

## AT Tertiary Travel Challenge - Terms and Conditions

**Promotional Period:** 1 May 2026 to 11:59 pm, 31 May 2026

### The 'Prize':

There are three prizes available to be won through a randomised draw. Each day on which a participant personally travels on Auckland public transport services using their own registered AT HOP card during the Promotional Period constitutes one entry into the draw. Only one entry will be counted per card per day, regardless of the number of trips taken. AT HOP cards must not be shared or used by any person other than the registered participant. There will be three winners in total. Each winner will independently select one prize of their choice from the following options, and the same option may be chosen by more than one winner:

- Apple iPhone 17 256GB
  - Apple MacBook Neo 13-inch Laptop 256GB
  - Segway E2 Pro Scooter
1. By entering the Promotion, entrants agree to be bound by these terms and conditions and the AT HOP Card Terms of Use.
  2. The Promotion runs from 1 May 2026 to 11:59 pm on 31 May 2026 (the '**Promotional Period**').
  3. The three prize winners will be selected by way of a randomised draw conducted by Auckland Transport following the conclusion of the Promotional Period. AT's conduct of the draw is final. Winners will be notified using the contact details provided at registration within three weeks of the Promotional Period concluding. A winner must respond within 14 days of notification to confirm their prize selection. If a winner does not respond within that period, AT reserves the right to select a replacement winner by redraw, up to a maximum of three redraws per prize.
  4. To be eligible to enter the Promotion, entrants must:
    - a. be aged 16 years or older as at the last day of the Promotional Period and be a resident of the Auckland Council region;
    - b. have signed up and accurately completed all required fields in the Promotion registration form, available via the Auckland Transport website;
    - c. hold a valid active tertiary concession and be enrolled as a full-time student at an eligible tertiary institution in Auckland; and
    - d. meet any other eligibility conditions published by Auckland Transport on its website prior to the commencement of the Promotional Period.

*(collectively, the "Eligibility Criteria")*
  5. Entrants aged 16 or 17 years at the time of prize notification must provide consent from a parent or legal guardian (including by email) before a prize may be awarded. AT reserves the right to request proof of age.
  6. Auckland Transport will track the personal AT HOP card usage of eligible entrants during the Promotional Period to determine the number of draw entries each participant accrues. Entries are counted on the basis of one entry per card per day of personal travel. Auckland Transport reserves the right to

disqualify entries where card usage is inconsistent with personal travel, including where a card appears to have been used by more than one person.

7. AT reserves the right, at any time, to verify the validity of entries and participant eligibility, and to disqualify any participant who submits an entry not in accordance with these terms or who tampers with the entry process.
8. Entries that include partial information or are submitted by fraudulent means are invalid.
9. The promoter is Auckland Transport, 20 Viaduct Harbour Avenue, Auckland, Private Bag 92250, Auckland 1142. Employees and immediate family members of AT are not eligible to enter the Promotion.
10. Auckland Transport is not affiliated with, sponsored by, or in any way connected to Apple Inc., Segway Inc., or their parent company Segway-Ninebot. Prizes are sourced independently by Auckland Transport, and all product names and trademarks referenced in these terms remain the property of their respective owners.
11. All prize values are inclusive of GST. Winners are solely responsible for any costs associated with accepting or using the prize beyond its stated value, including but not limited to insurance, registration, or ongoing maintenance. No cash alternative will be offered.
12. By accepting a Prize, the recipient agrees that:
  - a. the Prize is for their personal use only and must not be sold, transferred, or gifted to any other person;
  - b. ongoing use of their AT HOP card during and after the Promotional Period will be monitored solely for research purposes to assess behaviour change, and data will be anonymised in accordance with AT's Privacy Policy; and
  - c. they agree to these terms and conditions and the Public Transport Payments Terms of Use.
13. A participant will be disqualified from receiving a Prize if Auckland Transport believes the participant met the qualifying criteria through dishonest means, fraud, or illegal activity, or has not complied with these terms and conditions.
14. If any selected Prize is unavailable at the time of award, AT reserves the right to substitute it with a prize of equal or greater value and/or specification. If a winner declines the substituted prize, they will forfeit their entitlement, and AT may select a replacement winner by redraw. Prizes are not redeemable for cash.
15. Any expenses incurred in accepting or using the Prize (including but not limited to travel, accommodation, food, and beverage) are the responsibility of the participant.
16. Where the Promotion is made available on a social media platform (e.g. Facebook), the Promotion is in no way sponsored, endorsed, administered by, or associated with that platform. Entrants provide their information to AT as promoter, not to the social media platform provider, and completely release the relevant social media platform provider from any liability in relation to the Promotion.

- 17.** To the extent permitted by law, AT and its associated agencies are not liable in any way (including, without limitation, in negligence) for any loss, damage, or injury (including indirect and consequential loss) suffered or sustained in connection with participation in the Promotion or the use of any Prize.
- 18.** Nothing in these terms is intended to exclude, restrict, or modify a consumer's rights under the Consumer Guarantees Act 1993.
- 19.** AT reserves the right to cancel or modify the Promotion or any part of it in its sole discretion, including if fraud, technical failures, or any other factor beyond AT's reasonable control adversely affects AT's ability to conduct the Promotion as contemplated by these terms. Any cancellation or modification will be notified on AT's website.
- 20.** AT takes no responsibility for lost, damaged, misdirected, late, illegible, or incomplete registrations or entries; incorrect or inaccurate transcription of entry information; or any human error, technical malfunction, lost or delayed data transmission, omission, interruption, deletion, defect, line failure, failure of computer equipment or software, inability to access telecommunications network services, corruption of any format holding an entry, failure of a participant to claim a Prize, or any other error or malfunction.
- 21.** AT's decisions on all matters relating to the conduct and outcome of this Promotion are final, and no correspondence will be entered into. This clause does not affect any rights of access or correction under the Privacy Act 2020.
- 22.** AT receives and holds personal information in accordance with its Customer Privacy Policy, available on the AT website. All personal information provided by entrants will be held by AT and used to conduct the Promotion in accordance with these terms. By entering the Promotion, all winners agree to their name and photograph being used by AT for promotional purposes on AT's website, social media and any other AT marketing channels. Under the Privacy Act 2020, entrants have the right to access and correct their personal information.