What we do

It’s important to our communities that they have the facilities to be able to take part in leisure and recreation activity, as well as having access to educational resources and services.

We provide libraries throughout the city so that people have access to a wide range of learning, literacy, information and leisure services and resources through books and the internet. Manukau Libraries also has a substantial documentary heritage and history collection that’s available to the public.

Parks, funded from reserve contributions and cash from subdivisions and developments, are also important for recreation and for our natural environment. Manukau has around 900 reserves, sports parks and civic areas, as well as streetscapes which all help make Manukau an attractive place to live and work. These parks and reserves range from neighbourhood parks to coastal and riparian reserves and heritage sites. While they’re important for leisure, events and relaxation, they’re also home for plants and animals important to our environment. Our more than 50 sports parks cater for a wide range of sporting codes, with clubs being encouraged to develop and manage shared facilities at major parks.

Free access to our six swimming pool complexes also forms a big part of our leisure policy, with tuition and hiring to groups providing some revenue. We also own and fund seven recreation centres to host competitive sports, as well as fitness centres, some of which are part of recreation centres, others part of our swimming pool complexes. Childcare facilities are available at many of the centres, and we also own and fund 21 community halls. All of these leisure services are run through the council-owned company, Manukau Leisure Services Limited.

We put a strong emphasis on helping Manukau people take part in sports. Part of this is through supporting clubs in merging their management structures so that they can be more viable, and providing limited funding support.

Arts, culture and creativity also play an important role in a successful community, especially one as diverse as Manukau’s. We provide a wide range of arts and cultural programmes, events and exhibitions through our seven arts centres, advisory services to arts communities, public art and support for the city’s two orchestras as well as various music groups.

Contribution to community outcomes

The diagram below shows how this group of activities contributes to the Tomorrow’s Manukau community outcomes. See also page 10 of this volume.

Major projects

Our budget for the Leisure and Recreation activity totals $1.36 billion. Of this, $1.01 billion is earmarked for operating expenditure, and $346.1 million for asset development expenditure.

Major projects include:

• **Uxbridge Arts Centre** – 2011 - 2014. Budget cost $71 million. Redevelopment of the Uxbridge Arts Centre in Howick providing a new centre to meet needs of an increasing number of users.

• **Flat Bush library** – 2016/17 onwards. Budget $20 million including book collection, furniture and fittings. The population of Flat Bush is predicted to be around 43,000 by 2016, but growth is also predicted to slow in the short term. This project was deferred to 2016/17 to allow for the slowdown in development, although developers are working on subdivision plans in anticipation of an upswing. The library will also be an added resource for the new schools planned for the area.

• **Mangere Arts Centre** – 2009 - 2011. Budget $6.7 million.
Leisure and Recreation

- **Flat Bush aquatic centre** - 2015/16. Budget $18.1 million. A ‘local’ 25-metre pool and associated facilities. No additional recreational facilities included in this proposal. If Auckland gains the Commonwealth Games, there could be scope to expand the project.

- **Mountfort Park multi-use facility** - 2009/11. Budget $4.4 million. The facility will provide for the various sports within Manurewa.

- **Lloyd Eismore Park** - 2009/11. Budget $300,000. Refurbishment of the artificial turf surface at the hockey stadium, pending the Auckland Hockey Association submitting a detailed budget for the total contributions for the project.


- **Norman Kirk Memorial Pool** - 2009/11. Budget $8.3 million. This will upgrade the existing swimming pool in Otara.

- **Manukau Library** - $2.3 million. Merging different facets of the library operations.

Projects not included in this 10 year period

- **Manukau city central library and art gallery** - on hold to 2019 – 2029. Budget $40 million. Proposed as part of the Manukau city centre development as a sub-regional centre.

- **Flat Bush Arts Centre** - 2019 – 2024. Budget $13 million. This is part of developing community facilities for the wider Flat Bush ‘greenfield’ development.

See the financials in Volume 2 for operating and asset development expenditure. (Pages 50 to 57)
3.1 Libraries

The council provides libraries so that the community has access to resources for literacy and life-long learning.

Performance measures

<table>
<thead>
<tr>
<th>What do we do? (Level of Service)</th>
<th>How will we measure success?</th>
<th>Data Source</th>
<th>How will we know if we are successful?</th>
</tr>
</thead>
<tbody>
<tr>
<td>Facilitate access to information that supports the community's diverse learning, recreational and cultural needs.</td>
<td>Public floor space provided per 1000 residents.</td>
<td>Council records</td>
<td>When we measure</td>
</tr>
<tr>
<td>Percentage of urban residential customers who live within 3 kilometres of their nearest library.</td>
<td></td>
<td>Council records</td>
<td>Annual</td>
</tr>
<tr>
<td>Average collection replacement ratio (excluding heritage collection).</td>
<td></td>
<td>Libraries FAMIS report</td>
<td>Annual</td>
</tr>
<tr>
<td>Percentage of residents satisfied with the library service.</td>
<td></td>
<td>Citizens' perception survey</td>
<td>Annual</td>
</tr>
<tr>
<td>Items of lending stock held per 1000 residents.</td>
<td></td>
<td>Council records</td>
<td>Annual</td>
</tr>
<tr>
<td>Percentage increase of library website visits.</td>
<td></td>
<td>Council records</td>
<td>Annual</td>
</tr>
</tbody>
</table>

What this contributes to the city

**Socially**

Libraries are accessible to all people and contribute to an active democracy by providing information about national and local government and the local community.

Libraries provide a range of resources which support recreation and lifelong learning, including curriculum resources, spaces for study, and skilled staff to assist with research.

Libraries provide a focal point for local civic life within a community.

**Economically**

Libraries provide access to e-learning, e-government, job opportunities and information, information to small businesses and assist in building a literate skilled community.

**Environmentally**

Libraries provide resources about the natural, built and historic environment and can make a positive contribution by designing and building sustainable and eco-friendly public buildings.

**Culturally**

Libraries are repositories for the collective memory of communities.

Libraries are often the first stop for new migrants to gain information about New Zealand and the local community.

Libraries provide access to material in languages other than English, celebrate different cultures through special programmes, and display or incorporate local art work.
# Asset information

The assets associated with this activity comprise of the 19 Library facilities (16 owned and three leased) and their contents.

|------------------|--------------------|------------------|-----------------------|----------------|----------------------|-----------------------|----------------------|----------------------|------------------|----------------|----------------|---------------|---------------|----------------|----------------|----------------|----------------|

## NEW ASSET DEVELOPMENT

### (a) Growth
To accommodate the anticipated population growth within the Flatbush area, provision has been made for a new library facility in the town centre at Flat Bush.

Contributions, Loans

### (b) Service Levels
Improve and maintain existing assets to meet current service levels.

Loans, Rates

## RENEWALS
Renews expenditure covers the replacement of assets such as collections, IT and furniture and fittings.

Rates

## OPERATIONS AND MAINTENANCE
Ongoing operating and maintenance expenditure to retain the current level of service.

Rates

The development, operations and maintenance of library assets contained in this activity are assessed and managed by council staff and undertaken by external contractors.

Further detailed information on how the assets are assessed and managed is contained in the Property and Library Asset Management Plans.

Summary is available at Manukau Libraries or at www.tellusyourmanukau.govt.nz.

There are no significant negative effects associated with this activity.
The council’s parks and open space contribute to residents’ lifestyle and health. Through this activity, the council also helps to preserve Manukau’s natural and cultural heritage.

**Performance measures**

<table>
<thead>
<tr>
<th>What do we do? (Level of Service)</th>
<th>How will we measure success?</th>
<th>Data Source</th>
<th>How will we know if we are successful?</th>
</tr>
</thead>
<tbody>
<tr>
<td>Provide a natural and cultural environment for preservation and enjoyment.</td>
<td>Percentage of users who are satisfied with the look and feel of Manukau’s parks, reserves and beaches.</td>
<td>Citizens’ perception survey</td>
<td>When we measure</td>
</tr>
<tr>
<td>Provide parks recreation, sport and community facilities.</td>
<td>Percentage of residents who visited a Manukau park or reserve during the year.</td>
<td>Citizens’ perception survey</td>
<td>Annual</td>
</tr>
<tr>
<td>Minimum of parks and reserves per 1,000 residents maintained.</td>
<td>7.6 ha</td>
<td>Council records</td>
<td>Annual</td>
</tr>
<tr>
<td>Percentage of urban residential properties within 500 metres of a neighbourhood park.</td>
<td>95%</td>
<td>Council records</td>
<td>Annual</td>
</tr>
</tbody>
</table>

**What this contributes to the city**

**Socially**
As venues for recreation, sport and events, parks create and strengthen social and multicultural relationships that build community.
Citizens having access to nature and the outdoors is important mentally and spiritually.

**Economically**
An attractive city with recreational opportunities is important to attract and retain citizens.
Parks boost adjacent property values.
Recreation and sport help maintain physical activity and healthy lifestyles that reduce the cost of health services.

**Environmentally**
Public open space preserves the city’s natural environment.
The city’s trees reduce carbon and create oxygen.
Volunteer programs provide an opportunity for citizens to restore and enhance the natural environment.
Education programs help children and adults to appreciate their environment.

**Culturally**
Manukau’s natural environment and recreation and event activity outdoors are important to the identity of Manukau’s citizens.
Manukau parks are important to protect Maori archaeology and Mana Whenua’s connection to their heritage.

**NEGATIVE EFFECTS**
Parks and reserves could impact on neighbours through noise, security and privacy issues.

**OUR RESPONSE**
Parks and reserves are monitored and complaints are acted upon.
Asset information

The assets associated with this activity comprise of parks, reserves and streetscape which includes gardens, trees, sport surface and built assets.

<table>
<thead>
<tr>
<th>Asset Type</th>
<th>Area</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Premier parks</td>
<td>935.9ha</td>
<td>17</td>
</tr>
<tr>
<td>Sports parks</td>
<td>541.3ha</td>
<td>55</td>
</tr>
<tr>
<td>Neighbourhood parks</td>
<td>376.9ha</td>
<td>459</td>
</tr>
<tr>
<td>Esplanade reserves</td>
<td>580.8ha</td>
<td>244</td>
</tr>
<tr>
<td>Community purpose</td>
<td>28.0ha</td>
<td>18</td>
</tr>
<tr>
<td>Civic areas</td>
<td>40.8ha</td>
<td>50</td>
</tr>
<tr>
<td>Landfills</td>
<td>73.1ha</td>
<td>42</td>
</tr>
<tr>
<td>Streetscape</td>
<td>95,811m²</td>
<td>53,621 trees</td>
</tr>
</tbody>
</table>

Further assets pertaining to parks are buildings and structures including:
- Rental houses on reserves
- Toilet blocks and changing facilities
- Wharves

Factors contributing to creation of new assets in this activity are population growth, increase in housing density and changes in recreational trends. Development of new assets are divided into three categories:

(a) Growth
- Provision and development of parks is aligned to the Parks Strategy – Making Connections. This includes purchase of reserve land, development of sport field, walkways and provision for streetscape.
- How the costs are met: Contributions, Cash in lieu

(b) Vested
- As a consequence of subdivision and development works undertaken through the resource consent process, parks assets (largely land) are vested in the council. The value of these privately funded works is based on historical trends and best knowledge.
- How the costs are met: Reserve Contributions

(c) Service Levels
- Improve and maintain existing assets to meet current service levels.
- How the costs are met: Cash in lieu, Rates

RENEWALS
- Renewals expenditure covers the upgrade, refurbishment and replacement works associated with depreciating assets.
- How the costs are met: Rates

OPERATIONS AND MAINTENANCE
- Ongoing operating and maintenance expenditure to retain the current level of service with respect to asset condition and functionality.
- How the costs are met: Rates

The development, operations and maintenance of parks assets contained in this activity are assessed and managed by council staff and undertaken by external contractors.

Further detailed information on how the assets are assessed and managed is contained in the Parks Asset Management Plan. Building and structures assets associated with this activity are contained in the Property Asset Management Plan.

Summary is available at Manukau Libraries or at www.tellusyourmanukau.govt.nz.
The council has a role in contributing to residents’ health and well-being through providing good quality leisure and community facilities.

**Performance measures**

<table>
<thead>
<tr>
<th>What do we do? (Level of Service)</th>
<th>How will we measure success?</th>
<th>Data Source</th>
<th>How will we know if we are successful?</th>
</tr>
</thead>
<tbody>
<tr>
<td>Provide facilities to support sports, social and cultural gatherings within the community.</td>
<td>Percentage of customers who are satisfied with the recreation centre facilities and services provided by council.</td>
<td>CERM performance indicator</td>
<td>When we measure (June 08)</td>
</tr>
<tr>
<td></td>
<td>Percentage of residents who visited a council recreation centre during the year.</td>
<td>Citizens’ perception survey</td>
<td>Annual</td>
</tr>
<tr>
<td></td>
<td>Percentage of urban residential properties within 5 kilometres of a council owned recreation centre.</td>
<td>Council records</td>
<td>Annual</td>
</tr>
<tr>
<td></td>
<td>Percentage of customers who are satisfied with the swimming pool facilities and services provided by council.</td>
<td>CERM performance indicator</td>
<td>Annual</td>
</tr>
<tr>
<td></td>
<td>Percentage of residents who visited a council swimming pool during the year.</td>
<td>Citizens’ perception survey</td>
<td>Annual</td>
</tr>
<tr>
<td></td>
<td>Percentage of urban residential properties within 5 kilometres of a council swimming pool.</td>
<td>Council records</td>
<td>Annual</td>
</tr>
<tr>
<td></td>
<td>Percentage of customers satisfied with the availability of council’s community halls for public use.</td>
<td>CERM performance indicator</td>
<td>Annual</td>
</tr>
</tbody>
</table>

**What this contributes to the city**

**Socially**

- Provides opportunities for active, healthy lifestyles through involvement in sports and active recreation. This reduces the likelihood of susceptibility to diseases such as type 2 diabetes and obesity.
- Provides opportunities for positive lifestyle choices through involvement in sports and active recreation.
- Provides for access to recreation services that meet community needs and removes price as a barrier to participation.
What this contributes to the city (continued)

**Economically**
Enhances the city’s reputation as caring for its residents thereby improving it as a destination of choice for people and businesses.
Provides potential career choices for people through participation in sports at the elite level.
Provides the potential for regional centres of excellence in selected sports thereby attracting people associated with these sports and their business to the city.
Provides opportunities for internal tourism such as home and away games, tournaments, accommodation and food and beverage.

**Environmentally**
Sustainable urban design, energy efficiency and effective space utilization in council’s leisure facilities meet the current and future needs of the community.
Council’s leisure facilities can be leading edge in sustainable design and energy efficiency.

**Culturally**
Provides for tangata whenua, ethnic communities new settlers, children and young people and older people as well as migrant groups to gather and take part in activities that reinforce their values and enhance their well being.

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**NEGATIVE EFFECTS**
Design of older facilities can create a perception of visual pollution, energy inefficiencies and waste.
Facility design and availability can create barriers for some communities.
Community halls may have negative effects such as noise and traffic on neighbouring areas.
Swimming pools provide places for congregation which may result in noise.

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**OUR RESPONSE**
Design of new facilities and upgrades of older facilities will meet modern standards.
Community hall sites are monitored and complaints are acted upon.
Swimming pools have trained staff on site to manage noise and any other incidents.
### Asset information

The assets associated with this activity comprise of swimming pools, recreation centres, childcare facilities and community halls.

#### Swimming Pools
- Lloyd Elsmore Park Leisure Centre (including swimming pool and recreation centre)
- Moana Nui A Kiwa Leisure Centre (including swimming pool and recreation centre)
- Norman Kirk Memorial Swimming Pool
- Papatoetoe Centennial Pool
- Totara Park Outdoor Pool
- Manurewa Aquatic Centre

Other assets related to swimming pools operations include items such as canoes, lane ropes, pool vacuum cleaners etc.

#### Recreation Centres
- Allan Brewster Recreation Centre
- Lloyd Elsmore Park Leisure Centre
- Te Puru Recreation Centre
- Howick Recreation Centre
- Moana Nui A Kiwa Recreation Centre
- Otara Recreation Centre
- Pakuranga Youth Centre
- Manurewa Recreation Centre

Other assets related to recreation centre operations includes items such as furniture and fittings, sports equipment etc.

#### Halls
- 21 community halls across the city

### NEW ASSET DEVELOPMENT

<table>
<thead>
<tr>
<th>Description</th>
<th>How the costs are met</th>
</tr>
</thead>
<tbody>
<tr>
<td>Creation of new assets in line with the projected population growth.</td>
<td></td>
</tr>
<tr>
<td>(a) Growth</td>
<td>Contributions, Loans</td>
</tr>
<tr>
<td>To accommodate the anticipated population growth within the Flat Bush area, provision has been made for a new aquatic, recreation and sport centre.</td>
<td></td>
</tr>
<tr>
<td>(b) Service Levels</td>
<td>Contributions, Loans, Rates</td>
</tr>
<tr>
<td>Improve and maintain existing assets to meet current service levels. One major project planned is the upgrade of Norman Kirk Memorial Swimming Pool in Otara.</td>
<td></td>
</tr>
</tbody>
</table>

### RENEWALS

Renewals expenditure covers the upgrade, refurbishment and replacement works associated with depreciating assets.

### OPERATIONS AND MAINTENANCE

Ongoing operating and maintenance expenditure to retain the current level of service with respect to asset condition and functionality.

The development, operations and maintenance of leisure assets contained in this activity are assessed and managed by Manukau Leisure Services Ltd.

Further detailed information on how the assets are assessed and managed is contained in the Property Asset Management Plan.

Summary is available at Manukau Libraries or at [www.tellusyourmanukau.govt.nz](http://www.tellusyourmanukau.govt.nz).
Performance measures and contributions

Through its arts centres and other facilities, the council makes a positive contribution to Manukau residents’ cultural wellbeing and artistic creativity.

Performance measures

<table>
<thead>
<tr>
<th>What do we do? (Level of Service)</th>
<th>How will we measure success?</th>
<th>Data Source</th>
<th>How will we know if we are successful?</th>
</tr>
</thead>
<tbody>
<tr>
<td>Increase awareness, participation and engagement of art within the Manukau community.</td>
<td>Percentage of residents satisfied with art events and programmes.</td>
<td>Citizens’ perception survey</td>
<td>When we measure</td>
</tr>
<tr>
<td></td>
<td>Percentage of residents satisfied with the city’s art centres.</td>
<td>Citizens’ perception survey</td>
<td>Annual</td>
</tr>
<tr>
<td></td>
<td>Number of Art events, exhibitions and programmes run annually.</td>
<td>Council records</td>
<td>Quarterly</td>
</tr>
<tr>
<td></td>
<td>Percentage of urban residential properties within 5 kilometres of council supported arts centre.</td>
<td>Council records</td>
<td>Annual</td>
</tr>
</tbody>
</table>

What this contributes to the city

**Socially**

Utilisation of art and performance events to contribute to a positive image of Manukau City i.e. Manukau Festival of Arts, Cult Couture, Manukau Secondary Schools festival etc.

Art events that are themed with a social cause (peace, anti-violence, etc) can galvanise and unite a community, reducing negative stereotypes.

Increase of opportunities for inter-cultural participation that will improve understanding and increase a sense of belonging.

**Economically**

Creation of citywide employment through the art centre short term contracts for tutors, production, and administration.

Sales of exhibition works or tickets to performances bring direct income to local artists and supports arts careers.

Indirect income gained from attraction of local, regional and national visitors to arts centres and events.

Wide economic benefits derived from increasing cultural tourism potential of city run arts centres and events.

Provision of cultural event expertise to the wider NZ market.

**Environmentally**

Creation of a public realm, both built and ‘virtual’, that has a strong sense of place and reflects local identity i.e. Manukau Festival of Arts will be held across the city in a wide variety of venues creating a climate of excitement and interest. The new Manukau Square has created a public space for gatherings, performance and debate, but also honours two major local sculptors and an award winning graphic designer.

Utilisation of key heritage buildings by arts tenants allows the council to build on investment for the community, such as Nathan Homestead and The Star of the Sea.

Provision of iconic buildings increase the city’s modern building stock, such as the creative renovations at Te Tuhi Arts Centre, or the new custom-designed Mangere Arts Centre.
3.4 Arts

What this contributes to the city (continued)

Culturally

Provision of places, spaces and events that celebrate and strengthen the identities of all cultures in Manukau.

Provision of leading edge events and programmes, such as Waitangi Day, Cult Couture, Manukau Festival of the Arts (that support the diversity of cultures in the city).

Arts development based on protection of traditional cultural knowledge and support for new creative endeavour, particularly important in a swiftly developing community.

Provision of platforms for Maori and Pacific festivals, events and programmes.

Asset information

<table>
<thead>
<tr>
<th>EXISTING ASSETS</th>
<th>The assets associated with this activity comprise of art centres and associated minor assets:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mangere Community Arts Outreach</td>
<td></td>
</tr>
<tr>
<td>Nathan Homestead</td>
<td></td>
</tr>
<tr>
<td>Metro Theatre</td>
<td></td>
</tr>
<tr>
<td>Otara Music and Arts Centre</td>
<td></td>
</tr>
<tr>
<td>Uxbridge Centre</td>
<td></td>
</tr>
<tr>
<td>Fresh Gallery Otara</td>
<td></td>
</tr>
<tr>
<td>Other assets related to art centre operations include art collections displayed across the city in art centres, libraries and other council buildings.</td>
<td></td>
</tr>
</tbody>
</table>

How the costs are met

<table>
<thead>
<tr>
<th>NEW ASSET DEVELOPMENT</th>
<th>A key new asset for this activity is the Mangere Art Centre which will provide high quality services to the communities of Papatoetoe and Mangere.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contributions, Loans, Rates</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>(a) Growth</th>
<th>Improve and maintain existing assets to meet current service levels.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rates</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>RENEWALS</th>
<th>Renewals expenditure covers the upgrade, refurbishment and replacement works associated with depreciating assets.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rates</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>OPERATIONS AND MAINTENANCE</th>
<th>Ongoing operating and maintenance expenditure to retain the current level of service with respect to asset condition and functionality.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rates</td>
<td></td>
</tr>
</tbody>
</table>

The development, operations and maintenance of leisure assets contained in this activity are assessed and managed by council staff and undertaken by external contractors.

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Summary is available at Manukau Libraries or at www.tellusyourmanukau.govt.nz.

There are no significant negative effects associated with this activity.