistently and successfully since the use of the MEOC commenced in 2011. With the establishment of ATOC the model will be enhanced to include a fully integrated incident control room with all Auckland Transport operations centres (with the exception of JTOC which will be virtually linked) cohabitating on a daily basis and permanent 'plug and play' desks for Police, St John, Transdev and suitable hot desks for other event partners.

The relationship with the New Zealand Police has grown closer over the past months with the CCTV convergence program and the creation of the Police District Command centres being supported by AT staff. The Police are fully committed moving forward to run joint major event operations from the ATOC environment.





## Activity

In managing major events for Auckland Transport the Special Events team and the wider AT operational staff work many hours outside the normal working day. Most events take place either on weekends or in the evenings. The level of coordination and cooperation with other agencies to deliver successful events requires flexibility and strong relationships. As mentioned above, the established major event delivery team across council organisations and the emergency services provides the foundation for on-going operational excellence. These strong relationships allow informed decisions to be made when dealing with any incidents or variations to the plan that may occur. A clear 'command control and communication' model operates for the delivery of events and all parties are fully engaged in this process.

## Attachments

Number	Description
1	List of upcoming events
2	Presentation – Special Events

## Document ownership

Submitted by	John Strawbridge <b>ATOC Manager</b>	
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Approved for submission	David Warburton <b>Chief Executive</b>	

## Glossary

Acronym	Description	Business Unit
MEOC	Major Events Operations Centre	Services
ATOC	Auckland Transport Operations Centre	Services
JTOC	Joint Transport Operations Centre	Services