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Buses are changing on the Hibiscus Coast



Have your say on
the New Network
for public transport



Consultation is open from
14 July to 14 August 2014

Find out more:
0800 10 30 80 or (09) 366 6400
www.AT.govt.nz/NewNetwork



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Moving to a new public transport network for Auckland

Over the next few years Auckland Transport is moving to a simpler and more integrated public transport network for Auckland.

This will deliver a New Network of buses, trains and ferries that will change the way people travel – including the need for some passengers to transfer at key interchanges. In return the New Network will offer more flexible travel options over large parts of the city, making public transport more useful for a range of travel purposes.

For the Hibiscus Coast this means a more connected community. A new bus service will be introduced for Millwater and Orewa West. Between Orewa, Silverdale and Whangaparaoa there will be buses running more often, making it easier to reach local destinations. We will also be greatly improving access to the North Shore and Auckland City Centre by extending the Northern Express to a new busway station in Silverdale. The Hibiscus Coast is a growing area, and we will be amending bus routes to cater for the new communities as they develop.

As you read through the changes, keep in mind that we have tried to design the best possible network for the Hibiscus Coast while staying within budget. With your input we hope to improve on the proposed bus routes. So if you live, work, study or play on the Hibiscus Coast, now is the time to have your say on the future of Auckland's public transport.

When will these changes be made?

Consultation on the New Network for the Hibiscus Coast runs from: **Monday 14 July to Thursday 14 August 2014.**

Changes are planned to take effect in early-to-mid 2015. An extensive information campaign will be carried out to inform people in advance of the changes, and the new timetables will be available ahead of time so that passengers can plan their journeys.

How to find out more

Visit www.AT.govt.nz/NewNetwork for more information about the New Network for the Hibiscus Coast and other areas of Auckland, including maps and videos. You can also download this document in Maori, Chinese and accessible formats.

To speak to an Auckland Transport representative come along to an event (see details on page 4) or call our contact centre on (09) 366 6400 or free call 0800 10 30 80.



What does this mean for the Hibiscus Coast?

The main benefits

- More bus services to the North Shore and Auckland City Centre, which in turn provides improved access to the rest of the Auckland region
- New bus services proposed to serve developing residential areas
- Buses running more often on most local routes
- A simpler network that is easier to understand, making public transport a more attractive option for new trips and for a wider range of purposes
- Easier connections between bus services and increased Park and Ride capacity, with the new Hibiscus Coast Station planned for Silverdale in 2016

The Northern Express service extended to the Hibiscus Coast

We are proposing to extend the popular Northern Express bus service from Britomart to the Hibiscus Coast Park and Ride opposite Silverdale Rugby Club, opening up a regular, fast corridor to Auckland City Centre. The proposed frequency is at least every 30 minutes all day, 7 days a week, and every 15 minutes during peak periods (6am – 8am and 4.30pm – 7pm, Monday to Friday).

A quicker journey time outside of rush hours

By travelling via the motorway and the Northern Busway, the journey time from Hibiscus Coast Park and Ride to Britomart is expected to take 30 minutes less on the Northern Express than it does on current bus services. This refers to journeys outside of peak hours. During peak hours (6am – 8am and 4.30pm – 7pm, Monday to Friday) it will be similar to current journey times.



A new Hibiscus Coast Busway Station (HC Station) at the current Park and Ride

A safe, attractive interchange to accommodate transfers between local services and the Northern Express will be built at the current Park and Ride facility opposite the Silverdale Rugby Club on Hibiscus Coast Highway. Similar to the Albany Busway Station, the new station will be comfortable and accessible, with clear information displays and a sheltered waiting area. In addition, the number of car parks will be increased from 100 to nearly 500.

The new HC Station will be a key transport hub for the Hibiscus Coast. Local bus services will be timetabled to ensure reliable connections to the Northern Express.

When will the HC Station be operational?

The new station is expected to be operational by mid-2016; however the Hibiscus Coast New Network will be implemented before its completion. In the meantime, the current Hibiscus Coast Park and Ride will become the interchange point between local services and the Northern Express. During this period, temporary stops and shelters will be put in place on Painton Road beside the Park and Ride, replacing the current bus stop on Hibiscus Coast Highway.



Artist's impression of the HC Station

Integrated fares

To better support transfers between services, we are planning to implement a new Integrated Fares system. As part of Integrated Fares we will be implementing a zonal fare structure where the price of fares will be calculated based on the zones you have travelled through as part of your journey. There will be a separate, region-wide consultation on the new fare system before it becomes operational.

Why are we changing Auckland's public transport network?

Auckland's current public transport network is complex, and in many places infrequent. Like other cities, it has developed over the years through a series of step-by-step modifications.

In undertaking a complete review and restructure of Auckland's public transport network we have been able to make specific improvements to each area, while addressing the fundamental problems of the current network as a whole. Bold changes are needed in order to provide a better level of service, respond to Auckland's growth, and provide attractive public transport solutions to get Aucklanders where they want to go.

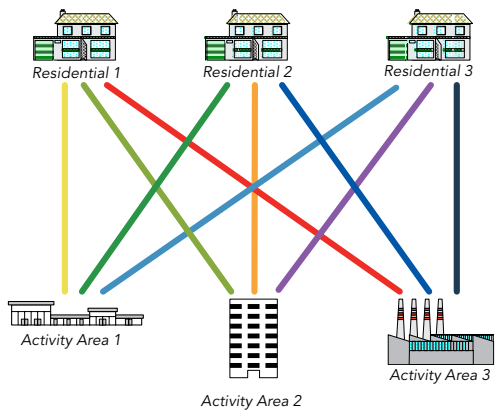
The principles of the New Network

The proposed New Network is based on a principle already working in many North American and European cities, which have networks of high frequency services that are designed to work together through easy connections.

The current network tries to connect many locations with many other locations at low frequencies, as in **Model 1** below. We are moving to **Model 2** which has fewer routes but higher frequencies. The point at which the lines intersect in **Model 2** illustrates where a connection would happen.

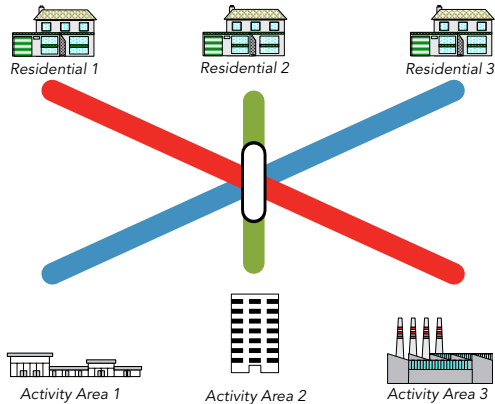
Model 1

Direct Service Option:
many infrequent overlapping routes (Auckland now):



Model 2

Connective Network Option:
fewer routes, more frequency (Auckland future):



The New Network will include Frequent, Connector, Local and Peak services. The Frequent Network will operate within Auckland's central suburbs on key routes, with buses and trains at least every 15 minutes from 7am to 7pm, seven days a week, and with lower frequencies outside of these times. Connector, Local and Peak services will span Auckland's wider area including the Hibiscus Coast, providing connections to the Frequent Network, and continued access to public transport across the region.

Due to the scale of change, consultation and implementation of the New Network has been broken into several phases. Last year we consulted on South Auckland, and from Monday 14th July to Thursday 14th August 2014 we are consulting on the New Network for the Hibiscus Coast.

What are the changes being proposed?

All current bus services will be replaced with the New Network

See pages 5-6 for a map

Consultation runs from
14 July – 14 August
2014



Buses every 30 minutes between Orewa and Manly

Between Orewa, Silverdale and Manly there will be buses running every half hour, 7 days a week. This will be provided through the combination of the N91 service and the N92 service which both run once an hour; however they will be timetabled to run at alternate intervals along exactly the same route between Orewa and Manly, therefore providing half hourly frequency.

- For passengers living between Orewa and Waiwera, the N91 will provide hourly service through to Manly via HC Station and Silverdale.
- For passengers living between Manly and Gulf Harbour, the N92 will provide hourly service through to Orewa via the HC Station and Silverdale.
- Passengers making local trips between Orewa, Silverdale and Manly can take either the N91 or N92, which serve exactly the same destinations within this area.

New bus service for Millwater

A new N95 bus service is proposed to run from Orewa Town Centre to Silverdale Town Centre and HC Station, serving the developing community at Millwater and Orewa West. This route will be modified in the future to serve more of these areas as they develop.

Serving more local destinations

The N94 Maygrove service is proposed to serve the Waitemata DHB facility and Northhaven Hospital on Whangaparaoa Rd, by Red Beach Rd. The N93 service (Manly shops to Silverdale via Vipond Rd and Red Beach) is proposed to serve the new supermarket that will be built on Whangaparaoa Rd, instead of travelling via Kauri Rd and Totara Rd. This route will be modified in the future to serve the new housing development on the current Peninsula Golf Course.

Getting to Auckland City Centre during peak period

Where there is high demand, we will continue Express bus services from Gulf Harbour and Waiwera to Wellesley St in the City Centre during peak periods only (see timetable information on page 4). These buses will travel via the Northern Busway and stop at all busway stations except Albany Station. Alternatively, passengers will be able to take the Northern Express from HC Station to Britomart, which will run every 15 minutes during peak periods and serve all busway stations including Albany.

Trial bus service for Arkles Bay

We will be trialling a new bus service from Arkles Bay to The Plaza on Whangaparaoa Rd. From here, passengers can connect to the N91, N92 and N93 services. This will provide access to half-hourly bus services to the new HC Station (and the Northern Express), and good access to a range of local destinations. The success of this service, based on its level of use, will be reviewed after a year.

Trial bus service for Gulf Harbour Ferry and Shakespear Regional Park

With increased ferry services between Gulf Harbour and Auckland City Centre, we will be running a trial bus service to connect with the ferry and travel via Shakespear Regional Park and The Plaza in Whangaparaoa. The success of this service, based on its level of use, will be reviewed after a year.

Potential bus service for Warkworth

Bus services for Warkworth are currently being investigated. Warkworth residents will be consulted via a separate consultation during July/August 2014. Hibiscus Coast residents that would potentially use a bus service to and from Warkworth should include this in their feedback on the enclosed form.

What are the trade-offs?

To improve public transport for the Hibiscus Coast overall we have needed to make some trade-offs:

For journeys between Whangaparaoa Peninsula and Orewa, all buses will travel via Silverdale

We will be providing buses that run at least twice as often as current services between Manly, The Plaza, and Orewa; however all buses will travel via the new HC Station at Silverdale instead of travelling directly through Red Beach as some buses do now. This will result in an increased journey time for some customers.

Transfer at HC Station for buses to Auckland City Centre

The Northern Express will provide considerably more frequent buses and a shorter journey time (off-peak) to Auckland City Centre; however passengers travelling from the Hibiscus Coast will need to transfer to the Northern Express at HC Station.

This is not the case for the 895X and 897X that run during peak periods from Gulf Harbour and Waiwera directly to the City Centre (see the timetable on page 4).

A simpler network; however in very few cases people will have to walk further to a bus stop

There are very few bus stops losing service. Streets that will be losing some bus stops are: Bay Vista Dr, Albert Hall Dr, Kauri Rd, Totara Rd, Gulf Harbour Dr (between Whangaparaoa Rd and Laurie Southwick Pde), Hatton Rd, Denham Way and Lakeside Dr (near McGowan Pl). The walking distance to an alternative bus stop will generally be no greater than 400 metres.

Journeys to Takapuna will require a transfer at Smales Farm

With the extension of the Northern Express to the Hibiscus Coast, passengers travelling to Takapuna will need to transfer at Smales Farm Busway Station. There are a number of local buses that run frequently from Smales Farm to Takapuna and also North Shore Hospital. Please see the journey planner at www.AT.govt.nz for options.

It is expected that, even including the time it takes to transfer, the journey time from the Hibiscus Coast to Takapuna will be shorter than current services that travel via Dairy Flat Highway.

Buses will travel via the motorway instead of Dairy Flat Highway and Albany Centre

Because we will be increasing the frequency of buses via the motorway, we're proposing to reduce the bus service from Silverdale to Albany via Dairy Flat Highway. Buses will only travel via Dairy Flat Highway during peak times (7am – 8am and 4pm – 6pm, Monday - Friday). This service will continue to operate in both directions.

Customers wishing to travel to Albany Centre and Massey University will need to transfer at Albany Station. Please see the journey planner at www.AT.govt.nz for options.

Bus services proposed for Hibiscus Coast

Times are approximate only, and may be changed as a result of this consultation.

No.	Route	Frequency	Departing from	First bus, Last bus	Departing from	First bus, Last bus
NEX	Northern Express HC Station to Britomart via all Busway Stations	Every 30 minutes Every 15 minutes during peak <i>The estimated journey time is about 40-45mins off-peak</i>	HC Station	Mon-Fri: 5.30am, 10.30pm Sat: 6.30am, 10.45pm Sun & public holidays: 7.00am, 9.15pm	Britomart	Mon-Fri: 6.00am, 11.30pm Sat: 7.00am, 11.30pm Sun & public holidays: 7.30am, 10.00pm
N91	Waiwera to Manly shops via HC Station and Silverdale	Every 60 minutes <i>N91 and N92 are timetabled to create 30 min frequency between Orewa, Silverdale and Manly</i>	Waiwera * last bus from Waiwera	Mon-Fri: 5.28am, 7.30pm* (10.30pm last bus from Orewa only) Sat: 8.30am, 6.30pm* (6.30am, 10.30pm first & last bus from Orewa only) Sun & public holidays: 8.30am, 6.30pm* (7.30am, 9.30pm first & last bus from Orewa only)	Manly shops * last bus to Waiwera	Mon-Fri: 6.00am, 6.00pm* (10.00pm to Orewa only) Sat: 7.00am, 6.00pm* (7.00am, 10.00pm first & last bus to Orewa only) Sun & public holidays: 9.00am, 6.00pm* (7.00am, 9.00pm first & last bus to Orewa only)
N92	Orewa to Gulf Harbour via HC Station and Silverdale	Every 60 minutes	Orewa	Mon-Fri: 5.10am, 10.10pm Sat: 7.10am, 10.10pm Sun & public holidays: 7.10am, 9.10pm	Gulf Harbour	Mon-Fri: 5.20am, 10.20pm Sat: 7.20am, 10.20pm Sun & public holidays: 7.20am, 9.20pm
N93	Manly shops to HC Station via Vipond Rd, Red Beach and Silverdale	Every 60 minutes, 30 minutes during peak	Manly shops	Mon-Fri: 6.15am, 7.50pm Sat: 6.50am, 7.50pm Sun & public holidays: 6.55am, 6.55pm	HC Station	Mon-Fri: 6.30am, 8.30pm Sat: 6.30am, 8.30pm Sun & public holidays: 7.30am, 7.30pm
N94	Orewa to HC Station, via Maygrove, Red Beach and Silverdale	Every 60 minutes	Orewa	Mon-Fri: 8.50am, 4.50pm Sat: 8.50am, 4.50pm Sun & public holidays: 10.00am, 4.00pm	HC Station	Mon-Fri: 9.30am, 4.30pm Sat: 9.30am, 4.30pm Sun & public holidays: 9.30am, 3.30pm
N95	Orewa to HC Station via Millwater and Silverdale	Every 60 minutes	Orewa	Mon-Fri: 6.25am, 7.25pm Sat: 7.25am, 7.25pm Sun & public holidays: 7.30am, 6.30pm	HC Station	Mon-Fri: 8.00am, 8.00pm Sat: 8.00am, 8.00pm Sun & public holidays: 8.00am, 7.00pm

Additional peak period services (Monday to Friday only)

No.	Route	Departing from	Time	Departing from	Time
895X	Waiwera to City Centre (Wellesley St) via HC Station <i>Not via Albany Station</i>	Waiwera	Three morning trips: 6.40am, 7.10am, 7.40am	City Centre (Wellesley St)	Three evening trips: 4.15pm, 4.45pm, 5.15pm
897X	Gulf Harbour to City Centre (Wellesley St) via HC Station <i>Not via Albany Station</i>	Gulf Harbour	Seven morning trips: 6.00am, 6.20am, 6.40am, 6.50am, 7.00am, 7.10am, 7.20am	City Centre (Wellesley St)	Seven evening trips: 4.00pm, 4.20pm, 4.40pm, 5.00pm, 5.10pm, 5.20pm, 5.40pm
N96	HC Station to Albany Station via Dairy Flat Highway	HC Station	Three morning trips: 7.00am, 8.00am, 9.00am Four afternoon trips: 3.00pm, 4.00pm, 5.00pm, 6.00pm	Albany Station	Three morning trips: 7.30am, 8.30am, 9.30am Four afternoon trips: 3.30pm, 4.30pm, 5.30pm, 6.30pm

Trial services (Monday to Friday only)

No.	Route	Departing from	Time	Departing from	Time
N97	Arkles Bay to The Plaza (loop service)	The Plaza	Seven trips: 7.35am, 9.35am, 11.35am, 1.35pm, 3.35pm, 4.35pm, 5.25pm	N/A	N/A
N98	Gulf Harbour Ferry to The Plaza via Shakespear Regional Park	Gulf Harbour	Six trips: 8.30am, 10.30am, 3.30pm, 5.30pm, 6.30pm, 7.30pm	The Plaza	Six trips: 5.50am, 6.50am, 7.50am, 9.50am, 2.50pm, 4.50pm

How to have your say

We want to know if the proposed New Network for the Hibiscus Coast works for you. Tell us what you think by reviewing the new services proposed in the map on pages 5-6, and sending us your feedback via one of the following channels:

- The attached FREE POST feedback form
- The online feedback form at www.AT.govt.nz/NewNetwork
- Attending an event and completing the feedback form
- If you are visually impaired or have difficulty completing forms due to a disability, you can call us on (09) 366 6400 or freecall 0800 10 30 80 and our call centre staff can complete the form on your behalf



How does your feedback count?

Your feedback is important to us and will be taken into account along with a range of other considerations (for example, timetabling, number of buses required, and roading restrictions). We fully expect that the final network will be improved by your involvement.

It’s important that you tell us what you think works, as well as what you think we should change, because positive feedback will also help us to make the best decision.

Following evaluation of your views, we will prepare a consultation summary which will be sent to all submitters and made available on our website. The final new public transport network for the Hibiscus Coast will then be approved, and the changes are planned to become operational early-to-mid 2015.

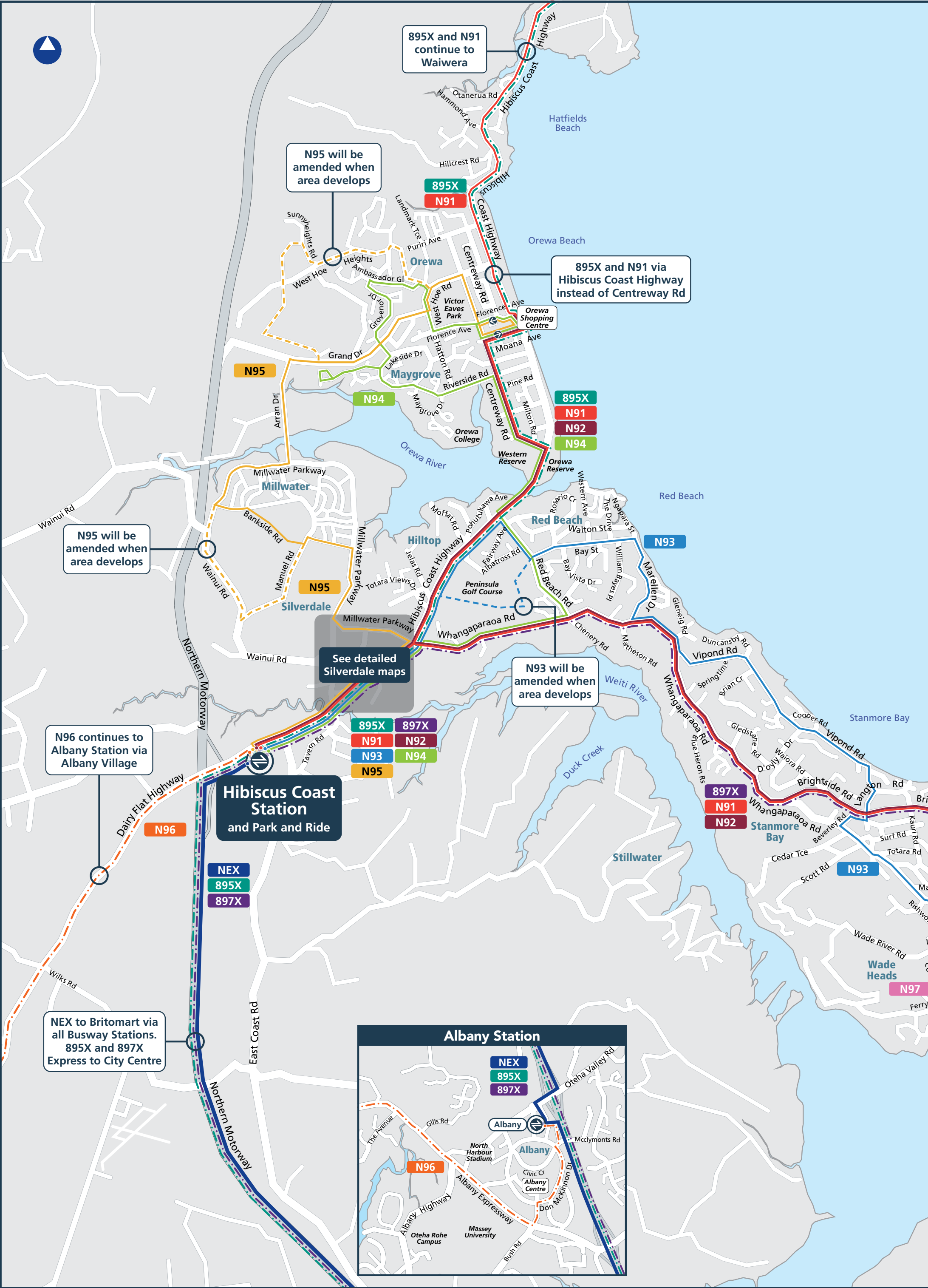
The AmBUSador! Introducing the New Network Info Bus

Between 14 July and 14 August, look out for the New Network Info Bus. There will be information and displays on board, Auckland Transport experts to speak to, and a seating area for you to complete a feedback form.

Events

To find out more and to speak to an Auckland Transport representative come along to an event happening near you.

Date	Location	Time
Sunday 20 July	Orewa Farmers Market, Cnr Hibiscus Coast Highway & Florence Ave, Orewa	8.00am – 12.30pm
Wednesday 23 July	Orewa Public Information Afternoon, Orewa Community Centre, 368 Hibiscus Coast Highway, Orewa	2.00pm – 7.00pm
Saturday 26 July	Silverdale Public Information Day, St Johns Ambulance Hall, 36 Silverdale St, Silverdale	8.00am – 1.00pm
Saturday 26 July	Whangaparaoa Library Drop In Day, 9 Main St, Whangaparaoa	10.00am – 1.30pm
Sunday 27 July	Hobbs Wharf Markets, The Anchorage, off Pinecrest Dr, Gulf Harbour	10.00am – 2.00pm
Saturday 9 August	Orewa Library Drop in Day, 12 Moana Ave, Orewa	10.00am – 2.30pm



Hibiscus Coast New Network Map

This map shows all the new services proposed for the Hibiscus Coast. All current services within the Hibiscus Coast will be changed.

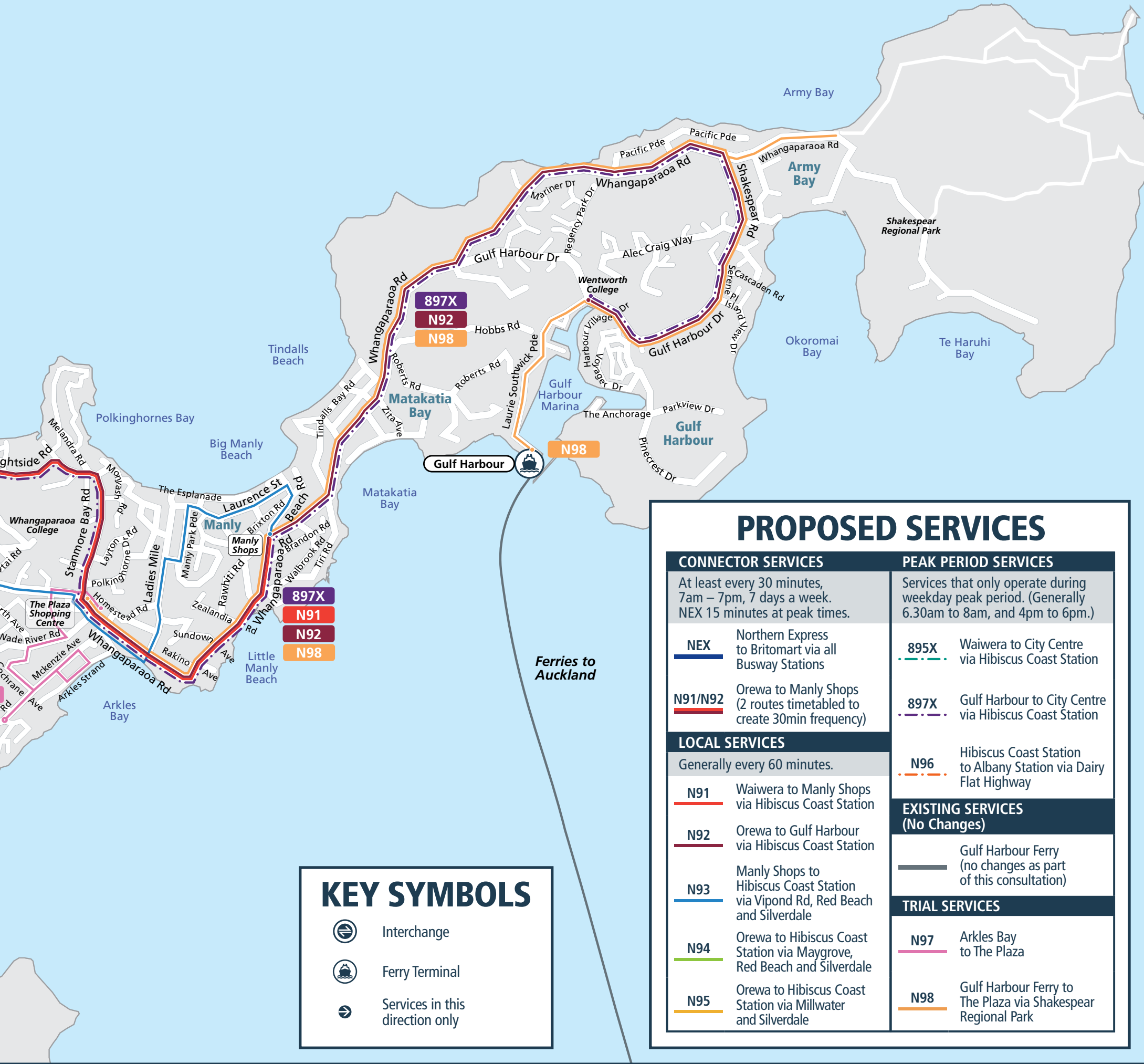
The route numbers used are for consultation purposes only, and may not be the final numbers used. Bus stop locations will be reviewed once the New Network is finalised.

What is not part of this consultation?

- Gulf Harbour Ferry services.
- Hibiscus Coast school buses. Any review of school buses undertaken in the future will be communicated with the relevant schools.

Bus stops proposed for closure

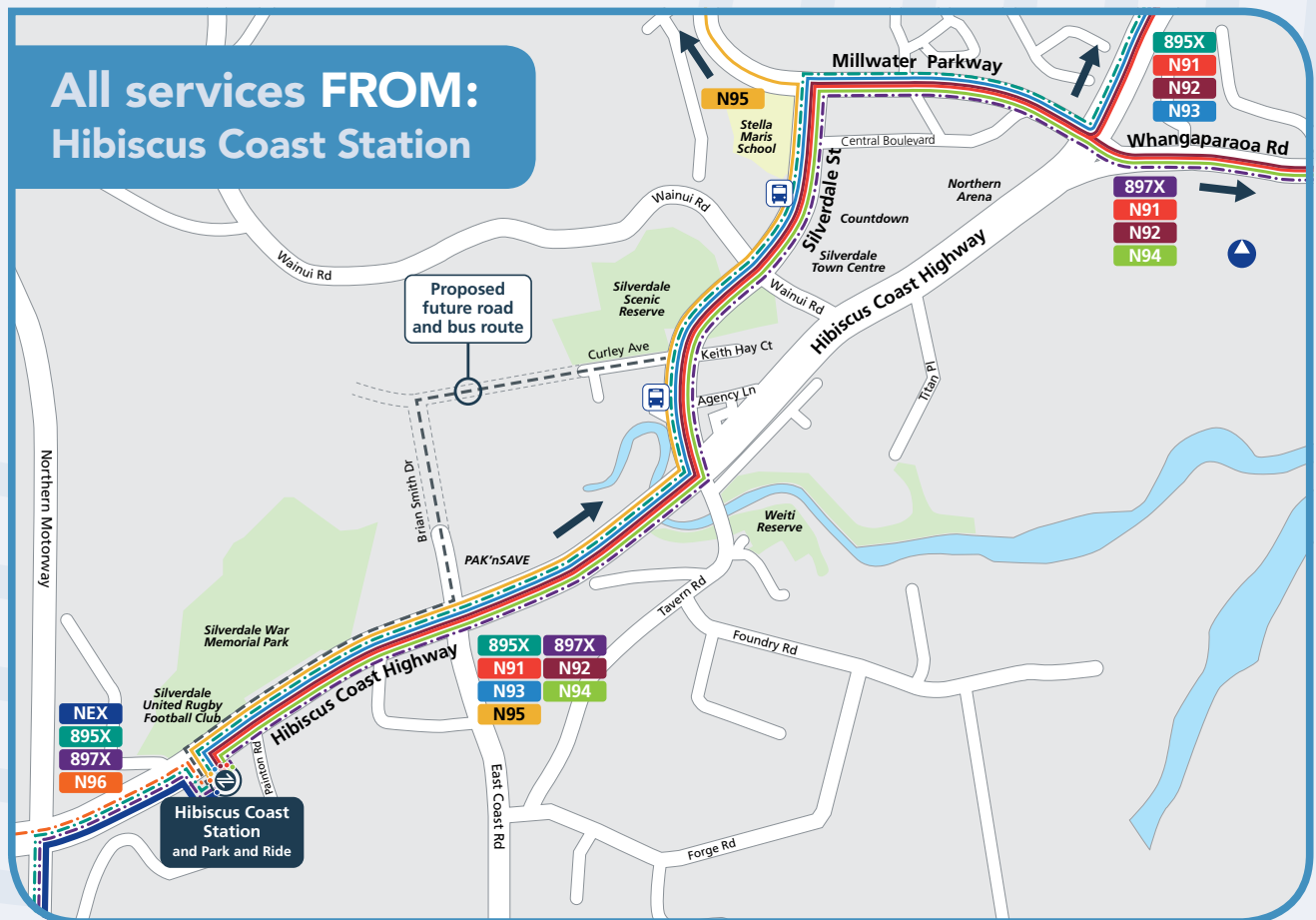
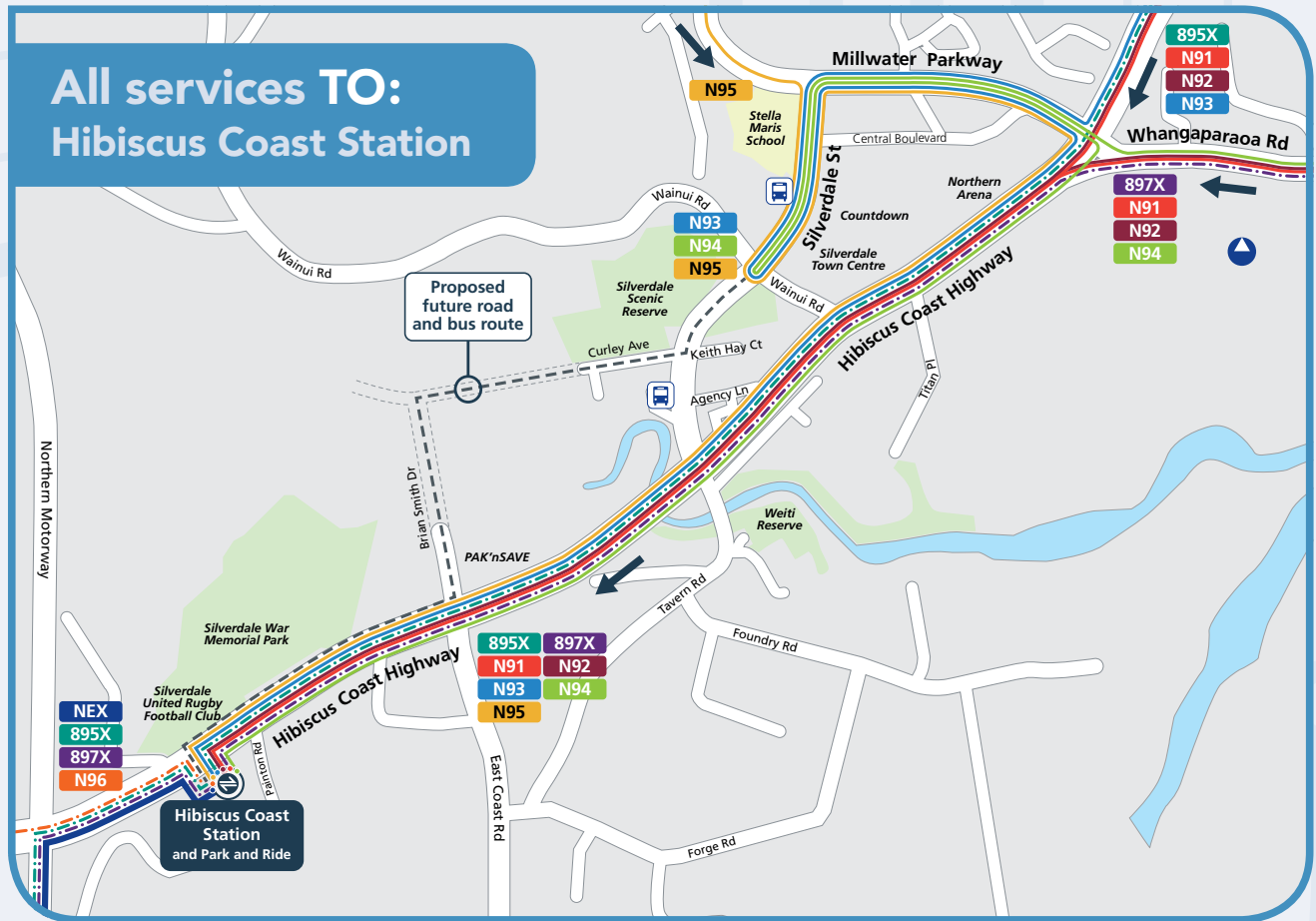
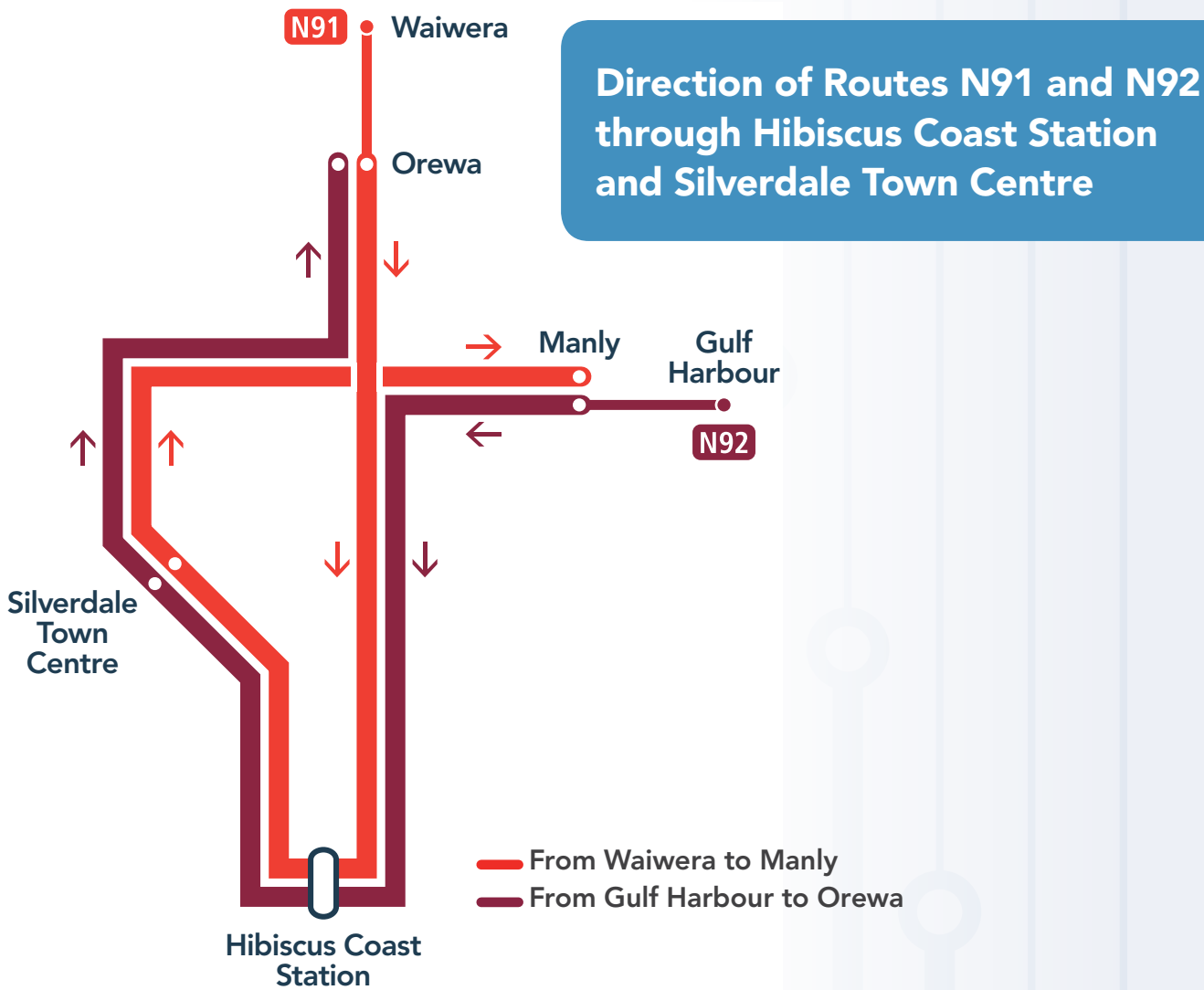
- There are very few bus stops losing service. Streets that will be losing some bus stops are: Bay Vista Dr, Albert Hall Dr, Kauri Rd, Totara Rd, Gulf Harbour Dr (between Whangaparaoa Rd and Laurie Southwick Pde), Hatton Rd, Denham Way and Lakeside Dr (near McGowan Pl).



Buses through Silverdale

For road safety reasons, buses cannot turn right out of Silverdale St or Wainui Rd. For this reason the N91 and N92 will travel via the new HC Station (the current Park and Ride) first before arriving at Silverdale Town Centre, for both directions of the service.

Other local services, including N93, N94, and N95, will serve Silverdale Town Centre first, on their way to the HC Station.



Future plans

There is a proposal to build a new road from Curley Ave to Brian Smith Dr which will enable all buses to serve HC Station and Silverdale Town Centre, in both directions. All local buses will use this new road instead of travelling along Hibiscus Coast Highway between Whangaparaoa Rd and East Coast Rd.

Subject to funding, it is hoped that this road will be built within the next five years.