

Engagement Summary – Church Crescent and Sunset View Road, Panmure pedestrian safety improvements

Kia ora

From 7 to 24 August 2026, we sought feedback on proposed pedestrian safety improvements at Church Crescent and Sunset View Road in Panmure. The proposal included a new pedestrian refuge crossing on Church Crescent, changes to the northbound bus stop, and a new raised zebra crossing on Sunset View Road.

This project began in response to requests from the community to improve pedestrian safety at this location. The proposal aims to make it safer for people walking to and from the two bus stops on Church Crescent, children from St Patrick’s School, and families using the early childhood centre at the corner of Church Crescent and Sunset View Road.

We sent letters to 211 residents and businesses near the proposed crossings and emailed 18 external stakeholders. We received 14 submissions from local residents, all by email. Feedback was mixed: many people supported improving pedestrian safety, particularly on Church Crescent, but there was concern about moving the northbound bus stop into the traffic lane.

Project outcome

After considering the feedback, we will proceed with the proposed improvements, with one change::

- The northbound bus stop on Church Crescent will be shifted further north and will remain indented off the traffic lane, rather than being moved into the traffic lane as originally proposed
- All other elements of the proposal, including the pedestrian refuge on Church Crescent and the raised zebra crossing on Sunset View Road, will proceed as proposed

You can find more information on the project webpage

People told us they welcomed measures to improve pedestrian safety, noting that crossing near the bus stop can feel unsafe, and supported the refuge, the raised zebra crossing on Sunset View Road and the proposed yellow lines. At the same time, some people were concerned that moving the bus stop into the traffic lane would cause queueing and drivers passing buses on the curve of the road.

Construction is expected to take place before the end of the financial year. The sections below set out what we heard and how we have responded.

Feedback Themes and AC Response

Relocation of the Church Crescent bus stop

Nine submitters raised concerns about moving the northbound bus stop from its existing recessed position into the traffic lane.

Concerns included traffic queueing behind stopped buses, particularly during peak periods, and drivers attempting to pass buses where visibility is limited by the curve and gradient of Church Crescent. Some submitters also questioned whether using the flush median to pass a stopped bus is allowed under the road code, and raised safety concerns about it.

Response:

We have heard this feedback and will amend the proposal. The northbound bus stop will be relocated further north and will remain indented off the traffic lane. This means vehicles will be able to pass a stopped bus without waiting in the traffic lane or moving around it.

The amended design also removes the need for drivers to use the flush median to pass a stopped bus, addressing concerns about safety and manoeuvrability at this location.

Visibility on Church Crescent

Several submitters raised concerns about visibility on Church Crescent, noting that the curve and rising crest in the road make it difficult for drivers to see pedestrians, buses and other vehicles in time to react safely.

Response:

We completed a sight distance assessment as part of the design process, which confirmed that visibility at the crossing meets the required design standards. This means drivers approaching the crossing will have sufficient visibility of people waiting to cross. An independent Safe System Audit will also be undertaken during detailed design to help ensure the proposal is safe for all road users.

Traffic flow and queueing

Some submitters were concerned that changes at the bus stop and the new crossing on Sunset View Road could cause traffic to queue back into nearby intersections, including Lagoon Drive and the Panmure Bridge, particularly during peak periods.

Response:

With the bus stop shifted further north and remaining indented off the traffic lane, vehicles will be able to continue past a stopped bus rather than queueing behind it. The proposed crossing on Sunset View Road is positioned so vehicles stopping for pedestrians can do so without affecting through traffic on Church Crescent.

Location and design of pedestrian crossings

Some submitters raised concerns about the location and design of the proposed crossings. On Church Crescent, concerns related to visibility around the curve and gradient and whether a pedestrian refuge would provide enough protection. On Sunset View Road, submitters questioned whether a raised zebra crossing was needed at the proposed location and raised concerns about its closeness to the Church Crescent intersection, including visibility, turning movements and possible queueing.

Some submitters preferred a zebra or raised crossing on Church Crescent, while others suggested moving the Sunset View Road crossing further from the intersection.

Response:

The crossing locations were chosen following a pedestrian survey, traffic counts and site observations. The main safety need is for people getting to and from the two bus stops on Church Crescent, children from St Patrick's School, and parents taking children to the early childhood centre at the corner of Church Crescent and Sunset View Road.

Sight distances at both proposed crossings meet design standards. The refuge island also reduces crossing distances for pedestrians and encourages drivers to travel more cautiously through the crossing area. Raised crossings and speed tables are not recommended on Church Crescent because it is a bus route used regularly by heavy vehicles, which would create noise and vibration for neighbouring residents and discomfort for bus passengers. The crossing on Sunset View Road is positioned so vehicles stop for people crossing clear of the through traffic on Church Crescent.

Evidence supporting the proposal

Some submitters asked for more information on the traffic and pedestrian data used to develop the proposal, including traffic counts, pedestrian surveys and speed surveys. Some felt that current traffic and pedestrian volumes did not show a clear safety case for the changes, noting that recent network changes nearby had reduced traffic on the road.

Response:

This project began in response to requests from the community to improve pedestrian safety at this location. Traffic counts, a pedestrian survey and site observations were carried out before the project started and confirmed the need for a crossing at this location.

Parking

Some submitters were concerned about the removal of on-street parking, particularly during church services and other busy periods, and felt this could move parking demand onto surrounding streets.

Some submitters also suggested reviewing existing parking arrangements and improving enforcement where vehicles park on the footpath.

Response:

The broken yellow lines (no stopping at all times) are required around the crossing and bus stop

to maintain visibility between drivers and pedestrians, and to meet road safety requirements. Most on-street parking will remain available on the Church Crescent and Sunset View Road.

Parking management changes are not proposed as part of this project. However, we encourage people to report illegal parking, such as parking on the footpath or within one metre of a driveway, so it can be investigated. The quickest way to report is through our online form, which sends your report directly to our parking team: <https://at.govt.nz/about-us/contact-us/>

When completing the form, please:

- Log in to your MyAT account
- Select Parking and choose the options that best fit the situation
- Provide the location and details of the vehicle(s)

You can also call us on (09) 355 3553 with the vehicle's details so that enforcement action can be taken. Please note, our officers need to witness the matter as it happens.

Vehicle speeds and traffic calming

Several submitters raised concerns about vehicle speeds on Church Crescent and suggested additional traffic-calming measures, including speed humps, a raised crossing on Church Crescent, and upgrading the existing pedestrian crossing near the roundabout.

Response:

Speed humps and raised tables are not recommended on Church Crescent because it is a bus route used regularly by heavy vehicles. They would create noise and vibration for neighbouring residents and discomfort for bus passengers. The proposed refuge island narrows the road at the crossing point, which encourages drivers to slow down and take extra care.

Driver behaviour and speed enforcement are matters for New Zealand Police. If you have concerns about speeding or dangerous driving, you can report them to Police through Community Roadwatch by calling 105 or using the online form: <https://www.police.govt.nz/use-105>

Community Roadwatch reports are treated confidentially. If the situation is an emergency, please call 111.

Intersection changes

Some submitters suggested restricting movements at the Church Crescent and Sunset View Road intersection, such as allowing left turns only, to reduce conflict points and address visibility concerns for turning traffic.

Response:

We have not identified a safety issue associated with right-turn movements at this intersection, and there have been no right-turn related crashes here in the last five years. At this point, no turning restrictions are proposed as part of this proposal.

Wider engagement

Some submitters suggested that consultation be widened to include the local school, preschool and nearby churches, given their communities' regular use of the crossings.

Response:

Consultation information was sent to residents and businesses within the project area, and key stakeholders, including St Patrick's School, Marian Early Childhood Centre and St Patrick's Church, were contacted directly. This gave people who live, work, travel through or regularly use the area an opportunity to share their views.

Additional bus stop on Lagoon Drive

One submitter suggested a new bus stop on Lagoon Drive near the Church Crescent intersection, to improve access to bus routes for nearby residents.

Response:

A new bus stop on Lagoon Drive is outside the scope of this project. However, we have passed this suggestion to our Public Transport team for consideration.

Thank you to everyone who took the time to share their feedback. You can find more information and updates at <https://at.govt.nz/projects-and-initiatives/church-crescent-crossing>.

Ngā mihi,

Church Crescent and Sunset View Road project team

